



**CITY OF SAN ANTONIO
EMERGENCY OPERATIONS CENTER**

September 16, 2008/ 12:00 p.m.

Contact EOC Media Operations: 206-8722

Hurricane Ike Media Report #15

- The Alamo Regional Command Center (ARCC) is currently receiving post impact evacuees as well as following the repatriation plan for the evacuees to areas not affected.
- The Port of San Antonio Reception Center has processed 9,760 general population individuals and 705 individuals with special needs.
- As of 8:00 a.m., there are 3,339 individuals in general population shelters. There are 735 in special needs shelters.
- Currently there are 401 pets being sheltered.
- There are currently 227 personnel from 17 agencies supporting operations at the ARCC.
- The American Red Cross is offering support to the ARCC and the sheltering system. The ARC also offers a link on their site to check on friends and relatives. The program is called "Safe & Well". Go to www.redcross.org or call 866-GET-INFO (1-866-438-4636) to place a search order for your loved ones. This is a matching system, so unless the evacuee has registered through American Red Cross, they will be unable to provide you with information.
- Animal Care Services is providing animal sheltering at one central location, 8406 Cadmus. The shelter will receive animals from self-evacuees, as well as those evacuees brought to San

Antonio on State provided transportation. While animals are being sheltered at a number of locations, all of the animals are managed through this location. Self evacuees wishing to visit their animals or pick up their animals to return home can call (210) 287-2778 to schedule an appointment. For evacuees arriving by bus or other State provided transportation they can call (210) 206-8652 to check on their animals. Animals will be returned to those evacuees upon repatriation.

- The Department of Community Initiatives is offering a service to search for friends and family. You can call (210) 288-3008 to request a search of your loved ones that have registered in the San Antonio area shelters.
- The Salvation Army will provide limited clothing to post – Ike evacuees. They plan to offer food to pre – Ike evacuees. All evacuees will be required to show proof of ID from the storms path, as well as their FEMA registration number. For more information, contact (210) 352-2000.
- For all FEMA services, victims of Hurricane Ike must register. Please contact (800) 621-FEMA (3362) or visit www.fema.gov