

Sunken Garden Theater

FREQUENTLY ASKED QUESTIONS

Please answer as fully as possible. This FAQ will be placed on the Sunken Garden Theater website.

UNDER NO CIRCUMSTANCES ARE CITY OF SAN ANTONIO FACILITIES OR PERSONNEL, OR THEIR RESPECTIVE PHONE NUMBERS OR EMAIL ADDRESSES' ETC, TO BE GIVEN OUT IN ANY FORM AS POINT OF CONTACT FOR FURTHER INFORMATION.

Event Name: **Titans of Tailgate**

Event Dates: **January 27, 2019**

Event Times: **12-4PM**

Who can I call if I have a question about the event? (List name and number)

Suzanne Taranto Etheredge – 210-273-9904

Ginger Robinson – 210-317-5458

Does the event have a website? (List URL)

Culinariasa.org

Where can I buy tickets? (List website and/or any local outlets for purchase)

Eventbrite

How much are tickets?

\$75

Is there a service charge? If so, will I have to pay the service charge if I buy the tickets day of show?

Yes. And no.

Is there an age limit or restriction? Do children need a ticket? What ages and up need a ticket? (e.g. children ages 12 and up)

No, Children under 6 are free

6-21 are \$25

21 and Up are \$75

Is there a way I can pay by phone? (List number for phone sales)

No

What do I need to pick up my tickets? (e.g. photo Id, confirmation number)

They're emailed

What time does Will Call open?

1pm

What time will you open the box office for walk up sales?

1pm

For day of show sales, do you take credit cards at the box office, or is it cash only?

Yes

Can you tell me what time each act/event will go on, approximately?

Is the event rain or shine?

Yes

What time do the gates open? 1pm for general admission, Noon for VIP

What time is the event over? 4pm

What kind of food will you be selling? We won't be selling , we will sample

Will there be alcohol for sale? We won't be selling, we will sample

Do the vendors take cash, or will I have to buy food/drink tickets? N/A

If someone else has paid for the tickets with a credit card, will they have to pick up the tickets for me? If not, will I need their credit card number or copy of their id, etc? All tickets are emailed

Is there a way I can check my bag or camera and pick it up after the show? No

What am I not allowed to bring? (Up to licensee, city has no restrictions. e.g. cameras, coolers, bottled water, professional lenses, etc.)

Guns, fire, bottled water

Can I bring my pets?
No

Am I allowed to come back in if I leave? Yes

Is their smoking allowed? (City answer, do not modify)

Per city code, smoking is allowed in designated areas only. There is no smoking in any of the restrooms, dressing rooms, or facilities.

Are there handicap/wheelchair seating or restrooms? (City answer, do not modify)

Yes, there are spaces marked for wheelchair only in the causeway between the upper and lower audience areas. There is an ADA compliant restroom on the audience left side of the house. There are also (at least) 2 handicap designated port-o-lets on site.

Are you on the bus route? (City answer, modify as desired)

Yes, Sunken Garden Theatre is on the No. 7 bus route. See <http://viainfo.net/> for more information.

Do you have bike racks outside? (City answer, modify as desired)

Yes, there are fixed bike racks in front of the theater entrance. Neither the City nor the licensee is responsible for lost or stolen items.

I want to be a vendor, who do I call? Culinaria Offices, 210-822-9555