Audit of Information Technology, Police, and Fire Departments 9-1-1 Computer Aided Dispatch System Security

Report Issued: September 26, 2016

The objective of this audit was to determine if security controls over the 9-1-1 Computer Aided Dispatch system are adequate.

The audit scope covered the 9-1-1 Computer Aided Dispatch system environment from October 2014 through January 2016. To accomplish our audit objective we conducted interviews, made observations, analyzed security settings, reviewed access, and compared results to security best practices.

This report is confidential and is excepted from public disclosure pursuant to the provisions of the Texas Government Code Section 552.139. Exception: Confidentiality of Government Information Related to Security or Infrastructure Issues for Computers, and shall not be distributed publicly.

City of San Antonio, Office of the City Auditor