

## **GLOSSARY OF TERMS AS THEY PERTAIN TO CHILD CARE SERVICES**

- 1) **Annuities** – a form of insurance or investment entitling the investor to a series of annual sums
- 2) **Appeal** – occurs when you disagree with a decision made by CCS about your child care services; you have the right to request and receive a hearing to have that decision reviewed.
- 3) **Capital Gains** – money you receive from the sale of your property
- 4) **Child Care Automated Attendance (CCAA)** – system that records the attendance or absence of your child at the child care facility; You confirm that the care was provided to your children, by using a swipe card and either a telephone or a card-reading machine called a Point of Service (POS) device.
- 5) **Choices** - program that assists you transition from welfare to work through participation in work-related activities, including job search and job readiness classes, training, education, and support services
- 6) **Dividends** – money you receive when you invest in stocks of a corporation and the corporation earns a profit, which they pay a fraction of to you
- 7) **Employee Verification Form** – Form completed by applicant's employer to verify work status, particularly for those employed less than three months by said employer
- 8) **Fraudulent** – occurs when you knowingly accepts services when you are not eligible
- 9) **Incentives** – payment provided to you by an employer that motivates you to increase performance
- 10) **Non-compliance** – notice given when you fail to follow rules of the CCS Program
- 11) **Pensions** - regular payment made during a person's retirement from an investment fund to which that person or their employer has contributed during their working life
- 12) **Provider** – Child care facility
- 13) **Redetermination** – review of your case to see if child care services will continue or will be discontinued
- 14) **Subsidy** – financial aid provided to you to assist in paying for child care services
- 15) **Supplemental Nutrition Assistance Program Employment & Training (SNAP E&T)** – program that promotes long-term self-sufficiency and independence by preparing you for employment through work-related education and training activities