

# WHAT'S NEW IN *District 2?*



## A MESSAGE FROM COUNCILWOMAN JADA ANDREWS-SULLIVAN

Dear Neighbors,

I'd like to start off by showing appreciation to the constituents of District 2. Thank you for your support; thank you for your time; and thank you for placing your trust in me as your Councilwoman. I look forward to working hard each and every day to guarantee that you are represented with dignity, compassion, and respect. Since taking office on June 19th, our team has been working hard to efficiently and effectively address the needs and concerns of our District. That being said, we are thrilled to provide you quarterly updates to ensure the promises of accessibility, accountability, and action are met.

In this newsletter, you can expect to find updates on policy, public safety, infrastructure, and any special projects and initiatives within our District. Another goal of this newsletter is to shine the spotlight on you - our constituents, community leaders, organizations, and businesses. Our District has so much to be proud of, and it is a privilege to continue the tradition of showcasing and celebrating our community.

We would love to hear from you. You can contact our office for questions, concerns, requests, updates, or just to say "Hi!" We plan to keep an open door policy in the spirit of accessibility and transparency.

Together, with pride, we will build a brighter future for District 2.

Yours in service,

*Jada Andrews-Sullivan*

Councilwoman Jada L. Andrews-Sullivan

VOLUME 1  
ISSUE 1

# COMMUNITY SPOTLIGHT

Mahncke Park Neighborhood Association members facilitated a community discussion about public safety, the resources available, and steps to take when faced with challenging situations.





**With City Council in recess (no sessions for the month of July), there was still a lot of work to be done. In an effort to maintain transparency, future issues of our newsletter will list several action items and efforts in progress by our City and by District 2. If you ever have a question or concern, or want to know what's going on in the D2 offices, we are happy to chat with you!**

## WHAT'S new?

The operating hours of both field offices have been extended in order to increase accessibility.

Neighborhood Association Presidents have organized and will be hosting Presidents' Roundtable Discussions every second Saturday of the month from 9:00-11:00am.

You have access to a new constituent service database that allows you to enter your own concerns, and for us to track our response times, and inform our policy decision making.

By phone, email, and in-person, we have received over 200 constituent concerns and are actively following up on each case.

The president of HEB has committed to retooling, expanding the food and market selections, at the HEB on the intersection of Houston and New Braunfels.

The Chairman of the Board for Santikos Entertainment, Ed Kelley has agreed to do a feasibility study on the potential introduction of an entertainment center in the District.

City Council approved the Community Crosswalk Program, which will enable communities to develop artistic crosswalks. San Antonio has reaffirmed our commitment to the American Cities Climate Challenge, and the Council voted to establish the City's first true homestead exemption.

The Councilwoman was appointed to the following 4 committees: Public Safety, Community Health & Equity, Innovation & Technology, Planning and Community Development.

Applications for our intern program will be accepted, to provide our District's youth the opportunity to gain experience in local government.



**COMPLETE: FEBRUARY 2019**

**Brackenridge Park/Witte Parking Garage Expansion**

An additional floor was added to the Brackenridge Park/Witte Museum Garage.



**PROJECTED COMPLETION: DECEMBER 2019**

**Lincoln Park**

General park rehabilitation and improvements to complement local grant funding. In addition, the park received a splash pad in Dec. 2018.



**PROJECTED COMPLETION: DECEMBER 2019**

**Lamar Street**

Reconstruct Lamar Street from Austin Street to N New Braunfels.



**Copernicus Park**

General parking improvements to include athletic field lighting.

**COMPLETE: MARCH 2019**



**San Antonio Botanical Center**

Leverage funding to continue development based on Facility's Master Plan.

**PROJECTED COMPLETION: DECEMBER 2019**





# INFRASTRUCTURE UPDATES

**PROJECTED COMPLETION:  
MARCH 2021**

**Dawson Park**

General park improvements which may include underground utility conversion, lighting, gazebos, and Wi-Fi.



## FUTURE Projects

**Upland Road Drainage**

**(Start Date: November 2019)**

Construction of a storm drain system in Eastwood Village area to provide ponding and erosion relief to the neighborhood streets and properties. This proposed phase includes curbs, sidewalks, and driveway approaches as needed.

**Broadway St Corridor**

**(Start Date: November 2019)**

Reconstruct Broadway from E Houston to Hildebrand with curbs, sidewalks, driveway approaches, bicycle amenities, lighting, drainage and traffic improvements as appropriate.

**Fort Sam ISD New Roadway**

**(Start Date: February 2020)**

Construct a new two-lane roadway from Winans to Rittiman adjacent John James Park.

**Lockwood & Dignowity Parks**

**(Start Date: February 2020)**

General park rehabilitation and improvements which may include closure of Burnet Street and development of public plaza.

**CONNECT WITH TCI**

TRANSPORTATION & CAPITAL IMPROVEMENTS

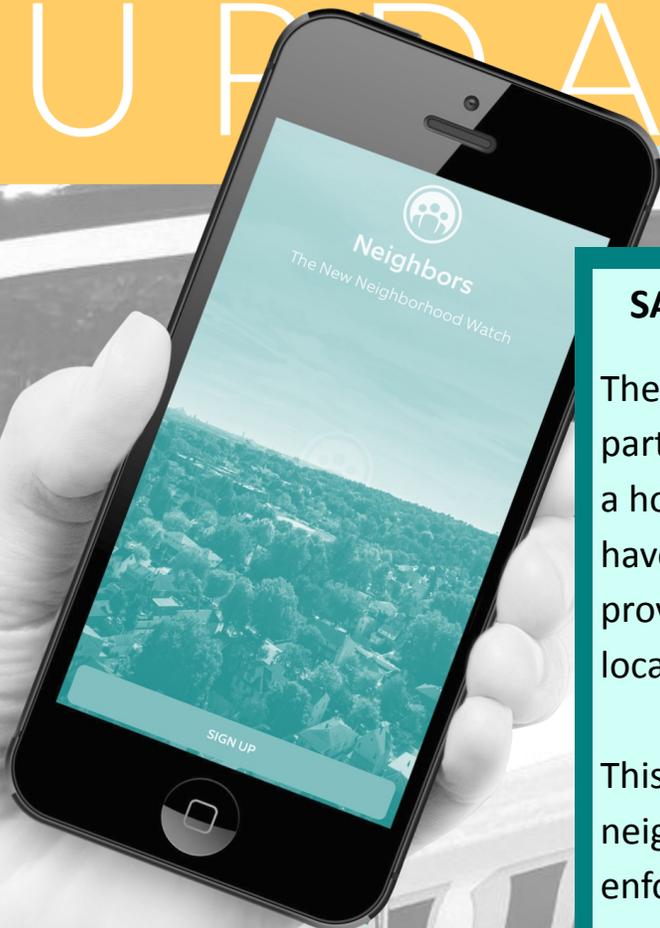
#TCIbuildsSA

@SanAntonioTCI

[www.sanantonio.gov/tci](http://www.sanantonio.gov/tci)

# PUBLIC SAFETY UPDATES

# SAPD



## SAPD PARTNERS WITH NEIGHBORS (the app)

The San Antonio Police Department is working in partnership with the free app, Neighbors by Ring, a home security company. Many of us already have their video door bells, but this app will provide our community members with real-time, local crime and safety information.

This app was developed to reduce crime in neighborhoods by connecting law enforcement, security cameras, and our neighbors.

## HOW IT WORKS

To download the Neighbors app for free on iOS or Android, text 'sapd' to 555888 from your smartphone.

**STEP 1:** Opt-in to join your neighborhood.

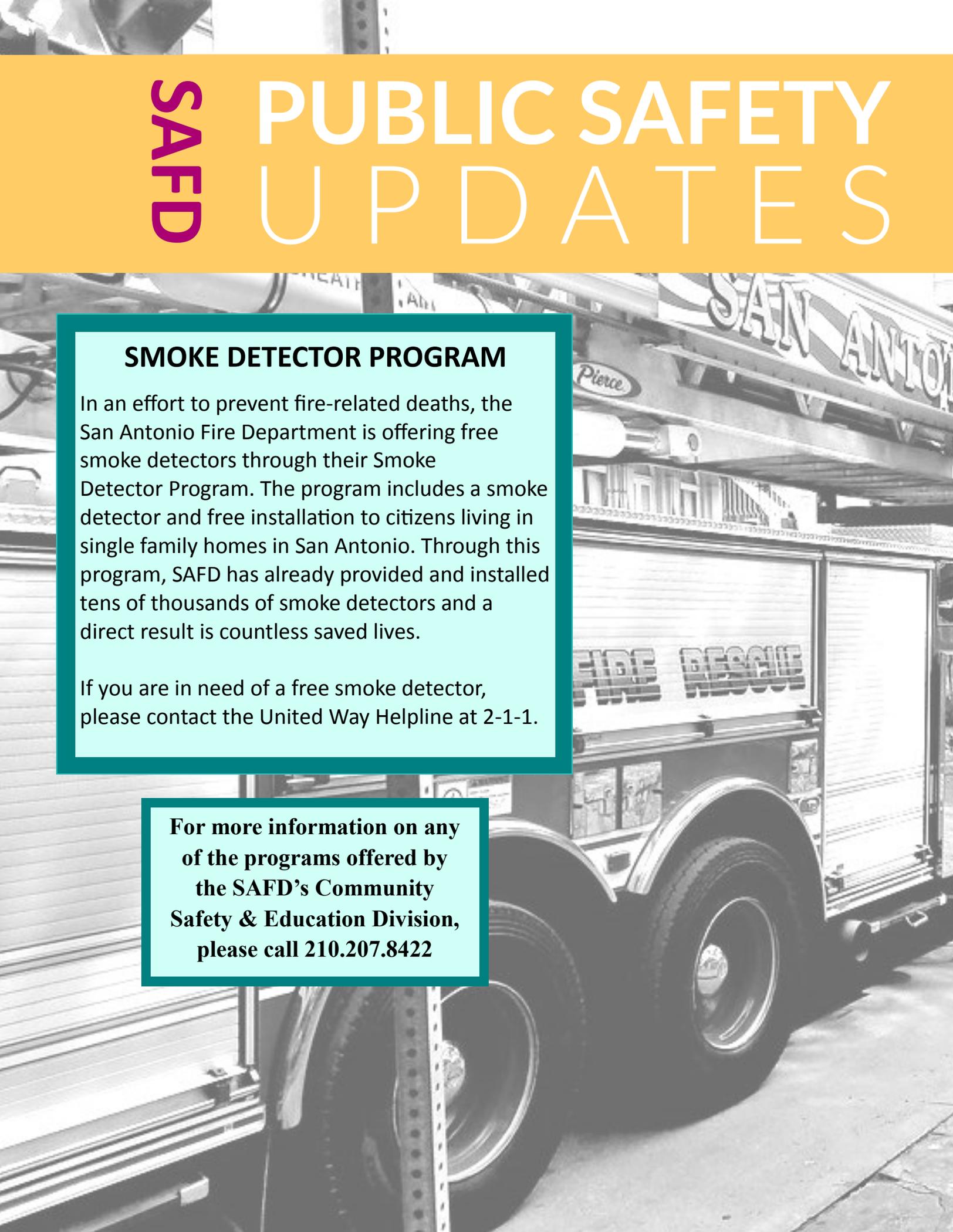
**STEP 2:** Customize the geographic area you want to receive notifications for.

**STEP 3:** Receive real-time alerts from your neighbors and local law enforcement. (This will make sure you are informed of crime and safety alerts as they happen.)

**STEP 4:** View local crime and safety posts via a live feed or interactive map.

**STEP 5:** Share text updates, photos and videos taken on any device, including Ring's home security devices.

**STEP 6:** Work with your community to make neighborhoods safer.



**SAFD**

# PUBLIC SAFETY UPDATES

## **SMOKE DETECTOR PROGRAM**

In an effort to prevent fire-related deaths, the San Antonio Fire Department is offering free smoke detectors through their Smoke Detector Program. The program includes a smoke detector and free installation to citizens living in single family homes in San Antonio. Through this program, SAFD has already provided and installed tens of thousands of smoke detectors and a direct result is countless saved lives.

If you are in need of a free smoke detector, please contact the United Way Helpline at 2-1-1.

**For more information on any of the programs offered by the SAFD's Community Safety & Education Division, please call 210.207.8422**

# CONSTITUENT SERVICES



**Our staff at each of the District 2 field offices is proud to help ensure that our District receives the support it deserves. From Day One, we've been tracking each concern and keeping track of the type of concerns and requests we receive on a daily basis (see above.) This will help our office determine the special supports we need, the policies we need implemented, and the overall status of our District. Every newsletter, we will be happy to share with you a breakdown of what the results are and how we are working to address them.**

**If you have an emergency and need police, the fire department, or EMS please call 9-1-1.**

**We want your concerns to get addressed swiftly and with care!**

**Please see the next page to learn more about 3-1-1, an underutilized service that can truly help our District.**

## MEETING REQUESTS

If you are an individual, contact our Eastside field office at 210.207.0950 or our Northeast Field Office at 210.207.0970 to speak with a staff member.

If you are a business or organization, contact our secretary at 210.207.7278 or by email at [Council.District2@sanantonio.gov](mailto:Council.District2@sanantonio.gov).

# What's the 3-1-1?

## TO GET YOUR RESULTS QUICKLY AND EFFECTIVELY

Call 3-1-1, Give them as much information as possible and ask for an estimated date/time of completion. They will give you a case number to track the case. If the issue does not get

## FREQUENTLY ASKED QUESTIONS:

### **Why should I call 3-1-1?**

It'll help your issue get dealt with faster. When you finally call us, we are able to escalate the issue using the case number that 3-1-1 gives you.

### **What if I don't want to talk to a robot?**

3-1-1 is not a robo-call service. After you get past the menu options, there is a staff of real people whose job is to help get your concern addressed.

### **Isn't it the Councilwoman's job to address our concerns?**

Our office works to plan community events, and to provide services for our community, such as box fans during the heat, free backpacks for our kids going back to school, and much more. In addition, the councilwoman proposes policy and enacts structural change to address broad issues in the community. One way we help, is by escalating your concerns and ensuring 3-1-1 is handling every case in a swift manner.

### **What happens if 3-1-1 doesn't help me?**

That's when you call us! When most constituents come to us with a concern, we call 3-1-1. If we are able to give them your case number, they already have all of the details, so we can escalate the issue further to help the process speed up.

### **Why don't you just call them for me?**

For most concerns, we do call 3-1-1. But, if we don't have all of the details, it can make the process even slower. You are the best person to give the details, because you understand what is happening, firsthand!

# OFFICE & STAFF INFORMATION



## Eastside Field Office

2805 E. Commerce St  
San Antonio, TX 78203  
Phone: 210.207.0950  
M-F 8:30am-5pm



## Northeast Field Office

4351 Rittiman Rd  
San Antonio, TX 78218  
Phone: 210.207.0970  
M-F 8:30am-5pm

## MEET THE Staff



**Bryant Livingston**  
Faith-Based Outreach Director  
Northeast Field Office  
210.207.2123



**Danette Brown**  
Senior Outreach  
Coordinator | Eastside  
Field Office | 210.207.0950



**Eartis Eaglin III**  
Council Aide  
Eastside Field Office  
210.207.7084



**Frankie Trynoski**  
Director of Policy  
City Hall  
210.207.4456



**Jalen McKee-Rodriguez**  
Director of Communications  
City Hall  
210.207.0791



**Le Reta Gatlin-McDavid**  
Director of Community Outreach  
Northeast Field Office |  
210.207.2122



**Orlando Ramirez**  
Zoning Director  
Eastside Field Office  
210.207.0946



**Jennifer Ortiz**  
Interim Sr. Executive Secretary  
City Hall  
210.207.7278

**Chief of Staff: Lou Miller - 210.207.0951**

# UPCOMING EVENTS



## DISTRICT 2 TOWN HALL

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**AUGUST 27**

6:00-8:00PM

WALZEM YMCA

5538 WALZEM RD

**AUGUST 29**

6:00-8:00PM

CLAUDE BLACK CENTER

2805 E COMMERCE



HAVE AN UPCOMING EVENT YOU WANT SHOWCASED IN OUR NEXT NEWSLETTER OR IN ANY OF OUR BI-WEEKLY E-BLASTS?

Email: [jalen.mckee-rodriquez@sanantonio.gov](mailto:jalen.mckee-rodriquez@sanantonio.gov)



Jada Andrews-Sullivan  
Councilwoman District 2

**EASTSIDE FIELD OFFICE:**

2805 E Commerce  
(210) 207-0950

**NORTHEAST FIELD OFFICE:**

4351 Rittiman  
(210) 207-0970

# DISTRICT 2

## RESOURCE GUIDE

24 Hour City Services Hotline	311
Emergency	911
AACOG/Senior Services	(210) 477-3275
Animal Care (Spay/Neuter)	(210) 207-6688
Bexar County Elections Department	(210) 335-8683
Bexar County Tax Assessor	(210) 335-6628
CPS Energy (Account Information)	(210) 353-2222
CPS Energy ((Emergency)	(210) 353-HELP (4357)
District 2 Senior Center	(210) 207-5390
Eastside Education & Training Center	(210) 468-5555
Fair Housing Program	(210) 207-5910
Graffiti Cleanup	(210) 207-7881
Permits	(210) 207-1111
SAPD East Substation (SAFFE Office)	(210) 207-7781
SAPD Non-Emergency	(210) 207-SAPD (7273)
SAWS	(210) 704-SAWS (7297)
United Way	(210) 211
Utility Assistance	(210) 207-7830
Volunteer Income Tax Assistance (VITA)	(210) 207-1717