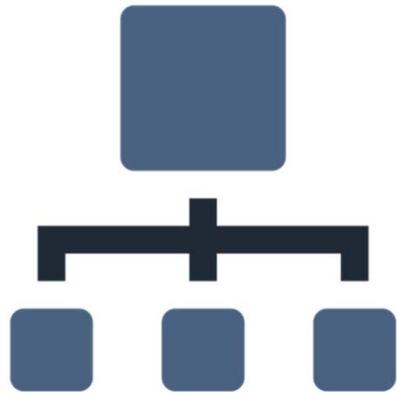




CITY OF SAN ANTONIO  
**METROPOLITAN HEALTH DISTRICT**

# Food Placard System Presentation

# Office of Innovation Study



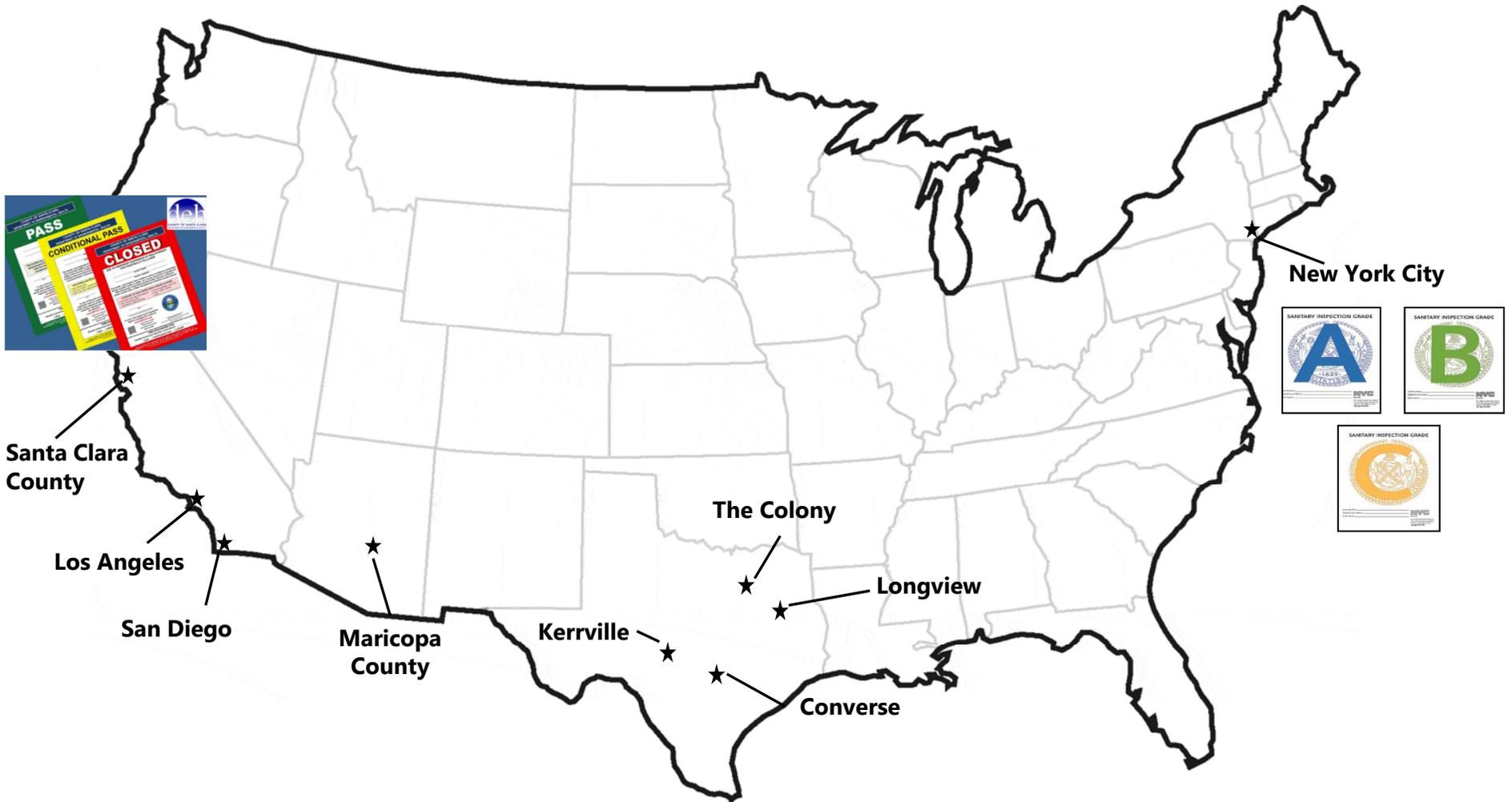
City's Office of Innovation  
asked to analyze food  
inspections process



## **Project Goals**

1. Increase public awareness of food vendor compliance
2. Analyze Department processes and procedures
3. Evaluate customer complaints

# What are other cities doing?

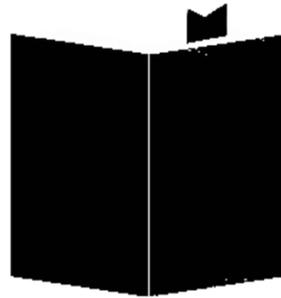


# Office of Innovation Study

## Project Outcomes:



Update scoring system and make it more transparent for public



Proactive education for food operators



Establish long-term and short-term strategic plan

# Updated Scoring System



CITY OF SAN ANTONIO  
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# Current Inspection Scoring System

- Demerit system
  - 27 Critical Violations are scored
  - Non-Critical Violations are not scored but noted
- Perfect score = 0 demerits
- Feedback received:
  - Most members of the public don't understand this system

# Proposed Updated Scoring System

- Improves upon what is already in effect
- Is more intuitive and transparent to the public
- Helps to keep restaurants in compliance long-term
- Food Safety remains top-of-mind

# What would establishments score\*?

\*Based on FY2014 inspection data

City of San Antonio Metropolitan Health District  
Health Safety Report

Establishment: \_\_\_\_\_  
Address: \_\_\_\_\_  
Date: \_\_\_\_\_

0 – 9 Demerits



Thomas L. Schlenker MD, MPH  
Director of Public Health  
City of San Antonio

Sanitarian

A current copy of this establishment's license is posted within these premises. A copy of the most recent inspection report is available for review upon request and may also be viewed at [www.SanAntonio.gov/health/foodservices](http://www.SanAntonio.gov/health/foodservices)

**0-9 critical violations on a routine inspection**

**Risk 3: 65%**  
**Risk 2: 86%**

City of San Antonio Metropolitan Health District  
Health Safety Report

Establishment: \_\_\_\_\_  
Address: \_\_\_\_\_  
Date: \_\_\_\_\_

10 – 19 Demerits



Thomas L. Schlenker MD, MPH  
Director of Public Health  
City of San Antonio

Sanitarian

A current copy of this establishment's license is posted within these premises. A copy of the most recent inspection report is available for review upon request and may also be viewed at [www.SanAntonio.gov/health/foodservices](http://www.SanAntonio.gov/health/foodservices)

**10-19 critical violations on a routine inspection**

**Risk 3: 23%**  
**Risk 2: 11%**

City of San Antonio Metropolitan Health District  
Health Safety Report

Establishment: \_\_\_\_\_  
Address: \_\_\_\_\_  
Date: \_\_\_\_\_

20 + Demerits



Thomas L. Schlenker MD, MPH  
Director of Public Health  
City of San Antonio

Sanitarian

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**20+ critical violations on a routine inspection**

**Risk 3: 12%**  
**Risk 2: 2%**

# Next Steps



CITY OF SAN ANTONIO  
**METROPOLITAN HEALTH DISTRICT**

# Metro Health's Commitment



## Grading Grace Period

3-month pilot that will focus on Risk 3 establishments



## Proactive Education

Better online resources and more education for establishments that score 10 or more demerits



## Enduring Partnerships

Metro Health is committed to partnering with food operators to ensure success