



CUSTOMER SURVEY CARD

The Fleet Maintenance & Operations Department is dedicated to *"Providing Quality Fleet Solutions"* for our customers. Please complete this survey card to help us improve our quality of service to you. Your feedback is greatly appreciated.

Please check the box next to the number that best describes your experience with our department

	Poor	Fair	Average	Good	Excellent
1. Friendliness/Helpfulness of staff	1	2	3	4	5
2. Cleanliness/Appearance of facility	1	2	3	4	5
3. Condition of vehicle after service	1	2	3	4	5
4. Timeliness of service	1	2	3	4	5
5. Overall experience	1	2	3	4	5

Date of Service:

Unit #:

Service Center: Police Central NE SE NW Zarzamora HE Body Shop Acquisitions Motor Pool Other

Customer's Department/Division:

Comments or suggestions:

Your input is greatly needed and appreciated. Please place this card in the Customer Survey box, email: fleetweb@sanantonio.gov, or return to our main office at 329 S. Frio St.

THANK YOU
Florencio Peña, Director
Fleet Maintenance & Operations Department
329 S. Frio St.
Main Office: (210)207 - 8380
Fax: (210)207 - 4360
"Providing Quality Fleet Solutions"