

All Time Low & Sleeping with Sirens

Sunday, October 18th

Frequently Asked Questions

- **Who can I call if I have a question about the event?**
210.446.7950ext Info Line
or by email: twinprotx@gmail.com
- **Does the event have a website?**
www.twinproductionstexas.com
- **Where can I buy tickets?**
<http://bit.ly/1Jl603Z>
or Twin Ticket Outlets:
Animania in Rolling Oaks Mall (near Macy's) • SATX 78247 [830-822-6231](tel:830-822-6231)
Animatrix in Ingram Park Mall • SATX 78238 [210-800-1010](tel:210-800-1010)
Blackfly Metamorphosis in Pica Pica Plaza on Military • SATX 78214 [210-927-7422](tel:210-927-7422)
Flipside Record Parlor 840 SW Military Drive • SATX 78212 [210-923-7811](tel:210-923-7811)
- **How much are tickets?**
\$28.50 Advance / \$32 Day of Show *This does not include taxes or service fees
- **Is there a ticket service charge?**
Yes. Cheapest fees would be at Twin Ticket Outlets or on-site purchase with cash or credit card.
- **Do children need a ticket?**
Yes
- **Is there a way I pay by phone?**
Yes, visit www.twinproductionstexas.com for details.
- **What do I need to pick up my tickets?**
Photo ID. We also recommend you have a copy of your confirmation email or order # on your phone or printed.
- **Will tickets be available at will call?**
Yes, Will Call is an option when tickets are purchased
- **What time will you open the box office for walk up sales?**
Typically between 12:00pm – 2:00pm, TBD closer to date.
- **Do you take credit cards at the box office or cash only?**
Cash only at doors
- **What time will the bands go on?**
Set Times are posted Day of Show from Twin Productions' socials.
#twinprotx or Twin Productions. We will pop up on all socials.
- **Is the event rain or shine?**
Yes
- **What is the event over?**

10:00pm

- **What type of food?**
TBA
- **Can I check my bag or camera?**
Please call the Twin Info Line
- **What am I not allowed to bring?**
No drugs, alcohol, etc. With any other questions please call the Twin Info Line
- **Can I bring my pet?**
No pets allowed
- **Am I allowed to come back in if I leave?**
No ins-and-outs are allowed
- **Is smoking allowed?**
Smoking is allowed in designated areas only. There is no smoking in any of the restrooms.
- **Are there handicap/wheelchair seating or restrooms?**
Yes, there are spaces marked for wheelchairs only in the causeway between the upper and lower audience areas. There is an ADA compliant restroom on the audience left side of the house. There are also (at least) 2 handicap designated port-o-lets on site.
- **Are you on the bus route?**
Yes, Sunken Gardens Theatre is on the No 7 bus route, visit www.viainfo.net for more information.
- **Do you have bike racks?**
Yes, there are fixed bike racks in front of theater. Neither the City nor Promoter are responsible for lost or stolen items.