



San Antonio International Airport Offers Helpful Tips to Make Holiday Travel Smooth

December 19, 2012—San Antonio, TX-- With a high volume of families and holiday travelers, in addition to the Military Block Leave or “Exodus,” the holiday travel season is expected to be busy at San Antonio International Airport (SAT). The airport is offering tips and advice to help make your trip a little less stressful. The busiest travel periods will be December 20-23, 2012 then again December 29-31, 2012; and it is recommended travelers get the airport two hours prior to scheduled departure time.

Travel Tips and Information:

Economy Parking Lot Option- For this year’s travel period SAT will open the Economy Lot at South Terminal and Airport Blvd. now through January 4, 2013 passengers will be able to park in the Economy Lot with the following restrictions:

- Charge will be \$8.00 per day, collected at exit lane.
- Lot will be serviced by a shuttle and with personnel through January 4, 2013.
- If customer will be traveling past January 4, must park in Airport Garage facilities
- The Economy Lot is serviced by a free shuttle to the terminals; customers using the Economy Lot should allow an extra 20-30 minutes to accommodate shuttle transportation.

-Getting to the Airport– Always arrive two hours prior to flight’s departure time.

-Gifts & Packages- Do Not wrap gifts and packages! Whether “carried on” or “checked,” wrapped gifts will be opened for inspection. Be prepared to have all bags searched.

-Arrival/Departure Information- Check real-time flight information at www.sanantonio-airport.com.

-Carry-on liquids and gels- 3-1-1 for carry-ons = 3.4 ounce (100ml) bottles; placed in 1 quart-sized, clear plastic, zip-top bag; 1 bag per passenger placed in screening bin.

-Removal of shoes- Children under 12 years old generally will not be asked to remove their shoes. However, TSA may conduct random searches of children.

-Prior to arriving at the Airport- Check with the airlines or their travel agent to confirm there have not been any last-minute changes in travel itineraries.

-Proper Identification- Be prepared to present photo identification to airline personnel upon check in (Drivers License, passport or government issued ID).

-Label bags and Luggage- Place ID tags on both the outside and inside of each piece of luggage. There are complimentary ID tags at the airline ticket counters.

- Check the TSA website at www.tsa.gov for additional travel restrictions.

CITY OF SAN ANTONIO AVIATION DEPARTMENT
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Our Mission:

To innovatively manage our airports to provide a positive customer experience while supporting economic development.

-Personal items and lost & found- Keep track of personal items. Each month, more than 100 items are left with Airport Police. Laptops, iPods, cell phones and even a bicycle have been left behind at SAT. Although every effort is made to return the items to the rightful owner, if they are not properly labeled or claimed within 90 days the police department may dispose of the item or auction the item.

-When Picking up passengers- Use free Cell Phone Lot. The lot is equipped with free Wi-Fi and arrival/departures screens. Drivers can simply park in one of the spaces, wait for a phone call from the passenger they're picking up and then make one easy pass in front of the terminals. The cell phone lot is located on Airport Blvd. between Loop 410 and Northern Blvd.

-Dropping Off Passengers: Use the "curbside" drop-off lane on the upper/departures level of the roadway. The hourly parking structure offers a drop-off alternative during busy periods. With easy access to both terminals, the first 15 minutes is free (only \$1.00 for up to 30 total minutes).

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