

APPENDIX A: INDICATORS

The indicators in this section are intended to be used as a tool to measure the success of plan implementation strategies. Indicators correspond to the objectives and action steps of plan chapter. The desired outcome is the final outcome to determine whether the community has reached its goal. The means of verification identifies where the data or information can be found. It may also identify the committee or organization responsible for monitoring the data. The frequency tells how often the indicator should be reviewed toward completion. The final column, results achieved, has been left blank. This is so that the Plan Implementation Team can check off when a task has been completed. It may also be used to re-evaluate the indicator based on what the actual results of the implementation strategy was.

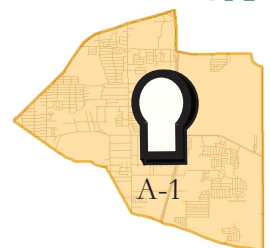
Timelines are defined as:

Immediate - within a few months to one year after plan adoption

Short - within one to two years after plan adoption

Mid - within two to five years after plan adoption

Long - five years or longer after plan adoption

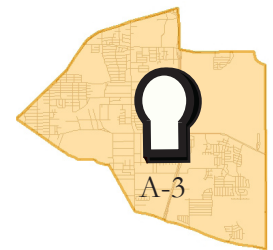




CRIME AND PUBLIC SAFETY INDICATORS

OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED		
1.1: Increase community policing presence and participation	Number of crimes reported to Police	Reduce the number of crimes annually by 10%	Short and Ongoing	Police crime statistics	Annually			
	Number of crimes reported to East San Antonio Crime Coalition			East San Antonio Crime Coalition crime data				
	Number of attendees from Eastern Triangle that participate in the Cellular On Patrol classes and Neighborhood Watch members	Annual participation of twenty (20) Eastern Triangle community members		COP attendance sheet, Police Neighborhood Watch members				
	Number of Citizen Police Academy attendees	Annual participation of twenty (20) Eastern Triangle community members		Police Citizen Police Academy graduates				
	Location of a public safety station, Police storefront, or mobile unit in a densely populated area	Minimum of one (1) public safety station or Police storefront in the Eastern Triangle		List of Police facilities				
	Eastern Triangle website to post crime statistics for the area	One (1) central location to find all crime data regarding the Eastern Triangle		Eastern Triangle Crime and Public Safety Committee records		Quarterly		
	Number of signs installed in high crime areas to deter crime	Reduce the number of crimes annually by 10%		Short and Ongoing		CoSA Planning & Development Services Neighborhood Association registry	Annually	
	Percentage of Eastern Triangle covered by a neighborhood association	80% of the Eastern Triangle will be organized into neighborhood associations						

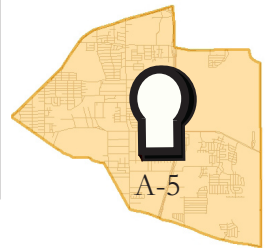
OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
1.2: Improve the public perception of high crime rates by educating community members on where and what type of crime is occurring in the Eastern Triangle	Public relations campaign	75% of neighborhood associations are aware quarterly of what types of crime are occurring in their neighborhoods	Short and Ongoing	Crime and Public Safety Committee activities files	Quarterly	
	Less occurrences of crime in the Eastern Triangle	Reduce the number of crimes annually by 10%		Police crime statistics		
	Number of community and neighborhood meetings to discuss reporting crime	Hold a minimum of five (5) community or neighborhood meetings annually		Community organizations and neighborhood associations newsletters or agendas	Annually	
	Number of community and neighborhood meetings in which the SAFE Officer presented information	Invite the SAFE Officer to present at a minimum of five (5) community or neighborhood meetings annually				
	Number of community and neighborhood meetings in which the East San Antonio Crime Coalition presented information	Invite the East San Antonio Crime Coalition to present at a minimum of three (3) community or neighborhood meetings annually				
1.3: Increase the presence and quality of Police protection through shorter response times and improved customer service	Number of Police street patrol units	One visible street patrol per neighborhood weekly	Mid	SAPD records	Annually	





OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
1.4: Improve the relationship and communication between SAPD and citizens so that SAPD will have more interest in the community and will be better able to address concerns and or requests more comprehensively	Number of meetings with SAPD officers concerning customer service	Meet with SAPD to discuss customer relations quarterly	Short and Ongoing	Eastern Triangle Crime and Public Safety Committee records	Quarterly	
2.1: Reduce speeding on residential streets	Number of locations repeatedly being reported with high levels of speeding	No locations within the Eastern Triangle are repeatedly reported for speeding	Mid to Ongoing	Eastern Triangle Crime and Public Safety Committee records	Annually	
3.1: Eliminate all gang activity to create a community free of drug trafficking and gun fire	Number of “fast tracked” gang violence cases due to community involvement	20% annual decrease of gang activity in the Eastern Triangle	Short and Ongoing	SAPD records	Annually	
	Number of reported gang activity in the Eastern Triangle	Minimum of five (5) educational opportunities for community members to learn about local gang activity		Eastern Triangle Crime and Public Safety Committee records		

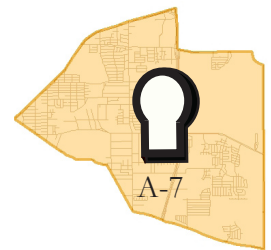
OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
4.1: Increase the dissemination of information to residents about laws and ordinances concerning animal care and encourage enforcement	Establishment of a subcommittee to address animal care concerns	One (1) Animal Care Subcommittee	Short and Ongoing	Animal Care Subcommittee records	Annually	
	One designated animal care liaison for each neighborhood association	Each registered neighborhood association designates one animal care liaison to the Subcommittee		Neighborhood Associations records		
	Number of presentations made to neighborhood associations annually to discuss animal care	Minimum of two (2) educational opportunities for community members to discuss animal care		Animal Care Subcommittee records		
	Number of mobile spay and neuter programs provided in the Eastern Triangle	Minimum of two (2) mobile spay and neuter programs annually providing services in the Eastern Triangle				
5.1: Improve property maintenance	Number of events or programs initiated by the Crime and Public Safety Committee to assist elderly neighbors in property upkeep	Minimum of six (6) annual events or programs available to assist elderly neighbors with property upkeep	Short and Ongoing	Crime and Public Safety Committee activities files	Annually	
	Percentage of properties in habitual disrepair or in need of maintenance that were notified by the committee	No more than 5% of properties that are listed as habitually in disrepair			Quarterly	
	Application to participate in the Neighborhood Sweeps Program	Eastern Triangle neighborhoods to be selected with participation in the Neighborhood Sweeps Program		CoSA Housing and Neighborhood Services Department Neighborhood Sweeps Program records	Annually	





OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
5.2: Wipe out graffiti	Number of street lights installed in areas to deter graffiti	Annual reduction of graffiti by 20% in the Eastern Triangle	Short to Mid	Crime and Public Safety Committee activities files	Annually	
	Number of instances of graffiti in the Eastern Triangle					
	New ordinance that would allow Code Compliance to address graffiti of owner occupied properties	City Council acceptance of new ordinance to allow Code Compliance to address graffiti on owner occupied property	Short	City Ordinance		
5.3: Eliminate illegal dumping of refuse materials	Percentage of neighborhood associations aware of City services available to address illegal dumping	75% of neighborhood associations are aware annually of city services that are available to neighborhoods to address dumping issues	Short and Ongoing	Crime and Public Safety Committee records	Annually	
	Number of neighborhoods utilizing the "Dial a Trailer" program to clean up their neighborhood	Minimum of five (5) neighborhoods within the Eastern Triangle utilizing the "Dial a Trailer" program annually				
	Number of reported instances of illegal dumping	Reduce the percentage of reported illegal dumping annually by 20%				
	Number of solid waste (bulk item) pick up and hazardous materials drop off	Minimum of two (2) special solid waste pickups and one hazardous materials drop off event annually per neighborhood in the Eastern Triangle				

OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
5.4: Improved relationship with Code Compliance to address neighborhood concerns	Number of presentations made to neighborhood associations annually to present Code Compliance ordinances	Minimum of five (5) presentations made annually to neighborhood associations in the Eastern Triangle to present Code Compliance ordinances	Short and Ongoing	Neighborhood Associations records	Annually	
	Response time to Code Compliance complaints or inquiries	95% of responses regarding Code Compliance complaint or inquiry is provided within 10 days				
	Searchable database created and maintained to track Code Compliance complaints/inquiries and responses	One database is created to track Code Compliance complaints/inquiries and responses				
5.5: Improve zoning compliance	Number of violations reported to Code Compliance	Reduce the number of Code Compliance complaints annually by 20%	Short and Ongoing	Crime and Public Safety Committee records	Annually	
	Number of presentations made to neighborhood associations annually to educate neighborhoods about the different zoning categories	Minimum of five (5) presentations made annually to neighborhood associations in the Eastern Triangle to educate about zoning categories				

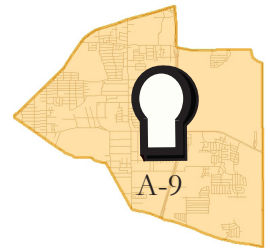




OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
6.1: Develop an emergency alert system and evacuation plan	Committee created to draft an emergency action plan	One (1) Emergency Evacuation Planning Committee				
	Number of educational opportunities to teach neighborhoods about the emergency action plan and what to do in the case of an emergency	Minimum of five (5) presentations annually to neighborhood associations, businesses, and schools in the Eastern Triangle to ensure that community is aware of evacuation plan				
	Number of presentations to neighborhood associations to learn about the All Hazards Evacuation and Response Plan	Minimum of three (3) presentations made annual to neighborhood associations in the Eastern Triangle to educate community about the All Hazards Evacuation and Response Plan	Immediate and ongoing	Crime and Public Safety Committee records	Annually	
	Percentage of neighborhoods aware of the local warning system to notify the public	75% of all neighborhood associations are aware of the warning system				
	Number of community members who have taken a tour of the Emergency Operations Center	Minimum of fifteen (15) community members tour the Emergency Operations Center annually				
	Annual number of community members who have volunteered at the Emergency Operations Center	Minimum of seven (7) community members volunteer at the Emergency Operations Center annually				

ECONOMIC DEVELOPMENT INDICATORS

OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
7.1 Create a coalition of Eastern Triangle residents and businesses to pursue the cohesive economic development vision and goals	Partnership with the Chambers of Commerce to distribute economic development information throughout the community	At least one (1) partnership established with Chambers of Commerce	Short	Economic Development Committee Records	Annually	
	Percentage of neighborhood associations, homeowners, and businesses participating in economic development activities	75% attendance at Committee meetings				
	Creation of bylaws to govern the Committee and enforce the mission of the group	One (1) accepted set of bylaws				
7.2 Attract new businesses to the Eastern Triangle	Percentage of occupied businesses	80% or greater business occupancy rate for all areas identified on the plan for business development as per the future land use plan map	Mid to Long	Economic Development Committee Records	Quarterly	
	Establishment of an Eastern Triangle business owners association tasked to promote business in the area	90% of Eastern Triangle businesses have a membership in the Eastern Triangle business owners association				
	Percentage of participation in incentives for new businesses	80% of eligible businesses participate in business incentive programs				





OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
7.3 Encourage sustainability and continuity of economic development programs through secure funding sources	Number of faith based initiatives created following plan adoption to fill service voids	One (1) faith based initiative created annually to fill service gaps	Long	Economic Development Committee Records	Annually	
	Create and maintain an inventory of community assets	One (1) database to inventory community assets				
8.1 Identify specific corridors for revitalization and create strategic plans for redevelopment	Number of print, radio, and/or billboard advertisements for businesses in the Eastern Triangle Planning Area	A minimum of twelve (12) advertisements per year per business	Mid	Economic Development Committee Records	Annually	
	Number of public education meetings regarding economic development	A minimum of two (2) per year				
	Number of service industries on S. W.W. White Road	Minimum annual increase in number of service businesses by 50%				
	Number of established business park development plans along Loop 410	Develop two (2) business parks (Reference Future Land Use Map for locations)				
	Percentage of non-industrial businesses along the Loop 410 Access Road	50% of businesses along the Loop 410-Access Road are non-industrial				

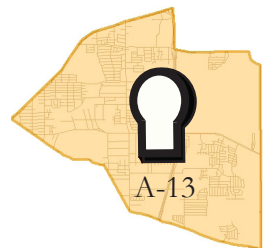
OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
<p>8.2 Designate South WW White Rd. as a Corridor Overlay District by creating design standards along the street that establish a unique identity that is attractive to residents, visitors, businesses and investors</p>	<p>Number of meetings regarding corridor overlay district creation</p>	<p>Minimum of one (1) meeting to discuss Corridor Overlay District and/or creation of Corridor District</p>	<p>Mid</p>	<p>Economic Development Committee Records</p>	<p>Annually</p>	
	<p>Creation of a corridor district for S. WW. White</p>	<p>Minimum of one (1) meeting to discuss Corridor Overlay District and/or creation of Corridor District</p>		<p>Economic Development Committee Records, City Records</p>		





OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
9.1 Increase the range of family-oriented businesses and services within the Eastern Triangle	Percentage increase of all businesses that are family-oriented or offer services	70% of businesses are family-oriented or offer services	Short to Long	Economic Development Committee Records	Annually	
	Number of telecommuting offices are created	Development of at least one (1) telecommuting office in the Eastern Triangle Planning Area				
	Number of technical training centers located in the Eastern Triangle Planning Area	Development of at least one (1) technical training center associated with Alamo Community Colleges in the Eastern Triangle Planning Area				
	Number of small medical offices in the Eastern Triangle Planning Area	Development of at least twenty (20) medical offices throughout the Eastern Triangle Planning Area				
	Number of regional shopping centers with movie theaters	Development of at least two (2) regional shopping centers with movie theaters				
	Variety of dining choices in the Eastern Triangle Planning Area	Increase variety of restaurant choices in the area by 50%				
	Percentage of locally-owned and operated businesses	A minimum of 50% of businesses are locally owned and operated				
9.2 Encourage residents to open bank accounts instead of using check cashing services	Number of financial literacy education opportunities	Four (4) financial literacy education events per year	Short and Ongoing	Economic Development Committee Records	Annually	

OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
10.1 Increase local training and educational programs within the planning area to develop stable and sustainable entrepreneurship, and link students with local employment opportunities	Graduation rates	75% high school graduation rate	Mid to Long	Economic Development Committee Records	Annually	
	Household income	Eastern Triangle median household income increased to equal City of San Antonio median income				
	Creation of a community college campus	Creation of at least one (1) community college campus in the Eastern Triangle Planning area				
	Percentage of neighborhood associations and other community organizations supporting youth and training programs	95% supporting youth and training programs				
10.2 Provide financial education, employment opportunities and occupational training in area schools	Percentage of middle and high schools providing financial literacy classes	100% of middle and high schools providing financial literacy classes	Mid	Economic Development Committee Records	Annually	
	Number of after school programs encouraging occupational and educational success	Three (3) after school programs encouraging occupational and educational success				

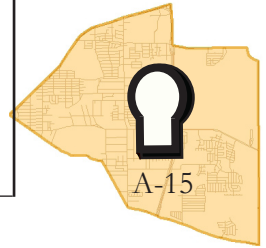




OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
10.3 Encourage local job skill programs to diversify employment opportunities and match job skill education with the local job market	Number of vocational and technical training programs offered in the Eastern Triangle Planning Area	Minimum of twenty (20) vocational or technical programs offered in the Eastern Triangle	Mid to Long	Economic Development Committee Records	Annually	
	Percentage of commercial centers with logos and identifiers	100% of commercial centers with logos and identifiers	Long	Economic Development Committee Records, City Records	Biennially	
Creation of a Corridor Overlay District	Creation of at least one (1) Corridor Overlay District					
Number of TIRZ or PID in the Eastern Triangle Planning Area	At least one (1) TIRZ or PID in the Eastern Triangle Planning Area					
11.1 Improve pedestrian linkages and provide enhanced streetscapes to encourage patronage of local businesses	Percentage of pedestrian friendly developments	100% of new development is pedestrian friendly				
	Creation of a regional streetscape improvement plan	Creation of one (1) regional streetscape improvement plan				
	Percentage of walkable commercial corridors in the Eastern Triangle Planning Area	75% of commercial corridors in the Eastern Triangle Planning area are walkable				
11.2 Ensure the safety of pedestrians, cyclists and motorists by improving the streetscape	Percentage of area businesses providing designated bicycle parking within a quarter-mile	75% of all area businesses will have access to bicycle parking within five years of plan adoption	Mid to Long	Economic Development Committee Records, City Records	Annually	

HOUSING AND NEIGHBORHOODS INDICATORS

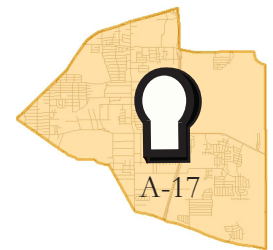
OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
12.1: Develop more good, very good, and excellent quality or better constructed housing at market rate values for all residents, from young adults to the elderly, within the planning area	Identification of vacant properties near schools for construction of family housing	All vacant housing suitable for family housing is identified	Short to Long	Plan Implementation Team records	Annually	
	Number of identified vacant lots developed by responsible builders, developers, and land owners for family housing	All vacant lots identified for family housing developments are developed for such purpose				
12.2: Promote the development of senior specific housing options	Identification of locations for development of senior housing	A minimum of three (3) sites are identified for development of senior housing	Short to Long	Plan Implementation Team records	Annually	
	Number of identified sites for senior housing developed by responsible builders, developers, and/or land owners	A minimum of one (1) of the identified sites is developed for senior housing				
	Number of senior specific housing for senior residents only	A minimum of one (1) senior housing developments for senior residents only constructed in the Eastern Triangle				





OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
12.3: Increase the diversity of housing for young adults to live, work, and interact within the community	Number of new housing options built by responsible builders, developers and/or property owners for young adults	A minimum of one (1) new housing development for young adults built annually	Short to Long	Plan Implementation Team records	Annually	
12.4: Implement green building standards and environmental design in housing	Number of new cluster, mixed use, or transit oriented housing developments	A minimum of one (1) new cluster, mixed use, or transit oriented housing development built annually	Short to Long	Plan Implementation Team records	Annually	
12.5: Encourage home ownership and promote programs that aid in creating more home-ownership opportunities	Percent of owner-occupied residences in the Eastern Triangle	75% of owner-occupied residences in the Eastern Triangle	Short to Long	Plan Implementation Team survey; Census data	Annually	

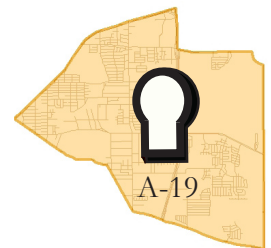
OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
12.6 Promote sustainable homeownership	Number of financial literacy classes provided to Eastern Triangle Community members	A minimum of one (1) financial literacy course provided annually to Eastern Triangle Community members	Short and ongoing	Plan Implementation Team	Annually	
	Number of house counseling programs provided to Eastern Triangle community members	A minimum of one (1) house counseling program offered annually to Eastern Triangle community members				
13.1: Encourage home and property maintenance to improve existing housing stock	Number of presentations given by Housing and Neighborhood Services staff regarding housing rehabilitation programs	A minimum of two (2) presentations provided each year to Eastern Triangle community members	Short and Ongoing	Plan Implementation Team records	Annually	
	Housing and neighborhood maintenance task force	One (1) task force created to address housing and neighborhood maintenance issues				
	Number of neighborhood meetings attended by a representative from Code Compliance to discuss any current issues	Code Compliance attend a minimum of six (6) neighborhood meetings annually in the Eastern Triangle				





OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
13.2: Cooperate between neighbors to improve the overall appearance of the community	Number of volunteer programs to help elderly or disabled with housing improvements	A minimum of two (2) volunteer programs to assist elderly or disabled with housing improvements annually	Short and Ongoing	Plan Implementation Team records	Annually	
	Number of neighborhood improvement projects with participation of churches, neighborhood associations, and community organizations	A minimum of one (1) neighborhood improvement project annually				
13.3: Identify owners of properties that are habitually in disrepair and hold them accountable for required maintenance	Percentage of properties habitually in disrepair	Less than 5% of properties are habitually in disrepair	Short and Ongoing	Plan Implementation Team records	Quarterly	
	Percent of well built housing	100% of new housing in the Eastern Triangle is well built				
13.4: Ensure that new housing constructed in the Eastern Triangle is well built and serves to enhance the community's image	Creation of a neighborhood conservation district to establish design standards	A minimum of one (1) neighborhood conservation district created for a neighborhood in the Eastern Triangle	Short and Ongoing	Housing and Neighborhood Services subsidized housing data; HUD data	Annually	
				COSA Planning and Development Services Department		

OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
14.1: Increase connection and communication between generations in order to create mutually beneficial community cooperation	Number of projects or programs that include cooperation/coordination of churches, community organizations, and schools	A minimum of six (6) projects or programs include cooperation of various churches, community organizations, and schools	Short and Ongoing	Plan Implementation Team records	Annually	
	Number of participants in community events and organizations	A minimum of two hundred (200) participants participate in all community events and organizations				
14.2: Increase the number of neighborhood associations and homeowners associations	Number of registered neighborhood associations	75% of all neighborhoods in the Eastern Triangle are organized in registered neighborhood associations	Short and Ongoing	COSA Planning and Development Services Department - Neighborhood Association registry	Annually	
	Number of training courses provided to neighborhood association members	A minimum of two (2) training opportunities provided to all neighborhood association members in the Eastern Triangle annually		Neighborhood association meeting agendas; Plan Implementation Team records		
15.1: More concern or consideration for each other in the community	Number of participants in community events and organizations	A minimum of two hundred (200) participants participate in all community events and organizations	Short and Ongoing	Plan Implementation Team records	Annually	





OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
16.1: Improve access and amenities within and nearby residential neighborhoods	Number of neighborhoods with access to public transit facilities	75% of neighborhoods within the Eastern Triangle will have access to transit within a quarter mile radius	Short and Ongoing	VIA bus routes	Annually	
	Number of neighborhoods with access to parks and playgrounds	75% of neighborhoods within the Eastern Triangle will have access to parks and playgrounds within a quarter mile radius		COSA Parks and Recreation Department		
	Number of neighborhoods connected with hike and bike trails	75% of neighborhoods connected to one another with a hike and bike trail		Community survey		

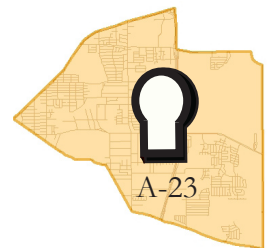
PARKS, LINEAR GREENWAYS, AND COMMUNITY FACILITIES INDICATORS

OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
17.1: Form a committee made of community members to implement the goals and objectives of the Parks, Linear Greenways, and Community Facilities chapter	Number of members in the Parks and Recreation Committee	Leadership appointed and committee is formed	Short	Parks and Community Facilities Committee records and bylaws	Annually	
	Gain Affiliate Group Membership with the San Antonio Parks Foundation's Friend of the Parks organization	Affiliate Group Membership with the San Antonio Parks Foundation's Friend of the Parks	Short	San Antonio Parks Foundation		
	Number of park improvement and design plans review by the committee	Review at least two (2) improvement/design plans per year	Short and Ongoing	Parks and Community Facilities Committee records		
	Number of Neighborhood Association meetings relating to Parks, Linear Greenways, and Community Facilities that the committee attends	The various committee members participate in at least four (4) separate Neighborhood Association meetings per year where they are not members themselves	Immediate and Ongoing	Parks and Community Facilities Committee records	Quarterly	



OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
17.2: Designate Martin Luther King Park as a "Destination Park" that will be the multi-sport complex for the region	Number of city sponsored-sports events hosted at M.L.King Park in 2008	Increase of city-sponsored events and sports teams by 10% or one (1) event or team per year	Mid and Ongoing	COSA Parks and Recreation	Annually	
	Amount of funding (public and private) allocated for planning, designing, and building a natatorium at M.L.King Park	Construction of natatorium	Long	COSA Parks and Recreation and Eastern Triangle Parks and Community Facilities Committee records	Quarterly	
	Amount of funding allocated for additional facilities at M.L.King Park	Installation of sand volleyball courts, softball diamonds, and/or putting green facilities	Mid	COSA Parks and Recreation		
	Number of entry points to Salado Creek Greenway in 2008	Establish at least two (2) additional trailheads to Salado Creek Greenway at M.L.King Park	Short	COSA Parks and Recreation and Eastern Triangle Parks and Community Facilities Committee records		
	Number of meetings with COSA Parks and Recreation, COSA Planning and Development Services, and M.L.King Academy	Update the M.L.King Park Master Plan and the surrounding area		COSA Parks and Recreation		

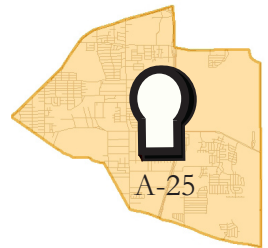
OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
17.3: Enhance existing park facilities	Amount of new acreage for parks from changes in fee-in-lieu-of ordinances	Report a 5% increase in park acreage every two years measured from 2008		COSA Parks and Recreation, Bexar County Parks	Bi-Annually	
	Amount of funding (public and/or private) allocated for planning, designing, and building a linear greenway along Rosillo Creek	Linear greenway built along Rosillo Creek	Long	COSA Parks and Recreation, City Council District 2 Office, and Eastern Triangle Parks and Community Facilities Committee records	Annually	
	Number of "action nodes" throughout greenways and trails existing in 2008	A minimum of one (1) new action station every half mile created per year to a maximum of twelve (12) stations (based on a total of 6.0 miles of trails)	Short and Ongoing	COSA Parks and Recreation and Eastern Triangle Parks and Community Facilities Committee records		
	Amount of funding (public and private) allocated for planning, designing, and building of a second public swim facility	Construction of a public swim facility in a park other than M.L.King	Long	COSA Parks and Recreation and Eastern Triangle Parks and Community Facilities Committee records		
	Number of existing facilities built, repaired, redesigned, rehabilitated with recycled materials or other sustainable techniques	A minimum of 50% of new park facilities and repairs use recycled materials or other sustainable techniques	Short and Ongoing	COSA Parks and Recreation		
	Number of ADA compliant facilities in Eastern Triangle Parks	All Eastern Triangle parks fully ADA compliant	Short to Mid	COSA Parks and Recreation, Volunteer Surveys		





OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
17.4: Identify maintenance issues, promote safety, and improve current parks	Number of maintenance and safety issues compiled by Eastern Triangle Parks Committee	An annual 20% reduction in maintenance and safety issues at the time of plan adoption		COSA Parks and Recreation, Volunteer Surveys		
	Number of businesses, organizations, and volunteers that participate in community park clean-ups	An annual 5% increase in participation from businesses and organizations; annual 8% increase in the number of individual volunteers measured per event	Immediate and Ongoing	COSA Parks and Recreation, Volunteer Surveys	Annually	
	Number of neighborhood association meetings relating to park safety attended by representatives from San Antonio Park Police	At least one (1) San Antonio Park Police presentation at each different neighborhood association each year		COSA Park Police, Neighborhood associations		
	Number of existing after-dark activities based in Eastern Triangle Parks	After-dark programs offered at all parks within the Eastern Triangle by 2015	Short to Mid	COSA Parks and Recreation, Volunteer Surveys		
17.5: Utilize various methods to find funding for desirable park projects for the area	Number of different funding sources (bonds, grants, private donations) for various park projects	Projects proposed by Parks Committee are fully funded by various sources		Eastern Triangle Parks and Community Facilities Committee records	Annually	
	Number of park improvement efforts that have materials and volunteers supplied by local businesses and organizations	20% of park improvements funded by local businesses and organizations	Immediate and Ongoing	COSA Parks and Recreation, Eastern Triangle Parks and Community Facilities Committee records, Volunteer Surveys	Quarterly	
	Amount of money accrued for private sports and physical fitness facilities from development incentives (TIRZ and others)	Annual 5% or more increase in sports and physical fitness facilities each year		Eastern Triangle Parks and Community Facilities Committee records, Volunteer Surveys	Annually	

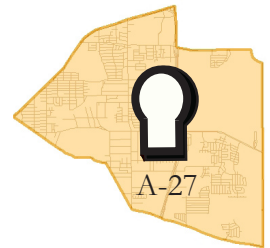
OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
18.1: Build a new public library in the Eastern Triangle	<p>Number of Library Board of Trustee meetings attended by a member of the Eastern Triangle Parks Committee</p> <p>Number of letters written to the Library Board of Trustees to request bond for construction of new library in the Eastern Triangle</p>	<p>1.) Have various members or designate a library liason attend at least four (4) meetings per year to advance the desire of a new branch library in the Eastern Triangle and 2.) Construction of a library within the Eastern Triangle</p> <p>Have the Eastern Triangle area placed on the CIP schedule for a new library</p>	Long	<p>Eastern Triangle Parks Committee</p> <p>Eastern Triangle Parks and Community Facilities Committee records, Council District 2 Office, COSA Library Department</p>	Annually	





OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED	
18.2: Promote library resources and services that assist adults in research and computer and learning skills	Number of times the Book Mobile visits the Eastern Triangle	Have a Bookmobile visit the Eastern Triangle four (4) times per year	Immediate and Ongoing	San Antonio Library, Eastern Triangle Parks and Community Facilities Committee records	Annually		
	Number of presentations to neighborhood associations by library staff to provide information to citizens regarding library services	Representative from library presents services to each neighborhood association					
	Number of new research books purchased for the branch library	Purchase a minimum of ten (10) books annually to each research collection of libraries servicing the Eastern Triangle					
	19.1: Expand workforce programs to teach vocational skills	Number of branch libraries servicing the Eastern Triangle that have programs for the vision impaired	New programs for the vision impaired established in the branch libraries	Short and Ongoing	San Antonio Library	Annually	
		Number of computer training courses provided	Ten (10) computer courses offered annually to the Eastern Triangle Community	Immediate and Ongoing			
		Number of new workforce improvement, continuing education, and vocational programs established	Annual 10% increase in the number of programs offered in the Eastern Triangle by community organizations	Immediate and Ongoing			

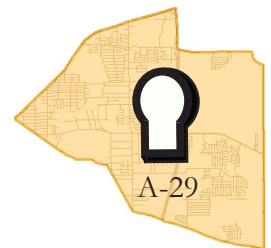
OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
19.2: Reutilize closed schools as learning centers and/or community centers	Creation of a board or subcommittee responsible for alternative uses for closed schools in the Eastern Triangle	All closed schools being reutilized within one year of closure	Immediate and Ongoing	Eastern Triangle Parks and Community Facilities Committee records	Annually	
19.3: Provide free computer lessons for seniors	Amount of free computer services, books, software, and other materials provided to seniors at libraries, parks, churches, and/or community centers	Senior computer services offered at community centers and other area facilities.	Immediate and Ongoing	San Antonio Library, COSA Parks, Eastern Triangle Parks and Community Facilities Committee records	Annually	





OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
19.4: Establish practices that keep young people in school by developing more after school programs and options designed to involve young people in the organization and operation of the program to increase participation	Amount of self-improvement opportunities available for youth to help prepare for the future	Creation of a Leadership Development Program	Short	COSA Community Initiatives, COSA Office of Cultural Affairs, Leadership Institute of San Antonio, Area Chambers of Commerce, Boys and Girls Club	Quarterly	
	Number of youth-organized programs for young people at local churches and community organizations	Have at least one (1) new program or restart one (1) old program per year	Short and Ongoing	Eastern Triangle Coalition of Churches, Boys and Girls Club, Volunteer Surveys	Annually	
	Number of programs and events promoting the expression of creativity through visual and performing arts	Hold ten (10) public art or cultural events annually in Eastern Triangle		Eastern Triangle Parks and Community Facilities Committee records		
	Number of teen programs initiated and supported by the Central Library	Designation of free transportation to cyber-game nights at the Central or branch libraries	Short and Ongoing	San Antonio Library, VIA, Volunteer Surveys	Annually	
	Number of new programs developed for Eastern Triangle youths to interact and compete with young people from around the city	Annual 10% increase in new programs offered to increase youth interaction with other parts of the City		COSA Parks and Recreation, SAISD, City Council, Neighborhood Associations, Community Organizations		
	Enhanced truancy programs at areas schools	90% attendance record per year	Immediate and Ongoing	SAISD, East Central ISD, Bexar County Justice of the Peace	Annually	
	Number of community gardens initiated by youth-involved programs	Create, plan, and finance 1 new community garden per year for 5 years and keep them maintained indefinitely		Green Spaces Alliance, Other non-profit organizations, Neighborhood associations		

OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
20.1: Collaborate with the Office of Cultural Affairs to provide and participate in more art and cultural activities in the Eastern Triangle	Percent increase in calls, requests, and activities in the Eastern Triangle relating to the Office of Cultural Affairs	10% increase of activity of the Office of Cultural Affairs in the Eastern Triangle	Immediate and Ongoing	COSA Office of Cultural Affairs	Annually	
	Amount of grant funding available for public art at VIA bus stops in the Eastern Triangle	50% of bus stops in the Eastern Triangles are decorated with public art	Ongoing	VIA, Office of Cultural Affairs		
21.1: Partner with different community organizations to collaborate and achieve goals	Number of community organizations and neighborhood associations on the email list	Creation of a database/directory of all neighborhood associations and community organizations and programs and services offered	Immediate and Ongoing	Community organization database/directory	Annually	
21.2: Promote the Eastern Triangle community events, activities, and programs	Create a user-friendly Eastern Triangle website to share information regarding community events, activities, and programs	10,000 hits to the website per year	Short and Ongoing	Eastern Triangle Marketing Committee	Annually	

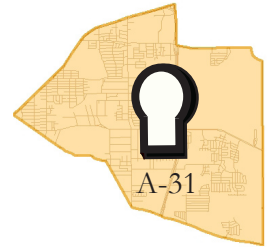




OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
21.3: Seek funding for activities not organizations so that more programs can be offered	Number of plans submitted for creation of community programs or activities	Funding provided to all programs with in the plan	Short and Ongoing	Council District 2, Bexar County	Annually	
22.1: Create a "one-stop" service center for government services that includes a COSA Community Link Customer Service Center where residents can have access to city, county, and state services without going downtown	Amount of funding accrued for the creation of this facility	Construction of a "One-Stop" center in the Eastern Triangle			Semi-Annual	
	Number of cooperative state, county, and city agencies that agree to be involved in the facility	Drafted Memoranda of Understanding between participating agencies	Mid	Council District 2 Office, Bexar County, Secretary of State	Annually	

PUBLIC HEALTH AND WELLNESS

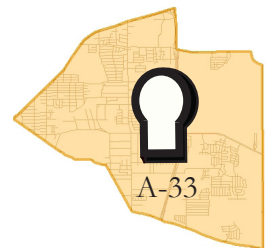
OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
23.1 Create an Eastern Triangle Health and Wellness Committee to coordinate and address major health concerns within the community	Number of quarterly progress reports made to the Eastern Triangle Plan Implementation Team	Four (4) progress reports made annually	Short and Ongoing	Eastern Triangle Plan Implementation Team records	Annually	
	Bylaws and annual officers election	Devoted leadership and constant stream of new ideas				





OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED			
23.2: Bring affordable basic health care services to the Eastern Triangle	Number of churches and community facilities offering periodic healthcare services	At least five (5) periodic health care services provided annually at churches and or community facilities	Mid to Long	Eastern Triangle Public Health and Wellness Committee Records	Annually				
	Number of medical office complexes	A minimum of one (1) medical office complex located within the Eastern Triangle				Partnership with the UT Health Science Center to provide space for students to practice their skills	A minimum of five (5) services offered per year in the Eastern Triangle		
	Number of mobile clinics provided in the Eastern Triangle by area hospitals	A minimum of fifty-two (52) mobile clinics providing services in the Eastern Triangle annually				Expansion of and installment of a trauma center at Pecan Valley Health Clinic	Specialist services provided at the Pecan Valley Health Clinic		
	Establishment of a hospital within the Eastern Triangle boundaries	A minimum of one (1) hospital to locate within the Eastern Triangle				Creation of a teen clinic that specializes in specific teen issues	A minimum of one (1) teen clinic to address important teen health issues		
	Establishment of a preventive care clinic within the Eastern Triangle	A minimum of one (1) preventive care clinic							

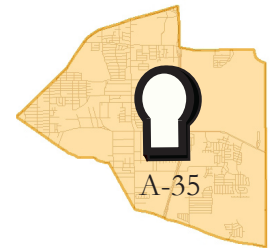
OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
23.3: Create a mental health facility to service the Eastern Triangle	Creation of a mental health facility in the Eastern Triangle	A minimum of one (1) mental health facility to locate in the Eastern Triangle	Long	Eastern Triangle Public Health and Wellness Committee Records	Biennially	
23.4: Create a comprehensive senior citizen one stop center with additional satellite services in the Eastern Triangle	Creation of a brand new comprehensive senior citizen one stop facility within the region	Open and fully running facility within six years after plan adoption	Long	Eastern Triangle Public Health and Wellness Committee Records	Biennially	
24.1: Provide educational information to neighborhood associations and community organizations and encourage them to host special presentations on specific health and wellness issues	Number of educational events held per participating community organization	Four (4) events held by each participating organization annually	Short and Ongoing	Reports from participating organizations	Annually	
	Number of educational events participated in by MetroHealth District and community organizations in the Eastern Triangle	A minimum of four (4) educational events held annually with participation of MetroHealth District and community organizations		Eastern Triangle Public Health and Wellness Committee Records		





OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
24.2: Get the word out through mass communication tools	Amount of educational information distributed to Eastern Triangle residents through email, flyers, newspapers, and or neighborhood association newsletters	10% annual increase in health and wellness educational information distributed	Short and Ongoing	Neighborhood association newsletters, flyers, newspapers, emails, etc.	Biannually	
	Establishment of an Eastern Triangle Public Health and Wellness website	Community members have a resource to locate health and wellness information for the Eastern Triangle area		Eastern Triangle Public Health and Wellness Committee Records and archives		
24.3: Organize an annual community-wide physical fitness educational event and include a 1K or 5K run/walk	Creation of a sub-committee to focus on the 5K run/walk	One (1) successful Eastern Triangle annual 5K run/walk	Mid	Eastern Triangle Public Health and Wellness Committee records and archives	Annually	
	Area businesses sponsorship of the event	More than 50% of the event sponsored by area businesses support				
	Designation of a route with mile markers that can be used year-round	A year-round running/walking route within the community				
25.1: Create teen centers aimed at promoting physical activity and addressing teen concerns (such as mental health, teen pregnancy, body image, etc.)	Creation of a teen center	A minimum of one (1) teen center located within the Eastern Triangle to provide the services outlined in the plan	Mid	Eastern Triangle Public Health and Wellness Committee records and archives	Biannually	
	A youth mentorship programs to encourage youth leaders to create peer support groups to discuss concerns, challenges and other pertinent programs	A minimum of twenty (20) youth participating in the program and increasing annually by 10%				

OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
25.2: Create a center for homeless youth, pregnant youth, and/or youth suffering from substance abuse to finish their education, procure employment, obtain health-care and learn life/job skills	Creation of a homeless and or pregnant youth center that provides social services through public and private partnerships	A minimum of one (1) center established within six years of plan adoption	Long	Eastern Triangle Public Health and Wellness Committee Records and archives	Annually	
	Number of educational classes provided at the youth center by MetroHealth District and community organizations	A minimum of five (5) classes per year provided by MetroHealth and community organizations				
	Create an interactive website that provides information about health and wellness	At least five hundred (500) website hits per year				
	Number of community organizations involved in the facility and its programs	A minimum of fifteen (15) organizations involved with the facility and its programs including the City Council District 2 Office				

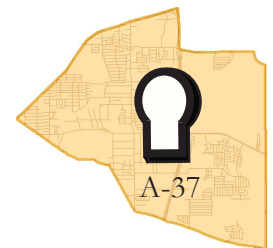




OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED		
25.3: Bring health and wellness education to area schools, throughout all grade levels	Number of educational health and wellness programs provided in area schools	Minimum of five (5) health and wellness programs provided to all students at each area school annually	Short and Ongoing	Eastern Triangle Public Health and Wellness Committee records and archives, San Antonio Independent School District, East Central Independent School District	Annually			
	Number of mentorship programs at each school for at risk youth and number of active participants	Active mentorship programs offered at all schools annually				Number of health screenings provided at schools beyond state required screenings	All students offered two additional health screenings (including mental health) at school annually	
	Number of after school programs for students that address health and wellness concerns such as sports programs, support groups, social activities, etc.	Each school per district provides at least two (2) programs per semester annually				Establishment of a district clinic in a school in the Eastern Triangle for use by all youth in the area	One (1) district in-school clinic per school district for all Eastern Triangle students to utilize	

TRANSPORTATION, INFRASTRUCTURE, AND DRAINAGE INDICATORS

OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
26.1: Ensure all traffic signals are functioning, synchronized, well maintained, and easy to see from a safe distance	Implementation of the Traffic Signal System Modernization Program	100% of traffic signals on Martin Luther King from IH-10 to Lord Road are synchronized	Short	COSA Public Works database	Quarterly	
	Traffic study for placement of cross-walks	100% of crosswalks are safe to cross by pedestrians and wheelchair users	Short to Mid	COSA Public Works, Volunteer surveys		
26.2: Implement traffic safety measures to allow pedestrians, disabled persons, and bicyclists to safely cross busy corridors	Number of pedestrian and bicycle safety public education events	At least two (2) pedestrian and bicycle safety courses per year sponsored by various community organizations	Short and Ongoing	MPO, COSA Police, Neighborhood Associations records	Annually	
	Number of bicycle facilities implemented in the Eastern Triangle	Implement 10% increase or minimum of one (1) designated safe route for bicyclists annually		COSA Office of Environmental Policy		





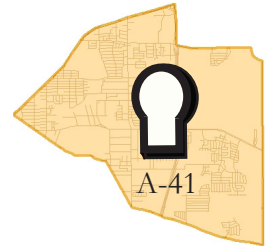
OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
26.3: Implement traffic safety measures to allow motorists to safely cross busy corridors	Traffic study to determine if an additional traffic signal on Rigsby between WW White and Loop 410 is warranted	Implementation of traffic study recommendation for traffic signal installation	Mid	TxDOT	Annually	
	Complete a study for realignment of specific residential streets that intersect Rigsby between W.W.White and Loop 410	If warranted, complete the realignment of Diane/Spokane and Bible/Tyne		COSA Public Works		
26.4: Install traffic devices to assist in slowing down traffic around blind curves along Martin Luther King	A completed traffic study for the traffic signal at M.L.King and Hein Rd	If warranted, install a traffic signal warning signal at the recommended location	Short	Survey results	Annually	
27.1: Reduce the amount of time required for implementing capital improvement projects while maintaining and improving current streets	Number of linear miles of repair, restriping, or street replacement projects per year	Annual 5% increase in linear miles of completed projects	Immediate and Ongoing	COSA Public Works	Annually	
	Number of linear miles of sidewalks and/or bike facilities installed on new street construction or rehabilitation projects	100% of new street construction or rehabilitation projects include installation/repair of sidewalks and/or bike facilities		COSA Public Works, TxDOT, Bexar County Public Works, MPO		

OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
28.1: Encourage boulevard street design with medians, pedestrian crossings, and bicycle lanes to allow easy access within the community	Creation of an Eastern Triangle corridor overlay district along major arterials	Corridor overlay districts established along S WW White, Riggsby, M.L. King, Houston, Roland, and IH-10	Short to Long	COSA Planning and Development Services	Annually	
	Develop a five to ten year comprehensive traffic plan	Implementation of the traffic plan recommendations to reduce congestion	Mid to Long	Plan Implementation Team records	Annually	
29.1: Decrease congestion and the amount of time spent in idle traffic	Widen Sinclair Road east of Loop 410	Reduce traffic idle wait times by 10% on Highway 87 between Loop 410 and S. Foster Road	Short to Mid			
	Amount of traffic mitigation programs implemented with Traffic Impact Analysis funds	City will use developer-paid TIA funds to mitigate any increase in traffic volumes due to new development	Mid to Long	COSA Public Works		



OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
29.2: Improve traffic flow around Loop 410 to alleviate traffic congestion	Complete a study and estimate to extend Lord Road across Loop 410	Continuation of Lord Road as proposed by the Major Thoroughfare Plan east past Loop 410	Long	Plan Implementation Team	Annually	
	Number of turnarounds at important intersections on Loop 410	Addition of a minimum of two (2) turnarounds at intersections outlined in the plan		TxDOT, COSA Public Works		
30.1: Invest in traffic calming measures along neighborhood streets	Complete a study and make recommendations for which streets are candidates for traffic calming devices	Implementation of recommendations defined in the study	Mid to Long	COSA Public Works, Neighborhood Associations, Volunteer surveys	Quarterly	
	Number of neighborhood association meetings attended by members of the Public Works department to discuss traffic calming devices	Minimum of three (3) meetings attended annually by a COSA Public Works representative to present traffic calming devices	Immediate and Ongoing	Neighborhood Associations	Annually	
	Amount of time allowed to process applications and install speed humps where warranted	Reduce time allowed to process speed hump installation by 20%	Short	COSA Public Works	Quarterly	

OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
31.1: Provide more bicycle facilities along streets and in linear parks	Number of linear miles of bike facilities along linear greenways and parks.	Annual 10% increase in the amount of linear miles of bike facilities along linear greenways and parks or until 100% of linear greenways and parks provide bicycle facilities	Short and Ongoing	COSA Parks and Recreation, COSA Public Works, MPO	Annually	
	Number of on road bicycle facilities implemented in Eastern Triangle area part of the Bicycle Master Plan	Annual 10% increase in the amount of linear miles of on road bicycle facilities		MPO		
	Number of bicycle parking facilities installed at area businesses and community facilities	Increase the amount of bicycle parking at area businesses and community facilities by 10% or a minimum of one (1) per year	COSA Public Works, MPO			





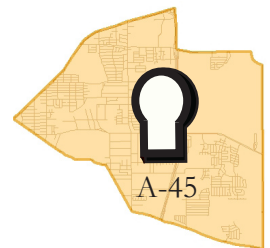
OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
<p>31.2: Increase connectivity between neighborhoods by creating an Eastern Triangle Community off-road loop for non-motorized modes of transportation to avoid high traffic roadways and connect hike and bike trails to increase accessibility for community residents</p>	<p>Linear miles of hike and bike trails in the Eastern Triangle and update the Bicycle Master Plan</p>	<p>Creation of an off road bicycle network to connect community facilities as shown in the Future Land Use Plan map</p>	<p>Short and Ongoing</p>	<p>MPO, COSA Public Works</p>	<p>Annually</p>	
	<p>Update the Bicycle Master Plan accordingly</p>					
<p>32.1: Increase the amount of landscaped and buffered sidewalks in the Eastern Triangle</p>	<p>Number of linear miles of sidewalks that are wider than the standard 4ft width</p>	<p>Annual 5% increase in miles of wider sidewalks</p>	<p>Short</p>	<p>Plan Implementation Team records</p>	<p>Annually</p>	
	<p>Corridor Overlay with wider sidewalks and landscape buffer requirements</p>	<p>Creation of a Corridor Overlay District along S WW White with required wider sidewalks and landscape buffers</p>	<p>Short to Mid</p>			
	<p>Number of trees planted in and amount of square footage of sidewalk planting strips</p>	<p>Annual minimum 10% increase in tree plantings and square footage of landscape strips</p>				

OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
32.2: Bring existing sidewalks up to ADA standards	Number of wheelchair accessible sidewalks	Annual 10% increase in wheelchair accessibility; 100% of sidewalk improvements are wheelchair accessible	Short and Ongoing	COSA Public Works	Annually	
	Number of older signs replaced with new signs, flashing beacons, and/or overhead signs in school zones	100% of school zones are clearly identifiable to motorists	Immediate and Ongoing	COSA Public Works	Quarterly	
33.1: Maintain a safe environment within school zones	Number of speed humps or other traffic calming measures placed in front of Eastern Triangle schools	A minimum of one (1) traffic calming measure per year installed	Short and Ongoing		Annually	
	Number of Safe Routes to School and Walkable Communities workshops	Each school in the Eastern Triangle participate in the Safe Routes to School Program and 100% neighborhood association participation in the Walkable Communities program	Immediate to Long	MPO	Quarterly	
33.2: Provide safety measures and education for children and adults to walk in the community	Number of programs taught at neighborhood association meetings that teach children and adults street safety skills	A minimum of two (2) street safety classes at different neighborhood association meetings per year	Immediate and Ongoing	Plan Implementation Team records		



OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
<p>34.1: Provide additional street lights where necessary for pedestrian, bicyclist, and vehicular safety and the deterrence of crime that does not increase light pollution</p>	<p>Number of down-directed over-head lights used for mid-block lighting requests</p>	<p>Placement of street lights where requested in a timely manner</p>	<p>Immediate and Ongoing</p>	<p>COSA Public Works, Volunteer surveys</p>	<p>Quarterly</p>	
<p>35.1: Provide better transportation for disabled and senior citizens</p>	<p>Number of educational outreach opportunities about Public Transit services at neighborhood association meetings and senior centers</p>	<p>A minimum of two (2) presentations regarding transit services to neighborhood association meetings and senior centers per year</p>	<p>Immediate and Ongoing</p>	<p>Neighborhood Associations</p>	<p>Annually</p>	

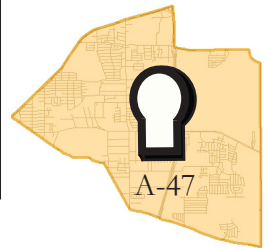
OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
35.2: Connect the Eastern Triangle to downtown San Antonio, Fort Sam Houston, St. Philip's College, AT&T Center, Medical Center, and other major employers with better accessibility to public transit for Eastern Triangle residents	Number of miles of lanes dedicated to transit-only services in the Eastern Triangle	Completion of dedicated public transit lanes and implementation of Bus Rapid Transit on Houston Street	Short to Mid	COSA Public Works, VIA	Annually	





OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
35.3: Provide safe and sheltered bus stops	Number of ADA-compliant bus shelter sidewalk upgrade projects completed	Annual 10% increase in or a minimum of 1 sidewalk upgrade projects per year	Short to Mid	COSA Public Works, MPO	Annually	
	Number of bus stops moved to store front locations	5% of bus stops within the Eastern Triangle are located at shopping center store fronts	Short to Long	VIA bus shelter inventory		
	Amendment to the Unified Development Code to accommodate bus lanes in front of new or existing shopping centers	Bus lanes able to locate closer to commercial centers for easier mobility of customers		Biannually	COSA Planning and Development Services Zoning records	
36.1: Eliminate septic systems in the Eastern Triangle through cooperative efforts of the community and government agencies	Development of a "Park Trolley" plan to connect parks with a route with stops at all Eastern Triangle parks	100% of parks within the Eastern Triangle are interconnected through a bus route	Short to Mid	VIA, neighborhood associations	Quarterly	
	Number of septic systems located	Creation of a street by street inventory of existing septic systems	Immediate and Ongoing	SAWS, Volunteer surveys	Annually	
	Number of Bexar County Public Works permits issued for septic conversion projects	Issue at least five (5) permits for septic conversion projects per year		Bexar County Public Works		
	Creation of a SAWS Hardship Program for septic conversion	Program available to assist low income community members with septic conversion		SAWS records		

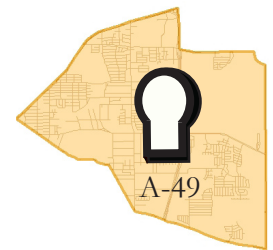
OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
37.1: Establish an Eastern Triangle Storm Water Subcommittee to maintain communication with government departments and other public agencies	Number of Storm Water Subcommittee meetings held each year	Creation of an Eastern Triangle Storm Water Subcommittee that meets at least three (3) times per year	Immediate and Ongoing	Plan Implementation Team records	Annually	
	Establish a Comprehensive Drainage Master Plan for the Eastern Triangle	Comprehensive Master Plan provide project recommendations for the Subcommittee to pursue	Short	Eastern Triangle Storm Water Committee	Quarterly	
37.2: Monitor current drainage projects and propose new projects where needed within and outside of the planning area that may negatively affect the Eastern Triangle	Number of COSA Storm Water project started and completed on schedule	75% of COSA Storm Water projects completed according to schedule	Immediate and Ongoing	COSA Public Works, Eastern Triangle Storm Water Committee	Annually	
	Number of drainage problems identified using the Weaknesses and Threats map in this plan document	All projects identified by the Weaknesses and Threats map completed				
	Number of areas outlined in the plan document or that are later identified for potential remediation projects	Establish a working schedule for the Eastern Triangle and make sure the projects already identified as problematic areas in the plan document have first priority				





OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
37.3: Ensure that the current drainage system receives regular maintenance and remains clean and unobstructed	Notify Storm Water Utility Operations concerning problematic system areas and drainage obstructions	Zero (0) incidents of neighborhood flooding occurs due to obstructed drainage	Short and Ongoing	Eastern Triangle Storm Water Committee	Quarterly	
37.4: Establish regulations for the use of new strategies to increase water absorption and reduce the volume of storm water run-off	Number of new techniques and paving materials used to help mitigate storm water run-off before it reaches established storm water channels	20% of new drainage utilize new techniques and/or materials	Immediate and Ongoing	COSA Public Works, Eastern Triangle Storm Water Committee	Annually	
	Amount of funding acquired for neighborhood storm water improvement projects	Annual 15% increase in total funds acquired each year				Quarterly
38.1: Explore converting above ground electrical utilities to an underground network to help beautify the neighborhood and remove utility pole obstructions in sidewalks	Number of streets in need of utility conversion projects identified through volunteer surveys	Annual 10% decrease in the number of utility conversion projects left to be completed in the Eastern Triangle	Immediate and Ongoing	COSA Public Works, Eastern Triangle Storm Water Committee	Quarterly	

OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
39.1 Organize a core group of dedicated stakeholders into the Plan Implementation Team that meets on a regular basis	Adopted bylaws or charter	Establishment of the Eastern Triangle Plan Implementation Team	Immediate	Plan Implementation Team Bylaws or Charter	Annually	
	Number of committees and subcommittees meeting on a regular basis	A minimum of five (5) committees and/or subcommittees created and maintained by community involvement	Immediate and Ongoing	Plan Implementation Team records	Annually	
39.2 Organize committees and sub-committees as needed to oversee implementation of major plan topics and specific chapters of the plan	Number of annual open house meetings held annually	A minimum of one (1) open house meeting held annually	Short and Ongoing	Plan Implementation Team records	Annually	
	Number of members of the Plan Implementation Team	A minimum of twenty (20) participating members in the Plan Implementation Team				
40.1 Promote interest and participation in the plan implementation	Number of annual open house meetings held annually	A minimum of one (1) open house meeting held annually	Short and Ongoing	Plan Implementation Team records	Annually	
	Number of members of the Plan Implementation Team	A minimum of twenty (20) participating members in the Plan Implementation Team				





OBJECTIVE	INDICATORS	DESIRED OUTCOMES	TIMELINE	MEANS OF VERIFICATION	FREQUENCY OF VERIFICATION	RESULTS ACHIEVED
40.2 Create networks and partnerships to assist with implementation of the plan	Number of partner associations, organizations, agencies, or businesses	A minimum of five (5) partnerships between associations, organizations, agencies, or businesses	Short and Ongoing	Plan Implementation Team records	Annually	
41.1 Prioritize plan topics for implementation	Number of priority projects completed as planned	A minimum of one (1) priority project is completed annually	Short and Ongoing	Plan Implementation Team records	Annually	
41.2 Monitor and evaluate implementation and progress toward achieving the plan's goals and objectives	Number of indicators listed under results achieved as in process toward completion or completed	A minimum of five (5) indicators annually being shown as in process or completed	Short and Ongoing	Plan Implementation Team records	Annually	