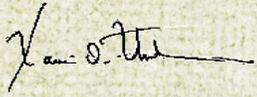


# Fulfilling the Mission

**City of San Antonio Animal Care Services  
FY16 3rd Quarter Report**



# FROM THE DIRECTOR'S DESK



ACS Interim Director

Working at an animal shelter can be especially difficult in the warmer months. And working at a shelter in Texas? Well, that comes with some unique issues of its own. Here in San Antonio at Animal Care Services, summer means more puppies, more kittens and an even greater pressure to find placement for the influx of pets who want loving homes. I am pleased to report our ACS staff is rising to the occasion. With a live release rate of 87% over this third quarter of the year, ACS continues towards our lifesaving goals. Enforcement has seen a nearly 5% increase in expected impound numbers for this time of year and bite cases have seen a hearty *decrease* of 8% in the same period.

The ACS Education team is spreading awareness of the vital importance of pet spay neuter in our community and it looks like the outreach is paying off. We've seen increases in Spay Neuter surgeries-both in house and partner supported which should be

further bolstered by new grassroots resource programs in several of San Antonio's highest risk neighborhoods. There's still much work to do. Ask yourself how you can get involved. Adopt, Rescue, Foster, Volunteer, Donate and Advocate. The community...and our pets are counting on us!

## CHAIR'S CORNER

**What a busy time of year at Animal Care Services!**

Each time I go to the shelter I see so much activity- so many adoptions and rescues. Fosters picking up litters of puppies and kittens. Staff feeding and caring for the pets in the kennels. Unfortunately, I still see citizens coming in with scared dogs on ropes, litters of puppies, kittens in cardboard boxes. Some of them have been found roaming, but many more are being given up by owners who cannot afford them, don't know how to solve problem behaviors or how to care for them properly. These issues are a concern to ACS staff and the Board. I am pleased to see shelter placement options and neighborhood based resources that are addressing the issues directly within the community. The Community Dog Program, Petco Pets and Pals and regular vaccination clinics are a few of the solution based programs that keep the conversations going about animal ownership and responsibilities. Initiatives like these are an essential part of addressing pet overpopulation in our city.



ACS Advisory  
Board Chair

# STRATEGIC PRIORITIES

## *at a glance*

 <b>STRATEGIC PRIORITY:</b> <b>ENHANCED ENFORCEMENT</b> 		
Performance Indicator	FY 2016 Q3 totals	FY 2016 through June
Call-for-Service Requests (Total)	23,422	72,169
Call-for Service Requests (Citizen Initiated)	17,014	51,762
Call-for-Service Requests (ACS Initiated)	6,408	20,407
Impoundments (Overall)	8,689	23,591
Citations/Warnings	2,382	7,579
Bite Cases	941	2,543
 <b>STRATEGIC PRIORITY:</b> <b>ENGAGE &amp; EDUCATE THE COMMUNITY</b> 		
Performance Indicator	FY 2016 Q3 totals	FY 2016 through June
Microchips Implanted (Division)	903	3319
CNSI Homes Visited	8,000	22,350
Adult Education Interactions	3,486	13,376
Child Education Interactions	15,581	68,232
Schools/Events Visited	107	305

**They Don't Add,  
They Multiply.**

**PLEASE SPAY & NEUTER**



[WWW.SAACS.NET](http://WWW.SAACS.NET)

# STRATEGIC PRIORITIES

## *at a glance*



### STRATEGIC PRIORITY: CONTROL STRAY POPULATION



Performance Indicator	FY 2016 Q3 totals	FY 2016 through June
Spay/Neuter Surgeries (ACS)	4,682	13,605
Spay/Neuter Surgeries (Partner)	2,667	10,672
Dead Animal Pick up	5,448	15,967



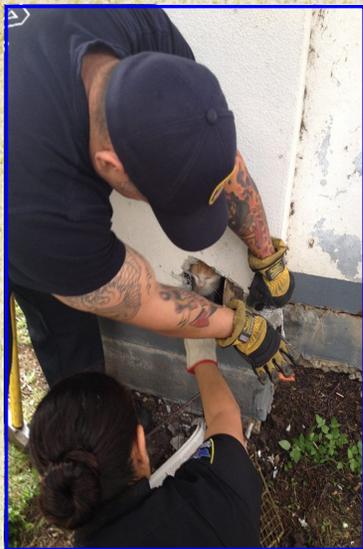
### STRATEGIC PRIORITY: INCREASE LIVE RELEASE RATE



Performance Indicator	FY 2016 Q3 totals	FY 2016 through June
Live Release Rate	87%	88%
Adoptions	1,714	5,292
Rescues	3,469	9,606
Return-to-Owner	1,479	4,173
Trap-Neuter-Return	288	669
Total Euthanasia	1,022	2,638
Volunteer Hours	4,175	12,720



# Purrr-fect Partnerships



**At Animal Care Services, we rely heavily on not only community support, but support from our fellow City departments as well. Recently, we've seen how partnering up with both SAFD and SAPD on several occasions to save the lives of some furry friends who found themselves in trouble.**

**Tex the Tomcat is the perfect example. Tex found himself stuck in the wall of a car wash and it didn't take long for his cries of alarm to catch the attention of nearby citizens who called 311. The San Antonio Fire Department joined forces with**

**ACS Officers to free Tex from his tight spot and he went on to be adopted into a loving home (where he gets into a little less trouble).**



**A few short weeks later, another fortunate feline was rescued. This time by one of our friends from SAPD who found him on a flooded highway during torrential rain. Officer Justin Kalk brought the soaking wet kitten straight to ACS, where staff warmed him up in a "purrito" with a nearby blanket. He had a hearty appetite after his adventure and after (several) good meals and some TLC, he was adopted, too.**

**Coincidentally, the next SAPD-assisted rescue involved Officer Kalk's brother, Todd who is a patrolman.**



**Officer Todd Kalk found a dog without any identification wandering in a busy intersection, scared and confused by the oncoming traffic. He stopped to scoop the little dachshund up, and brought him straight to ACS as his brother had done just days before with that lucky kitten. The dachshund was reunited with his grateful owners a few days later. The story of the Officers Kalk and their compassion made international media and citizens around the**

**globe showed an outpouring of support for both ACS and SAPD. With the help of partnerships like these, ACS is able to improve the lives of thousands of animals every year and contribute to making our community safer and more humane.**



# Many happy returns

ACS works very hard to return all pets back to their owners but this can be a difficult proposition without identification like a microchip or collared ID tag. It sometimes takes some good old fashioned detective work to find the rightful owner. Luckily for Bear, ACS Return to Owner Officer Krystine Boozer did some back-tracking to get this sweet boy back to his owner. The same week Bear was returned, we successfully reunited two more families with the amazing power of a small hand-held tool – a microchip scanner. Ducky the dog had been missing for over 8 months and Anna the shepherd was unfortunately inside a stolen pickup truck miles away from her human dad. ACS was able to return these pets because of their implanted microchips that were registered with updated owner information. A tiny tidbit of technology makes all the difference-for you and your pet.



*Pets returned to their owners in FY16 to date...*  
**4,173!!**

## School's out. Safety's in.

Local kids may be enjoying their time off from school, but just because school is out doesn't mean that safety isn't IN! Year round, Animal Care Services works with schools to support the animal-centric messages. During the warmer months, the ACS Education and Outreach team works in partnership with the City's

Parks and Recreation Department to ensure the safety of our youngest residents through the Summer Youth Program. This summer alone, Animal Care has reached almost 7 thousand kids and young adults in the recreational programs. The E & O team will visit over 60 sites to educate the children on animal safety, bite and rabies prevention and other. Education and Outreach doesn't stop with the Parks programs...ACS outreach staff also provide education presentations in high risk neighborhoods connected to neighborhood sweeps efforts including visiting church recreation centers and local youth camps.



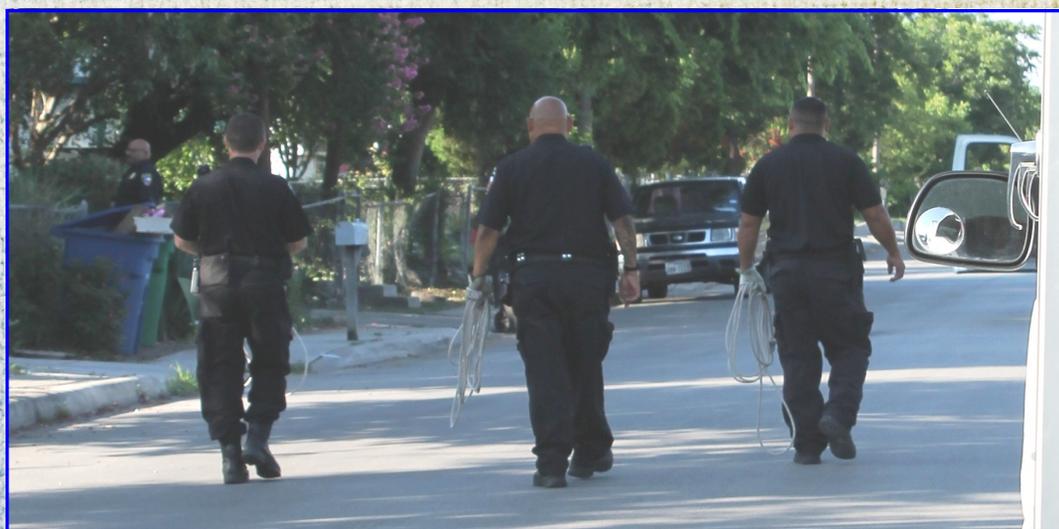
# Snapshots of success



MANTEGA A LAS  
MASCOTAS FUERA  
DE LA CALLE.  
**ESTERILECE  
A SUS  
MASCOTAS**



  
WWW.SAACS.NET





***Animal Care Services'***  
*mission is to encourage*  
***responsible pet ownership***  
*by promoting and protecting the* ***health,***  
***safety and welfare*** *of the residents & pets*  
*of San Antonio through*  
***education, enforcement and***  
***community partnership.***

