

**Development Services Department  
Code Enforcement Section  
2/1/14-2/27/14**

	Central Field Unit	East Field Unit	NET Unit	North Central Field Unit	Northeast Field Unit	North Field Unit	Northwest Field Unit	Southeast Field Unit	Southwest Field Unit	West Central Field Unit	West Field Unit	Zoning/Permitting Unit	Code Enforcement Total
<b>Proactive Cases</b>													
Proactive Cases Tier 1 and Tier 2	387	355	10	331	294	248	435	297	310	295	197	87	3246
Proactive Cases Tier 3	17	76	56	19	198	69	81	324	37	76	160		1113
Proactive Cases Tier 4													70
<b>Total Proactive Cases</b>	<b>404</b>	<b>431</b>	<b>66</b>	<b>350</b>	<b>492</b>	<b>317</b>	<b>516</b>	<b>621</b>	<b>347</b>	<b>371</b>	<b>357</b>	<b>157</b>	<b>4,429</b>
<b>Requests for Service</b>													
Requests for Service Tier 1 and Tier 2	69	96		81	66	108	105	142	56	77	90	37	927
Requests for Service Tier 3	2	3	1	6	3	18	10	10	3	5	9		70
Requests for Service Tier 4													3
<b>Total Requests for Service</b>	<b>71</b>	<b>99</b>	<b>1</b>	<b>87</b>	<b>69</b>	<b>126</b>	<b>115</b>	<b>152</b>	<b>59</b>	<b>82</b>	<b>99</b>	<b>40</b>	<b>1000</b>
<b>Proactive Rate</b>													
Proactive Rate Tier 1 and Tier 2	84.9%	78.7%	100.0%	80.3%	81.7%	69.7%	80.6%	67.7%	84.7%	79.3%	68.6%	70.2%	77.8%
Proactive Rate Tier 3	89.5%	96.2%	98.2%	76.0%	98.5%	79.3%	89.0%	97.0%	92.5%	93.8%	94.7%		94.1%
Proactive Rate Tier 4													95.9%
<b>Total Proactive Rate</b>	<b>85.1%</b>	<b>81.3%</b>	<b>98.5%</b>	<b>80.1%</b>	<b>87.7%</b>	<b>71.6%</b>	<b>81.8%</b>	<b>80.3%</b>	<b>85.5%</b>	<b>81.9%</b>	<b>78.3%</b>	<b>79.7%</b>	<b>81.6%</b>
<b>Average Response Times</b>													
Tier 1 Cases Average Response Time	0.97	1.10		0.87	0.94	0.76	0.91	0.92	0.71	1.24	1.30	0.68	0.97
Tier 2 Cases Average Response Time	1.23	1.18		1.44	1.63	1.15	1.09	1.15	0.86	1.32	1.67	1.03	1.24
<b>Cases with Compliances</b>													
Total Tier 1 & 2 cases (Exclude Zoning and Substandard structures)	318	440	211	383	372	347	541	390	368	282	281	71	4004
<b>Cases with compliance in 45 days</b>													
Total Tier 1 & 2 cases with compliance in 45 days (Exclude Zoning and Substandard structures)	286	418	188	373	364	338	530	372	348	264	263	52	3796
<b>45 day case compliance rate</b>													
Tier 1 & 2 compliance rate (Exclude Zoning and Substandard structures)	89.9%	95.0%	89.1%	97.4%	97.8%	97.4%	98.0%	95.4%	94.6%	93.6%	93.6%	73.2%	94.8%
<b>Substandard structure cases (M05, M06, Z93, Z94, Z99)</b>													
Total substandard structure cases filed within 120 days of IN1	4	11		4			3	2	2	8			34
Total substandard structure cases filed	6	11	2	4	3	3	8	7	2	10			56
Percentage of substandard structure cases filed within 120 days of IN1	66.7%	100.0%		100.0%			37.5%	28.6%	100.0%	80.0%			60.7%
<b>Caseload</b>													
Number of Open Cases	12	12		9	8	22	18	15	4	7	22	35	164
Number of Pending Cases	358	353	179	228	214	259	204	264	264	296	212	552	3383
<b>Total Active Cases</b>	<b>370</b>	<b>365</b>	<b>179</b>	<b>237</b>	<b>222</b>	<b>281</b>	<b>222</b>	<b>279</b>	<b>268</b>	<b>303</b>	<b>234</b>	<b>587</b>	<b>3547</b>
Number of Resolved Cases	362	554	383	453	588	450	675	755	427	390	459	217	5713
<b>Total Closed Cases</b>	<b>585</b>	<b>812</b>	<b>420</b>	<b>688</b>	<b>732</b>	<b>652</b>	<b>1268</b>	<b>966</b>	<b>710</b>	<b>774</b>	<b>903</b>	<b>1001</b>	<b>9511</b>
<b>Percent of Cases Closed</b>	<b>61.26%</b>	<b>68.99%</b>	<b>70.12%</b>	<b>74.38%</b>	<b>76.73%</b>	<b>69.88%</b>	<b>85.10%</b>	<b>77.59%</b>	<b>72.60%</b>	<b>71.87%</b>	<b>79.42%</b>	<b>63.04%</b>	<b>72.84%</b>
<b>Cases/Citations</b>													
Number of non-AHO citations issued	1	19	2	2	8	2	14	54	9	6	1		118
Number of AHO citations issued													
Number of Cases Filed in Court			3	2	1		1		7	3	3	27	47
Number of BSB Cases Filed	6	12	2	4	3	3	8	7	2	8			55
<b>Total Cases/Citations</b>	<b>7</b>	<b>31</b>	<b>7</b>	<b>8</b>	<b>12</b>	<b>5</b>	<b>23</b>	<b>61</b>	<b>18</b>	<b>17</b>	<b>4</b>	<b>27</b>	<b>220</b>