



Farm To Work Program Frequently Asked Questions



What is the *Farm To Work* Program?

[Farm to Work](#) is a City of San Antonio health and wellness program that provides the opportunity to receive a fresh box or bundle of local produce delivered every other week at the corner of N. Main and E. Houston Street (across from the Frost Bank Building). Each box contains numerous types of the freshest produce from local farms, and you can order as often or as seldom as you prefer.

Why should I take advantage of *Farm To Work*?

By participating in [Farm to Work](#), City employees have access to locally grown produce through an online market. City employees can then pick up their produce at the corner of N. Main and E. Houston Street (across from the Frost Bank Building) twice a month from 11 a.m.-2 p.m. City employees also have access to [recipes](#) and cooking tips provided by the San Antonio Metro Health Department to help them learn how to prepare the produce they receive in their box. To further incentivize employees to try the program, 100 HealthMiles will be awarded for placing their first order.

How does the program work?

The program operates on a semi-monthly cycle. Every other Monday, online ordering opens for the following week's produce box and bundle. You have until Friday at 5 p.m. to place your order through the Truckin' Tomato secure [Farm to Work](#) website, using a debit card or credit card. That Tuesday from 11 a.m.-2 p.m., the produce is ready for pickup at the corner of N. Main and E. Houston Street (across from the Frost Bank Building). All you have to do is show up with an ID so we can check you off the list.

If you are a Library employee, you can pick up your produce on Tuesday at the Central Library, 600 Soledad. SAPL staff can contact Roberta Sparks at 207-2635 to make pick-up arrangements.





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Semi-Monthly Ordering Cycle

Monday Ordering Cycle Opens	Tuesday	Wednesday	Thursday	Friday 5 p.m. Ordering Cycle Closes
	Tuesday Delivery Day!	Wednesday	Thursday	
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How much does it cost to participate in [Farm to Work](#)?

Three options of pre-selected produce boxes and bundles are available:

- \$16.50 for 5-7 items- smallest option (est. box weight 5-6 pounds)
- \$25.00 for 10-12 items- great for two people (est. box weight 8-10 pounds)
- \$40.00 for- 16-20 items- great for a family! (est. box weight 12-17 pounds)
- Non-produce products can be added to any box or bundle such as coffee, juice, eggs and poultry and dried fruit; See the website for [Truckin' Tomato's](#) wide variety of product options.

All orders will be prepaid through a secure server.

Who is coordinating all this with the farmer?

The coordination with the farmer is being conducted by [Truckin' Tomato](#). Truckin' Tomato works with the following Local Farms:

- **My Fathers Farm (Seguin, TX)** - Organic greens year round
- **Johnson Backyard Garden (Austin, TX)** - Organic greens, roots, tomatoes, eggplant, squash and more
- **Animal Farm (Cat Spring, TX)** - Organics Baby arugula, baby mixed greens, baby carrots and more
- **Bella Verdi (Dripping Springs, TX)** - Hydroponic micro greens, lettuces and basil year round



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Farm To Work Website: www.truckintomato.com/shop



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- **Hairston Creek Farm (Burnett, TX)** - Organic squash, eggplant, and radishes
- **C & S Groves (McAllen, TX)** - Organic oranges, grapefruit, limes and lemons
- **Lightsey Farms (Mexia, TX)** - Peaches, figs, pears, melons, blackberries, persimmons
- **McCall Creek Farm (Blanco, TX)** - Tomatoes, cucumbers, squashes, peppers, green beans, okra, blackberries and peaches
- **Naegelin Farm (Lytle, TX)** - Squash, kale, collard greens, strawberries and herbs
- **Oak Hills Farm (Poteet, TX)** - Strawberries, blackberries, spinach, heirloom tomatoes, squash, fennel and more
- **Itz Garden (Fredericksburg, TX)** - Tomatoes, jalapenos, habañero peppers and blackberries
- **Augustus Ranch (Yoakum, TX)** - Grass-fed, antibiotic/hormone-free beef
- **Peeler Farms (Floresville, TX)** - Naturally raised, cage-free, antibiotic-free chickens
- **Water Oak Farm (Bryan, TX)** - Goat cheese

What kinds of produce can I expect in my box or bundle?

Every other Monday, City employees can check the ordering website to get an itemization of what produce will be included in the next box and bundle selections. However, here is a [Product Availability Chart](#) that may give you a good idea of what is available during different times of the year. Summer bundles could have squash, zucchini, green beans, peppers, peas, tomatoes – big and little, cucumbers, onions, eggplant, okra, basil, maybe a cantaloupe or some peaches or blackberries. A winter bundle could have spinach, lettuce, greens, cauliflower, broccoli, cabbage, Brussels sprouts, beets, cilantro, garlic, carrots and citrus.

What do I need to bring to pick up my order?

In order for [Truckin Tomato](#) to verify your order, you will need to present either your employee badge or a printed receipt of your order at the drop off site. Every other week, [Truckin' Tomato](#) will deliver the produce in a bag or box. You will need to return the reusable bag to Truckin Tomato at the next delivery day.

What if I placed an order but I need someone else to pick it up on the delivery day?

Yes, you may have someone else pick up your box or bundle for you. They will need a copy of your printed confirmation receipt.

What if I can't pick up my order? Can I get a credit?

If you are unable to pick up your box or bundle, Truckin' Tomato will have your order available for pick up at the next delivery day.





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Can I choose what items I want in my order or order a half a box?

Each produce box or bundle offers you 6-20 (depending on the size of the box/bundle) of the freshest produce options available that week. The boxes and bundles are assembled before they arrive at the corner of N. Main and E. Houston Street (across from the Frost Bank Building) and the Central Library. Due to the large number of customers, it is not possible to offer half a box or bundle, as this would be complicated for the farmers and City staff to coordinate. However, the [Farm to Work](#) ordering website has a list that gives you a general idea of what will be included.

Who is the Vendor?

At the City of San Antonio, the produce is provided by [Truckin' Tomato](#) founded by Shaun Lee in 2012. More about the company: Truckin' Tomato takes the farmer's market directly to the customers. We will do this by selling locally grown produce and craft foods through our online market and our trailer that has been transformed into a mobile market. Our aim it is to bring the highest quality farmer's market selections to the places people already congregate.

Truckin' Tomato isn't just an innovative concept to make locally grown produce more accessible in San Antonio. It's also a social enterprise model, driving revenue to non profits dedicated to fighting hunger and poverty. For our first trailer, we have partnered with Providence Place and Christian Hope Resource Center (CHRC), driving revenue and awareness to support their missions. We like to say that when you shop at Truckin' Tomato you will eat well and *do good* at the same time.

Additionally, [Truckin' Tomato](#) will also create job training opportunities for residents of Haven for Hope and Providence Place. From the farm to the point of sale, we will create meaningful job training opportunities for people seeking to gain new job skills that will help them to overcome homelessness. Work can go a long way to helping people form their identity and self worth, but some people have backgrounds that make it difficult to get back on their feet. Our desire is to provide second chances to people that want to return to work and are willing to work hard to help us accomplish our mission. We are creating partnerships with local grocers to hire the job training participants once their training is complete. We like to say that we will be doing well all through the supply chain!

You can also find other dates, times and locations that Truckin Tomato serves at their [mobile food market](#).



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Is the produce organic?

The majority of the produce is organic. [Truckin' Tomato](#) works with farmers that are both certified and non-certified, but all embrace organic practices. On any given week, about 60-80 percent of the produce mix is certified organic.

How far does the food travel to get here?

[Truckin' Tomato](#) sources from farms in Central Texas. Citrus comes from the Rio Grande Valley. In the winter, some of the produce is supplemented from Marfa. The majority is harvested 24-48 hours before it arrives and is within 150 miles of San Antonio.

If I order this week, do I have to order two weeks later?

No. Unlike traditional farm subscription delivery programs, there is no long-term commitment to participate. [Farm to Work](#) operates on a semi-monthly cycle, so you can order as often or as little as you like.

Will *Farm to Work* be offered year round?

The farmers will be able to supply for [Farm to Work](#) year round. The only break will be for two weeks at the end of the year for the Holiday Break.

I have placed an order, now where do I pick up my produce?

For City of San Antonio employees, orders will be available on Tuesday between 11 a.m.-2 p.m. at the corner of N. Main and E. Houston (across from the Frost Bank Building).

If you are a Library employee, you can pick up your produce on Tuesday at the Central Library, 600 Soledad. SAPL staff can contact Roberta Sparks at 207-2635 to make pick-up arrangements.

How should I store my produce?

Here are a few tips about safely storing produce from the [US Food and Drug Administration](#). The [Academy of Nutrition and Dietetics](#) also has suggestions for buying, preparing, and storing produce.

Whom should I contact if I have questions or comments?

For ordering or billing problems, including order verification, incorrect charges, or problems with a credit card, email info@truckintomato.com or call 516-3554.

For any questions, comment or feedback about the COSA [Farm to Work](#) program, contact Liza Meyer at 207-1449 or liza.meyer@sanantonio.gov.

