About SA

Julián Castro, Mayor

City Council

Sheryl Sculley, City Manager

Invest SA

Enjoy SA

Safe SA

Archive Reports

- 2012 Annual Report (PDF)
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- 2010 Annual Report (PDF)

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About SA

San Antonio: America's Rising 21st Century City.

In 2013, San Antonio was recognized by the Public Technology Institute as one of the top citizen-engaged communities in the country. Helping to reach this designation, the City introduced this year several new mobile apps for download and web-based mobile apps to help residents and visitors quickly find the information they are looking for or request City services while "on-the-go." Early childhood education was on the forefront as well. The City launched a new educational program called Pre-K for SA, which will provide high–quality, full-day Pre-K for an estimated 22,000 four-year-olds over the next eight years. The City of San Antonio also continues to have a strong financial makeup as the City maintained a "AAA" general obligation bond rating for yet another year from all three major rating agencies.

Large global businesses continue to be attracted to San Antonio because of its diverse workforce, business-friendly climate and varied economic opportunities. In fact, the City launched a new webpage that features video profiles of San Antonio area business leaders that highlight the diverse industry portfolio located in the City. Additionally, the City continues to place an emphasis on sustainability initiatives to create employment opportunities in the green industries.

We are proud of our historical and cultural roots, and are proud to share them with the millions of people who visit San Antonio each year. The City of San Antonio is a great place to invest, a great place to experience, and a great place to live.

Archive Reports

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- 2011 Annual Report (PDF)

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Julián Castro, Mayor

City Council

City Manager

Executive Leadership Team

Executive Team Directors

Archive Reports

- 2013 Annual Report (PDF)
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Dear Friends,

Fiscal year 2013 will go down as a watershed year in San Antonio history. Where years of strict term limits forced previous administrations to think short-term, the City Council and I were fortunate to enter office in 2009 under a new system that allowed for long-term planning. We responded at City Hall by tackling challenges head-on that have for years slowed the City's ability to reach its full potential. To achieve this, we've set a clear vision for San Antonio's future: to create a brainpower community that is the liveliest city in the United States. We've focused on long-term issues like educational attainment, obesity, teen pregnancy and spurring redevelopment in the center city.

After four years, the evidence is rolling in—and the progress is exciting. This past July, the San Antonio Metropolitan Health District announced that the obesity rate plunged from 35.1 percent to 28.5 percent between 2010 and 2012. That dramatic drop put San Antonio below the statewide rate of 29.3 percent for the first time in recent memory. In human terms, it means that within two years 70,000 adult men and women are no longer obese, and are now at reduced risk for diabetes, heart disease and other maladies. Just as importantly, the declining obesity rate in San Antonio also was paralleled by an increase in the healthy weight proportion of the population from 31.2 percent to 35.4 percent.

While there is still much work to do, the gains are the result of sustained efforts across the community, including the Mayor's Fitness Council. Salad bars have been added to 108 local schools, $1.7 million has been invested in area parks to add fitness equipment, walking trails and other enhancements, and community-wide fitness events have been created to great success. Síclovía, a free event that periodically closes major city streets to create a safe place for people to exercise and play, has broken attendance records with each successive event. The last one, on September 29, 2013, attracted more than 73,000 runners, walkers and cyclists.

This year also marked the release of the first community report card by SA2020, the nonprofit charged with executing our community-wide vision for the rest of the decade. The data showed tremendous progress on many high-priority issues including:

- the community's overall high school graduation rate rose to 92 percent (Texas Education Agency), exceeding the community's original 85-percent goal for 2020;
- the teen birth rate declined by more than 15 percent, matching SA2020's original end-of-decade goal;
- and, according to the most recent data available, college enrollment among graduating seniors increased from 38.1 percent to 49.7 percent.

That positive progress dovetailed with the doors opening on Pre-K 4 SA, the voter-approved program to invest in high-quality, full-day Pre-K for more than 22,000 four-year-olds over the next eight years. One of the proudest moments of my mayoral tenure came in late August as I greeted parents and students outside one of our two new centers of Pre-K excellence. The evidence tells us the bright-eyed four-year-olds that I saw that day will be more likely to read proficiently by third grade, more likely to graduate from high school and more likely to go to college. We know it's a crucial investment because brainpower is the new currency of success in the 21st century global economy. The cities that cultivate it will thrive. The ones that don't will fall further behind. And as state and federal budgets continue to shrink, cities like San Antonio are playing an increasingly essential role in boosting educational achievement.

San Antonio also sent a bold message in 2013 by passing a non-discrimination ordinance that prohibits discrimination on the basis of sexual orientation, gender identity and military veteran status. In joining many Fortune 500 companies and other major American cities with similar policies, San Antonio proclaimed that there are no second-class citizens in our city.

On the economic front, the City of San Antonio is in sound financial shape. Under the leadership of City Manager Sheryl Sculley, the city's AAA bond rating was reaffirmed in 2013. Today, San Antonio is the only city with a population of more than 1 million to receive a 'AAA' general obligation rating from all three major rating agencies. And we've done it while investing and encouraging development in our center city. In 2013, we kept the drumbeat of ribbon cuttings going, and are on track to add more than 2,400 downtown housing units by the end of 2014. At the same time, we turned dirt on a Convention Center expansion and the redevelopment of Hemisfair Park, the site of the 1968 World's Fair.

When I look back on 2013, I see a city on the rise. We made significant progress on many fundamental issues that were once thought too tough to tackle. They are among the reasons why the U.S. Chamber of Commerce named San Antonio as one of the nation's seven "enterprising cities." They are also the reasons why I love being Mayor of San Antonio. Watch us prosper even more in 2014.

Sincerely,

Mayor Julián Castro

Visit Mayor Julián Castro's website

Visit the SA2020 website

As a Council-Manager form of government, the City of San Antonio is governed by 11 elected representatives (10 district representatives and a mayor). Under this form of administration, these elected representatives pass laws and establish polices for the City. All members of City Council are elected to serve four, two-year terms.

The Mayor and members of the City Council serve as the community's key decision makers and focus on the provision and efficiency of basic City services; the growth of their respective districts; capital improvements; land development; the city's financial growth and economic development; and other key issues. These elected representatives center their attention on how City policies meet the needs of the constituents within their districts, as well as the needs of the overall community.

The Mayor and Council are also responsible for hiring a City Manager to serve as the chief administrator of the City of San Antonio. The City Manager works closely with City staff to implement the polices and priorities designated by the City Council. Members of City Council also rely on the City Manager for professional guidance before they take action on a specific issue.

Diego M. Bernal, District 1
Email

Ivy R. Taylor, District 2
Email

Rebecca J. Viagran, District 3
Email

Rey Saldaña, District 4
Email

Shirley Gonzales, District 5
Email

Ray Lopez, District 6
Email

Cris Medina, District 7
Email

Ron Nirenberg, District 8
Email

Joe Krier, District 9
Email

Carlton Soules, District 10
Email

Visit the Mayor & City Council website.

Dear residents and guests of San Antonio,

On behalf of the City of San Antonio, I am pleased to share our City's Annual Report for Fiscal Year 2013. The City continued its commitment to provide high quality services, maintain infrastructure, and make critical investments to benefit San Antonio for future generations. We did this while maintaining a strong financially-managed City organization.

The Annual Report highlights key initiatives, projects, programs, and events led by the City in 2013 to address City Council priorities, such as streets and sidewalks, police and fire, economic development, and neighborhood revitalization. Throughout the year, the City executed various landmark projects in San Antonio, including the 2012-2017 Bond Program, the launch of the Pre-K 4 SA initiative, renovations to the San Antonio International Airport, the expansion of the Henry B. Gonzalez Convention Center and investments in the Center City.

In Fiscal Year 2013, we maintained a sound financial municipal corporation and managed an overall $2.3 billion budget. In July, the City's 'AAA' General Obligation Bond rating was reaffirmed for the fourth year by all three major rating agencies. Today, San Antonio is the only major American city with a population of more than one million to hold this distinction.

The City is on schedule and on budget in carrying out the 2012-2017 Bond Program – the largest bond program in the City's history and valued at $596 million. The Bond Program is scheduled for substantial completion in 2017 and complements the previous 2007 Bond Program. The current bond program includes 140 projects, such as improved streets, bridges, sidewalks, drainage and flood control, parks, recreation and open space, library, museum and cultural arts facilities, and public safety facilities. Both Bond programs account for a total of $1.1 billion in investments in the City's capital infrastructure.

In addition to building a strong local economy, the City is also focused on a strong, dynamic downtown. Great cities throughout the U.S. have great downtowns that are active with variety, shaped by local history, and defined by great public space. As an engaged SA2020 partner, the City has incented 17 housing projects within the downtown strategic framework plan that represent more than $384 million in investment. These projects represent 2,737 new housing units for residents to consider within our downtown urban core.

Central to the City's economic success, San Antonio's Airport system serves more than 8 million passengers and generates more than $5 billion in economic impact annually. One of the major airport improvements is the renovation of San Antonio International Airport's Terminal A. Scheduled for completion in May 2014, the terminal renovation will modernize 378,000 sq. ft. with updates to technology, furniture, and all-new accommodations throughout the concourse, lobby, and baggage claim areas.

In late August, nearly 600 pre-K students attended their first day of school at Pre-K 4 SA. The inaugural program, designed to provide high quality pre-K education to a projected 22,400 four-year old children over an 8-year period, was launched at two locations, one in the south and northern sectors of the city. In less than a year, our City team built the two centers, hired staff, and partnered with seven local school districts to make Pre-K 4 SA operational. Our belief is that Pre-K 4 SA will equip students with the tools for long-term educational success and prepare them to compete and fill the high-skilled jobs in a 21st century global economy.

Our success as a leading major American city would not be possible without the leadership and support of Mayor Julián Castro, City Council, and the San Antonio community. Our City employees are dedicated to fulfilling our City core values – teamwork, integrity, innovation, and professionalism.

All the best in 2014!

Sincerely,

Sheryl Sculley
City Manager

Visit the City Manager's website

Read about our city's Core Values.

City of San Antonio Mission Statement:

We deliver quality City services and commit to achieve San Antonio's vision of prosperity for our diverse, vibrant, and historic community.

TEAMWORK
We work together to make San Antonio better.

- We share goals and hold ourselves and each other accountable.
- We take ownership of the team's work and personally commit to finding solutions.
- We communicate effectively by sharing information, skills, and knowledge to achieve success.
- We reach across teams for better outcomes.
- We support the growth and development of all members of the team.
- We share and celebrate success by valuing and recognizing each contribution.

INNOVATION
We are driven by continuous improvement.

- We find new ways to make things better.
- We optimize results by working smarter.
- We are empowered to take risks, learn and grow.
- We learn from our failures and our successes.
- We continuously re-imagine operational processes for better results.

INTEGRITY
We model ethical behavior.

- We do the right thing, always.
- We appropriately question actions inconsistent with our core values.
- We make honesty and transparency the foundation for all actions.
- We are accountable at all levels.
- We avoid the appearance of impropriety.

PROFESSIONALISM
We are qualified, skilled and committed.

- We personally commit to continuous improvement and professional growth.
- We take pride in producing high-quality work and delivering exceptional service to internal and external customers.
- We exhibit pride in professional appearance, language and behavior.
- We assume responsibility for a clean and safe work area.
- We maintain composure in challenging situations.
- We respect others, express sincere appreciation, and positively influence those around us.
- We are dedicated ambassadors for the City of San Antonio and the community.

The Executive Leadership Team operates under the Office of the City Manager. The Executive Leadership Team assists the City Manager with implementing the policies and directives of the City Council throughout the various City departments and offices.

The City Manager's office is also charged with recommending, implementing, and monitoring policies and procedures that maintain the financial well-being of City government.

The Office of the City Manager serves as the focal point for the executive leadership and direction of the City organization. The office works closely with the Mayor and City Council to ensure that City programs and operations reflect policy goals and objectives established by the City Council.

Erik J. Walsh,
Deputy City Manager

Peter Zanoni,
Deputy City Manager

Robbie Greenblum,
City Attorney

Ben Gorzell,
Chief Financial Officer

Ed Belmares,
Assistant City Manager

Carlos Contreras,
Assistant City Manager

Gloria Hurtado,
Assistant City Manager

Edward A. Benavides,
Chief of Staff

Di Galvan,
Director
Communications and
Public Affairs

Chris Callanen,
Assistant to the City Council

Career

Erik Walsh was appointed to Deputy City Manager in October 2011. Prior to his appointment, Mr. Walsh was promoted to Assistant City Manager in February 2006. He oversees the San Antonio Fire Department, the San Antonio Police Department, the Office of Emergency Management, Municipal Integrity, and Animal Care Services. Mr. Walsh is also responsible for negotiating the collective bargaining agreements with the San Antonio Police Officers Association and the San Antonio Professional Firefighters Association.

Mr. Walsh has 17 years of municipal government experience with the City of San Antonio.

Mr. Walsh also has held the positions of Assistant to the City Manager and Special Projects Manager in the City Manager's Office and several positions in the Office of Management and Budget.

Education

M.S., Urban Administration, Trinity University, 1994
B.A., Political Science, Trinity University, 1991

Professional Memberships and Community Involvement

International Hispanic Network-Board Member
International City/County Management Association
Texas City Management Association

Personal

Mr. Walsh, a native of San Antonio, is married to Sandra. The couple has two children.

Career

Mr. Zanoni was appointed Deputy City Manager in November 2012. Mr. Zanoni currently has oversight of the *Pre-K 4 SA* program, the Office of Management & Budget, the Solid Waste Management Department, Capital Improvement Management Services, and Public Works. He has spent over seventeen years in municipal government including the last fifteen years with the City of San Antonio. Prior to his recent appointment as Deputy City Manager, his role with the City included holding the positions of Assistant City Manager and Director of the Office of Management & Budget. Mr. Zanoni has had oversight over important community-wide efforts such as the 2012-2017 Bond Program and the *Pre-K 4 SA* Initiative. He holds a Master's degree in Public Administration from Florida State University and a Bachelor of Arts degree in Political Science from Jacksonville University.

Education

Master of Public Administration, Florida State University
Bachelor of Arts, Political Science, Jacksonville University

Professional Memberships and Community Involvement

International City/County Managers Association, Member, Government Finance Officers Association, member; Urban Management Assistants of South Texas, member.

Honors

San Antonio Star Award recipient, 2000; City of San Antonio Leadership Development Program, 1997-98; Government Finance Officers Association Distinguished Budget Award, FY 2001 through FY 2009, Leon County Exceptional Employee, 1996.

Personal

Mr. Zanoni is married to LaJuana and has three sons, Tanner, Anello and Nicoli. He is a native of Mexico, Maine.

Career

Robert "Robbie" Greenblum became City Attorney for the City of San Antonio in December 2013. He serves as chief legal adviser to the City Council, City Manager and all City Departments, offices and agencies.

Prior to that, Mr. Greenblum served Mayor Julian Castro as chief of staff from June 2009 – December 2013. He was the mayor's top adviser, as well as the chief liaison for the mayor's office with city staff and the community.

Greenblum received his Bachelor of Arts degree and Doctor of Jurisprudence from the University of Texas, and has been licensed to practice by the State Bar of Texas since 1988. While practicing law for more than 20 years, Greenblum's work has addressed business, litigation, non-profit, property tax issues, and legal representation regarding immigration and international law matters. Prior to his employment with the City of San Antonio, he worked with various law firms, including Matthews and Branscomb, Illagan & Associates, Quan, Burdette, & Perez, and Foster Lewis Langley Gardner & Banack, as well as with the Lawyers' Committee for Civil Rights Under Law of Texas and the Refugee Assistance Council. His work at the civil rights' committee included the class-action "Bowie High School" lawsuit that ended the U.S. Border Patrol's practice of conducting sweeps at a high school campus in El Paso, Texas. He has represented clients before the U.S. Court of Appeals for the Fifth Circuit, U.S. District Courts for the Western, Southern and Northern Districts of Texas, and the Board of Immigration Appeals.

Education

J.D., School of Law, University of Texas at Austin, 1988
B.A., Plan II (Honors Interdisciplinary Liberal Arts Program), University of Texas at Austin, 1985
La Universidad Complutense de Madrid, 1984

Professional Memberships and Community Involvement

San Antonio Hispanic Chamber of Commerce, Board of Directors and Executive Committee (2009); KLRN Public (PBS) Television, Board of Directors (2006–2009); KLRN Public (PBS) Television, Community Advisory Board, Organizer and Member (2005–2006); San Antonio Free Trade Alliance, Board of Directors (2004–2009); Anti Defamation League, Southwest Regional Board of Directors (2003–2006); University of Texas at San Antonio, Great Conversations, Co-Chair (2005, 2006); San Antonio Jewish Federation, Community Relations Council, Co-Chair (1999–2001); San Antonio Jewish Federation, Latino-Black-Jewish Dialogue, Founder and Co-Chair (1994–1998); San Antonio Express-News, Community Advisory Board (1999–2000); Lawyers' Committee for Civil Rights/Immigrant and Refugee Rights Project, Board Member (1995-2005)

Honors

Laredo Nixon High School Mustangs Legend; National Lawyers' Guild/National Immigration Project, National Award; American Civil Liberties Union, National Award; El Paso Border Rights Coalition, Award Recipient; El Paso Independent School District Proclamation, Recipient.

Personal

Mr. Greenblum is married and has four children.

Career

Mr. Gorzell was named Chief Financial Officer in August 2010. As part of the Executive Leadership Team, he oversees the Departments of Finance, Information and Technology Services, Building and Equipment Services, and the Human Resources Department.

In his current position, Mr. Gorzell also serves as the City's Supervisor of Public Utilities, a position required by the City Charter. As Supervisor of Public Utilities, he is responsible for advising the City Manager and City Council on matters pertaining to the regulatory oversight over the City's municipally-owned utilities, CPS Energy and the San Antonio Water System as well as other matters related to telecommunications, cable, and certain other utilities which utilize the City's right-of-way.

After graduating from college, Mr. Gorzell began his career with the City of San Antonio as an entry level staff accountant. Over the course of his career with the City, he has held a variety of positions and has almost 20 years of experience with the City. Mr. Gorzell left the City briefly in 1993 to serve as the Controller for a local non-profit organization, Project Quest, Inc.

Education

B.B.A. Accounting, University of Texas at San Antonio, 1989
Certified Public Accountant (CPA)

Professional Memberships and Community Involvement

Mr. Gorzell is a member of the Government Finance Officers Association (GFOA) and the National Association of Telecommunications Officers & Advisors (NATOA)

Personal

Mr. Gorzell has two daughters, Emily and Samantha.

Career

Ed Belmares was appointed Assistant City Manager in October 2011. As part of the Executive Leadership Team, he oversees the departments of Aviation, Convention and Visitors Bureau, Convention & Sports Facilities, Culture and Creative Development, and Downtown Operations.

Before joining the City, he served as the Vice President of Business Operations for CPS Energy. As Vice President of Business Operations, Mr. Belmares was responsible for all the facets of Enterprise Resource Planning for CPS Energy and implemented and managed CPS Energy's Business planning process to ensure CPS Energy and the President and CEO were aligned with CPS Energy's Vision 2020 Strategy.

Prior to joining CPS Energy, Mr. Belmares served more than eight years in various positions with the City of San Antonio, including two years as the Director of Human Resources. He also directed the city's Office of Innovation and Reform, performing consulting services for various departments and oversaw the Office of Municipal Integrity. His career with the City also involved seven years in the Office of Management and Budget, including two years as budget manager where he helped develop the annual operating budget and the five-year financial forecast.

Education

M.S., Urban Administration, Trinity University, 1998
B.A., Sociology, Our Lady of the Lake University, 1996

Professional Memberships and Community Involvement

March of Dimes - Board of Directors
San Antonio Sports Foundation - Board of Directors
Valero Alamobowl - Board of Directors
Texas City Management Association - Member
International City/County Management Association - Member
International City/County Management Association Retirement Corporation - Member
Texas Municipal League - Member
International Hispanic Network – Member

Career

Carlos Contreras was appointed Assistant City Manager in November 2012. As part of the Executive Leadership Team, he oversees the departments of Economic Development, Intergovernmental Relations, Military Affairs and the Center City Development Office. Prior to his appointment, Mr. Contreras served as Director of Intergovernmental Relations.

Prior to joining the City in February of 2009, Mr. Contreras worked as the Director of Local Government Affairs for the Central Texas division of KB Home where he handled municipal, county and state issues for the company.

Mr. Contreras is an attorney and practiced law in private law firms both in San Antonio and Austin for 15 years. His primary areas of focus were Administrative and Regulatory law as well as civil litigation. Prior to his private law practice, Mr. Contreras was an Assistant General Counsel for the Texas Department of Banking in Austin.

He is a native of San Antonio.

Education

J.D., University of Texas School of Law, 1986
M.P.A., University of Texas at Austin, 1986
B.A., St. Mary's University, 1981

Professional Memberships and Community Involvement

Member of the State Bar of Texas
Public Affairs Council, Greater Chamber of Commerce
Local Government Affairs Committee, Greater Chamber of Commerce
Government Affairs Committee, Hispanic Chamber of Commerce

Personal

Both he and his wife, Adriana, are avid runners. He is the proud father of three sons and one stepdaughter.

Career

Gloria Hurtado was appointed Assistant City Manager on November 19, 2012. As a member of the Executive Leadership Team she oversees the Department of Human Services, Metropolitan Health District, Library System, and the Parks and Recreation Department.

Prior to her appointment, Ms. Hurtado served as Director of Human Services from March, 2011 to November, 2012. As Director, Gloria was responsible for the City's Head Start Program, Child Care Services, Family Assistance Services, Community Learning Centers, and Senior Centers and Programs. She had oversight of $150 million in general and federal funding.

Before joining the City of San Antonio, Ms. Hurtado worked for the City of Phoenix for 20 years, including 13 years as Director of Human Services. Prior to her career in Municipal Government, Ms. Hurtado served in a variety of positions in the private and public sectors.

Education

M.B.A., University of Phoenix
B.A., in Political Science, Whittier College

Professional Memberships and Community Involvement

San Antonio Education Partnership: Board Member
San Antonio Youth Literacy Reading Buddy

Personal

Ms. Hurtado is a native of Los Angeles, California. She is married and has 3 grown children.

Career

Mr. Benavides was appointed Chief of Staff in August 2010. In this position, he has oversight of the Communications and Public Affairs Department, Customer Service/311, Office of the City Council, and provides executive level support to the Office of the City Manager.

Prior to his appointment, Mr. Benavides worked in the Parks and Recreation Department as Assistant Director. In his capacity, he had oversight of maintenance and operations, park projects and planning, tree mitigation, volunteer services and City cemeteries within the Parks department. Before his appointment as Assistant Director, Mr. Benavides served as Executive Assistant to the City Manager where he provided professional support to the City Manager, for four years. He also supervised the Council Action Team, the City Council Agenda process and the administrative activities of the Office of City Council.

In 2004, Mr. Benavides was a participant in the Management Assistant program within the City Manager's Office. As Management Assistant, he was responsible for monitoring budgets, performance measurements, City Council and citizen inquiries. Prior to coming to the City Manager's Office, Mr. Benavides worked in the Department of Community Initiatives as a Management Analyst. Mr. Benavides has been employed with the City of San Antonio since 2002.

He is a native of San Antonio.

Education

Master of Arts - Our Lady of the Lake University
Bachelor of Arts - University of the Incarnate Word

Professional Memberships and Community Involvement

2013 Public Servant of the Year Award from the Urban Management Association of South Texas (UMAST)
San Antonio Business Journal-2011 40 under 40
International Hispanic Network – Board Member – 2007 – 2010; Member
International City/County Management Association (ICMA); Member
- International City/County Management Association; 2008 Conference Planning Committee
- International City/County Management Association; 2008 Subcommittee on Next Generation Activities
- 2006 San Antonio Host Committee

Texas City Management Association – Board of Directors (2005)
Urban Management Assistants of South Texas – President (2006), Vice-President (2005), Member
University of the Incarnate Word – Dreeben School of Education, Advisory Board Member

Career

As Communications and Public Affairs Director, Di Galvan is responsible for developing awareness campaigns on City programs and services and disseminating information to citizens through use of various media. She also oversees the management and operation of the PEG (Public, Education and Government) access channels, the creation of content on the City's Internet website, the production of weekly City Council meetings, the publishing of the City's Community and Employee newsletters, the City's Employee and Community surveys, and oversees the City's Communications Team. Ms. Galvan has been with the City since October 2001.

Ms. Galvan previously served as Director of News Outreach and as Assignments Manager for San Antonio's NBC affiliate KMOL-TV. As Director of News Outreach, she served as the station's liaison on local community concerns and was responsible for the implementation of a strategic plan to effectively communicate the station's news philosophy. As Assignments Manager, she was charged with the management of news planning coverage for the local broadcast area.

Education

Master of Arts, Communications, University of the Incarnate Word
Bachelor of Arts, Political Science, University of Texas at San Antonio

Professional Memberships and Community Involvement

Texas Association of Municipal Information Officers (TAMIO)
Texas Association of Telecommunications Officers and Advisors (TATOA)
National Association of Telecommunications Officers and Advisors (NATOA)
Panelist, Women in Communications, 1998-99
Media Relations Panel, San Antonio Greater Chamber of Commerce Convention, 2000
Lecturer, Trinity University, 1999
Member, Public Affairs chairperson, San Antonio Women's Chamber of Commerce, 1992-97
Mission City Business and Professional Women's Club of San Antonio, 1995
Volunteer, San Antonio Family Assistance Crisis Team
Committee Member, San Antonio Education Partnership Fund, 1990-95

Honors

Most Outstanding Graduate Student, Communication Arts Department, University of the Incarnate Word, 1997
Shining Star Award, San Antonio Women's Chamber of Commerce, 1996
Young Career Woman, Mission City Business and Professional Women's Clubs of San Antonio, 1994
Young Career Woman, Mexican-American Business and Professional Women's Clubs of San Antonio, 1992

Personal

Ms. Galvan is married to Roy Galvan. She is a native of San Antonio.

Career

Christopher Callanen was appointed Assistant to the City Council in March 2007. In this position, he provides management support to Council Members. He is responsible for the departmental budget as well as the oversight of City Council Offices and the supervision of thirteen support staff. He also serves as the liaison to the City Manager's Office and City staff in meeting the goals of the Council.

Prior to his appointment, Mr. Callanen served as Executive Assistant in the Public Works Department for four years. In that role, he was responsible for supervising, coordinating, and overseeing administrative support operations of Public Works including the daily operations of the Director's Office and managing the public relations and customer service aspects of the department. Previously, Mr. Callanen served as a member of the Council Action Team where he served as staff liaison for two City Council Members and City staff to effectively and efficiently provide complete service delivery resolution.

A city employee since 1994, Mr. Callanen has also served in various positions in the City Manager's Office.

Education

B.A., Political Science, St. Mary's University, 1991
City of San Antonio Leadership Development Program Executive Leadership Program, 2009

Professional Memberships and Community Involvement

Urban Management Assistants of South Texas (UMAST)
Texas City Management Association (TCMA)
Board of Trustees, Leukemia and Lymphoma Society - South Central Texas Chapter

Personal

Christopher and his wife, Leticia, have two daughters, Lindsey Olivia and Cristiana Violet.

Department	Director	(210) Telephone Number
Animal Care Services	Kathy Davis	207-3338
Aviation	Frank R. Miller	207-3450
Building and Equipment Services	Jorge A. Perez	207-7858
Capital Improvements Management Services	Michael S. Frisbie	207-8140
Center City Development	Lori Houston	207-3914
City Attorney	Robbie Greenblum	207-8940
City Auditor	Kevin W. Barthold	207-2853
City Clerk	Leticia Vacek	207-7253
Office of the City Council	Christopher D. Callanen	207-7040
Communications and Public Affairs	Di Galvan	207-7234
Convention & Visitors Bureau	Casandra Matej	207-6700
Convention and Sports Facilities	Michael Sawaya	207-8500
Culture & Creative Development	Felix Padron	207-6968
Development Services	Roderick J. Sanchez	207-8259
Downtown Operations	Jim Mery (Interim)	207-3677
Economic Development	Rene Dominguez	207-8080
Finance	Troy Elliott	207-5734
Fire	Chief Charles N. Hood	207-8400
Metro Health	Dr. Thomas Schlenker	207-8731
Historic Preservation	Shanon Miller	207-8316
Human Resources	Joe Angelo	207-8705

Human Services	Melody Woosely	207-8134
Information Technology Services	Hugh Miller	207-8301
Intergovernmental Relations	Jeff Coyle	207-8109
Library	Ramiro Salazar	207-2644
Management & Budget	Maria D. Villagomez	207-8360
Office of the Mayor	Jaime Castillo (Interim)	207-7060
Military Affairs	Robert Murdock	207-2712
Municipal Court	Frederick Garcia, Jr.	207-8970
Parks & Recreation	Xavier Urrutia	207-8480
Planning & Community Development	John Dugan	207-0147
Police	Chief William McManus	207-7360
Public Works	Anthony Chukwudolue (Interim)	207-8025
Solid Waste Management	David W. McCary	207-6470
Sustainability	Mary Hammer (Interim)	207-0252

The Brookings Metropolitan Policy Program and The Rockefeller Foundation named the City of San Antonio's Pre-K 4 SA initiative a "Top 10 State and Metropolitan Innovations to Watch in 2013." The distinction highlights the top 10 initiatives in the country that show the most promise for creating jobs, growing regional economies, and boosting global competitiveness in the coming year. The Pre-K 4 SA initiative was chosen in the "metro-opportunity" category for its vision to build a more skilled workforce in the region.

An investment in the City's future, the City of San Antonio's Pre-K 4 SA initiative will prepare our youngest students for a lifetime of success. San Antonio is distinguishing itself as a rising American city willing to invest in its economic competitiveness through education.

The Pre-K 4 SA initiative utilizes revenue generated by a 1/8-cent sales tax and other state and federal dollars to provide high-quality, full-day Pre-K for eligible four-year-olds in San Antonio. The program aims to improve the educational trajectory of more than 22,000 four-year-old children over eight years while benefitting thousands more by training area school teachers, teacher's aides, community Pre-K providers and education leaders. On Nov. 6, 2012, San Antonio residents approved the 1/8-cent sales tax increase to fund the program.

In FY2013, the City constructed two new schools, the North Education Center and the South Education Center, with 43 total classrooms. Both education centers received state licensing. There are currently more than 660 Pre-K students enrolled. There were 44 master teachers selected from a competitive applicant pool of 500 and 14 professional development coaches hired to provide academic coaching and professional development for teachers in seven participating school districts. More than 100 additional staff members were hired from an applicant pool of 2,000. The City also secured a nationally-recognized curriculum; obtained nutritional food services for children and related information for parents; and developed a transportation plan with safe bus service.

North Education Center

Several City departments were instrumental to the development and creation of the Pre-K 4 SA initiative. The Department of Creative and Culture Development (DCCD) coordinated the incorporation of an arts education component into the Pre-K 4 SA initiative and developed an arts education resource guide for schools.

The City Attorney's Office established a solid foundation for the Pre-K 4 SA program. Legal tasks included creating a corporation, developing the structure and procedures of the corporation, facilitating agreements with seven participating school districts, managing procurements, developing agreements for transportation, curriculum, food services, special needs therapy services, leases and construction agreements.

Capital Improvement Management Services (CIMS) worked to coordinate site selection, developer selection and lease agreements for Pre-K 4 SA. CIMS also secured sites for the East and West Pre-K 4 SA Centers scheduled to be open by Aug. 1, 2014.

Pre-K 4 SA students

South Education Center

Economic Growth

Infrastructure

Archive Reports

- 2013 Annual Report (PDF)
- 2012 Annual Report (PDF)
- 2011 Annual Report (PDF)

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The City of San Antonio continues to foster economic growth and development with a business climate that received accolades from Forbes and Bloomberg for its ability to encourage job creation, business expansion, and attract new investments. The City has been recognized with an A+ rating for small businesses by the Kauffman Foundation, has been named one of the Top 10 Cities for Global Trade by Global Trade Magazine, and has an unemployment rate that continues to stay below the national and state average. San Antonio's business-friendly climate welcomes new company relocations, expansions and start up ventures.

The San Antonio International Airport served more than eight million passengers, including more than 400,000 international passengers. The U.S. Customs & Border Protection (CBP) introduced its Trusted Traveler Program with the installation of its Global Entry Kiosks and an enrollment center to better serve the international passengers at the airport. Based on seat capacity, the airport became the 10th largest United States gateway to Mexico.

Global Entry Kiosks

Completed by the Aviation Department, the Stinson Municipal Airport Master Plan assessed the need for future facilities anticipated to meet demands over the next 20 years.

In June 2012 the Center City Housing Incentive Policy (CCHIP) was adopted. In its first full fiscal year of implementation, the Center City Development Office (CCDO) executed 13 CCHIP agreements that provide for 1,050 new housing units that are planned or under construction within the inner city. These projects represent approximately $160 million in private investment. Total incentives of $10,155,350 include: $3,160,655 in fee waivers; $6,366,695 in real property tax rebates; $248,000 in low-interest loans; and $380,000 in forgivable loans. In addition to the CCHIP, the Center City Development Office also administers the Inner City Reinvestment Infill Policy (ICRIP). It processed 377 ICRIP applications that provided more than $2 million in City fee waivers to inner City projects.

The Center City Development Office also oversees the Brownfields Program that has funded $186,000 for assessments and environmental surveys for 16 properties. Thanks to the program, the City obtained $59,000 in state funding for two projects and assisted more than 130 property owners with environmental issues. The program has leveraged $26.2 million in investments and facilitated the construction of 222 new housing units.

Mission Drive-In

In line with the Downtown Framework Plan's recommendation to strategically dispose of City- owned property, the Center City Development Office initiated three Public Private Partnerships (P3): Dwyer Building, Mission Drive In, and the Red Berry Mansion. The P3's will facilitate the redevelopment of the center city and identify compatible developers for the sites.

A new City Code chapter, which consolidated the City's various non-discrimination provisions, was developed by the Office of the City Attorney. It expanded the protected categories to include sexual orientation, gender identity, and veteran status; revised outdated terminology; and required most City contracts to comply with this policy. The Non-Discrimination Ordinance was adopted by the Mayor and City Council on Sept. 4, 2013.

The City's Convention and Visitors Bureau (CVB) enjoyed a banner year. There were 857,206 group room nights booked surpassing a goal of 850,000. This represents 557 meetings for future years, which also results in 565,000 delegates visiting San Antonio. There

were 700 accounts serviced in FY 2013, which represented more than 700,000 visitors. These events generated $26.4 million in positive media value for San Antonio as a leisure and meetings destination, and more than 4.9 million online engagements* (including website visits) and 301,000 Facebook followers, each measuring interest in travel to San Antonio. The CVB received more than 600 million advertising impressions, a 23.4 percent increase over 2012.

A new, award-winning leisure website in English and Spanish was launched by the City and was the first among CVBs to integrate content changes based on user-customization technologies along with social data at www.visitsanantonio.com.

"Unforgettable," a campaign led by the CVB, included the development of new print and online creative work to showcase the diversity of San Antonio. It will be launched in FY2014.

The CVB also launched the Certified Tourism Ambassadors (CTA) program and was the first destination to certify more than 1,000 individuals in the first year. San Antonio has the highest number of current, active CTAs in the nation.

In addition, the City worked with BioMed SA and the Economic Development Department (EDD) to book the Genetics Policy Institute 2014 World Stem Cell Summit where more than 1,200 people are expected to attend.

Kidcation Week

San Antonio became a citywide playground with the first ever Kidcation Week. There were more than 70 partners that offered family-focused deals and events throughout the week. The campaign generated 57 million advertising and earned media impressions. Online agents with Southwest Airlines Vacations, Tourico Holidays and Hotels.com all reported that their Kidcation Week promotions were successful with Year Over Year (YOY) growth in room nights, Average Daily Rate (ADR) and hotel revenue.

Festival People en Español's second year resulted in an increase in attendance to 40,000 over the Labor Day weekend. The City generated more than 60 million in marketing impressions for this event.

Festival People en Español

The Convention Sports and Entertainment Facilities (CSEF) Department hosted more than 655,000 visitors who attended 312 events held at the Henry B. Gonzalez Convention Center. Design development was completed for the Convention Center expansion project.

Numerous conventions were secured and hosted in the Convention Center, including the Festival People en Español, Lutheran Church-Missouri Synod Youth Gathering, Dish Network, Society of Petroleum Engineers, International Roofing Expo, National Science Teachers Association, International Reading Association, International Society for Technology in Education, Baptist General Convention, American Academy of Allergy, Asthma & Immunology, U.S. Paralympic Valor Games, Vision Forum Christian Film Festival, Rock 'n' Roll Marathon Expo, American Idol auditions and America's Got Talent auditions.

More than one million people visited the Alamodome over 138 event days. In addition, the Alamodome celebrated its 20th anniversary and conducted an economic impact study showing $1.7 billion in total impact in the past decade, supporting more than 18,000 full-time equivalent jobs and resulting in worker's earnings of more than $570 million.

The highly successful University of Texas at San Antonio (UTSA) Roadrunner football program held its second season home games at the Alamodome. The Roadrunners are scheduled to play its home football games in the Alamodome through 2035. The contract ensures the Roadrunners will continue to host contests in the 65,000-seat facility throughout the next two decades.

UTSA Roadrunner Football at the Alamodome

Other events that the Alamodome hosted included the George Strait concert, which set a single event attendance record with 73,000 attendees; the City's first Major League Baseball Exhibition Game entitled "Big League Weekend" with more than 75,000 attendees over the two-day event; a World Light Middleweight Boxing title fight featuring Saul "Canelo" Alvarez vs. Austin Trout with more than 40,000 attendees;and the second season of the San Antonio Talons Arena Football team. The facility featured improved technology with an enhanced WiFi system and a Distributed Antenna System (DAS).

The EDD secured 3,632 total new and/or retained jobs and $302 million in investments in FY2013. Some of the project highlights included the following:

- Vanguard expanded its presence in San Antonio with a new IT service center operation to retain 45 jobs, and create an additional 80 jobs and invest $8.5 million.
- San Antonio welcomed OCI Solar Power, Inc. to its Green Technology industry community. OCI owns and operates solar power plants in North America, specializing in projects from 2 to 20 megawatts in size. OCI located its headquarters in downtown San Antonio and created 76 jobs.
- OCI partnered with Nexolon America, LLC who will supply the solar panels to build a 400 megawatt solar energy project. Nexolon plans to build a manufacturing plant at Brooks City-Base, invest approximately $115 million and create 404 solar panel manufacturing jobs.
- HVHC Inc., which owns Visionworks and Empire Vision Centers, Inc., established its headquarters in San Antonio in 1988 and currently employs more than 350 at its headquarters in downtown San Antonio. In FY2013, HVHC created its manufacturing operation in District 6 with approximately 600 manufacturing jobs and invested approximately $25 million in the new facility.

Nexolon manufacturing plant groundbreaking

A collaboration between the EDD and the San Antonio Economic Development Foundation (SAEDF) expanded the Business Retention and Expansion (BRE) program in San Antonio. In FY2013, the BRE program visited 85 companies and helped address infrastructure and other issues. Those visits resulted in the recruitment, retention and expansion of 12 companies and the creation of 1,966 jobs. Some of the companies visited by the BRE team in 2013 include Boeing, DPT Laboratories, CGI Federal, Delta Risk, Avanzar Interior Technologies, and Hill Country Bakery.

The Department also continued the implementation of the Small Business Economic Development Advocacy (SBEDA) Ordinance, which leverages the City's purchasing power to encourage the use of small, minority and women-owned businesses (SMWBEs). As of August 2013, 41 percent ($97.3 million) of payments on contracts awarded under the current SBEDA Ordinance went to small, minority and women-owned businesses, which represents a 20 percent increase from the previous fiscal year. During FY2013, the Department processed more than 250 goal-setting packets.

NAFTA Summit participants

To celebrate the 20th anniversary of the signing of the North American Free Trade Agreement (NAFTA), the City partnered with the Asocación de Empresarios Mexicanos to host the NAFTA 20 Summit at the Westin La Cantera. Approximately 450 people attended

the event while federal-level representatives from Canada, Mexico, and the U.S. participated in panel discussions and presentations on the growth opportunities within their respective regions.

The EDD continued its partnership with the Brookings Institution to develop a plan to increase the region's exports. As part of that program, the Department convened the San Antonio Export Working Group to provide guidance on the plan's development. Their aim is to grow San Antonio's exports and increase the number of businesses engaged in exporting as a mechanism for generating jobs and investment. The Free Trade Alliance of San Antonio will coordinate implementation of the strategy with help from the newly-formed San Antonio Export Assistance Team (SEAT). In FY2014, the Working Group and the SEAT will develop a long-term implementation plan.
Further empowering the business community, the City continues to support the Business Empowerment Plan in collaboration with the Alamo Colleges (ACCD.) The Plan consists of the Mentor Protégé and Bonding Assistance programs and includes seminars and individual counseling. At the end of the fiscal year, 81 small businesses have participated in the Business Empowerment Plan: 72 within the Mentor Protégé Program and nine within the Bonding Assistance Program.

Business Empowerment Plan

City Council created the San Antonio Economic Development Corporation (SAEDC) in 2010 to help spur the development of innovative companies and bring high-paying jobs to the city. The SAEDC can make equity investments in companies with a focus on growing the bioscience and healthcare industry. In FY2013, InCube Labs, one of the SAEDC investment projects, helped create two additional life and science companies in San Antonio by the names of Theracle and iBridge Medical. In addition, SAEDC, along with others in the community, helped land the 2014 World Stem Cell Summit in San Antonio.

The EDD helped to organize and lead several foreign trade missions throughout the FY2013. During each visit, City delegates met with representatives of companies interested in expanding in the U.S. and hosted seminars to showcase the City as an attractive option for corporate investment. Trips completed in FY2013 included:

- In November 2012, Mayor Julián Castro participated in a trip to London focused on technology and energy. Delegates met with the Chancellor of the Exchequer, the equivalent of the U.S. Secretary of the Treasury. A Memorandum of Understanding (MOU) was also signed with the UK Trade and Investment to support two-way business development.
- In January 2013, delegates explored the education and bioscience/health care sectors in Delhi, Hyderabad, and Chennai, India, one of San Antonio's Sister Cities. Representatives discussed issues including bio-healthcare joint ventures, vendor-supplier networking, and future collaboration on investment prospects.
- In September 2013, delegates visited Bilbao, Seville, and Madrid, Spain to meet with representatives from some of Spain's largest companies. An Invest in San Antonio seminar was held and attracted more than 80 businesses. The EDD's Small Business Office hosted the NetWorks IT event at Geekdom, a collaborative coworking space in San Antonio. The event connected local SMWBEs within the information technology industry with large IT distributors, such as HP, CISCO, Hewlett Packard, and IBM. In addition, the Texas Department of Information Resources provided informational sessions regarding business opportunities within statewide cooperative purchase agreements. Local agencies, such as the San Antonio Water System and CPS Energy, also provided information on how to do business with their respective agencies.

Mayor Julián Castro speaking at the London School of Economics

In 2013, the SAEDF also completed its strategic plan, "Forward San Antonio." The plan provides recommendations, goals, and strategies for advancing San Antonio's economic development efforts. The strategy places an emphasis on San Antonio's economic development and business support organizations and is founded on the notion that sustained economic success is based on a unified vision and cooperative approach by all of the economic development organizations.

Through a public relations initiative launched by the EDD, positive media coverage was garnered for company relocations and expansions, and helped build an online presence for the Department.

San Antonio Economic Development Foundation logo

The City's Department of Human Services (DHS) was one of five national recipients of a Bloomberg Philanthropies and Living Cities' Cities for Financial Empowerment (CFE) Fund grant to open Financial Empowerment Centers. In March 2013, DHS, in partnership with Family Service Association and United Way of San Antonio and Bexar County, opened two Financial Empowerment Centers. Financial counselors provided approximately 2,000 one-on-one counseling sessions to more than 800 San Antonio residents to help them reduce debt, improve credit scores, increase savings and access safe banking products.

With the completion of $3.7 million of capital improvements along the River Walk, the Downtown Operations Department also marked the completion of Phase III of improvements for the River Walk Capital Improvements Master Plan. The work included ADA and aesthetic improvements, and reconstruction of the river barge ticket office.
In partnership with the Downtown Alliance, the City implemented the renewal process for the Downtown Public Improvement District (PID). The Downtown PID was extended for a 10-year period to supplement City services in the downtown area by offering maintenance, landscaping, and information services to downtown visitors. In addition, the Downtown PID will implement business recruitment and retention efforts with the promotion of downtown San Antonio.

Local SA logo

The Downtown Operations Department coordinated more than 600 rentals for special events at Alamo Plaza, HemisFair Park, Travis

and Milam Parks, and the River Walk. Rentals increased by 20 percent in part thanks to an additional wedding location on the southern portion of the River Walk.

With an ordinance passed by City Council, the Finance Department implemented a Local Preference Program, "Local SA," that grants contracting preferences to local businesses for personal property, professional and nonprofessional services and construction services.

REnewSA, a multi-departmental and multi-agency collaborative, was developed by the Department of Planning and Community Development (DPCD) to focus community development resources in targeted geographies to return distressed properties to productive use. The department aligned $7.3 million in Federal Entitlement Grant funds with the goals of REnewSA and issued a Request for Quotation (RFQ) to identify redevelopment strategies for economically-challenged corridors and their trading areas.

The DPCD also developed the Northeast Corridor Revitalization Initiative and completed a detailed corridor assessment and market study. The Department is developing a multi-year revitalization plan with a task force based on data collected. A strong coalition of residents, business owners, financial sector representatives, and real estate professionals is part of the task force.

Department of Planning and Community Development logo

To better support investment in the Broadway corridor, the City merged the River North and the Midtown Tax Increment Reinvestment Zones (TIRZ). In addition, there was $900,000.00 awarded from the Inner City TIRZ fund to two economic development projects on the eastside.

The City's Communications and Public Affairs Department generated 5,929 regional and national media stories. Stories were published in the New York Times, Los Angeles Times, USA Today, Dallas Morning News, Reuters, Associated Press, United Press International, Austin American Statesman and the Huffington Post:. These stories included the following:

- The Annual Martin Luther King Festivities
- Pre-K 4 SA
- City of San Antonio AAA Bond Rating
- Fiesta Celebration
- San Antonio Business Leader Profile Videos
- Animal Care Services winning the Rachael Ray $100K Challenge
- Luminaria
- Kidcation Week
- San Antonio to host the 2014 World Stem Cell Summit

Business Leader Profile Videos

A new webpage was launched by the City that features video profiles of San Antonio area business leaders that highlight the diverse industry portfolio located in the city. The Business Leader Profile Videos include personal interviews with greatly respected business leaders, founders of major companies, and exceptional managers and CEOs. The profile videos include well-known business leaders, such as InCube Labs CEO Mir Imran, Frost Bank CEO Dick Evans, USAA CEO Joe Robles, Alamo Travel Group President and CEO Pat Stout, Rackspace Co-founder and Chairman Graham Weston, InGenesis President and CEO Veronica Edwards, True Flavors President and Chef Johnny Hernandez, Corporate Travel Partners Founder and CEO Christy Prescott, BTL Technologies President and CEO Bill "Clark" Kent, Texas A&M University - San Antonio President Dr. Maria Ferrier, and business icon Red McCombs.

Federal funding for the San Antonio region was identified and secured by the Intergovernmental Relations Department. The $33.4 million grant includes funds for transportation, housing and parks.

The International Relations Office (IRO) generated economic impact of more than $1 million as a result of hosting 67 international delegations, which included more than 900 delegates visiting the city.

Sister Cities International Conference anniversary celebration

In July, the City proudly hosted the 2013 Sister Cities International Conference, which drew more than 600 delegates from 29 countries to San Antonio; celebrated the 60th anniversary of the City of San Antonio's sister city relationship with Monterrey, Mexico; and marked the 25th anniversary of a sister city relationship with Kumamoto, Japan. In addition, IRO led and/or participated in six outbound missions to the United Kingdom, India, Mexico, China, and Spain.

To determine if there were areas where the City could provide support services to Joint Base San Antonio, the Office of Military Affairs (OMA) completed a Community-Military Partnership Project. The goal was to reduce base operation support costs and make the San Antonio area a more advantageous location for military missions in an era of reduced U.S. Department of Defense budgets.

The OMA provided support for the Military Transformation Task Force which addresses military compatibility, sustainability, and partnership efforts while serving as the communication nexus with City, County, and Chamber of Commerce officials.

Recommendations by the Lackland AFB Joint Land Use Study (JLUS) were implemented by OMA to mitigate the effects of noise and light pollution on the military installation. Approximately 35 percent of the JLUS recommendations have been completed.

Military Affairs logo

San Antonio is framing a better future for its residents through strategic initiatives focused on building a stronger infrastructure that meets the needs of tomorrow. The City's infrastructure continues to undergo improvements along with new and exciting developments.

The Aviation Department completed design work and implemented 60 percent of the construction phasing for the $35 million Terminal A Modernization Project to improve Terminal A's appearance and aesthetics to match Terminal B. Along with terminal renovations, new food and beverage restaurants were opened in Terminal A. The project is expected to be complete in early 2014.

A multi-year Runway Extension Project at the San Antonio International Airport was completed at a cost of $21 million, with 75 percent of funding coming from federal grants. Additional federal assistance also allowed the Aviation Department to initiate a multi-year $5.2 million design of an Airfield Modernization Program to include the rehabilitation of the Airport's main runway and adjacent taxiways.

Improvements to the airport parking experience for travelers at the San Antonio International Airport was initiated in fiscal year 2013 with the start of phase 1 design for on-airport Car Rental Ready Return Facility (CONRAC). The CONRAC is estimated to cost $130 million and is scheduled to be open in early 2017. Design and installation of the $5 million Parking Revenue Control System was also initiated to streamline management and fiscal controls.

San Antonio International Airport

At the Stinson Municipal Airport, a new Master Plan was created to assess the needs for future facilities to meet demand over the next 20 years. The Aviation Department, in partnership with the Texas Department of Transportation, initiated design for construction of a new Stinson Traffic Control Tower. A federally-assisted Airport Development Grant will fund design services for pavement overlay and markings for runways and taxiways along with the replacement of runway lights and acquisition of land for a runway safety approach.

Many projects for the voter-approved $596 million 2012-2017 Bond Program, the City's largest bond program to date, are underway thanks to the City's Capital Improvement Management Services Department (CIMS). Of the 140 projects, 83 percent of the projects are in progress: 103 under design, five in construction and eight funding agreements have been executed. Additionally, through fair contract negotiations, CIMS has saved an estimated $9.9 million in design fees prior to design commencing.

Stinson Airport Tower

CIMS has been successful in ensuring diverse local businesses, including small, minority and women-owned businesses, are afforded the maximum opportunity to participate in City contracts as prime contractors and subcontractors. To date, proposed participation for 2012-2017 Bond architecture and engineering design contracts reflect 65 percent small business and 59 percent minority or women-owned businesses contracted utilization. Discussions with 60 prime consultants have also resulted in 11 small, minority and women-owned firms added to the Bond Projects. As a result, CIMS is on pace to match or exceed the levels of small, minority and women-owned business participation achieved for the 2007 Bond Program.

The design of the $325 million Henry B. Gonzalez Convention Center Expansion Project is approximately 70 percent complete. Focused design meetings continue to occur which advance the facilities interiors and exterior elements. Additionally, CIMS was successful in receiving Inner City Reinvestment/Infill Policy approval for both the construction permits and storm water management fees, which created additional cost savings for the project.

CIMS disposition staff aggressively marketed and disposed of surplus real property assets to return them to the tax rolls and generate revenue for the City. For fiscal year 2013, staff completed 62 projects, selling more than 21 properties and capital assets for approximately $5.9 million. CIMS staff also processed street closures, license agreements, permits and Joint Use Agreements exceeding $450,000 in revenue.

In partnership with the City Council-appointed Conservation Advisory Board, CIMS continues to successfully manage the Edwards Aquifer Protection Program, which aims to protect or acquire properties over the recharge zone to prevent development and monitor them to ensure compliance. Nearly 13,000 acres were protected in fiscal year 2013 with 718 additional acres approved by City Council for acquisition. Since the program began in 2000, the City has protected 109,532 acres of land through land and conservation easement purchases over the sensitive recharge and contributing zones of the Edwards Aquifer in Bexar, Medina and Uvalde counties for $157 million.

Henry B. Gonzalez Convention Center

Several reinvestment strategies were completed by the Department of Planning and Community Development. As part of the Dignowity Hill Reinvestment Plan, sidewalks, curbs and approaches were reconstructed and grass was replaced along residential blocks of Dignowity Hill Historic Neighborhood on Hays Street. The Department partnered with the San Antonio River Authority to design and install sidewalks and river connection along Southcross from River West to Roosevelt Road. Infrastructure enhancements were also initiated on Iowa Street and artistic seating was installed in the Mission Library Playground and Walking Trail.

Dignowity Hill historic neighborhood

The Department of Public Works had great success with its Infrastructure Management Program. A total of 92 miles were rehabilitated through a structural application by in-house and contract personnel. Public Works' Pavement Preservation Program helped to minimize deterioration of 152 miles of pavement through the use of sealant applications. More than 57 miles of creekways and their tributaries were maintained and more than 10 miles of channel restoration was completed throughout the City. Additionally, 13 miles of sidewalks were built along with 317 school crosswalks, approximately 9.9 miles of new bike lanes and 98.4 miles of pavement markings.

A cooperative effort between the Department of Public Works and the Solid Waste Management Department resulted in the Alley Maintenance Program which reconstructed 25 alleys in FY2013.

Thirteen stormwater capital improvement projects were completed by the Department of Public Works. The budgets for these projects totaled more than $12 million and were completed on time or ahead of schedule. Some of the projects included the Vance Jackson Low Water Crossing; Mountain View Phase I, included the installation of a culvert at the intersection of Mount Crosby and Mount Helen to improve drainage; and Indian Creek - Phase II, which removed 22 homes from the 100-year floodplain.

San Antonio Natatorium

The San Antonio Public Library (SAPL) also had several infrastructure projects. The SAPL acquired sites for two new branch libraries in Districts 2 and 9, funded through the Bond Program.

There were other upgrades that took place at various facilities around the city. Building and Equipment Services Department partnered with the Library, Development Services and the Health Departments to provide upgrades to the Forest Hills, Thousand Oaks, Guerra, Brook Hollow and Johnston libraries. Renovations for the new Frank Garrett Immunization Clinic included the removal of dental utility lines, installation of a new floor, construction of office space and a customer reception area.

The City also celebrated the reopening of the Parks and Recreation Department's San Antonio Natatorium after undergoing renovations funded through the 2012-2017 Bond Program. Improvements included new nonslip deck flooring around the pool, repair of the retractable roof, painting of the pool and lap lanes, and landscape grading around the building to allow for better drainage.

And an additional 2.4 miles of the Salado Creek Greenway were constructed between Phil Hardberger Park and Walker Ranch Park. Construction was also completed for 1.03 miles of the Salado Creek Greenway trail.

Arts & Culture

Quality of Life

Go Green

Archive Reports

- 2013 Annual Report (PDF)
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- 2011 Annual Report (PDF)

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Arts & Culture

San Antonio's vibrant arts and culture scene attracts tens of thousands of visitors and residents each year. From cutting-edge art exhibitions and spectacular concert performances, to traditional cultural celebrations and historical landmarks, the City offers a symphony of rich talent.

The Department of Culture and Creative Development (DCCD) completed seven public art projects in FY2013, including the Unity Plaza at the Public Safety Headquarters (the largest City public art project to date); The Ballroom Luminoso at Theo/Malone IH-35 Underpass, which had an accelerated project timeline and won a SXSW Eco Award for Transformative Design for its positive community impact; and the completed historic restoration of the Mission Drive-In mural.

Unity Plaza at Public Safety Headquarters

DCCD also reached several milestones including the Public Art Plan adopted by City Council in October 2012 and the completion of the Hemisfair Park Area Redevelopment Corporation and Convention Center public art master plans.

As the arts and culture lead partner for SA2020, a community vision for the future of San antonio, DCCD has continued to incorporate SA2020 goals into its plans. The inaugural San Antonio Poet Laureate Carmen Tafolla has set a high standard for the level of public engagement she has carried out, with more than 160 performances, workshops, and speaking engagements. Since San Antonio became the first major city in Texas to appoint a poet laureate, other Texas cities have followed suit, including Houston and McAllen.

This was the first year DCCD managed all three of the City's cultural facilities, with the goal of highlighting them as cultural assets of the city. New approaches in the operations, marketing, and programming of each facility were initiated. La Villita enjoyed a successful year of events held at Arneson River Theatre and within its plazas. There was a 15 percent increase in number of event days at La Villita. Market Square increased the number of event days by 48 percent. Some of the year's most popular events were the San Antonio Coffee Festival at La Villita, and Día de los Muertos at La Villita and Market Square.

Luminaria, Arts Night in San Antonio

On March 9, 2013, San Antonio held its sixth one-night celebration of local artists and art organizations throughout downtown San Antonio in HemisFair Park, Alamo Street, and Arneson River Theatre -- "**Luminaria, Arts Night in San Antonio.**" Organizers estimate 325,000 people attended the event and a total of 93 performances and installations presented by more than 600 national, international and local artists.

The Lila Cockrell Theatre hosted 82 general assembly and performing arts events, including The Joffrey Ballet, Eddie Vedder, Sesame Street Live, Shen Yun Performing Arts, Mariachi Vargas, and the Dog Whisperer - Cesar Milan.

Nearly 57,000 visitors attended 646 events, including 85 community education events at the Carver Community Cultural Center.

The City's International Relations Office co-hosted the 5th Annual **Diwali San Antonio Festival of Lights**. The event featured Indian traditional dance, cuisine, and music. More than 15,000 people attended the event at Hemisfair Park.

Quality of Life

Throughout FY2013, the City of San Antonio continued to make strides in its efforts to enrich the well-being of the community through innovative programs and services designed to meet the needs of a growing San Antonio. From introducing new programs to enhancing existing services, one of the City's top priorities continues to be improving the quality of life for San Antonio.

The City of San Antonio's Animal Care Services Department (ACS) maintained a strong focus on increasing its live release rate during FY2013, which was a historic year for ACS with 7,165 animals adopted – the most placements in the department's history. This included a shelter record of 755 placements in the month of July alone. Through the High Volume Placement Partner and Rescue Placement Incentive Programs, 11,860 pets were rescued in fiscal year 2013, while the Animal Care Foster program saw a 150 percent increase in the number of pets sent to temporary care.

One of the most exciting new projects launched in FY2013 by ACS was the Trap Neuter Return program. In addition to opening a new placement avenue for cats, the program reduced feline intake by 20 percent over the previous year, an important statistic when considering the nationally-recognized difficulty in placing cats. ACS also had continued success with its Comprehensive Neighborhood Sweeps Initiative (CNSI). The program is a multi-pronged enforcement strategy designed to increase responsible pet ownership. Each CNSI effort focuses on education, pet owner resources and enforcement actions in neighborhoods with high call volume and/or bite reports. Ten neighborhoods were targeted for CNSI sweeps in this fiscal year with 20 low cost pet resource clinics. More than 27,000 homes were reached through CNSI blockwalks.

City's Animal Care Services saw live release rate increase

To provide long-term capacity for ACS, the Department partnered with the local Animal Defense League (ADL) for the construction of a new kennel facility. Built on-site at ADL and managed by the non-profit, the new kennels will only house pets brought in from ACS. This new collaboration will result in the rescue of more than 3,184 additional pets annually for the term of the 25-year agreement.

In order to promote long-term solutions to pet over-population, increased emphasis on spaying/neutering remained a priority for ACS. There were 25,938 pet sterilization surgeries completed through the efforts of ACS.

Opened in fall 2013, the Brackenridge multi-use pet center features a welcoming pet adoption center, public spay/neuter clinic and a special events pavilion - all built on the grounds of the former City shelter. The center was made possible, in part, thanks to a joint $1 million donation from Petco, Inc. and the Petco Foundation. In recognition of that generosity, the clinic and pavilion bear the Petco name for five years while the adoption building will permanently honor Paul Jolly, a long-time Petco employee and nationally-known animal advocate. On-site partners, San Antonio Pets Alive! and Pet Shotz, Inc. will manage the facility for ACS.

ACS partnered with the Animal Defense League for the construction of a new facility

As a resource for pet owners in need, ACS opened a "pet pantry" at the shelter. More than 24,000 pounds of dog food and 4,600 pounds of cat food were distributed through the program aimed at providing short-term relief for area pet owners in need.

City Council approved the Center City Development Office's (CCDO) Home Ownership Program for Employees (HOPE) in June 2012. There was $240,000 allocated from the Inner City Incentive Fund (ICIF) for the program. To date, 15 Chapter 380 loan agreements have been executed that provided down payment assistance within the center city to City of San Antonio employees, who are first-time homebuyers.

In keeping with the SA2020 vision for downtown, the CCDO also developed several place-making initiatives and the Downtown Strategic Framework Plan. As a community vision for the future of San Antonio, SA2020 contains a list of goals created by San Antonio citizens in 2010 as a collective vision for San Antonio in the year 2020. Some of the initiatives developed include Twilight on the Plaza, a bi-annual event activating public green space, such as Plaza de Valero and Travis Park. The CCDO facilitated the creation of a concept plan for Travis Park that identified short- and long-term improvements. During FY2013, CCDO created two Better Block Projects, temporarily implementing the recommendations of a concept plan developed for Alamo Plaza and one implementing the recommendations of the Retail Study and the Downtown Transportation Study along West Commerce Street.

Better Block Project participants

San Antonio passed an ordinance requiring registration and inspection of boarding homes throughout San Antonio. The ordinance focuses on the safety and upkeep of buildings and property. The City Attorney's Office helped draft the ordinance and facilitated its implemention. Boarding home owners and operators are required to follow City fire, building, health and zoning requirements in order to receive and retain permits. San Antonio is the third Texas city to implement a boarding home ordinance. The City's Department of Human Services implemented a boarding homes relocation plan, along with a multi-agency partnership, to help ensure the safety of boarding home residents. As a result, the Department helped relocate 58 residents to safer housing.

The San Antonio Conservation Society awarded a $5,000 grant to the Office of the City Clerk to design and publish 2,000 field survey books ranging from 1880 to 2000. The books contain the original notes, measurements and drawings for the development and improvement of the streets and building developments throughout San Antonio. They illustrate how major thoroughfares were developed, how the landscape of the city changed as the population increased, and provide information on boundaries and Right of Ways.

Boarding Homes logo

San Antonio residents were able to apply for a passport on select Saturdays as the City Clerk's office held three Saturday Passport Days and assisted more than 350 individuals with passport applications. Revenue for the three days totaled more than $10,700. The City has generated nearly $800,000 from passport applications since beginning the service in 2010.

To keep residents informed about the many programs and services the City provides to enrich the community, the Communications and Public Affairs Department continues to produce a monthly electronic newsletter, Dot Gov. With more than 12,000 readers each month, Dot Gov is a valuable resource for residents seeking news from and about the City of San Antonio.

Additionally, the Communications and Public Affairs Department distributed 981 news releases and requests for coverage, secured 5,929 national media hits, and assisted with 2,519 inquiries from the news media. The department also coordinated and facilitated 7,915 open records requests.

San Antonio 311 mobile app

In an effort to keep residents better informed, the Communications and Public Affairs Department launched its San Antonio 311 mobile app. The app allows the public to submit service requests through Apple and Android devices. The 311 Call Center another valuable resource for residents, achieved a 90 percent answer rate in fiscal year 2013 for the more than 1.1 million calls handled by the Call Center.

Managed by the Communications and Public Affairs Department, the City's government access channel (TVSA) and public access channel (PATV) continue to serve as important sources for information and keeping residents connected with the City. The department taped, produced and aired more than 60 live broadcasts including council meetings, council ceremonials, special meetings and hearings on TVSA and webstreamed through the City's website, www.sanantonio.gov. There were also more than 175 new shows on TVSA and 291 shows produced in the PATV studio. The department televised more than 500 City information bulletins from departments throughout the City and produced 65 council district and City department shows for TVSA.

During FY2013, construction began on the Communications and Public Affairs Department's Public Education Government (PEG) Community Access Studio that will open in 2014 and provide a 23,000 sq. ft. television production state-of-the-art facility for the City and the community to produce high-quality shows.

Government access channels TVSA and PATV logos

In an effort to wipe away unsightly graffiti, the City's Development Services Department abated more than 4.1 million square feet of graffiti. Additionally, the department issued 2.284 new residential permits. Moreover, the department implemented new ordinances requiring annual boarding home registration, as well as developed a more efficient way of notifying property owners when their vacant structures require attention. Development Services also established a registration program to ensure one- and two-family, absentee-owned dwellings are properly maintained.

The City's Health Department administered 28,824 doses of vaccine and immunized 13,399 residents. In partnership with the City's Dr. Manuel P. Berriozábal cafécollege, the Health Department provided 1,180 required Meningococcal immunizations for college–bound students. The average cost of this vaccine is $130 and the cost had been a barrier to college entry for many prospective students.

A collaboration among the Health Department, the Department of Communications and Public Affairs, the San Antonio Public Library and the Department of Human Services helped the City provide easy access to accurate and timely information regarding the Affordable Care Act. Computer stations were set up, City staff was trained on the Act, information was posted on many City websites and in public domains, space was provided for residents to meet one-on-one with ACA Navigators, and events were scheduled so citizens could get the information they needed to make informed decisions about affordable health coverage.

As part of the new Texas 1115 Medicaid Waiver program, the Health Department received final approval on six project proposals totaling up to $43 million in new funding through the Delivery System Reform Incentive Payment program. Overall, this funding will help the City continue to make significant strides in improving residents' quality of life and health status by focusing on prevention of adverse health outcomes. Projects will focus on expanding upon and developing key interventions in the following areas: diabetes prevention, children's oral health services, HIV and Syphilis prevention, breastfeeding promotion, teen pregnancy prevention and neighborhood health promotion.

Enroll SA logo

Patricia Blevins, laboratory response network coordinator, was selected by the Centers for Disease Control and Prevention to participate as a subject matter expert in the International Influenza Laboratory Assessment Program for Armenia. Blevins toured the Armenian National Laboratory and met with Armenian health officials to assess their influenza testing operations and recommendations were provided for improvement.

The Tuberculosis staff hosted a group of medical professionals and visitors from Eastern Europe. The Centers for Disease Control and Prevention partnered with Eastern European officials from the countries of Moldova, Georgia and Ukraine to develop a study to enhance the contact investigation, identification and treatment of Tuberculosis -exposed individuals.

In order to expand the Student Ambassador Program, the Baptist Health Foundation awarded the Mayor's Fitness Council a grant of $100,000. The Program launched with 35 participants in grades 5 to 12 to represent the Mayor's Fitness Council by promoting and encouraging healthy living at their school campus, at home, and in their communities. The Mayor's Fitness Council also launched an eight-week FitCitySA Fitness Challenge to encourage healthy activity among residents. The goal was for participating adults to track at least 150 minutes of physical activity weekly; and 60 minutes daily for youth.

Fit City SA Fitness Challenge logo

As the Pilot Healthy Hub location, the Collins Garden neighborhood received $222,250 forinfrastructure improvements generally designed to increase personal safety, and pedestrian and bicycle accessibility. This included numerous classes and events that were hosted within this Healthy Hub, including healthy cooking classes, a bicycle rally, bicycle safety training, and fitness and nutrition classes. North East Independent School District's Right Bites Healthy Concession Program adopted the Health Department's Guidelines for Healthy Concessions and developed Pre-K nutrition standards which were used with the Child Nutrition Vendor contract for City's new Pre-K 4 SA Program.

More than 17,600 children living in poverty gained access to preventive dental services through the Oral Health Program's community-based outreach efforts. Dental care valued at approximately $1.3 million was provided in more than 100 Head Start Centers and 91 economically-disadvantaged elementary schools throughout the City.

Oral Health Program

To curb teen pregnancy, the Health Department participated in Project WORTH and led the San Antonio Teen Pregnancy Prevention Collaborative. The Collaborative reached 4,270 teens with evidence-based programs and completed a community logic model to prevent teen pregnancy. Project WORTH also hosted the "National Day to Prevent Teen Pregnancy – Mapping our Future to 2020" event. In addition, Project WORTH conducted 16 community trainings on teen pregnancy prevention, building youth developmental assets, and worked with Generation Texas to host the 2013 Camp College event which more than 120 high school students attended.

Additionally, the Health Department formed an accreditation team to prepare for the journey towards national accreditation by the Public Health Accreditation Board (PHAB), the national accrediting organization for Tribal, state, local and territorial health departments. As a part of the process, the Department will undergo extensive review and alignment with the multiple PHAB standards and measures which are the framework for evaluating a health department's processes, services, outcomes and progress toward specific goals and objectives.

Head Start Program participants

Through its Senior Services program, the Department of Human Services provided 700,000 meals and 111,000 trips to more than 19,000 participants in FY2013. An additional $1.2 million was approved through the FY2014 budget process to expand senior services to an additional 400 seniors.

The City's Head Start program provided comprehensive early childhood education and support services that included health, nutrition, dental, and parent engagement to 7,469 low-income children, age three to five, and their families in San Antonio and Bexar County, and ensured 100 percent of children transitioning to kindergarten met established school readiness goals.

Through the Volunteer Income Tax Assistance Program, also known as VITA, the Department of Human Services processed 33,701 tax returns. The program's 633 IRS-certified volunteers helped return $60 million in tax refunds to San Antonio residents and saved taxpayers an estimated $10 million in tax preparation fees.

As part of the City's continuous efforts to encourage economic growth and vitality in San Antonio's city center, the Downtown Operations Department continued the Downtown Tuesday program featuring free parking every Tuesday evening after 5 p.m. at downtown City-operated parking garages, lots and meters. In addition, the City partnered with more than 75 businesses to offer special discounts and promotions on Tuesday evenings. The first year of the program saw a 48 percent increase in the number of cars over the previous year. More than 36,000 cars parked for free as part of the program. In its second year, the program has focused on new events and continued promotional efforts have generated continued increase in customer participation. The program earned the 2013 Downtown Best Award for the Best Public/Private Partnership – Event Series.

Volunteer Income Tax Assistance logo

The Downtown Operations Department assisted with the coordination of the Rock 'n' Roll Marathon. The 2012 marathon, held in November, had 4,852 registered runners for the full marathon; 18,854 registered runners for the half marathon; 908 registered runners for the relay run; 989 registered cyclists for the bike run; and 1,000 runners registered for the mini marathon.

Movies by Moonlight featured weekly movies and pre-movie entertainment in June and July in HemisFair Park. The event was self-maintained with sponsorships from RiverCenter Mall and Time Warner Cable. This grassroots event increased attendance by 27 percent from the previous year's average weekly attendance.

The San Antonio Downtown Mobile Food Truck Program expanded to offer breakfast, lunch and evening serving times at downtown locations, including Main Plaza, Soledad Street, Travis Park, Savings Street and Madison Park, Monday through Friday. The program partnered with the San Antonio Food Truck Association to offer a variety of culinary options including Moroccan, Italian, Mexican foods, American burgers and barbeque, plus gourmet cupcakes and more.

Downtown Tuesday logo

Several key initiatives were implemented by the City's Office of Historic Preservation (OHP) in FY2013, including historic landmark designations approved by City Council for 29 properties, including 22 properties identified in the Westside Cultural Resources Survey, an ongoing initiative to identify, document, and protect places of cultural, historical, and architectural significance on the Westside of San Antonio. An additional 35 westside properties are in the process of landmark designation and research is being conducted for the District 3 landmark initiative and San Antonio State Hospital Complex.

More than $30,000 for local hands-on preservation programs was raised during the inaugural Preservation PROMenade fundraising event implemented by OHP.

In honor of the grand re-opening of Cool Crest Miniature Golf Course, a famed landmark in San Antonio, OHP hosted a golf course event which many community members attended.

The OHP participated in several archaeology programs including: co-sponsoring the Texas Archaeology Day at Mission San Jose with more than 1,600 attendees; co-hosting Artifact Identification Day at Mission Concepcion with more than 200 attendees; co-sponsoring Archaeology Discovery Day at Brackenridge Park and the Botanical Garden; organized Southern Texas Archaeological Association meetings for more than 250 people; served as advisor to the San Antonio Conservation Society Farm and Ranch Committee; and served on boards of the Southern Texas Archaeological Association, the Texas Archaeological Society and the Texas Historical Foundation.

Downtown Mobile Food Trucks

In May, the OHP implemented several activities as part of the City's local commemoration of National Historic Preservation Month. They included: "The State of Historic Preservation" event at Mission Concepcion; the "Go! Historic SA" series of guided running and walking tours through historic areas in San Antonio and in downtown to view the holiday lights along the River Walk; the "Amazing Preservation Race" event through San Antonio's historic Westside called "Paseo por el Westside;" a partnership with the Center City Development Office and the Department for Culture and Creative Development on the first Center City Open House; and "Preservation Day SA: Join Us Out Here" in which volunteers provided repairs and maintenance for homeowners in the Highland Park neighborhood.

OHP continued the S.T.A.R. (Students Together Achieving Revitalization) program - a joint initiative with students from the University of Texas at San Antonio (UTSA) College of Architecture and San Antonio College where students provide free maintenance and exterior repairs.

OHP's Amazing Preservation Race

The City's Office of Intergovernmental Relations negotiated a master interlocal agreement with Bexar County to provide services to one another, resulting in cost-savings and streamlined services in the areas of animal care, libraries, criminal investigations and vehicle fueling.

In an attempt to decrease customer time in court, the Office of Management and Budget restructured the Municipal Courts traffic ticketing process. The average wait time decreased by 30 percent and saved $1 million.

Court traffic citations became convenient to resolve from home during FY2013. The San Antonio Municipal Court implemented a new technology for residents by partnering with Tyler Technologies to utilize INSITE, a system used for public sector financial management. From their home computers, residents can access the court's website to use INSITE to request defensive driving and deferred disposition (probation), and attain driving records using a credit card. The court has seen an increasingly high number of residents using this system since its implementation.

The Parks and Recreation Department created and implemented Fit Pass SA, a fun, new interactive scavenger hunt featuring fitness and wellness based activities. Fit Pass SA started in June 2013 and is scheduled to run until March 1, 2014. The program offers points to participants as they attend and participate in various healthy activities around the city offered by numerous organization/agencies. Once the program ends, participants will turn in their passports for the opportunity to win great prizes to help them continue their journey toward health and wellness.

S.T.A.R. Program participants

As another fitness initiative, the Parks and Recreation Department now offers Fitness in the Park year around. During FY2013, the Department hosted 2,164 classes with 20,083 participants.

In a continuing effort to promote health and wellness amenities in City parks, new fitness equipment was installed at Collins Garden, Golden, Mission Library, Tobin Branch Library and the Memorial Branch Library. The Department also oversaw the installation of new playgrounds at Carver Library, Woodard, Stinson, Mattox, Mission Library, Pickwell, O.P. Schnabel, Milam, and Pearsall Parks. The $6.3 million Phil Hardberger Park Urban Ecology Center opened in September on the west side of Phil Hardberger Park. The 18,600 square feet, including just over 11,000 sq ft for educational facilities, connected porches, office space and restrooms. The building's highlights also include a 7,580 sq ft Gathering Hall and connected porches. The facility was designed and constructed to LEED standards with features including solar panels, a rainwater collection system, LED lighting and a low-impact design. It is also the trailhead to a new 1.84 mile Savanna Loop Trail.

The Parks and Recreation Department piloted a new Trail Steward program in Spring 2013 designed to increase visibility on the linear creekway system. The stewards focus on education and outreach on the mixed use trails while also providing assistance to patrons who may be lost or in need of first aid. The program provides an added sense of security for trail users and will be expanded in fiscal year 2014.

Fitness in the Park participants

Sixty-one locations with more than 6,000 participants offered the Summer Youth Program. A variety of structured, supervised programs were offered, including art, science, reading, and wellness enrichment activities. A new math enrichment component was also offered. Additional activities included talent shows, Pals Baseball League, and presentations from organizations such as the Texas Parks and Wildlife Department, San Antonio Talons, VIA Metropolitan Transit and many others.

More than 6,978 youth participated in the Parks and Recreation Department's Youth Athletics Program. Participation in youth athletics in 2013 was up six percent from the previous year. Sports Leagues included volleyball, basketball, soccer, flag football, dodge ball, baseball, t-ball, kickball, as well as special youth athletic events. Special events included the NFL Punt, Pass, & Kick, the Aquafina Pitch, Hit, & Run, and the Hershey Track & Field meet.

Phil Hardberger Park Urban Ecology Center

The San Fernando Boxing Club (SFBC) captured numerous honors during FY2013, including four South Texas Junior Olympic Champions, eight Golden Gloves Regional Champions, three State Golden Gloves champions, three Golden Gloves National Finalists, five LBC State Champions, one USA Championship National Finalist, four Champions Ringside World Championships and one Pals National Finalist. Jose Hernandez received The John Gentile Memorial Award for the Outstanding Boxer of the Regional Golden Gloves Tournament. SFBC also won the Team Championship in the Open and Novice Divisions of the Regional Gold Gloves tournament.

Nearly 41,500 residents played tennis at the McFarlin Tennis Center last year. The facility hosted 20 major Junior and Adult State Level Tournaments, two major Junior National Events, eight high school invitational tournaments, three high school district tournaments, HEB

Corporate League, Wounded Warriors Tennis Program and the 4-A Regional School Tournament. It also hosted the Senior Games of Texas, numerous Special Olympic events and Wheelchair/Adapted Tennis.

The City's annual July 4th celebration, a free event sponsored by the San Antonio Parks Foundation in cooperation with the Parks and Recreation Department, was held at Woodlawn Lake Park and featured games, food, musical entertainment and a fireworks display.

Nearly 120,000 guests visited the San Antonio Botanical Garden in FY2013, recording the largest annual attendance on record in 33 years. Volunteer hours also surpassed 32,000.

San Fernando Boxing Club

In order to enhance the quality of life for San Antonio residents, the Department of Planning and Community Development (DPCD) initiated numerous programs and projects, including: the Owner-Occupied Rehab Program in which 14 owner-occupied housing units were rehabilitated at a cost of $1,107,086; the Homeownership Incentive Program where 46 first-time homebuyers received loan assistance to help with the purchase of a new home in targeted areas in the city and included homebuyer classes with 186 graduates; and the Housing Portal, a website that connects residents and other stakeholders with housing resources from the local, state and national level, and includes an inventory of property available for sale.

During fiscal year 2013, the Grants Monitoring and Administration Division of DPCD managed the expenditure of more than $28 million in federal Community Development Block Grants (CDBG), HOME, Section 108 and Neighborhood Stabilization Program funds and satisfied the Federal CDBG Program expenditure requirement. Following City Council approval, DPCD's GMA Division also submitted the Annual Action Plan to the U.S. Department of Housing and Urban Development (HUD) for $18.3 million in new funding for fiscal year 2014.

San Antonio Botanical Garden

The Department of Public Works established three Railroad Quiet Zones in fiscal year 2013. Quiet Zones are rail segments where train horns are not routinely sounded at crossings, providing less noise pollution and enhancing the quality of life. Since 2008, 10 Quiet Zones and 60 railroad crossings have been established citywide.

In 2013, the San Antonio Public Library (SAPL) celebrated its 110th birthday with a system-wide commemoration in each of the 26 Library locations and with the implementation of various innovative programs and initiatives to continue enriching the lives of San Antonians.

The SAPL opened Connect, a new 12,800 square foot technology space at the Central Library, to help bridge the digital divide in the community by providing free, faster Wi-Fi; reducing wait time for public computers with 114 desktop computers, 15 laptops and 20 Google Nexus tablets available for checkout; introducing a 'technology test drive' component with iPads and a variety of tablets that support digital literacy and showcase the Library's digital collection of 36,000 items available for download and checkout; and providing easier access to training opportunities. Funding for the project also allowed for upgrades to the teen area that included 18 new iMac computers and new furniture.

As another way to continue strengthening its digital collections, SAPL added BookFlix and TrueFlix to support increased emphasis on expository reading. Unlike eBooks, these two online literacy resources allow multiple users at once and serve as more useful tools for collaborative reading in and out of school.

The San Antonio Public Library also introduced Express Collections to ten libraries, a new service delivery mechanism developed to increase the availability of popular titles and decrease wait times for those popular titles.

Connect, a new 12,800 square foot technology space

In addition, the SAPL also developed and implemented a comprehensive campaign to promote its tutoring service, which resulted in an increase in usage of the Library's free, live, online tutoring program for students in elementary school to college by 87 percent.

The All-America City initiative at the SAPL has resulted in the successful expansion of children's summer learning experience. During FY2013, the Mayor's Summer Reading Club was strengthened through increased partnerships with the City's Parks and Recreation Department, SA Youth, and the YMCA. Compared to the previous year, children participation increased by 14 percent, completion rate increased by 24 percent, teen participation rose by 30 percent and the completion rate was 50 percent.

SAPL was selected as one of two libraries nationwide for the 2013 News Know-How media literacy program for teens. Administered by the American Library Association Office of Intellectual Freedom (OIF), and funded by the Open Society Foundations, the program helped 12 teens learn to analyze news coverage and decipher fact from fiction.

The Mayor's Summer Reading Club

In 2013, San Antonio continued to be a leader in the efforts to promote a greener and more sustainable community. Innovative programs and initiatives, made readily accessible to residents, were implemented to help guarantee the preservation and protection of our environment.

Recognizing its role as an environmentally-conscience good neighbor to hundreds of nearby homeowners, San Antonio International Airport reached a milestone in its airport and federally-funded Residential Acoustical Treatment Program completing the 1,000th home in late 2012.

The Downtown Operations Department renovated more than 20,000 sq. ft. of mature landscapes on the River Walk with more than 9,000 new plants better suited to the climate and lighting conditions.

New landscaping on the River Walk

Through its community outreach program, the Parks and Recreation Department's Tree Division planted 1,672 trees in 45 City parks, and provided more than 2,800 trees to local residents through tree adoption events. In partnership with CPS Energy, the Department provided funding support for the Green Shade Tree Rebate Program, in which 1,000 rebates were made available to residents who made tree purchases. The tree crews were also instrumental in transplanting and relocating 39 species of trees.

Recycling and other green initiatives remained a top priority for the City's Solid Waste Management Department (SWMD). The department updated the Recycling & Resource Recovery Plan to move the goal of 60 percent recycling from 2020 to 2025, and in 2013 attained a 31 percent recycling rate.

The SWMD also launched the "I Recycle" marketing campaign, which included television commercials, Internet radio ads, billboards and brochures. The Department also successfully transitioned the Organics Recycling Pilot Program to Subscription Organics Recycling Program, and serviced approximately 9,600 homes in a service area covering 48,000 homes. The Program will continue into FY 2014. SWMD also developed and marketed the MyWaste mobile app to help customers manage household waste easier and faster.

Recycling program

Through SWMD, the City built and opened two bulky waste collection centers – the Bitters Bulky Waste Collection Center in the northern section of the city including those of multi-family facilities and gated communities.

In November 2012, the OS held a grand opening of the San Antonio Mission Reach Expansion to launch seven San Antonio B-Cycle bike share stations. By the end of August, there were a total of 10 new B-Cycle locations along the Mission Reach bringing the total number of stations in the system to 52. More stations will be added in FY 2014 at Mission Park Pavilions, Mission San Juan, and Mission Espada to bring the total number of San Antonio B-Cycle stations along the Mission Reach to 12.

Bicycle-safe resources development for 8 to 80-year-olds and for the San Antonio B-Cycle Urban Core Expansion was made

possible when OS received two Transportation Enhancement grants from the Texas Department of Transportation. In addition, the Department received the Paul S. Sarbanes Transit in Parks grant for $295,774.

The Office of Sustainability continues to work with City Council offices to place more than 100 bike racks across San Antonio. OS staff supplied helmets, bike lights, sunscreen and water bottles to residents during many community events throughout the year, emphasizing the importance of bicycle safety and the Complete Streets initiative that aims to create streets that are safe and universally accessible for drivers, pedestrians, transit riders and bicyclists.

B-Cycle participants

In 2013, OS, in partnership with the San Antonio Police Department, announced neighborhood electric vehicles (NEVs) as another environmentally-friendly travel option for residents and visitors in San Antonio. NEVs are low-speed vehicles that are inexpensive to own and operate, and emit no tailpipe emission, thus making them a green alternative to other vehicles on public streets.

Lighting retro-fits marked the completion of the fifth phase of the OS projects at 52 facilities comprised of more than 1,100 fixtures. Retro-fits included office buildings, community centers, recreation centers, health clinics, libraries, fire stations, and police stations, and resulted in the replacement of heating and cooling equipment systems to improve energy efficiency at one Health Department clinic and three San Antonio Fire stations.

The OS initiated and completed the sixth phase of interior and exterior lighting retro-fits at 27 properties, representing the installation of more than 3,800 fixtures. This included projects at parks, community centers, office buildings, parking garages, and a maintenance facility, as well as upgrades to approximately three miles of lighting of the River Walk. In total, this project accomplished more than $840,000 in improvements to City facilities and will yield more than $190,000 in annual energy and maintenance savings.

Energy Efficiency lighting on the River Walk

Five of the largest City-owned properties representing approximately three million square feet were retro-commissioned by the OS. They included the Alamodome, the Henry B. Gonzalez Convention Center, the Central Library, Municipal Plaza, and the Public Safety Headquarters. OS will complete all improvements, as well as measurement and verification, in advance of the March 31, 2014 deadline.

One-hundred percent of City departments also maintained their departmental sustainability plans incorporating sustainability principles and initiatives within their daily operations.

The OS concluded the Energy Efficiency Conservation Block Grant as part of the American Recovery and Reinvestment Act (ARRA) totaling $12.9 million and achieved the following:

- Through the City Lights program, provided more than 850 business owners with a subsidized energy audits and no-cost to low cost lighting upgrades to save energy and improve lighting;
- Created the first bike sharing system in Texas through the San Antonio B-Cycle program, which is currently at 52 stations and more than 450 bikes in the system;
- Retro-fitted a host of municipal facilities through lighting, window film, and HVAC improvements resulting in nearly a million dollars in annual savings;
- Funded the development of the solar photo-voltaic array for the San Antonio International Airport; and
- Funded the successful Green Shade Tree Rebate Program, which planted 5,735 trees and provided $286,750 to households, non-profits, and business in the San Antonio area.

Green Shade Program

FY2013 also marked the conclusion of the OS-led $10 million Better Buildings ARRA grant, which produced several key results, including providing homeowners with subsidized and do-it-yourself energy audits; directly paying residential retro-fit incentives to homeowners who improved their average energy efficiency; and providing local contractors with certifications to perform energy efficiency evaluations of residential properties – growing the local green work force. The OS also successfully organized and hosted numerous major community events:

- Urban Environmental Accords Summit as part of the 57th Annual Sister Cities International Conference with more than 600 international and national attendees;
- The City of San Antonio's 11th Annual Earth Day event at Woodlawn Lake that attracted more than 3,000 attendees;
- The City of San Antonio's 5th Annual Green Building Awards ceremony distributed seven awards to local green builders with more than 80 guests in attendance; and
- In May 2013, more than 450 City employees participated in the Walk & Roll to Work event.

As part of the City's Fiesta San Antonio recycling initiative, the OS recruited 180 City volunteers to participate in helping with the City's recycling efforts during the 2013 Battle of Flowers and Fiesta Flambeau parades. During this third implementation year of the City's Green Events Ordinance, there were 36 events that received certification and there was a diversion of more than 30 tons of trash from the landfill.

Green Building Solar Award winner Bill Sinkin

The OS entered its second year of partnership with Hertz 24/7 and expanded the carshare program. The program has expanded to include 28 carshare locations, including 13 downtown locations, one San Antonio International Airport location, five National Tire and Battery retail locations, and nine participating Walgreens stores. The program has recruited more than 1,600 registered users with approximately 300 City employees enrolled in the program. Twenty-nine percent of the enrolled City employees claim that thanks to the carshare system, they no longer drive alone to work.

Through the U.S. Department of Energy's "SunShot Initiative" grant program, the OS and the Development Services Department (DSD) partnered to expedite the process for solar permitting by adding residential Solar Permits to its online permitting system. Solar installers can now apply for their solar permits online and provided their plans directly to the DSD for review. Once the solar installers' plans are approved, installers can go online to pay their permit fees and schedule their inspections. This program, in partnership with the cities of Houston and Austin and led by the City of San Antonio, successfully completed all program scope requirements.

Walk & Roll to Work event participants

Safeguarding its residents by investing in initiatives that help ensure the safety of the community is a priority of the City of San Antonio. Prevention, preparedness, response, recovery, education and enforcement are pinnacles of the City's effective approach to protecting the community. Public Safety Headquarters pictured above.

Fifty-one fire stations receive assistance from the Services and Logistics staff for the repair and routine maintenance of their Fire and EMS equipment, thanks to the San Antonio Fire Department's new Services and Logistics Facility which opened in FY2013. They repair fire stations, maintain equipment, and service more than 360 vehicles. The Facility houses six heavy duty bays that serve 12 large vehicles with a covered area that can park an additional 12 vehicles. Three technical bays allow small to medium vehicles to be customized to Fire/EMS standards. The Facility supplies each fire station with equipment and houses 16,000 sq. ft. of warehouse storage space that contains supplies for Fire and EMS personnel.

Services & Logistics Facility Grand Opening

The City also opened a new fire station dedicated to the memory of Isidore O. (I.O.) Martinez who served as Fire Chief for 14 years. The new station was designed to accommodate any potential increased staffing to address the future needs of the community. Chief Martinez was the first Mexican American Fire Chief in the City of San Antonio and also hired the first female firefighters for the City. A new strategic plan by the SAFD provides the framework to transform its common vision into reality. It consists of two phases: the Strategic Plan and the Operational Plan. Uniformed and civilian personnel who share this vision have worked together to create the goals and objectives of a strategy that will engage SAFD for the next five years and beyond. As a result, a steering committee was formed and the initial 12 goals were drafted as follows: promote health and wellness; actualize team and personal safety; live customer service; enhance service delivery; nurture training at all levels; foster leadership; cultivate professionalism, performance, and accountability; improve communication; embrace diversity; increase community safety through hazard mitigation efforts; ensure fiscal responsibility and accountability; and advance technological innovations and capital asset modernization.

Eleven personnel with the City, including eight firefighters, two police officers and one member of the Office of Emergency Management, traveled to New York to assist with Hurricane Sandy recovery efforts. The group worked alongside fellow Texans to form the Lone Star Incident Management Team, tasked with coordinating the collection, dissemination and feedback of incident data from the residents of the impacted areas. After the 22-day deployment, teams covered more than 20 sq. miles in Brooklyn, Queens and Staten Island and visited more than 100,000 unique residences and distributed nearly 61,000 items, including electric blankets, meals and comfort kits.

Fire Station #28 dedicated to Chief Isidore O. Martinez

Motor vehicle theft decreased by 5.2 percent with the resources provided as a result of the ReACT Grant that the San Antonio Police Department received. It provided resources to increase coordination with other law enforcement agencies in the area and helped improve the Vehicle Crimes Unit's ability to apprehend and prosecute offenders.

The SAPD's patrol laptop network connectivity and GPS units continue to provide stability and increase performance because servers were split to allow for one dedicated server for patrol use. The main application for the system also was upgraded.

New initiatives, such as the establishment of a dedicated judicial system through an administrative hearing officer pilot program and an annual boarding home inspection program, were successfully implemented when SAPD streamlined and strengthened enforcement of property maintenance issues.

SAPD GPS units

'AAA' General Obligation Bond Rating

FY2014 Adopted Operating and Capital Budget

FY2013 Adopted Operating and Capital Budget

Public Utilities

Archive Reports

- 2013 Annual Report (PDF)
- 2012 Annual Report (PDF)
- 2011 Annual Report (PDF)

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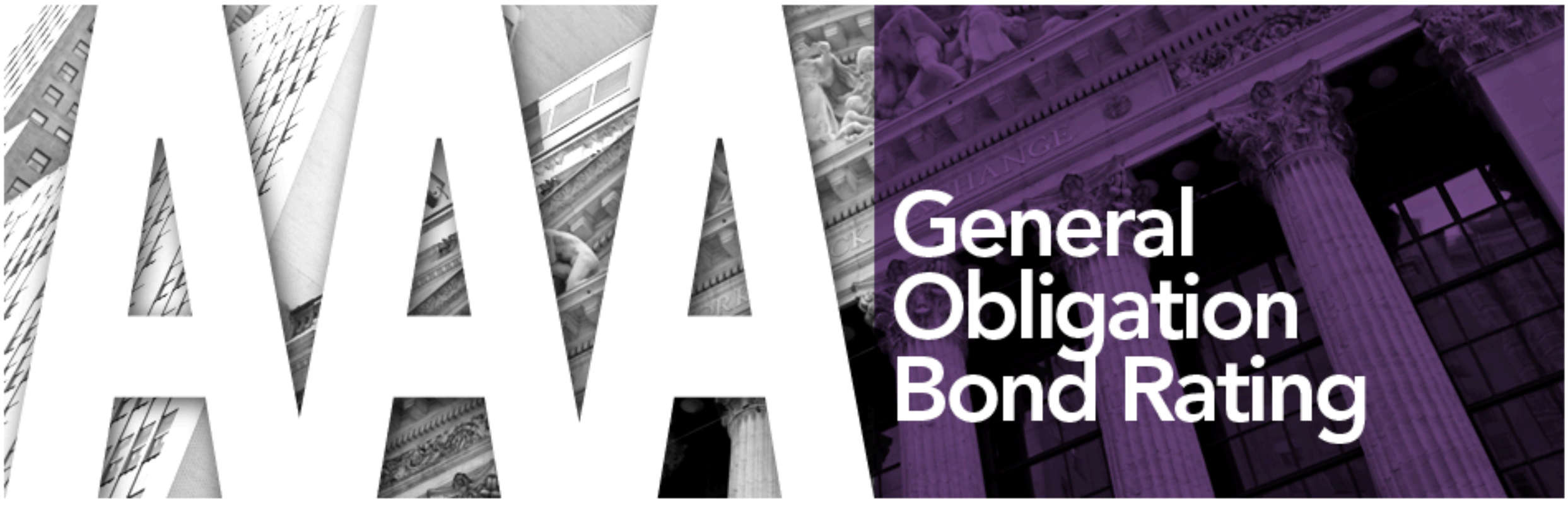


City's 'AAA' General Obligation Bond Rating and Financial Reserves

In 2013, the City of San Antonio continues to maintain a general obligation bond rating of "AAA" from all three major rating agencies.

The City of San Antonio's 'AAA' general obligation bond rating has been affirmed again by the three major bond rating agencies, Standard & Poor's, Fitch, and Moody's. Rating services provide these evaluations of a bond issuer's financial strength, or its ability to pay a bond's principal and interest in a timely manner. The 'AAA' bond rating is the highest credit rating that an entity can receive. San Antonio is the only city with a population of more than 1 million to receive a 'AAA' general obligation rating from all three major rating agencies.

This bond rating means a low cost of borrowing on the City's property tax supported debt which allows us to maximize the amount of bond capacity for many of the City's capital projects. For the community, it also means that there is continued strong financial management including long-range capital planning – we are planning for San Antonio's future.

Some of the rationale for the City's 'AAA' bond rating cited in the bond rating reports included a diverse regional economy; strong financial management policies and practices; solid financial reserves; and comprehensive long-range financial planning.

City of San Antonio Budget Overview

The City passed an operating and capital budget of $2.3 billion in FY2013 that invested in high priority services that are important to the quality of life of all residents of San Antonio. The City continued its commitment to address our community's priorities including Police, Fire, Streets and Sidewalks, Code Enforcement, Animal Care Services, and Neighborhood Revitalization.

Operational improvements, reduced administrative overhead, and improved City processes to generate approximately $7.9 million in General Fund service efficiencies were leveraged with the FY2013 Adopted Budget. The identified savings and efficiencies allowed the City to invest in other high priority services and meet the challenges presented by current economic conditions.

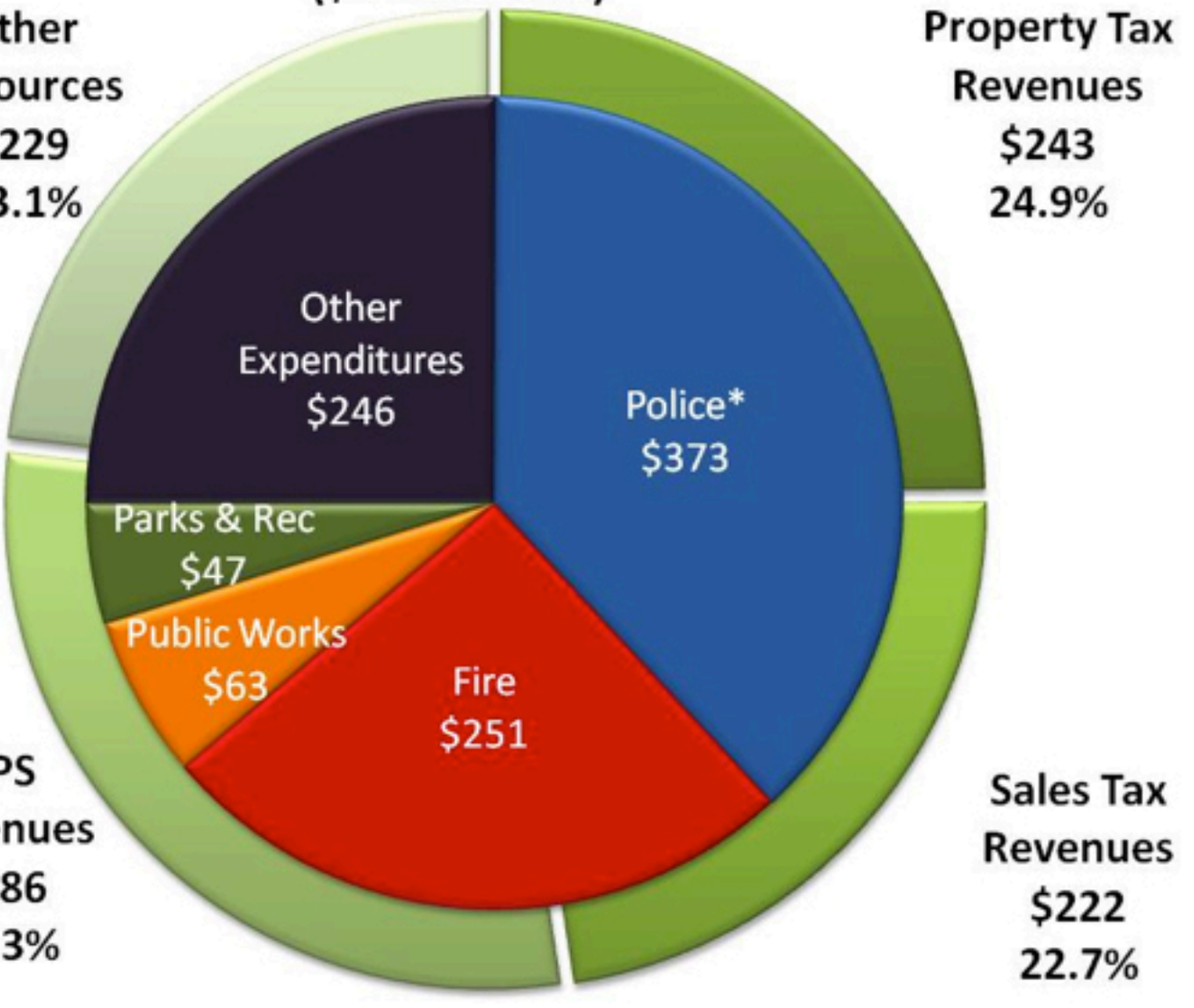
The efficiencies adopted with the FY2013 Budget allowed for improvements to service delivery designed to meet the challenges of our growing City. The budget invested over $6 million in General Fund improvements that focused on service priorities critical to the community such as Police, Fire, Streets and Sidewalks, and Code Enforcement. Additionally, the City's Property Tax rate of 56.569 cents per $100 of valuation was not increased.

Financial reserves of nine percent of General Fund Expenditures to be utilized to meet unforeseen operations or capital needs, and to assist the City in managing fluctuations in available General Fund resources from year to year, were successfully maintained.

GENERAL FUND AVAILABLE RESOURCES DISTRIBUTED OVER MAJOR SPENDING AREAS

($ IN MILLIONS)

Other Expenditures Detail	
Human Services w/ Delegate Agencies	$ 38.4
Library	33.4
Municipal Courts	13.1
Code Enforcement Services	11.4
Health	11.1
Animal Care	10.9
Economic Development & Incentives	6.4
Downtown Operations	6.0
Customer Service/311	3.3
General Administration / Non-Departmental	112
Total Other Expenditures	$ 246



FY 2013 ADOPTED BUDGET: $979,616,804

FY 2014 Adopted Annual Operating and Capital Budget (PDF)

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FY 2014 ADOPTED ANNUAL OPERATING AND CAPITAL BUDGET HIGHLIGHTS

— City of San Antonio, Texas —

FY 2013 Budget (PDF)

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The City of San Antonio owns its public utilities, City Public Service Energy (CPSE) and the San Antonio Water System (SAWS).

Visit the CPS Energy website

Visit the SAWS website

Our City's employees continue to set a standard of excellence and commitment to public service. As a result, their innovative and outstanding efforts have been recognized across the organization.

Two medals were awarded to San Antonio by the National League of Cities (NLC) for action taken to improve access to healthy affordable food and increase opportunities for physical activity. These medals were awarded because of San Antonio's achievements in having an active interagency collaboration on early care and education programs and for having more than 90 percent of public schools in San Antonio participating in the School Breakfast Program.

Animal Care Services (ACS)

The City's Animal Care Services won the 2012 ASPCA Rachael Ray $100K Challenge because of its high live release rate. The City's shelter finished first nationwide and in the South Central Division in which 50 animal shelters worked to increase adoptions in order to win a portion of the more than $500,000 in prize grants.

ACS celebrates ASPCA Rachael Ray $100K Challenge

Capital Improvements Management Services (CIMS)

Several accolades were awarded to the CIMS Department this past year;

- The Public Safety Headquarters building was selected by the Downtown Alliance for the Local Downtown Best Award.
- With a cost of $50.9 million, the Public Safety Headquarters is state-of-the-art facility with unique security and safety considerations. The City was recognized with the National Design-Build Award from the Design-Build Institute of America. The 243,000 sq. ft. building serves as the headquarters for the City's Police and Fire Departments, and houses Unity Plaza, an art piece by internationally-recognized artist JEFRE, featuring a multi-colored light beacon and a mosaic map of the city.
- The CIMS Downtown Transportation Study also received two awards: a 2013 Transportation Planning Award from the Institute of Transportation Engineers and the local Innovative Transportation Solutions Award from Women in Transportation. The Downtown Transportation Study is a "DO IT" response to the SA2020 challenge "DREAM IT, MAP IT, DO IT." SA2020 is a community vision for the future of San Antonio. Safe and efficient downtown transportation can catalyze new development and help transform the downtown experience for residents, business owners, employees and tourists alike. The Study will align with the Hemisfair Park Area Framework and Master Plan, VIA Streetcar and Multimodal Plans and the City's new Bicycle Master Plan and Complete Streets Policy.
- Capital Improvements Management Services Engineer Bianca Thorpe was highlighted in the fall 2012 issue of *Women Engineer Magazine*. The profile highlighted her experience with the City, the positive impact engineers have on the infrastructure of San Antonio and what it takes for more women to join the engineering field. ,

Public Safety Headquarters

Communications & Public Affairs

The City's Communications and Public Affairs Department (CPA) was designated a "Citizen-Engaged Community" by the Public Technologies Institute. CPA published its 311 Call Center performance center metrics; published a map view of all the service requests submitted through the 311 Call Center and self service portal; and released the 311 Mobile App.

Seven **Business Leaders Profile** pieces highlighting San Antonio's strong leadership in local business were created and produced by CPA.

Business Leader Profile Videos

Downtown Operations

The Downtown Operations earned the 2013 Downtown Award in the Best Public/Private Partnership Event Series category for its Downtown Tuesday initiative.

Finance

A third "Gold" Circle Award in a row from the Comptroller of Public Accounts was given to the Finance Department in recognition of the City's transparency efforts in the Texas Comptroller Leadership Circle Program.

It also earned its 36th consecutive Certificate of Achievement for Excellence in Finance Reporting for its FY2011 Comprehensive Annual Financial Report (CAFR) from the Government Finance Officers Association (GFOA).

The Purchasing Division received the Achievement of Excellence in Procurement (AEP) award for the 16th consecutive year in recognition of organizational excellence in public procurement.

ITSD

Code for America selected the City of San Antonio as its most desired City to work with in 2014. Code for America is a non-profit organization that aims to improve the relationships between citizens and government.

City selected as most desired to work with in 2014

The City's Chief Technology Officer, Hugh Miller, was honored as 2013 IT Executive of the Year by InnoTech, Business & Technology innovation Conference & Expo.

Management and Budget

For the 30th year in a row, the Office of Management and Budget (OMB) has been honored with the Distinguished Budget Award from Government Finance Officers Association (GFOA) for the FY 2013 budget.

In addition, the OMB received a Performance Measurement Certificate of Excellence Award for the second year in a row and was recognized for superior performance management efforts with a Certificate of Excellence from the International City/County Management Association (ICMA). San Antonio is one of 28 jurisdictions receiving this highest level of recognition this year. According to the ICMA, "Jurisdictions meeting the qualifications have demonstrated leadership in continuous improvement and community engagement, and they serve as examples for other governments to follow."

Awarded to the Office of Management and Budget

Parks & Recreation Department

Coca-Cola awarded the Parks & Recreation Department an initial donation of $10,000 as a kick-off for its participation in the America's Favorite Park contest. Over a period of six weeks, citizens were encouraged to be active and vote for the City's Woodlawn Lake Park through a variety of means. Woodlawn Lake Park will benefit from a Wild Card Award of $15,000 that it also received for finishing among the top 15 parks in the national contest.

The Department also won the Excellence in Innovative Programming Award from the National Park and Recreation Society (NRPA), for the Fitness in the Park program, Bicycle to Own program, and Take Note, the department's youth music ensemble.

In addition, the Department won the following awards: the 2013 Texas Amateur Athletics Federation Gold Platinum Member City Award based on the 2012-2103 registration support from teams, individuals and TAAF training programs; the 2013 Texas Recreation and Park Society Park Design Excellence Award for the Mission Reach Restoration Project shared with San Antonio River Authority (SARA), Jacobs Engineering Group and Bexar County; and the TRAPS 2013 Arts and Humanities Award for Take Note Youth Music Ensemble.

Pre-K 4 SA initiative a "Top 10 State and Metropolitan Innovations to Watch in 2013"

Pre-K 4 SA

Pre-K 4 SA was named a "Top 10 State and Metropolitan Innovation to Watch in 2013" by The Brookings Metropolitan Policy Program and The Rockefeller Foundation. The distinction highlights the top 10 initiatives around the country that show the most promise for creating jobs, growing regional economies, and boosting global competitiveness in the coming year.

Sustainability

The Office of Sustainability's San Antonio Bike program was recognized with the 2012 Project Planning Award by the American Planning Association Texas Chapter for its comprehensive bicycle master plan.

San Antonio B-Cycle, launched in 2011 as the first modern-day bike sharing system in Texas, has helped turn our city into a nationally-recognized bicycling community. The San Antonio Municipal Bike Share program won the Innovation/Sustainable Development Award from Sister Cities International.

2012 Project Planning Award

Diwali Festival of Lights

Co-hosted by the City of San Antonio and Anuja SA, the Chennai Sister City local nonprofit organization, the annual Diwali San Antonio Festival of Lights is the largest City-sanctioned celebration of Indian culture in the United States. Celebrated in India as the triumph of good over evil, the local Diwali annual festival since 2008 has commemorated the traditions of India with dance, entertainment, food and crafts, and in 2013 attracted approximately 15,000 attendees.

Festival People en Español

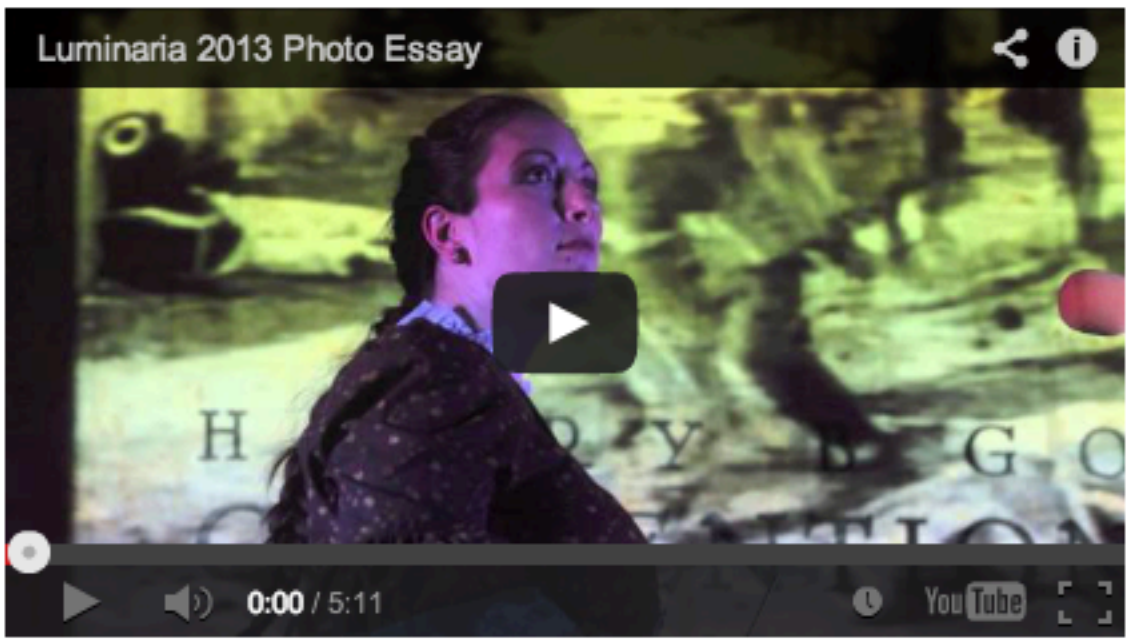
The Festival People en Español is multi-faceted celebration of Hispanic entertainment and culture that takes place Labor Day weekend in San Antonio. Seven-time Grammy-winning singer, songwriter, actress and entrepreneur Gloria Estefan, Cuban-American pop/hip hop singer and songwriter Kat Dahlia, Grammy-winning musician and San Antonio native The Chris Perez Project, popular Tejano singer Bobby Pulido, legendary Mexican singer Alejandro Fernandez, and Billboard Latin chart toppers 3BALL MTY were all on the line-up this year.

Fiesta San Antonio

Fiesta San Antonio is an annual tradition that is more than 100 years old. It began with a small group of citizens in horse-drawn carriages and fresh flowers honoring the heroes of the Alamo and the Battle of San Jacinto. Today, as one of San Antonio's signature events, Fiesta San Antonio is an 11-day celebration attracting 3.5 million visitors each year and featuring 100 events that boast music, food, sports, pageantry, military and patriotic observances, exhibits, and parades. This year, Mayor Julián Castro encouraged Fiesta-goers to think "green" by continuing the recent traditions of recycling, making healthier food choices and enjoying the parades that have been designated as smoke-free areas.

Luminaria

Luminaria is San Antonio's annual night celebration of art and artists. The event showcases all art forms including visual, music, theatre and performance, literary, media, and dance. Luminaria spotlights artists from San Antonio and all over the country and is made possible through the generosity of artists, arts organizations, volunteers, and public and private donations. This event is overseen by San Antonio's creative leaders and takes place in downtown San Antonio in both outdoor and indoor venues.



Martin Luther King, Jr. March and Commemorative Program

Since the first City-sponsored march in 1987, the annual City of San Antonio Martin Luther King, Jr. March and Commemorative Program has honored the life and legacy of Dr. Martin Luther King, Jr. With an average attendance of more than 100,000 participants each year, San Antonio's commemoration of Dr. King is one of the largest of its kind in the United States. A series of official events leading up to the march and commemorative program, and sponsored by the San Antonio Martin Luther King, Jr. Commission, include various activities and commemorations including a scholarship program that awards thousands of dollars each year to deserving college-bound students.

The City of San Antonio continues to build an impressive trajectory of cutting-edge technological resources that will make it easier for residents to connect with their city government. The City has launched a new webpage, "Get Connected," that will provide residents access to the City's most requested information and services in a more efficient way and in one place.

Agendas

City Council Meeting Agendas.

Boards and Commissions

Boards and Commissions Agendas and Information.

City Council and Staff

Comprised of the Mayor, ten City Council members, and administrative support staff.

City Manager and Executive Staff

City Manager and staff.

Department Directory

Contact information for City Departments.

FAQS

Frequently Asked Questions for the City of San Antonio.

Mobile Apps & Sites

A list of City mobile Applications & Sites.

Online Payments

The City of San Antonio offers online payment options for citations, permits, and licensing.

Online Services

Report issues with Graffiti, stray animals, general city services, and more...

Bid and Contracting Opportunities

Doing Business with the City, see our list of Bidding & Contracting opportunities.

Social Media Center

Engage and connect with the City through Social Media tools such as Facebook and Twitter.