



Lauren Williams
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Lauren Williams is an Administrative Assistant I in the [Plans Management Team](#) of the [Plans and Permits Section](#). Ms. Williams has humbly serviced the City of San Antonio since September 2005, where she increased her knowledge and experience in the Customer Service Department and is continuing her path of service with the Plans Management Team.

WORK HISTORY: Over 10 years of administrative operations of various divisions and the general public, 5 years of direct supervision over clerical support staff, 7 years of payroll processing and accounting skills, 2 years of college from Incarnate Word College & San Antonio College with major coursework in Business Administration and continues her education through various programs provided in the city. Ms. Williams joined the City of San Antonio September 2005 as a Temporary Customer Service Representative.

AWARDS/CERTIFICATIONS: Customer Service "Making the Difference" Award