EMERGENCY INFORMATION

San Antonio Police Department

Non-Emergency Police Department Number:
(210) 207 - 7273  www.sanantonio.gov/sapd

To download a police report form, accident report form, bicycle/pedestrian report form, forged check form, credit card abuse form, or supplementary property release form, visit:
www.sanantonio.gov/SAPD/DownloadableForms.aspx

West Substation
7000 Culebra Rd.
San Antonio, TX 78238
(210) 207 - 7420

West S.A.F.F.E. Officers
(210) 207 - 0810

Prue Substation
5020 Prue Rd.
San Antonio, TX 78240
(210) 207 - 7425

Prue S.A.F.F.E. Officers
(210) 207 - 7169

FOR EMERGENCIES CALL 911

San Antonio Fire Department
www.sanantonio.gov/safd

Stations in/Servicing District 6:

Station #35 - 7038 Culebra Rd. 78238
Station #41 - 9146 Dover Ridge, 78250
Station #44 - 1351 Horal, 78245
Station #45 - 3415 Rodgers Rd., 78251

GRAFFITI INFORMATION

www.sanantonio.gov/graffiti

Lisa McKenzie
(210) 207 - 5430

Report graffiti on traffic signs, traffic signal control boxes, drainage channels, retaining walls, curbs, sidewalks and infrastructure within city parks to 311

To report graffiti that is NOT on City property
CPS:  (210) 353 - 2222   VIA:     (210) 362 - 2020
SAWS: (210) 704 - 7297  TXDOT: (210) 615 - 5856

Visit: www.sanantonio.gov/council/d6 or
Customer Service issues handled by calling 311 include, but are not limited to:

- Vacant Lot - Overgrown/Trash, Code Violation
- Yard - Overgrown or Trash, Code Violation
- Pavement - Pothole Repair
- Junk Vehicle - Private Property, Code Violation
- Signal - Operations & Maintenance - Non Emergency
- Garage Sale - No Permit, Code Violation
- Brush, Out Of Cycle Code Violation
- Dead Animal Pickup
- Brush & Bulky - Item Collection
- Non-Emergency Number, Police
- Immunizations
- Pet Adoption
- Check the Status of my Request
- Immunizations
- Graffiti
- Utility Assistance
- Water - Wasting Water/Leaks
- Small Business Services
- Passports
- Streets and Sidewalk Info.
- City Park Reservations
- Code Enforcements
- Permit Info.
- Water: wasting water/leaks, Code Violation

Top Online Payments

- Misdemeanor Citation
- Parking Citation
- Traffic Citation/Tickets

www.municipalonlinepayments.com/sanantoniotsx

311 Mobile App, residents can submit service requests for the following services:

- Aggressive Animal
- Animal Cruelty
- Damaged Garbage Cart
- Dead Animal Pick Up
- Garbage/Recycle No P. U.
- Graffiti in Parks
- Graffiti-Public Property
- Graffiti-Private Property
- Injured Animal
- Junk Vehicle
- Overgrown Yard
- Pot Hole Repair
- Traffic Sign Missing/Down
- Trapped/Confined Animal

311 customer service representatives are knowledgeable, friendly and ready to help!
District 6 Comprehensive Senior Centers

Alicia Trevino Lopez Senior One Stop Center
8353 Culebra Road, 78251
(210) 558 - 0178

Senior Nutritional Cites

Bethel Senior Center
227 S. Acme Road, 78237
(210) 432 - 5554

O'Keefe Gardenbrook Apartments
8734 Gardenbrook, 78245
(210) 674 - 7847

Villa Allegre Apartments
6902 Marbach, 78227
(210) 675 - 6411

Local Organizations

Alamo Area Agency on Aging (AAAA)
8700 Tesoro Dr. Suite 700, 78217
(210) 362 - 5561

Bexar Area Agency on Aging (BAAA)
(210) 477 - 3275

San Antonio Food Bank - See Page 2

State Organizations

Texas Department of Aging & Disability Services
(512) 438 - 3011
www.dads.state.tx.us

Texas Attorney General - Protecting Seniors
(512) 460 - 6000
www.texasattorneygeneral.gov/elder/index.shtml

City of San Antonio Office of Military Affairs
www.sanantonio.gov/oma (210) 207 - 2712

U.S. Office of Veterans Affairs
www.va.gov 1 - 800 - 273 - 8255

Audie L. Murphy VA Hospital
7400 Merton Minter (210) 617 - 5300
www.southtexas.va.gov

Texas Veterans Commission
1 - 800 - 252 - 8387
www.tvc.state.tx.us

Bexar County Veterans Service Office
(210) 335 - 6775
www.bexar.org/509/Veterans-Service-Office

Parks Located in District 6

Acme
534 S. Acme Road, 78237

Arroyo Vista
506 Pharris, 78237

Cathedral Rock
8002 Grissom Road, 78251

Cuellar, Patrolman Richard
5626 San Fernando, 78237

Culebra Creek
10919 Westwood Loop, 78254

Darner, Ron Park Facility Headquarters
5800 Old Highway 90 West, 78227

Leon Creek Greenway – North & South Segment
Loop 1604 North to Loop 410

Levi Strauss
6100 Old Hwy 90 West, 78227

Meadowcliff
1260 Pinn Road, 78227

New Territories
9023 Bowen, 78250

Oscar Perez Memorial
8601 Timber Path, 78250

Tom Slick (Dog Park)
7400 Highway 151, 78227

Van de Walle, Gregory
1925 Herbert, 78227

Westwood Village
7627 W. Military Drive, 78227

Wheeler, Patrolman John Randolph
10239 Ingram Road, 78251

SPARK Park
570 Pinn Road, 78227

Visit: www.sanantonio.gov/council/d6 or
**COMMUNITY SERVICES**

**Department of Human Services**
106 S. St. Mary’s, 7th Floor, 78205
[www.sanantonio.gov/humanservices](http://www.sanantonio.gov/humanservices)
(210) 207 - 8198

- Child Care Delivery System (210) 230 - 6300
- Community Family Resource (210) 207 - 7650
- Haven for Hope (210) 220 - 2100
- Homeless Services (210) 207 - 8198
- Learning Division (210) 207 - 5280
- AVANCE San Antonio (210) 220 - 1788
- Senior Services (210) 207 - 8198
- VITA 2-1-1
- United Way (210) 352 - 7000

**Bexar County assist. programs** (210) 207 - 7830
- Assistance with birth certificates, I.D. cards
- Assistance with bus tickets
- Counseling
- Disability Public Assistance Program
- Emergency food assistance
- Emergency rental assistance
- Emergency utility assistance (water, gas, electric, etc.)
- Form preparation (job apps., Social Security, etc.)
- Landlord disputes
- Legal aid
- Mortgage assistance
- Plumbers to People & Project Warm
- SAWS Affordability Discount Program application

**ANIMAL CARE SERVICES**

4710 State Highway 151, 78227
(210) 207 - 4PET (4738)
[www.sanantonio.gov/AnimalCare/](http://www.sanantonio.gov/AnimalCare/)

**Services**
- Adoptions
- Animal control / investigations
- Events / mascot appearances
- Fostering
- Finding lost pets
- Licensing
- Low cost vaccinations
- Outdoor & barn cats / TNR
- Owner surrender
- Pet care tips
- Pet pantry
- Rescue / transfer
- Spay / neuter services
- Wildlife information

Animal Care Services is the Bexar County’s largest open admission shelter. The shelter takes in thousands of unwanted animals every year. You can help stop the pet overpopulation problem.

**HEALTH SERVICES**

[www.sanantonio.gov/health/aboutus/cliniclocations](http://www.sanantonio.gov/health/aboutus/cliniclocations)

**Women, Infants and Children WIC Clinic**

**Marbach WIC Clinic**
7452 Military Drive West, 78227
(210) 207 - 4690

**University Health System**
[www.universityhealthsystem.com/](http://www.universityhealthsystem.com/)

Care Link financial assistance is available to eligible Bexar Co. residents that don’t have insurance and don’t qualify for other programs such as Medicare, Medicaid, or Children’s Health Insurance Plan (CHIP). Call (210) 358 - 3350 for more information.

**Texas Department of State Health Services**
[www.dshs.state.tx.us/](http://www.dshs.state.tx.us/)
(210) 949 - 2000

**LIBRARIES**

[www.mysapl.org](http://www.mysapl.org)

**District 6 Libraries**

**Henry Guerra Branch Library**
7978 Military Drive West, 78227
(210) 207 - 9070

**Great Northwest Branch Library**
9050 Wellwood, 78250
(210) 207 - 9210

**Services**
- Stream movies
- Immunization & Birth Cert. Records
- Digital downloads
- Public computers
- Free wifi
- Plus many more services

Register online for your free library card!
[www.mysapl.org](http://www.mysapl.org)
Complete a voter registration application card at www.votetexas.gov/register-to-vote/

Print, sign & mail to
Voter Registration Office
203 W. Nueva, Suite 3.61
San Antonio, TX 78207

To vote in Texas, you must be registered. Simply pick up a voter registration application, fill it out, and mail it at least 30 days before the election date or you can download it online.
www.sos.state.tx.us/elections/voter/reqvr.shtml

Call the Voter Registration Office at (210) 335-VOTE for more information

Permits available for
- Electrical
- Plumbing
- Mechanical
- Garage Sales

Planning Commission
Advises City Council on creation of and additions to master plan, capital improvements and administers regulations on subdivisions and platting.
www.sanantonio.gov/dsd/planning_commission.asp

Boards of Adjustments
Rules on appeals from enforcement of and special exceptions to Zoning Ordinance.
www.sanantonio.gov/dsd/boardofadjustments.asp

Zoning Commission
Conducts public hearings on land use changes and makes recommendations to the City Council.
www.sanantonio.gov/dsd/zoning_commission.asp
CITY DEPARTMENTS

- Animal Care Services (210) 207 - 4738
- Aviation (210) 207 - 3411
- Building & Equipment Services (210) 207 - 7858
- Center City Dev. & Operations (210) 207 - 3914
- City Attorney (210) 207 - 8940
- City Auditor (210) 207 - 2853
- City Clerk (210) 207 - 7253
- City Council Offices (210) 207 - 7040
- City Manager’s Office (210) 207 - 7080
- Comm. & Public Affairs (210) 207 - 7234
- Convention & Sports Fac. (210) 207 - 8500
- Convention & Visitors Bureau (210) 207 - 6861
- Culture & Creative Dev. (210) 207 - 6968
- Customer Service / 311 3 - 1 - 1
- Development Services (210) 207 - 1111
- Downtown Operations (210) 207 - 3914
- Eastpoint & Real Estate (210) 207 - 6502
- Economic Development (210) 207 - 8080
- Finance (210) 207 - 5734
- Fire (210) 207 - 8400
- Health Services (210) 207 - 8780
- Historic Prevention (210) 207 - 8316
- Human Resources (210) 207 - 8705
- Human Services (210) 207 - 8198
- Information Tech. Services (210) 207 - 8301
- Intergovernmental Relations (210) 207 - 8109
- International Relations (210) 207 - 8109
- Library (210) 207 - 2644
- Management & Budget (210) 207 - 8360
- Mayor’s Office (210) 207 - 7083
- Military Affairs (210) 207 - 2712
- Municipal Court (210) 207 - 8970
- Parks & Recreation (210) 207 - 8480
- Planning & Comm. Dev. (210) 207 - 0147
- Police - Non Emergency (210) 207 - 7273
- Pre-K 4 SA (210) 207 - 2750
- Solid Waste Management (210) 207 - 6470
- Sustainability (210) 207 - 6103
- Transportation & Cap. Imp. (210) 207 - 8022

To view the City Council Agenda:
www.sanantonio.legistar.com/Calendar.aspx

MUNICIPAL COURT

401 S Frio St., 78207 (corner of Frio & Durango) (210) 207 - 8970

www.sanantonio.gov/Court

General Information
- Monday - Friday, 8am-4:30pm (cashier open till 5pm)
- Parking ($4.00 Flat Rate no in/out)
- Drop Box open 24 hours (in front of building)

Payments may be made
- In-person (Municipal Court, Satellite & kiosk Court)
- By mail (address listed above)
- online: Some traffic misdemeanors & parking citations
www.sanantonio.gov/Court/About/Hours/Online.aspx

Payments must be paid in full
- Cash
- Personal/Cashier checks
- Money orders
- Major credit card

You must appear on the court date and time of your citation or summons. If you contest your violation, you may request that the court set your case for trial. If you do not contest the violation, you may be able to resolve your violation by requesting a driver safety course, deferred disposition, a partial payment, payment plan or community service.

SAFFE PROGRAM

San Antonio Fear Free Environment
www.sanantonio.gov/SAPD/SAFFE

Substations
Prue
5020 Prue Road, 78240 (210) 207 - 7169
West
7000 Culebra Road, 78238 (210) 207 - 0810

SAFFE officers establish and maintain day-to-day interaction with residents and businesses within their assigned beats, in order to prevent crimes before they happen. SAFFE officers also act as liaisons with other city agencies, work closely with schools and youth programs, coordinate graffiti-removal activities, and serve as resources to residents who wish to take back their neighborhoods from crime and decay.
It is illegal to park

- In an intersection or loading zone
- In a handicap parking spot without handicap plaque
- On a sidewalk, crosswalk, front lawn or railroad track
- In front of any driveway
- Within 15 ft. of a fire hydrant
- Within 20 ft. of a crosswalk
- Within 30 ft. of a yield sign, stop sign, or traffic signal
- Double parking on a street

Speed Limit Signs

30 mph speed limit signs are installed generally under any one of the following criteria:
- Streets that have documented speeding problems
- Streets that appeal to motorists
- Streets that are the primary entrance into a residential sub-division where the interior streets are all 30 mph

Speed Hump eligibility and requirements

- Speed limit must be 30 mph
- Street length min. 1,000 ft.
- Neighborhood type: residential
- Number of lanes: only one per direction
- Neighborhood support of 67% is required
- Speed humps may be removed at the request of 67% of the residents on the street

For additional information
www.sanantonio.gov/TCI
(210) 207 - 8022
SOCIAL MEDIA

Get connected & stay up to date with all City issues. Follow us on our social media sites

www.facebook.com/councilmanraylopezD6
@cmraylopez
www.flickr.com/photos/109934158@N06/
www.youtube.com/channel/UC2nC6-NZe-n0i_pHUvgBjfw