

Laborfest 2015

Frequently Asked Questions

- **Who can I call if I have a question about the event?**
Laborfest, LLC at 210.954.9300
- **Does the event have a website?**
www.laborfestsa.com
- **Where can I buy tickets?**
www.laborfestsa.com or Beacons Clothing at 321 N. New Braunfels St.
- **How much are tickets?**
\$50.00
- **Is there a ticket service charge?**
There is a service charge on tickets purchased prior to the event day, no service charge on the day of the event
- **Do children need a ticket?**
Children 5 and under are FREE
Children 6 – 12 are \$12
- **Is there a way I pay by phone?**
Yes, please call 1.888.695.0888
- **What do I need to pick up my tickets?**
Photo ID
- **Will tickets be available at will call?**
Yes, at 4:00pm
- **What time will you open the box office for walk up sales?**
4:00pm on both days
- **Do you take credit cards at the box office or cash only?**
Cash only at the box office
- **What time will the bands go on?**
TBA, check www.laborfestsa.com for latest information
- **Is the event rain or shine?**
Yes, event is rain or shine
- **What is the event over?**
11:00pm on Saturday and 10:00pm on Sunday
- **What type of food?**
All types of festival food will be available, vendors only take food tickets
- **Can I check my bag or camera?**

There will be no bag check. Bags and chairs will be searched.

- **What am I not allowed to bring?**

No outside food and beverages, weapons, or knives.

- **Can I bring my pet?**

No pets allowed

- **Am I allowed to come back in if I leave?**

No in-and-outs

- **Is smoking allowed?**

Smoking is allowed in designated areas only. There is no smoking in any of the restrooms.

- **Are there handicap/wheelchair seating or restrooms?**

Yes, there are spaces marked for wheelchairs only in the causeway between the upper and lower audience areas. There is an ADA compliant restroom on the audience left side of the house. There are also (at least) 2 handicap designated port-o-lets on site.

- **Are you on the bus route?**

Yes, Sunken Gardens Theatre is on the No 7 bus route, visit www.viainfo.net for more information.

- **Do you have bike racks?**

Yes, there are fixed bike racks in front of theater. Neither the City nor Laborfest, LLC is responsible for lost or stolen items.

- **I want to be a vendor, who do I call?**

The Vendor coordinator is Joei Castillo at 210-412-0753