

# TOBIN HILL ACTION PLAN

ACTION STEP	ACTION ITEM	RESPONSIBILITY	TIMEFRAME	STATUS
	Create Tobin Hill Neighborhood Plan	Neighborhood, City	Immediate	✓
5.4.1	Conduct a survey of commercial properties with suspected code compliance violations	Neighborhood	Immediate	
2.1.2	Educate homeowners and landlords about the “how to’s” of home rehabilitation and repairs, including maintenance and do it yourself techniques as well as low-cost financing programs for both home owners and landlords	City	Short	
12.5.1	Organize community efforts to monitor graffiti vandalism and tagging activity	City	Short	
1.1.1	Create neighborhood resources, such as a newsletter, resource books, and kiosks to keep residents and business owners informed about activities, events and programs in the neighborhood	Neighborhood	Short and ongoing	
1.1.2	Increase communication and cooperation among complementary neighborhood and community organizations as well as businesses through periodic roundtable discussions	Neighborhood	Short and ongoing	
1.1.3	Create a neighborhood branding tool that can be used by residents, neighborhood associations, and businesses in order to have a more unified identification for the Tobin Hill Neighborhood	Neighborhood	Short and ongoing	
6.1.1	Report streets in need or repair and request that they be added to the Rolling 5-year Infrastructure Management Program and/or Capital Improvement Program and monitor streets to ensure that maintenance and repair is being performed in accordance with program schedules	Neighborhood, City	Short and ongoing	

ACTION STEP	ACTION ITEM	RESPONSIBILITY	TIMEFRAME	STATUS
3.1.3	Ensure proper maintenance of alleyways	City	Short and ongoing	
3.1.1	Proactively address dilapidated and unmaintained housing and apartment complexes by educating the neighborhood residents and business owners about issues and working with Code Compliance officers.	Neighborhood, City	Short to mid	
2.1.3	Identify dilapidated and vacant housing stock in the neighborhood and hold property owners of vacant property accountable for maintenance. Encourage them to find tenants or to sell the property to provide more opportunities for homeownership in the neighborhood.	City	Mid	
12.1.3	Educate and train Tobin Hill residents and stakeholders about the concepts of Community Justice/Restorative Justice and work to establish these principles as a functioning system and response in the neighborhood	Neighborhood	Mid	
4.1.1	Encourage the formation of a Tobin Hill Business Association(s) that coordinates business activities, issues and marketing campaigns	Neighborhood	Mid to long	

# TOBIN HILL INDICATORS

Indicators are an important part of the neighborhood plan and are created to help the community track progress in meeting the Tobin Hill Action Plan. It is recommended that the indicators be tracked to help quantitatively measure the success over time.

## **INDICATOR 1: IMPROVE INFRASTRUCTURE (SIDEWALKS, STREETS, ALLEYWAYS, BIKE LANES AND BIKE PATHS AND DRAINAGE SYSTEMS) IN THE PLANNING AREA.**

**Baseline:** Infrastructure needs indicated in “Appendix A: SWOTS Summary” and “Appendix B: Capital Improvement Projects.”

**Desired Future Outcome:** Reduction by 50% of the infrastructure in the planning area rated below adequate/failing in a scale by 2018 as well as increase and upkeep of bike lanes and sidewalks by increasing linear feet by 25% in a scale by 2018.

**Data Source:** City of San Antonio Public Works Department, Metropolitan Planning Organization, TxDot, City of San Antonio Pavement Management Index, infrastructure survey of the planning area conducted by Neighborhood volunteers.

**Frequency of Review:** Annually

## **INDICATOR 2: GRAFFITI AND VANDALISM**

**Baseline:** Current number of tagged and vandalized buildings in the planning area.

**Desired Future Outcome:** Increase number of murals in area to reduce tagging paint over graffiti-ed surfaces in a timely manner to reduce the percentage of surfaces tagged by 50% in a scale by 2013.

**Data Source:** SAPD, COSA Community Initiatives Department and Community Surveys

**Frequency of Review:** Annually

## **INDICATOR 3: AMOUNT OF HOME MAINTENANCE AND HOME RESTORATION COMPLETED IN PLANNING AREA.**

**Baseline:** Number of permits issued for residential construction/rehabilitation in the planning area.

**Desired Future Outcome:** Increase in number of permits issued for residential construction/rehabilitation in the planning area by 15% per year.

**Data Source:** COSA Development Services Department

**Frequency of Review:** Annually

**INDICATOR 4: EDUCATIONAL PROGRAMS (REGARDING COMMUNITY CONCERNS) PROVIDED BY NEIGHBORHOOD AND COMMUNITY ORGANIZATIONS IN THE PLANNING AREA.**

**Baseline:** Number of educational programs offered to the community each month.

**Desired Future Outcome:** At least one educational program (concerning community/restorative justice, home rehabilitation, financial literacy) offered every 2 months.

**Data Source:** Community Surveys

**Frequency of Review:** Biannually

**INDICATOR 5: CODE COMPLIANCE**

**Baseline:** Number of code compliance offenders each year.

**Desired Future Outcome:** Reduce the number of code compliance offenders by 60% in a scale by 2018.

**Data Source:** Community Surveys and COSA Housing and Neighborhood Services Department

**Frequency of Review:** Annually

**INDICATOR 6: COMMUNICATION BETWEEN THE COMMUNITY ORGANIZATIONS AND BETWEEN THE COMMUNITY ORGANIZATIONS AND RESIDENTS.**

**Baseline:** Frequency of newsletters, meetings, and informational sessions.

**Desired Future Outcome:** Community organizations should provide a monthly newsletter for residents and provide biannual updates to other community organizations in the planning area.

**Data Source:** Community Surveys

**Frequency of Review:** Annually