

Agenda
NOTICE OF PUBLIC MEETING
ANIMAL CARE SERVICES ADVISORY BOARD WILL BE HELD AT
The Animal Care Services Facility, 4710 State Highway 151, San Antonio, TX 78227

On Wednesday, March 24, 2010 AT 6:30 PM TO CONSIDER THE FOLLOWING MATTERS:

ANIMAL CARE SERVICES ADVISORY BOARD MEETING
William White, Chair

At any time during the Animal Care Services Advisory Board Meeting, the Board may meet in Executive Session regarding any of the matters posted below in compliance with the Texas Open Meetings Act (Attorney-client, Personnel, Security, Real Estate) under Chapter 551 of the Texas Government Code.

1. Call to Order

CONSENT AGENDA, ALL TO BE DISCUSSED AND VOTED ON AT ONCE:

2. Approval of Tentative Meeting Agenda

3. Approval of minutes from February 17, 2010 Animal Care Services Advisory Board Meeting.

REGULAR AGENDA

4. ACS Employee of the Month – *presented by Gary Hendel, ACS Director*

5. Citizens to be Heard

6. Committee/Standing Committee Announcements

- a. Selection of Walk-through participants for next inspection
- b. Walk through Report– *presented by Carole Abitz, Board Member, 5 min.*

7. Subcommittee Reports

- a. Operations – *presented by Sallie Scott, Board Secretary, 5 min.*
- b. Adoption Committee Status Report – *presented by Rita Brauehigam, 5 min*

8. Consortium of Partners Report – *presented by Gavin Nichols, San Antonio Area Foundation. 10 Min.*
Report regarding consortium's community education and awareness campaign on pet owner responsibility, including spaying and neutering; reduction of stray and homeless animals; best practices of animal care organizations; implementation of effective public policy and ordinances; fundraising; and the fostering of further development of consortium partners.

9. Alamo Area Partners for Animal Welfare Report - *presented by Sallie Scott, Board Secretary 5 Min.*

10. Friends of Animal Care Services – *presented by Sallie Scott, Board Secretary 5 Min.*

11. Special Board Briefings and Discussions – *presented by ACS staff 10 Min.*
- Adoption program, procedures and process improvements
 - Strategies to improve adoptions
 - Green sleeves
 - Breed identification
 - Pictures

12. Director's Report - *presented by Gary Hendel, ACS Director 20 Min.*
ACS personnel information; ACS media contacts and coverage of ACS issues; Chapter 5 enforcement including animal permits, Veterinary Manager's report; Financial report by staff regarding ACS revenue collected, expenditures and donations. Board Recommendations Report, and Policy & Prioritization Report.

13. Announcement of date for the next ACS Advisory Board Meeting.

DISABILITY ASSISTANCE NOTICE

This meeting site is accessible to persons with disabilities. Parking is available. Auxiliary Aids and Services are available upon request. Interpreters for the Deaf must be requested forty-eight (48) hours prior to the meeting. For Assistance, Call (210) 207-7245 Voice/TTY.

Esta reunion es accesible a personas incapacitadas. Se hará disponible el estacionamiento. Equipo y servicios adicionales (intérpretes para los sordos) se harán disponibles si se pide con suficiente tiempo (48) horas de anticipación a la reunión. Para asistencia llame al (210)207-7245 por voz/servicio de TTY.

RECEIVED
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CITY CLERK
10 MAR 19 PM 3:30

**City of San Antonio Animal Care Services
Meeting Minutes**



DAY: 2/17/10
TIME: 6:30 pm
LOCATION: ACS - 4710 State Highway 151

Members Present:	Bill White, Sallie Scott, John Bellett, Carole Abitz, Charles Pruski, Randy Murdock, Pamela Cravets Hernandez, Rita Braeutigam, Dr. Shannon Espy, Gary Hendel, Vincent Medley, and T.C. Broadnax.
Members Absent:	David Garza, Mona Thaxton

1	Call to Order	Meeting was called to order at 6:43 pm by Bill White.
2	Consent Agenda	Chair and Board discussed last month's meeting minutes January 20 th , and the Board discussed the removal of the last sentence in Tab 3. Motion made by Bill to carry the Minutes: Rita made 1 st /Sallie 2 nd .
3	Approval of Minutes	All Approved
4	Employee of the Month	Gary Hendel presented the two employees of the month Patricia Prado, Cashier, and Gabriel Rodriguez, Animal Care Officer Gary Hendel highlighted the achievements of both Patricia Prado and Gabriel Rodriguez and their dedication to the organization.
5	Citizens to be Heard	Christine Hetherly – Harlandale ISD – <ul style="list-style-type: none"> o Proposed PAWS "Protecting Animals Within SA". This would allow the transfer of animals to a vet of their choice (to help in the locating of homes for these animals) o Also requesting the ACS Mobile Spay Unit be sent to their neighborhood Roxanne Student – Harlandale High School <ul style="list-style-type: none"> o Spoke on behalf of the student body supporting the PAWS program and stated the students are excited to take part in this program. Deanna Lee AAPAW <ul style="list-style-type: none"> o Make a suggestion to not use the \$500,000 dollars for the new kennels and they don't feel the building of kennels will get us to No Kill. o Proposed using this money for Spay Neuter or the new adoption facility at Brackemridge. John Bauchman <ul style="list-style-type: none"> o Referenced the minutes and feel that the people who speak should have a chance to look at the minutes prior to sending out. Concerned with extra stray animal pickup and knows this did not work 15 years ago and does not work now. The only way to stop is Spay & Neuter. o Concerned with District 2 (Pickup & Kill). Urges others to take a stand.
6	Committee/Standing Committee Announcements	Bill White made a motion to speak to City Council reference the \$500,000 building project. We will discuss later on this evening. <ul style="list-style-type: none"> o Bill White Accepted John Bellett's resignation from Adoption Committee o Rita Braeutigam has agreed to serve as Chair of the Adoption Committee o Live release meetings will now be providing reports for the adoption committee Shelter Walk Through Report: Bill White/Carole Abitz Next Participants – Rita Presented: (Report Attached) <ul style="list-style-type: none"> o Randy Murdick and Rita Braeutigam – commenced from 10am until about 1pm on 1/29/10; Kennel 3 was clean and complete, dogs were fed and all bowls were washed & staff was available to greet customers in the front. Rita Braeutigam highlighted satisfactory items as well

	<ul style="list-style-type: none"> o as dissatisfactory items that Animal Care Services should improve on. o Randy Murdock – Safety issues with EBI have been addressed. o Gary Hendel – asked if they went through with a manager? o Rita provided feedback on preference
Subcommittee Report	<p>Sallie Scott Presented Operations Report</p> <p>Issues operations are concerned with are: (Report Attached)</p> <ul style="list-style-type: none"> o AARP Person – do we have one? Gary – we are going to Council to get approval. o Carole Abitz – Question about AARP. Gary provided feedback o Sallie Scott – Requested assistance with the policies and procedures

7. Consortium of Partners Report

Gavin Nichols (Report Attached)

- o Working on a new campaign “Talk About It” with the main purpose to promote Spay Neuter and helping people understand why Spay Neuter is a good thing for the neighborhood, the City, and the animals.
 - o Suggested developing a delivery mechanism to get the word out. Very specific to neighborhoods. Responsible Pet. Ownership and possible one on one with residents.
- Spay Neuter – performed less surgery in 2010 than in January 2009.

8. AAPAW Report

Sallie Scott - The following points were addressed.

- o AAPAW is continuing strategic planning sessions. The 2010 budgets are being finalized and committees being reviewed.
- o Established an emergency fund through PayPal and it is open for donations to assist animals in need of veterinary services
- o The fund enough in 2 days to cover 2 emergency vet services with a reserve to assist the next animal.

9. Friends of Animal Care Services

Sallie Scott – The following points were addressed

- o The link between animal abuse, child abuse and family violence portion of Friends of Animal Care Services will have a new website up and running in the next few weeks.
- o We have a donation to do a website for that.
- o The 1st page of the upcoming PAWSitively SA Newsletter was provided.

10. Special Board Briefings and Discussion

Bill White – with regards to the \$500,000 we spoke of earlier, we will get too shortly. Gary Hendel delivered a PowerPoint Presentation.

- o 1st and 2nd are tied together surrounding the Chapter 5 Ordinance which we are in the process of studying possible revisions to that Debbie Allen of ACS has been heading up a committee and will be sitting in this Friday.
- o Gary Presentation – Chapter 5 Ordinance to promote “No Kill” – currently there are 6 members on this committee, and chose a small committee and will schedule a focus group in the coming weeks and invite members from the last review 2 years ago.
- o Carole Abitz – asked how does ACS find out about puppies that are being sold.
- o Gary Hendel – answered that the department received information from citizen reports and advertisements in the newspaper.
- o Rita Braeutigam – asked about City Council dates for ACS items and when should the Board state its position on the spay neuter agenda item?
- o T.C. Broadnax – Staff will work with the chair and come back with recommendations on composition of the board and ADHOC Committee. This board will review and come down with a recommendation to provide the advisory board & then Advisory Board will make their recommendation. Staff will make our recommendation and move forward to Quality of Life and then the City Council. Are there any specific sections the Board wanted staff to take a look at with regards to Chapter 5; that might need some tweaking.
- o Carole Abitz: Dangerous Dogs, Stray Dog after 72 hours, Quarantine Procedure
- o Sallie Scott – What about an animal that is a danger to employees is there any procedure for dangerous animals to ACS employees. Gary asked Vincent and then he (Vincent) responded – In general there are not too many that would qualify to be too dangerous for our profession. We do take extra precaution in handling these animals.
- o Rita Braeutigam – How does ACS enforce laws on people selling puppies? Is there a plan in place to enforce Chapter 5 issues?
- o Gary Hendel - provided information on funds the City Council placed \$500,000 specifically for building of new kennels.
- o T.C. Broadnax – Staff is looking at temporary space versus permanent space. We need to ensure people are safe walking

- down the street. The City Manager's Office will deal with the safety issues and the off site adoption facility in the next few weeks.
- o Carole Abitz - Asked if the \$500,000 would not be able to be used for the Temporary facility?
- o T.C. Broadnax - confirmed.
- o Carole Abitz - Can it be used for the Brackenkridge funding?
- o Rita Braeutgam - Made motion on this resolution to use money for Brackenkridge Facility?
- o Carole Abitz - disagreed with the use of the funds for spay neuter.
- o T.C. Broadnax - Explained the process related to the \$500,000 and what we will be recommending. The funds will be reauthorized for the off site adoption facility.
- o Carole Abitz - Requested clarification about using the \$500,000 for all spays and neuter?
- o T.C. Broadnax - The money can't be used for Spay and Neuter. Staff recommended it be used in the animal welfare area which is already committed to be built.
- o Carole Abitz - Opposed to moving the money to Brackenkridge Park
- o Bill White - Requested a document clarifying the use of the \$500k in the next few weeks
- o T.C. Broadnax - Expressed the need for a funding plan for any off site facility and a funding plan for temporary kennel space. Staff is working and anticipates completion in 2-3 weeks. This information will be shared with the board when ready for public consumption.
- o Rita Braeutgam - If Council makes a decision to move forward with temporary space, the \$500,000 will be transferred over to build the adoption center at Brackenkridge Park.
- o Gary Hendel: Motion by Rita Braeutgam, seconded by Sallie Scott. For the record, 7 in favor and 1 against Carole Abitz; Motion: If the decision is made to develop temporary kennel facilities and to not use the \$500,000 at the 151 facilities the ACS advisory board recommends that the money redirected to the fund the outreach adoption center at Brackenkridge Park. The Board will send a letter of support for this redirection to the Chair of the Quality of Life Committee and a copy to the Mayor and other Council members.

11. Directors Report

Gary Hendel

- o PetSmart charities have earmarked \$1 million dollars for Texas. ACS feels there is a possibility we could receive up to \$250,000.00 of these funds.
- o We're starting a vaccination program. Per Dr. Strong - Dr. Shultz from the University of Wisconsin will assist and is currently working on this program. We will be the test site and will supply with vaccinations and save us money and vaccinate new born puppies.
- o Spay Neuter Van - received the final bid and being rebuilt and will cost \$93,400 and will be back in about 5 weeks.
- o Volunteer Coordinator position: waiting on the offer to be accepted.
- o Veterinarian Position - 5-6 applications received. Interviewing will begin the following week.
- o Animal Care positions - Currently making offers
- o There are 5 openings for Animal Care Officers and have permission to hire one. The department has requested permission from JPAC to hire all 5 positions.
- o Spay Day is coming up and Nickel Neuter is scheduled for tomorrow (130 cats)
- o Discussed shipping animals up north
- o Comment - Suggestion: coordinate with District 2 while waiting on the Spay/Neuter van. They can do a big fix.
- o Gary - ACS has contacted Spay SA and hopefully doing some vaccination, dog licensing and a micro-ship. ACS is currently looking at the health and licensing of the animal, spay neuter and pickup of animals.
- o Lisa Norwood - meeting with Councilwoman Taylor is specific to summer program.

12. Next Meeting Date

The next meeting date was postponed a week due to Board member availability. The next meeting is therefore scheduled for March 24th 2010, due to Spring Break Week.

13. Adjourn

The meeting adjourned at 9:38 P.M.

City of San Antonio
Animal Care Services Advisory Board
Walk-Through Report – March 24, 2010

The unannounced walk-through visit began at 10:00 a.m. on Tuesday, March 2, 2010 on-site at the main ACS facility at 4710 State Highway 151. Walk-through ended at 12:30 p.m. Current ACSAB check-list was used as guidance. Those present: Bill White, Board Chair; Carole Abitz, Board Representative Council District 4. None absent.

OVERALL

All staff personnel and volunteers we met were eager to assist and answer all questions, including security personnel. They all appeared very dedicated and knowledgeable.

All staff personnel were wearing access badges, but name tags were not always readily visible. All staff personnel and volunteers were well-groomed and neat where/when possible. Suggest that ACSAB members be issued dedicated name tags or visitor tags in interim.

Entrance and building signage, along with trailblazers, are very helpful.

The grass and parking areas were clean and free of litter.

It was good to see "Comment Boxes" in the various facilities, so staff, volunteers, and the public (where applicable) can make suggestions.

We didn't see any dogs being exercised outside or in the outside play areas by the Puppy Kennel. One play area had a pile of poop left on the astro-turf.

There were 4 roosters and 1 horse in the outside cages being tended exclusively by a worker assigned to community service. The worker explained they came to ACS being familiar with care of horses.

FIELD OPERATIONS

The cypher door nearest the main ACS building consistently would not close completely, but remained ajar, unless physically closed by someone.

CLINIC

There was a Visitor Sign-In Log by the entry door. It was not made clear to us if we should sign in or not. The latest date on the page was Mar 1, 2010.

The Clinic was working up a total of 40 dogs and cats for spay & neutering that day. Some were personal pets from the public, some were designated for adoption and rescue. Two surgeons were already busy operating. Of the 40, there were at least 4 full-grown, large dogs in the mix. Dog breed poster was seen in Clinic hallway.

CATTERY

We received explanation of variable uses of the "Mammal Boxes" now being used for cats. Good to know of their use and capabilities. Originally used for ferals, the boxes were seen in most of cages in Cattery, which was relatively empty we were told due to high number of animals in surgery that day and being picked up by rescue organizations. Of the half-dozen cats in regular room, about four had been identified as adopted or rescue. Family present at that time should have been directed to other cat adoption opportunities.

TRUCKS

The City truck cages were clean and odor-free. On the truck with TX License 106 3145 - the latch on the rear cage is loose.

The County truck cages were clean and odor-free. The cabs had a lot of "stuff" seemingly just strewn about. Suggest they need to be gone through every month and cleared of extraneous items.

EBI

On the day of our visit, the incinerator had been out-of-order for 3 days. Personnel said they'd contacted the owner/maintenance man for repair but he seemed to be giving them the run-around.

The inside facility was clean and odor-free. 40 dogs and 2 cats had been euthanized earlier in the day. The supervisor was reviewing animals marked to be euthanized the next day. He reviewed each animal, comparing date brought in to hold time and other information - trying to spot discrepancies that could be checked prior to an animal being euthanized when it had other possibilities. During the remaining time in the area, 3 more dogs were brought in individually to be euthanized - and they were. All 3 were owner-surrendered to be euthanized; all 3 were large black dogs.

Outside of the building, staff was hosing down the conveyor belt and cages so there was standing water on the cement. The long extension cord for the conveyor belt was

strung over part of the incinerator then over to the open door and to an electrical outlet just inside the door. This is a Safety Hazard. Either find a better way to get electricity to the conveyor belt, or insure that the extension cord is disconnected, removed, and stored, immediately upon completing use of the conveyor belt.

MAIN KENNELS

Staff responded to ringing cow bells of entering public. Some remaining standing water in aisles and feces in occupied cages would have better removed earlier to present good impression to public. Several families arrived around 11:00 a.m. to look at available dogs. As with the Cattery, many dogs destined for rescue were in surgery, but the Kennels were being staged for influx from major East-side sweep that afternoon, so less dogs were available for adoption than usual.

QUARANTINE KENNEL

Two personnel were working in the facility. Two aisles of cages were still being cleaned and hosed prior to 12:00 noon.

PUPPY KENNEL

One person was still cleaning in a back room. There were generally 2/3 puppies (litter mates) together in each kennel, with signs specifying that "these puppies alternate between kennel A and kennel B". Overall, less than half of the kennels had puppies.

VOLUNTEER AREA

There was good use of the white board to indicate where volunteers were needed on that day and good use of the calendar board to project dates and events where volunteers would be needed in the future.

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Report prepared by Carole Abitz and Bill White

Animal Care Services Advisory Board
Operations Committee
March 5, 2010

Those present: Sallie Scott, Chair; Deanna Lee; John Bachman
Absent: Randy Murdock

The **DOP** was reviewed with sections divided and assigned to Committee members and Board members familiar with each subject. These will be emailed to each person.

Website - Need easier navigation & the information on Pet Harbor (2 dogs/11 cats) should match what is on the other adoption site (27 dogs/6 cats). Many have ID numbers but some are left with UNK (unknown).

Real Mascots - San Francisco SPCA has pictures of a dog and cat that are put on everything - billboards, print material.

Make Rounds of all areas of the shelter - The Asst. Director should be inspecting all areas of the shelter daily with the Director inspecting at minimum every other day to see that directives are carried out. A checklist should be developed with date, time, and who did it as well as how many empty cages/runs. A report should be presented to the Advisory Board.

Adoption Give Aways - Have the slip leads been ordered yet? Will call Campbell for information about slip leads.

Signs on Cages (appealing descriptions) - Have not kept up with this; provided with a sample cage card from North Shore Animal League where needed information for a potential adopter is on the front of the card and internal control info is on the back. Put profile behind it for owner surrender; have people doing adoption events fill out a profile; and employees working with the animals add to the profile. **Is this being followed?**

Too few animals ready for adoption - How many animals are worked up and ready to go to a new home?

Name tags for employees - Many employees are not wearing name tags.

Crematorium - When will new cover be completed?

Doorbell/cow bell - The electrical was a problem and you were waiting to hear back from Mike Gonzales.

Cages for animals awaiting euthanasia - When will product ordered from FA Nunnally be installed?

Signs in Kennels saying "No Pictures" - Why aren't you allowed to take pictures in the kennels? Please confirm.

AARP Person - when does it go before City Council/when will it happen?

Sallie Scott, Chair

ANIMAL CARE SERVICES ADVISORY BOARD RECOMMENDATIONS

Updated 3/24/10

Areas of Concern	Request or Recommendation	Response	Staff Assigned	Status	Projected Completion Date	Actual Completion Date
Website	Easier navigation & the information on Pet Harbor (2 dogs/11 cats) should match what is on the other adoption site (27 dogs/6 cats). Many have ID numbers but some are left with UNK (unknown).		Natalia Fernandez	Ongoing	1/15/10	
Real Mascots	Need for a dog and cat who represent ACS when talking to the media. San Francisco SPCA had such a dog and cat and put their pictures on everything!!		Lisa Norwood			
Make Rounds of all areas of the Shelter	The Asst. Director should be inspecting all areas of the shelter daily with the Director inspecting at minimum every other day to see that directives are carried out. A checklist should be developed with date, time, and who did it as well as how many empty cages/runs. A report should be presented to the Advisory Board.		Vincent Medley/Gary Hendel			
Blankets & toys in runs	Marketing products requires pleasing to the eye blankets and toys. ACS needs and should change the image to reflect caring. Not many seen.		Jacy Peralta			
Adoption Give Aways	Why not give away a collar & leash for dogs. Have the slip leads been ordered yet?	This can be done. Will call Campbell for information about slip leads.				

ANIMAL CARE SERVICES ADVISORY BOARD RECOMMENDATIONS

Updated 3/24/10

Areas of Concern	Request or Recommendation	Response	Staff Assigned	Status	Projected Completion Date	Actual Completion Date
Animals Worked Up for Adoption	It was reported that after 3 months - Nov/Dec/Jan - that ACS would look at the #s and would continue not to work up animals for adoption before they were selected - according to Dr. Newberry. Are the numbers up?					
Accountability/ Documenting	Employees in all positions need to be written up for insubordination, not carrying out directives, etc. Is this being done?					
Inventory	Who is in charge of inventory control? What system is used?					
Signs on Cages (appealing descriptions)	Have not kept up with this and provided with a sample cage card from North Shore Animal League where needed information for a potential adopter is on the front of the card and internal control info is on the back. Put put profile behind it for owner surrender; have people doing adoption events fill out a profile; and employees working with the animals add to the profile		Jacy Peralta/Melissa McMahan	In Process	1/15/10	Ongoing as a daily duty.
Too few animals ready for adoption	How many animals are worked up and ready to go to a new home?		Jacy Peralta	In process	3/1/10	Ongoing Process

ANIMAL CARE SERVICES ADVISORY BOARD RECOMMENDATIONS

Updated 3/24/10

Areas of Concern	Request or Recommendation	Response	Staff Assigned	Status	Projected Completion Date	Actual Completion Date
Name tags for employees	Need name tags with first name only with one-inch high letters for employees, esp. for feedback about service. Many employees are not wearing name tags.		Jacy Peralta/Laura Cantu			
Crematorium	When raining, the controls were getting wet. This is a danger to employees. Rainwater pooling in area by EBI facility doors where electrical connection for incinerator is located. Open space between roof of EBI and roof over crematorium. Dangerous situation exists. When will new cover be completed?		Laura Cantu			
Employees out on floor to greet	The electrical was a problem and you were waiting to hear back from Mike Gonzales.		Laura Cantu/Jacy Peralta	In process	3/1/10	
Cages for animals awaiting euthanasia	These cages are exposed to the weather in cold setting. These animals need some level of comfort in their last moments of life. When will product ordered from FA Nunnally be installed?			In process	3/1/10	

ANIMAL CARE SERVICES ADVISORY BOARD RECOMMENDATIONS
Updated 3/24/10

Areas of Concern	Request or Recommendation	Response	Staff Assigned	Status	Projected Completion Date	Actual Completion Date
Open Sunday afternoons for adoptions	Suggested noon- 5:00 for adoptions & viewing. Missing out on opportunity for adoptions.	This is under review. Dept. managers are revisiting this issue and trying to accommodate schedules and work flow. Projected date is by April 2010, we plan to open.	Jacy Peralta	5/20/10		
Request 72 hour history - intake, disposition, #s going to each place, truck runs, euthanasias, return to owner, owner surrenders	This will give us the timeframe to determine why there are so many empty cages/runs to determine why this happens so often.	Will do a report through Natalia for past history. This will show the progression of animals coming in and their disposition. Will also assign Natalia to review the data input and analyze for mistakes. This is ongoing and correcting any information that is miscalculated.	Natalia Fernandez	Ongoing	1/15/10	Ongoing
Signs in Kennels saying "No Pictures	Why aren't you allowed to take pictures in the kennels? Please confirm.	Picture taking is allowed in the kennels.	Jacy Peralta			
Person to help people going through kennels	People need assistance.	AARP position to work on this, and will find out when this will happen.				

ANIMAL CARE SERVICES ADVISORY BOARD RECOMMENDATIONS
Updated 3/24/10

Areas of Concern	Request or Recommendation	Response	Staff Assigned	Status	Projected Completion Date	Actual Completion Date
Pet Tip Signs in Kennels	Samples from San Diego Humane Society were shown to Gary Hendel. These would make the kennels look a lot more people friendly. This is a great marketing tool also.	Examples were given to Vincent to review and evaluate if ACS can utilize. Lisa has ordered 15 colorful pet tip signs. Other educational signs will be ordered upon agreement of educational signage chosen.	Vincent Medley/Laura Cantu	In Process	3/1/10	
Potential Adopters	Potential adopters coming to see dogs to adopt are told the animal is ready when it has not been spayed/neutered.	Customers can select any animal in the facility. Once selected the animal gets processed for adoption. The animal gets released on the date of its ending term with us.	Melissa M.	In process/Ongoing	Ongoing	
Need for more approved rescue groups	There are currently how many?	ACS working with AAPAW to gather completed rescue applications from all of AAPAW rescue members to create/implement a site visit checklist. Weekly more rescue groups are being approved. This is an on-going process the Department is working on.	Melissa McMahan	In process/Ongoing	1/15/10	Ongoing on a Monthly basis.
Strategy to Partner with Rescue Groups	Need to create strategies to establish/partner with more approved rescue groups.	Department is scheduling follow up workshops to build on the recent Placement Partner Summit. Three 3-hour workshops have been conducted.	Gary Hendel	In process/Ongoing	12/2009	Last meeting held was on 1/12/2010. This is an ongoing item.

ANIMAL CARE SERVICES ADVISORY BOARD RECOMMENDATIONS

Updated 3/24/10

Areas of Concern	Request or Recommendation	Response	Staff Assigned	Status	Projected Completion Date	Actual Completion Date
Supervisors' pictures and name	Put up slide-in slots (like HEB manager) with a picture of the Supervisor along with name.	Installation has occurred and pictures are posted.	Laura Cantu	Complete	12/16/09	
Policies & Procedures for Adoptions	Provide Advisory Board with written policies and procedures for adoptions.	Adoption policies and procedures are currently being evaluated by Vincent and Gary	Melissa McMahan	Complete	1/15/10	
Policies & Procedures Manual	Requested Policies & Procedures Manual for ACS.	Received.		Complete		
No evacuation plan posted in kennels	This is the law.	Completed creation of fire and evacuation plans. Posted in all buildings of the facility.	Jacy Peralta/Laura Cantu	Complete	11/06/09	
MSDS Sheets	Employees asked did not know what they were.	Shelter employees were given training in regards to the MSDS Sheets and are available to all employees.	Jacy Peralta	Complete	10/20/09	
Board Minutes	Minutes reviewed and correct prior to meeting: identify reviewers. ACSAB secretary, according to the bylaws, is to review minutes.	Minutes are to be reviewed by the Director's Office and are approved by Asst. City Manager's Office prior to creating agenda packets.	Laura Cantu	Ongoing	Ongoing	
Better Pictures for Adoptable Animals	Need better pictures for adoptable animals. Only the intake pictures are posted; develop a process and procedure.	Melissa has had the adoption staff go through and retake pictures of the adoptable animals. This has been a daily duty for the staff.	Melissa M./Vincent Medley	Complete	12/20/09	12/20/09 On going as a daily duty.

ANIMAL CARE SERVICES ADVISORY BOARD RECOMMENDATIONS

Updated 3/24/10

Areas of Concern	Request or Recommendation	Response	Staff Assigned	Status	Projected Completion Date	Actual Completion Date
Classification of Healthy/Unhealthy Animal	Explore/develop a process for oversight and review on how animals are classified as healthy treatable/unhealthy treatable.	A detailed chart is used by specialists to classify animals.	Jacy Peralta	Complete		
Heather Lynn Higginbotham's position	Will she be returning or be replaced? Heather Guthrie (doing two jobs) needs an assistant in the interim, especially with Athena Barr out on maternity leave.	Athena Barr will be working with Heather Guthrie in the interim. She will be assisting Heather with the Guardian Angel Program and Rescue duties.	Diana Padilla/TC	Complete	1/15/10	
ACS Cards	A detailed chart is used by specialists to classify animals.	Currently, evaluating the costs for cards. Will be placing an order as soon as vendor is chosen.	Laura Cantu	Complete		
Pet Care Brochure	Translation into Spanish. These need to be test marketed for level of understanding.	Completed and was translated into Spanish in December 2009.	Gary/Lisa	Complete		
Water Buckets	Water buckets are clipped onto the chain link fencing too high for small dogs to reach. Some of the buckets are too high even when sitting on the floor for tiny dogs. These dogs should be in another area (caged) or have shorter water dishes.	Bowls are being provided to those animals that can't reach.	Jacy Peralta	Complete		

ANIMAL CARE SERVICES ADVISORY BOARD RECOMMENDATIONS

Updated 3/24/10

Areas of Concern	Request or Recommendation	Response	Staff Assigned	Status	Projected Completion Date	Actual Completion Date
Carriers for Adopted Cats	Provide Carrier for adopted	All adopted cats receive cardboard carriers.	Jacy Peralta	Complete		
Policy for Potential Adopters	Change policy requiring potential adopters to prove vaccinations/spay/neuter of other pets at time of adoption.	Department currently requires adopters to obtain vaccinations and permits within 21 days after the adoption.	Gary Hendel	Complete		
Duties & Responsibilities (Job Descriptions)	Need to know what employees are expected to do.		Laura Cantu	Complete	1/6/10	
Names for Animals	Need better source of names for animals.	Baby name books have been purchased. Shelter employees were briefed in regards to utilizing the resources available while naming the animals.	Jacy Peralta	Complete		
Request script given to 311 operators	Laura has rewritten the script and met with 311 managers.	Have received short version.	Laura Cantu	Complete		

ANIMAL CARE SERVICES ADVISORY BOARD RECOMMENDATIONS

Updated 3/24/10

Areas of Concern	Request or Recommendation	Response	Staff Assigned	Status	Projected Completion Date	Actual Completion Date
Signage on Buildings	Numbers on buildings in insufficient. Need slide-in name.	All signage requested has been posted, as well as a Facility Directory has been placed with a map of the facility.	Laura Cantu	Complete		

**ACS Advisory Board Adoption Committee
ACS AB Adoption Committee Status Feb 2010**

1. February Statistics

Intake	Live Release	Healthy & Treatable Euthanasia	Unhealthy Untreatable Euthanasia	Total Euthanasia	Live Release Pct	Euthanasia Pct
1,410	493	296	592	888	35.0%	63.0%

Total Adoptions: 199
 Total Transfers: 156
 Total RTO's: 138
 Total Offsite Adoptions: 35

2. Action Items

- a. Find out about Pet Harbor, PetAdoptionPortal, etc. to address the problems with updating Pet Finder. – Natalia
- b. Get one or two volunteers to take photos.
- c. Look at how photos are taken today. How can they be improved? – Gary
- d. Update language on the "Animals Needing Rescue" email. – **COMPLETE**
- e. Send email to AAPAW explaining the new email process and what to expect. – **COMPLETE**
 - f. Contact Universities for volunteers.
 - g. Create action plan for the Volunteer Program. – Melissa
 - i. Create Volunteer job descriptions.
 - ii. Train staff on how to work with volunteers.
 - h. Change hours for new Adoption Counselors that are hired to weekend and evening hours.

3. Status

Project/Action Item	Dependencies	Responsibility	Date/Status
1. Photos on-line for Foster and Guardian Angel animals	<ol style="list-style-type: none"> 1. Must create process to update web on-demand or on agreed-upon frequency 2. Set up with Chameleon to feed PetAdoptionPortal.com. 3. Have process and designated responsibility to handle inquiries. 4. Provide email distribution process to send photos to interested parties. 	Natalia Athena	In-progress as of 1/26 No update on 2/9.
2. Open Adoption Center on Saturdays and Sundays from 11:00 – 16:30.	<ol style="list-style-type: none"> 1. Must coordinate with surgery schedule. 2. Might need to revamp schedule during the week. 	Jacy Melissa Mc. Laura C.	In progress as of 2/9. Will require being closed one day during the week. 2/26 (end date)
3. Keep website up-to-date (Pet Harbor and information pages)	<ol style="list-style-type: none"> 1. Statistics 2. Guardian Angel photos 3. Adoption application on-line 4. Include all cats and dogs not quarantined. 	Vincent Natalia COSA IT	2/1 (milestone update)

**ACS Advisory Board Adoption Committee
ACS AB Adoption Committee Status Feb 2010**

Project/Action Item	Dependencies	Responsibility	Date/Status
5. Volunteer labor for on-site and off-site adoptions	<ol style="list-style-type: none"> 1. Have 3 FTE's trained 2. Fully trained volunteer adoption teams 	Danni Sabrina	2/26 7/15 As of 2/9, volunteers to be trained for Cash Handling (no date, set).
6. Automated email from Chameleon to AAPAW@yahoo groups	<ol style="list-style-type: none"> 1. Phase 1 – send one email to the Yahoo group. 2. Phase 2 – send emails to specific groups based on breed. 	Vincent Natalia Sabrina	Turned on 1/28! Questions about the data—is it current? Animals in GA and Foster need to be flagged as such. Can email file be sorted by Intake Date?
7. Use Inmate labor at shelter and possibly for foster.	<ol style="list-style-type: none"> 1. Gary to find out if inmate labor can be used on weekends to facilitate having adoption center open on Sunday. 	Gary	2/8 No status as of 2/9.
8. Contract Off-site Adoption Coordinator	<ol style="list-style-type: none"> 1. Use contractor as adoption coordinator at off-site events. 2. Would require all training, of course. 	Melissa	Approval request in progress as of 2/9.
9. Use ACS Community Center site at Brack for adoption events.	<ol style="list-style-type: none"> 1. These will be Lifesavers events. 2. Propose using ACS, SNIPSA, and Homeward Bound initially. 3. 1st & 3rd Saturdays of each month. 4. Different marketing approaches on different dates ("Ugly Dogs Need Love, Too", Black and Brown Dogs, etc.) 	Rita Marcy Sabrina Becky Jo Ellen	First event tentatively 3/20. ACS has some money for publicizing the event.
10. Training for ACS staff on Customer Service and "Active Selling" techniques	<ol style="list-style-type: none"> 1. Bring in trainer to lay out program. 	Laura Cantu	Working on scheduling someone
11. Licensing and Microchipping Events	<ol style="list-style-type: none"> 1. Requires staffing, advertising. 2. Looking for community groups to host them. 3. Possibly include vaccinations. 	Melissa	As of 2/9, ACS will be ready to schedule within 2 weeks.

4. General Notes
a. Becky brought information from City of Midland, TX, and their programs.

**ACS Advisory Board Adoption Committee
ACS AB Adoption Committee Status Feb 2010**

- 5. Next Meeting
 - a. Tuesday, 3/9/2010, 4:00 – 6:00
 - b. Agenda
 - i. Status of projects
 - ii. Plans

6. Action Items

Action Item	Responsibility	Due Date
1. Type up notes and distribute to team	Gavin	2/15
2. At next meeting, continue action plan for achieving goals.	Team	2/23
3. Begin compiling list of out-of-state rescues and shelters	Jacy	2/14



**Consortium Animal No Kill Progress Report
February 2010**

I. INCREASE COMMUNITY AWARENESS AND OWNER RESPONSIBILITY

Awareness campaign

"Talk About It!" campaign planning underway with the PR Task Force. Issued RFP to select PR firm to help plan and execute the campaign.

The Consortium and Area Foundation staff issued the Animal Services Quarterly Status Report for 4th quarter 2009, which includes quarterly and annual statistics for 2009. This will be a quarterly report on-going. It will be produced by the end of the month after the quarter. Some of the stats needed are not available until the ACS AB meeting.

II. REDUCE THE NUMBER OF STRAYS/HOMELESS ANIMALS

Spay/Neuter

No statistics to provide by deadline of this report. I will report statistics at the ACS AB meeting.

The spay/neuter billboards that went up in November have caused calls to the 211 information line that is provided by the United Way. From 11/1/2009 – 1/31/2010, they received 129 calls regarding spay/neuter services and made 248 referrals.

Pet Retention

Began work on providing referrals to pet-friendly apartments. This is in the very early stages of putting a proposal together for the San Antonio Apartment Association.

III. PROMOTE BEST PRACTICES AMONG ALL ANIMAL CARE ORGANIZATIONS

V. SECURE NEEDED HUMAN AND FINANCIAL RESOURCES

Fundraising Task Force, led by Peter Holt, now has 7 members. They are looking at conducting a fundraising event or two this year.

The anonymous donor from last year who gave us \$200,000 and promised to donate \$200,000 per-year of two more years gave us this year's installment. We will have another grantmaking process in late spring for grants dedicated to spay/neuter.

VI. FOSTER DEVELOPMENT OF CONSORTIUM OF PARTNERS

Consortium

The next Consortium meeting will be May 12, 2010.

Alamo Area Partners for Animal Welfare (AAPAW)
Report to the Animal Care Services Advisory Board
March 24, 2010

AAPAW is finalizing revised guidelines and applications for membership to strengthen the organization that will include the veterinary community and the general public interested in animal welfare to support the AAPAW mission.

Goals and strategies for utilizing Manu Ginobili as the AAPAW spokesperson in support of the AAPAW mission are being developed to support adoption, spay/neuter and pet retention.

Upcoming events: March 13: Pets Supplies Plus adoption event - 19 groups signed up

- March 13: Pet Supplies Plus Adoption Event at the Alamo Heights Store
- March 20: Annual Kite Festival & Dog Fair at McAllister Park
- March 27: AAPAW Spring Adoption Event at Lifetime Fitness at the Rim
- March 28: Pucks and Paws Adoption Event at the AT&T Center
- April 3: AAPAW Adoption Event at Petco (Bandera and Loop 1604)
- April 17: North Shore Animal League - Tour for Life at Petco (125 NW & Loop 410, suite 250)
- April 18: El Perro Loco at Fifi and Fido's (Basse Rd., Quarry)
- May 1 - May 2: AAPAW Adoption Event at PetSmart (281N & Evans Rd.)
- May 2: Woolstock at Floore's Country Store - Helotes

Friends of Animal Care Services (FACS)
Animal Care Services Advisory Board

March 24, 2010

Friends of Animal Care Services is pleased to announce that we have been awarded a grant in the amount of \$20,000 from the Hollomon Price Foundation for the purpose of assisting with the building of an Adoption Center/Spay Neuter Clinic that will exclusively adopt out animals whom otherwise would be euthanized from Animal Care Services.

Sallie Scott, President

City of San Antonio
Department of Animal Care Services
Director's Report
March 24, 2010

District 2 Solutions

CIMS Report
Evaluating Hurricane Kennels

District 2 Sweeps

In coordination with District 2 staff, ACS field officer's team went through the Dignowity Hill area within district 2 impounded 34 dogs, issued 24 citations and returned 2 dogs to owner on Saturday, February 20th. Two supervisors, David Narvaez and Aimee DeConteras were on site and led the district 2 sweeps. This is a part of an on-going initiative with to reduce the number of stray animals plaguing the City of San Antonio.

Brooks City Base Kennel Project

Staff is currently in negotiations with CIMS and Brooks Development Authority to move forward with the ACS kennel to be located at Brooks City Base and a timeline has been developed. Several meetings have occurred since initial evaluation. Staff has been in meeting with Chris Kurzon, City Architects, various contractors, and with Brooks Development Authority. Ronnie Guest is point of contact for project. The tentative timeline has been forwarded to the City Manager's office and is currently being modified to meet the expectations of T.C. Broadnax.

Chapter 5

The Animal Care Services Department has scheduled a series of public meetings on possible changes to the Chapter 5 ordinance, a collection of city laws governing animal care in San Antonio. To date, we have had 2 large focus groups for Chapter 5. Our first public presentation for Districts 4 & 6 was held on Thursday, March 18, 2010 at the ACS facility. A second public hearing was conducted on Tuesday, March 23rd at Jefferson High School Auditorium. Below are future meetings:

- April 1st, 2010 - Council Districts (8,9,10) Public Presentation Meeting to be held (Northeast Service Center, 6-8pm)
- April 6th, 2010 - District 2 (Sam Houston High School Auditorium, 6-8pm)
- April 8th, 2010 – 3rd Focus Group Meeting (ACS Annex Building, 6-8pm)
- April 13th, 2010 District 5 Public Presentation Meeting (Our Lady of the Lake University: Library Communications Room, 6-8pm)
- April 15th, 2010 – Last Focus Group Meeting – Finalize (ACS Annex Building, 6-8pm)

Meeting with Council District 1

I met with Council Woman Mary Alice Cisneros on Tuesday, February 16th to discuss a possible plan of action with regards to dealing with animal issues in the district.

City Council Items

We had the AARP Host Agreement appear before City Council on March 4th.

Friends of Animal Care Services

Tom Dupnick, ACS Fiscal Manager, partnered with the City Attorney's Office and Monica Hernandez who worked on the resolution on the FACS contract. A tentative target date for both items to appear before City Council is on April 15, 2010.

Media Events

Animal Care Services held a media opportunity on February 20th to roll out the latest department projects aimed at increasing awareness of the Chapter 5 Ordinance and responsible pet ownership. The PAW project is a joint effort of ACS and AAPAW. During regularly scheduled block walks throughout San Antonio, volunteers from both the shelter and the group engaged the public in discussion while handing out ready made goodie bags filled with a specially made pet care booklet, food coupons and resource lists. Residents can also sign up for free or low costs spay/neuter services through ACS and our partner clinics.

Personnel

ACS staff completed several interviews to fill both, the Veterinarian position and the Volunteer Services Supervisor position. As of March 23rd we both filled the Veterinarian position (Dr. Ann Emshoff), who will not be here for a couple of weeks to allow for her to provide her previous employer a (2 weeks notice) and the Volunteer Services Supervisor (Jeanne Saadi), we are waiting on her background check and she could start as early as next week.



Animal Care Services
4710 State Highway 151, San Antonio, TX 78227
210.207.6650 Fax 210.737.6995
www.sanantonio.gov/animalcare
www.saacs.net



**STAFF REPORT
FEBRUARY 2010**

SUMMARY

ADOPTIONS PROGRAM:

During the month of February a total of 203 animal adoptions were realized. During February, ACS has also been participating in numerous offsite adoption events. During this period, ACS also transferred 149 animals to various rescue groups.

VOLUNTEER PROGRAM:

During the month of February, Melissa McMahan reports the following: ACS Volunteers worked at total of 1,341 hours at offsite event locations and at the shelter.

SHELTER MANAGER'S REPORT:

During the month of February, there were a total of 1,490 animals' brought into the ACS Facility. Of these animals, 1,140 were strays, 143 were Returned to Owners, 149 were transfers, and 884 were euthanized.



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ACS VOLUNTEER HOURS REPORT
FEBRUARY 2010

TOTAL SHELTER HOURS	382.17
TOTAL ORIENTATION	150.5
TOTAL OFFSITE HOURS	377.1
TOTAL COMMUNITY SERVICE HOURS	194.23
TOTAL GROUP HOURS	319.15
TOTAL CO-OP HOURS	0
TOTAL ROTC HOURS	0
TOTAL OVERALL HOURS	1341.65
HOURS = FTE	8.39



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ACS DEAD ANIMAL PICK-UPS REPORTING DATA
FEBRUARY 2010

DEAD DOGS	1118
DEAD CATS	1016
MISCELLANEOUS ANIMALS	470
TOTAL OVERALL ANIMALS	2604

Animal Care Services PIO Report-February 2010*

KENS TV slideshow

In an effort to highlight pets at the shelter, Animal Care Services partnered with the producer of the KENS5 website to produce a slideshow of some of the animals at ACS. The slideshow was done and featured a variety of animals brought into the shelter including pocket pets and livestock. As of early March, the slideshow is the most widely viewed item on the TV station's website and ACS has arranged regular features of the shelter on the station's website.

Volunteer Program feature

The ACS Volunteer program was spotlighted in a feature segment on San Antonio's top rated morning show, GreatDaysA in late February. The story followed a typical volunteering day with a group of a dozen students from a local high school. In addition to walking and grooming dogs, the students toured the shelter and learned about animal handling and responsible pet ownership along with the show's reporter. In addition to its original airing, the story has also been posted on Great DaysA's website which will increase reach.

Pucks N Paws

ACS will be attending this year's first Pucks N Paws event in late March and is arranging for an ad to be displayed on the AT & T Center's Jumbotron. The ad will promote low cost spay neuter. In addition, the shelter expects to have adoption animals, an informational area and an appearance by ACS mascots Chips and Salsa.

SpayDay USA

Working in conjunction with the non-profit Hailey Foundation, Animal Care Services was able to receive widespread coverage of the shelter's efforts on behalf of SpayDayUSA, February 23. Coverage of the department's spay neuter efforts also spawned additional media coverage of the community's stray animal overpopulation issue during which the importance of spay neuter was re-emphasized.

Puppy Brokers Story-FOX

ACS worked with KABB to generate public awareness of irresponsible breeding with a story on "puppy brokers" and internet pet sales. The story focused on the right way to adopt a pet with an emphasis on shelter pets. Additionally, ACS detailed what current State and City law addresses in reference to these types of sales which often result in unhealthy, unvaccinated pets.

Elmendorf Puppy Broker case

As a professional courtesy, Animal Care Services assisted with the seizure of approx. 60 small dogs and two cats from a home in the City of Elmendorf. The shelter received positive media coverage concerning our collaboration with the City of Elmendorf to address the situation and remove the animals who were being housed in questionable conditions.

Fiesta events/ad

Animal Care Services has been invited to once again participate in the King William Fair at this year's Fiesta. The department will also be working on creating an ad for the Express News that will have Fiesta flair. This ad will run throughout the month of April in Conexion and possibly online at SAPaws as well.

Animal Care Services generated (18) media stories since the last advisory board meeting February 17, 2010. (4) News releases were issued to local media outlets. *PIO reports include events/information during the time period between advisory board meetings.

**Animal Care Services
Director's Report For the Advisory Board
Feb-10**

Fiscal Year 2010 Budget					
Revenue Collected	Projected	YTD Collected	% Collected		
Licenses	\$ 105,711	\$ 41,095			39%
Bexar City Interlocal Agreement	\$ 727,000	\$ 302,083			42%
Other Interlocal Agreements		\$ 833		#DIV/0!	
Inspection Fees		\$ 1,150		#DIV/0!	
Training Fees	\$ 2,700	\$ -			0%
Animal Control Fees	\$ 50,418	\$ 23,457			47%
Animal Processing - Non City	\$ 17,590	\$ 1,000			6%
Spay/Neuter	\$ 82,531	\$ 5,642			7%
Vaccine	\$ 99,514	\$ 39,634			40%
Permits & Other	\$ 600	\$ 200			33%
Owner Surrender Fees	\$ 26,216	\$ 18,675			71%
Adoption Fees	\$ 135,000	\$ 53,161			39%
Total Revenue Collected	\$ 1,247,280	\$ 486,931			39%
		YTD Expended			
Expenditures	Allocated	w/Carrytws	% Expended		
Personal Services	\$ 5,008,449	\$ 2,005,682			40%
Contractual Services	\$ 405,695	\$ 288,392			71%
Commodities	\$ 608,931	\$ 309,348			51%
Scheduled Line Items/Other Exp	\$ 1,492,960	\$ 615,427			41%
Capital Outlay	\$ -	\$ 31,119		#DIV/0!	
Total Expended	\$ 7,516,035	\$ 3,249,968			43%
Donations					
ACS-ADOPTION CENTER	2370000000061	\$ 100.00			
ACS-CHURCHILL FUND	2370000000120	\$ 17,583.30			
ACS-FACILITY DONATION FUND	2370000000040	\$ 4,156.59			
ACS-FOSTER PROGRAM	2370000000082	\$ 140.00			
ACS-GENERAL OPERATIONS	2370000000060	\$ 2,525.76			
ACS-LICENSING FEES	2370000000000	\$ -			
ACS-SPAY/NEUTER	2370000000064	\$ 8.00			
ACS-VOLUNTEER SERVICES	2370000000100	\$ 50			
ACS-FRIENDS OF ANIMAL CARE	2370000000161	\$ 16,100.00			
Total		\$ 40,663.65			

For the Month of February 2010 the stats are as follows:

Number of Schools: 16

Professional Presentations: 0

Number of Presentations: 104

Community Events/ Health Fairs: 1

Number of Children: 10,239

Number of Adults: 279

Schools Visited by Council Districts:

District 1: 8
District 2: 1
District 3: 2
District 4: 2
District 5: 1
District 6: 1
District 7: 2
District 8:
District 9:
District 10:

Bexar County/ Surrounding Metro: 0

For the **2009 - 2010** School Year the Stats are as follows:

Number of Schools Visited: 61

Professional Presentations: 7

Community Events/ Health Fairs: 3

Number of Presentations: 388

Bexar County/ Surrounding Metro: 4

Number of Children: 35,439

Number of Adults: 856

Schools Visited by Council Districts:

District 1: 16
District 2: 4
District 3: 17
District 4: 10
District 5: 12
District 6: 3
District 7: 4
District 8: 0
District 9: 1
District 10:0

All of the presentations are primarily focused on Safety around Animals,
Responsible Pet Ownership, Spay/Neuter and the importance of Microchipping.

Jesse

NO KILL IS DOABLE BY 2012

DANGEROUS DOG NOT WEARING A COLLAR	0	1	0	0	0	0	0	0	0	0	0	0	0	1
DANGEROUS DOG NOT LICENSED	0	0	0	0	0	0	0	0	0	0	0	0	0	0
FAILURE TO MEET REQUIREMENT FOR DANGEROUS DOG	0	14	4	0	0	0	0	0	0	0	0	0	0	18
FAILURE TO SURRENDER AN ALLEGED VICIOUS	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DANGEROUS ANIMAL VIOLATION	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIVESTOCK WITHOUT SHELTER	0	0	0	2	0	0	0	0	0	0	0	0	0	2
FAILURE TO SHOW PROOF OF LIABILITY FOR DANGEROUS DOG	0	0	0	0	0	0	0	0	0	0	0	0	0	0
BARKING DOG	0	1	0	0	0	0	0	0	0	0	0	0	0	1
EXCESSIVE FOWL	0	0	0	0	1	0	0	0	0	0	0	0	0	1
	346	248	317	488	445	220	0	0	0	0	0	0	0	2,064

Total Citations

March 8-14	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
March 15-21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
March 22-28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
March 29-31	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Surgeries	0																	

April

April 1-4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
April 5-11	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
April 12-18	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
April 19-25	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
April 26-31	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Surgeries	0																	

May

March 1-2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
March 3-09	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
March 10-16	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
March 17-23	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
March 24-30	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Surgeries	0																	

June

June 1-6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
June 7-13	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
June 14-20	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
June 21-27	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
June 28-30	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Surgeries	0																	

July

July 1-4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
July 5-11	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
July 12-18	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
July 19-25	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
July 26-31	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Surgeries	0																	

August

August 1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
August 2-8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
August 9-15	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
August 16-22	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
August 23-29	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
August 30-31	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Surgeries	0																	

September

September 1-5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
September 6-12	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
September 13-20	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
September 21-27	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
September 28-30	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Surgeries	0																							

FY 2010 Surgery Totals

Month	Dog Spays <40 lbs.	Dog Spays >40 lbs.	Dog Neuters <40 lbs.	Dog Neuters >40 lbs.	ACS Cat Spays	ACS Cat Neuters	Owned Cat Spays	Owned Cat Neuters	le Van Owned	le Van Owned	d Dog Spays <40 lbs.	ed Dog Spays	e Van Owned	e Van Owned	d Dog Neuters <40 lbs.	d Dog Neuters >40 lbs.	e Van d Dog Neute	e Van d Dog Neute	ACS Other	Owned Other	Feral Cat Spays	Feral Cat Neuters	Totals
October	57	6	64	14	28	31	151	82	5	3	21	12	4	0	40	8	7	6	11	24	37	20	631
November	57	11	50	13	21	31	53	49	0	0	36	5	0	0	46	20	0	0	9	12	14	11	438
December	79	16	74	12	28	25	81	40	0	0	32	11	0	0	46	12	0	0	11	10	14	9	500
January	56	13	59	22	40	25	54	33	0	0	38	10	0	0	37	27	0	0	14	10	13	8	459
February	80	14	86	17	29	26	26	82	0	0	10	5	0	0	20	7	0	0	23	11	15	9	460
March	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
April	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
May	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
June	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
July	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
August	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
September	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Surgeries	329	60	333	78	146	138	365	286	5	3	137	43	4	0	189	74	7	6	68	67	93	57	2,488

Kennel Statistics Report
Intakes from 02/01/10 to 02/28/10

CONFISCATE	CAT	DOG	KITTEN	OTHER	PUPPY	TOTAL
BITE	0	0	0	2	0	2
CRUELTY	13	60	3	1	19	96
EVICTON	1	7	0	0	0	8
OWNER DIE	0	1	0	0	0	1
POLICE	0	14	0	23	10	38
TOTAL	14	83	3	26	20	146
DISPO REQ	FIELD	0	1	0	0	1
OTC	1	1	0	0	1	3
OTC OWNE	0	1	0	0	0	1
TOTAL	1	3	0	0	1	5
EUTH REQ	OTC OWNE	7	31	0	0	41
TOTAL	7	31	0	0	3	41
FOSTER	OTC	1	13	0	0	29
TOTAL	1	13	0	0	15	29
OB-HEAD	TOTAL	1	6	0	4	11
OWNER SUR	FIELD	0	20	0	0	22
NIGHT	0	2	0	0	0	2
OTC	25	32	0	7	21	85
TOTAL	25	54	0	7	23	109
RETURN	OTC	2	4	0	0	8
TOTAL	2	4	0	0	2	8
STRAY	FIELD	0	4	0	0	4
NIGHT	52	388	12	3	171	626
OTC	7	15	0	0	4	26
SWEEP 2	55	175	13	0	170	413
TOTAL	0	62	0	0	9	71
TRANSFER	TOTAL	114	644	25	3	1,140
SPCA	0	1	0	0	0	1

TRANSFER	TOTAL	CAT	DOG	KITTEN	OTHER	PUPPY	TOTAL
		0	1	0	0	0	1
TOTAL		165	839	28	40	418	1,490

Kennel Statistics Report
Outcomes from 02/01/10 to 02/28/10

		CAT	DOG	KITTEN	OTHER	PUPPY	TOTAL
	HOMEWARD	0	1	0	0	0	1
	TOTAL	0	1	0	0	0	1
ACS COLONY							
	TOTAL	14	0	0	1	0	15
ADOPTION							
	TOTAL	14	0	0	1	0	15
	AAPAW	0	0	0	0	1	1
	ACS ADOPT	0	6	0	0	4	10
	OFF SITE	18	61	9	4	59	151
	PETCO I	0	4	0	0	3	7
	SMART 1953	3	0	0	0	0	3
	WALKIN	0	13	0	0	3	16
	TOTAL	3	7	0	0	5	15
DIED							
	TOTAL	24	91	9	4	75	203
	ENROUTE	1	0	0	0	0	1
	IN FOSTER	3	3	0	0	1	7
	IN KENNEL	0	1	0	0	0	1
	IN SURGERY	1	0	0	0	2	3
	TOTAL	0	1	0	0	0	1
DOA							
	TOTAL	5	5	0	0	3	13
	TOTAL	5	10	0	0	3	18
EUTH							
	TOTAL	5	10	0	0	3	18
	AGE WEAN U	5	4	0	0	2	11
	BEH.MANAGE	0	0	4	0	67	71
	BEH UNMAN	1	10	0	0	0	11
	CON DIS U	12	140	4	1	10	167
	INJ MANAGE	12	44	5	1	65	127
	INJ REHAB	0	6	0	0	2	8
	INJ UNMAN	0	2	0	0	0	2
	MED MANAGE	22	50	1	0	13	86
	MED REHAB	0	3	0	0	8	11
	TOTAL	0	1	0	0	0	1

		CAT	DOG	KITTEN	OTHER	PUPPY	TOTAL
EUTH	MED UNMAN	21	71	1	1	33	127
	SWEEP 2	0	26	0	0	6	32
	TIME/SPACE	8	161	0	0	61	230
	TOTAL	81	518	15	3	267	884
FOSTER	GANGEL	0	5	0	0	2	7
	LIFESAVER	0	23	0	0	9	32
	MEDICAL	0	1	0	0	0	1
	NURSING	0	1	4	0	6	11
	TIME/SPACE	0	0	0	0	1	1
	TOO YOUNG	0	0	0	0	1	1
	TOTAL	0	30	4	0	19	53
	LOST EXP	0	1	0	0	0	1
MISSING	TOTAL	0	1	0	0	0	1
	TOTAL	0	0	0	0	1	1
RESCUE	TOTAL	0	0	0	20	0	20
	TOTAL	0	0	0	20	0	20
RTO	TOTAL	4	42	2	1	13	62
	SWEEP 2	0	2	0	0	0	2
	WALKIN	2	70	0	4	3	79
	TOTAL	6	114	2	5	16	143
STATE LAB	TOTAL	3	3	0	5	1	12
	TOTAL	3	3	0	5	1	12
TRANSFER	ALAMO HKC	0	3	0	0	1	4
	ANIMAL DEF	0	16	0	0	0	16
	AUSTIN BOX	0	5	0	0	1	6
	AWSBC	3	1	1	0	0	5
	DIAMOND D	0	3	0	0	2	5
	HELOTES HS	0	1	0	0	1	2
	HOMEWARD	0	10	0	0	17	27
	RESCUE GRP	9	6	3	8	2	28
	SCAT	1	0	0	0	0	1
	SNIPSA	0	10	0	0	6	16

	CAT	DOG	KITTEN	OTHER	PUPPY	TOTAL
TRANSFER						
SPCA	0	21	0	0	2	23
TXLASKMAL	0	1	0	0	0	1
WILDLIFE	0	1	0	0	0	1
TOTAL	27	78	4	8	32	149
TOTAL	165	851	34	46	417	1,513