1) **Annuities** – a form of insurance or investment entitling the investor to a series of annual sums

2) **Appeal** – occurs when you disagree with a decision made by CCS about your child care services; you have the right to request and receive a hearing to have that decision reviewed.

3) **Capital Gains** – money you receive from the sale of your property

4) **Child Care Automated Attendance (CCAA)** – system that records the attendance or absence of your child at the child care facility; You confirm that the care was provided to your children, by using a swipe card and either a telephone or a card-reading machine called a Point of Service (POS) device.

5) **Choices** – program that assists you transition from welfare to work through participation in work-related activities, including job search and job readiness classes, training, education, and support services

6) **Dividends** – money you receive when you invest in stocks of a corporation and the corporation earns a profit, which they pay a fraction of to you

7) **Employee Verification Form** – Form completed by applicant’s employer to verify work status, particularly for those employed less than three months by said employer

8) **Fraudulent** – occurs when you knowingly accepts services when you are not eligible

9) **Incentives** – payment provided to you by an employer that motivates you to increase performance

10) **Non-compliance** – notice given when you fail to follow rules of the CCS Program

11) **Pensions** – regular payment made during a person’s retirement from an investment fund to which that person or their employer has contributed during their working life

12) **Provider** – Child care facility

13) **Redetermination** – review of your case to see if child care services will continue or will be discontinued

14) **Subsidy** – financial aid provided to you to assist in paying for child care services

15) **Supplemental Nutrition Assistance Program Employment & Training (SNAP E&T)** – program that promotes long-term self-sufficiency and independence by preparing you for employment through work-related education and training activities