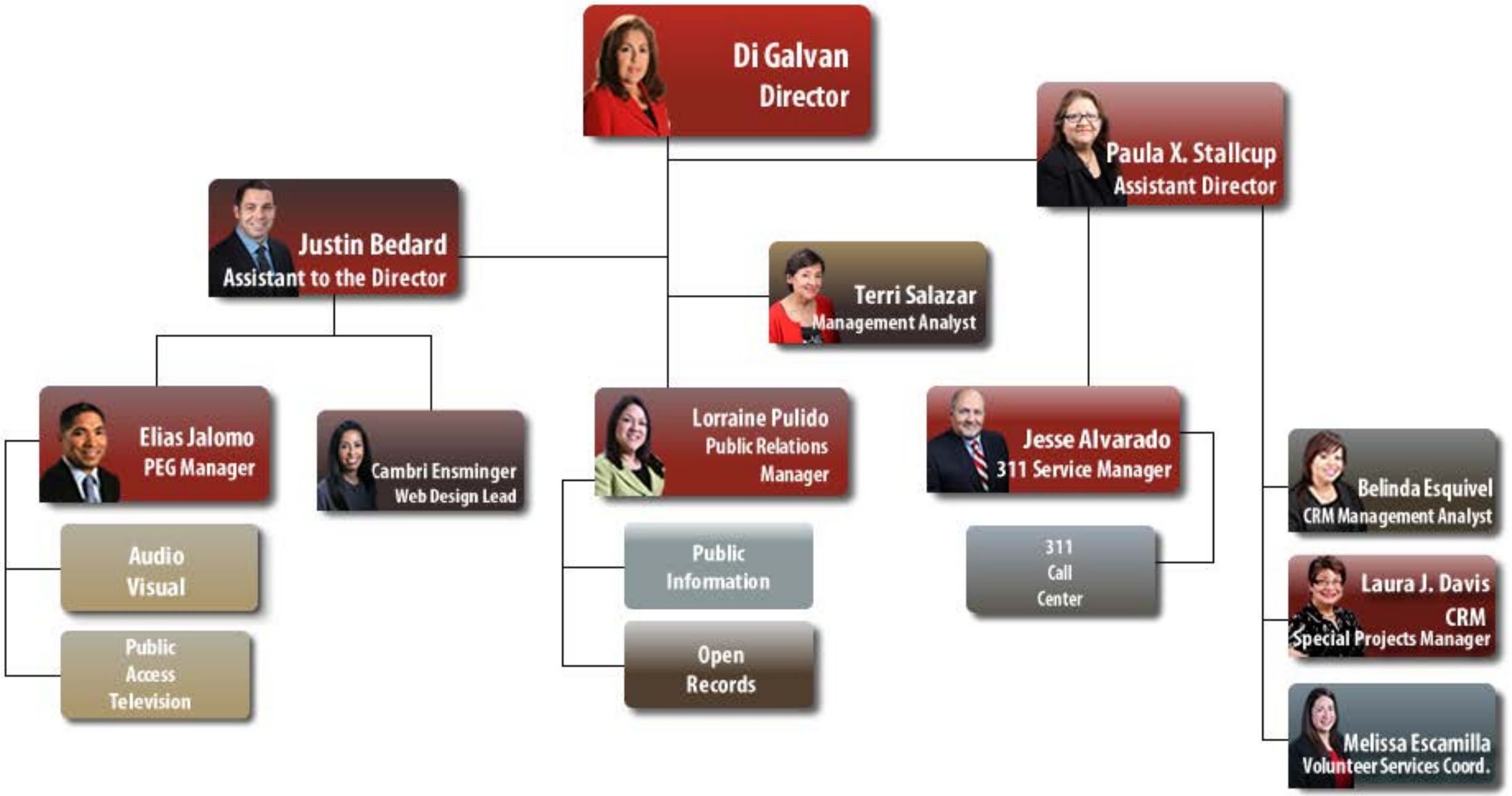
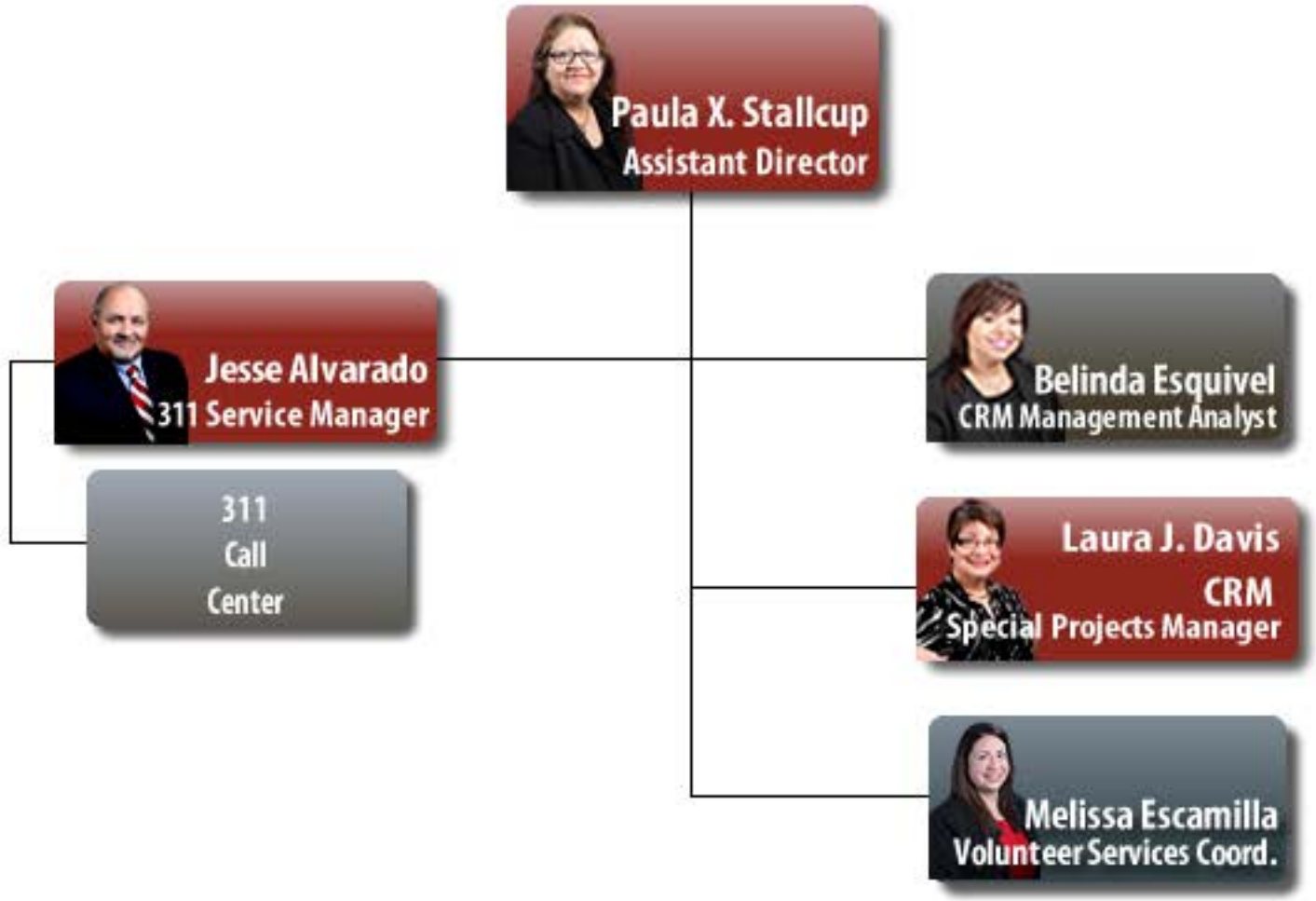
Communications and Public Affairs Department



Communications and Public Affairs Department
311 Call Center/CRM



Communications and Public Affairs Department
311 Call Center

Communications and Public Affairs Department
311 Call Center

Darlene Luna
Customer Service Rep.Supervisor

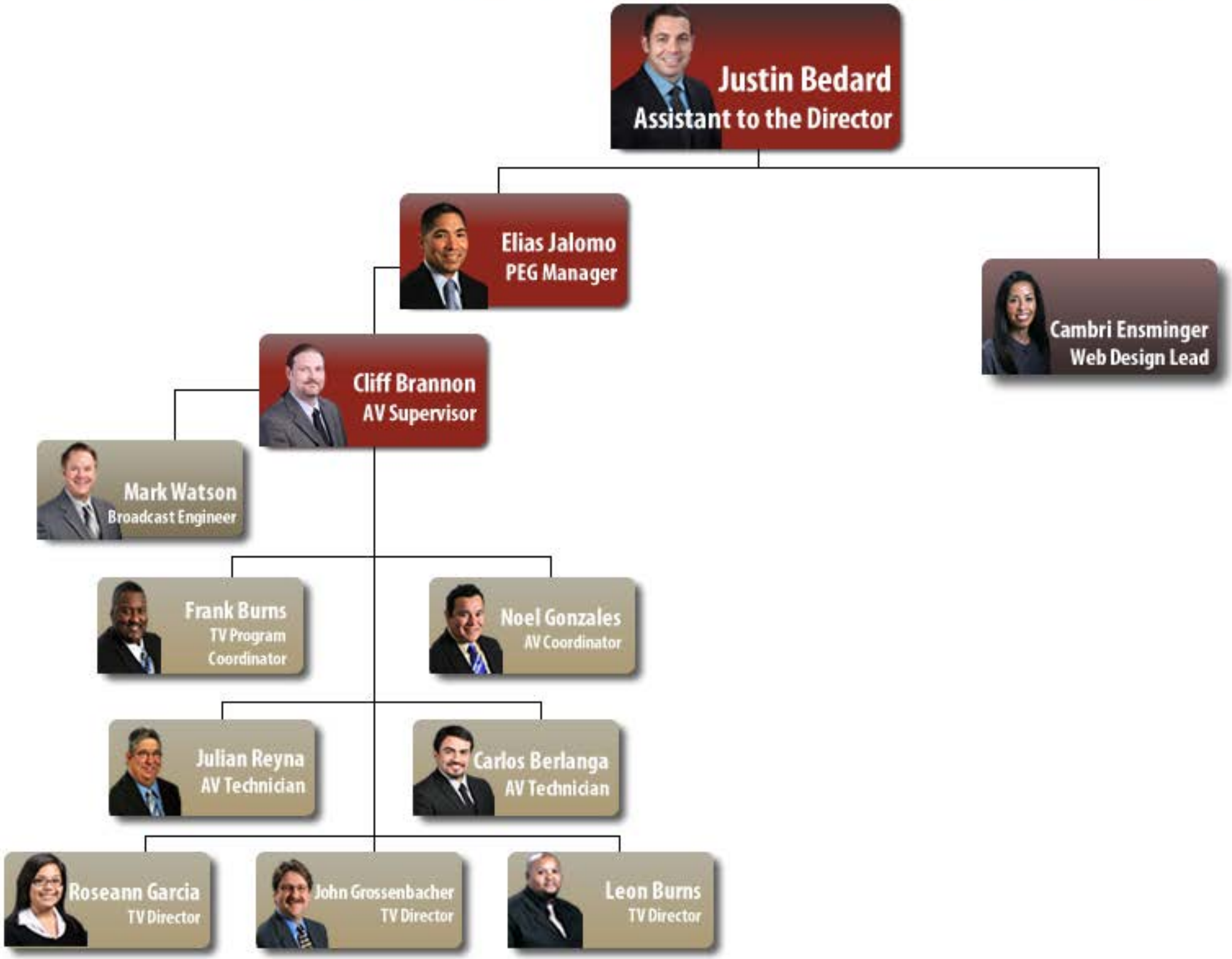
- Ron Sorrell — 311 Representative
- Debra Lara — 311 Representative
- Jessica West — 311 Representative
- Mary Vela — 311 Representative
- Maria Woodard — 311 Representative
- Cecilia Carmona — 311 Representative
- Delilah Sanchez — 311 Representative
- Sylvia Sanchez — 311 Representative
- Francis Diaz — 311 Representative
- Vivian Mendez — 311 Representative
- Laura Gonzales — 311 Representative
- Carolyn Alvarado — 311 Representative
- Socorro Quaira — 311 Representative
- Miranda Tovar — 311 Representative

Communications and Public Affairs Department
311 Call Center

Sarah D. Valenzuela
Customer Service
Rep. Supervisor

- Elida Lopez, 311 Representative
- Yvonne Casias, 311 Representative
- Norma Sotoodeh, 311 Representative
- Cosme Alvizo, 311 Representative
- Katrina Tijerina, 311 Representative
- Betty De Hoyos, 311 Representative
- Raul Uridales, 311 Representative
- Danita Mitchell, 311 Representative
- Nadine Olmos, 311 Representative
- Patricia Garcia, 311 Representative
- Lorena Farias, 311 Representative
- Lourdes Pena, 311 Representative
- Shirley Sanchez, 311 Representative
- Chris Castro, 311 Representative
- Vanessa Burciaga, 311 Representative
- Terri Estrada, 311 Representative
- Steven Garcia, 311 Representative

Communications and Public Affairs Department
Audio Visual, Public Access and Web



Communications and Public Affairs Department
Public Information and Open Records

Lorraine Pulido
Public Relations Manager

Javier Flores
Public Information Officer

Theodora Setterbo
Public Information Officer

Jay Reyna
Design Communications Coordinator

Fred Gonzales
City Photographer

Moraima Montenegro
Open Records, PIO

Vanessa Orta
Paralegal