Los Jardines
Goals and Strategies Report

October 2007

Prepared by the residents and surrounding stakeholders of the Los Jardines Neighborhood in partnership with the City of San Antonio Planning and Community Development Department

Based upon community input at two public Goal Setting and Strategizing Workshops held June 23 and July 28, 2007
Introduction

What is a Goals and Strategies Report?

A Goals and Strategies Report is a written document, based upon input from neighborhood residents who participate in a planning process that consists of two public meetings. At these workshops, issues are discussed, goals and priorities are developed, and strategies are established. A completed report may address future strategies for improving and/or maintaining housing stock, community facilities, and transportation networks in the neighborhood. In addition, the Report helps organize the community’s ideas into one document that can be shared with residents and community partners.

Once completed, the reports are distributed to the applicable City departments as well as the City Council person and the Mayor. Goals and Strategies Reports serve as a guide; however, they do not include a specific financial commitment by the City. A Goals and Strategies Report is a helpful introduction to the planning process and provides a strong preliminary foundation for any future planning efforts that may be undertaken.
Planning Process Summary

The planning process for the Los Jardines Goals and Strategies Report began with the selection of the Los Jardines Neighborhood Association’s application for planning services in summer 2005. During November 2006, a planning team was formed by neighborhood residents and community organizations to assist City staff with verifying land use and organizing the planning process. After several preliminary Planning Team meetings and signing a Memorandum of Understanding, two public meetings were held; June 23, 2007 and July 28, 2007, respectively, to generate the goals and strategies contained within this report. Subsequent Planning Team meetings were held in July, August and September 2007 to refine and edit the contents and design of the report. The document was finalized and approved for publication by the City of San Antonio Planning and Community Development Director in October 2007.

Brief Neighborhood History

The development of the area that today is defined as the Los Jardines Neighborhood was part of a larger subdivision plat that dates back to the early 1900's. On July 14, 1908, a request to subdivide the land into a farming community, consisting of approximately 32 farm blocks, was submitted by J. C. Clapton. On January 22, 1914, the land was replatted by Lady of the Lake Gardens Company into a subdivision bearing the same name as the company. This new subdivision had 22 blocks of at least 12 houses in the standard grid neighborhood pattern.

The name Los Jardines, translated from Spanish, means “the gardens.” The name most likely stems from the Lady of the Lake Gardens subdivision of 1914. Current residents remember the area as being named after the farms that were still in the area in the 1950’s.

The Los Jardines Neighborhood Association was initiated by neighbors and members of the Benitia Family Center through its project FLOR (Families Leading Others to Rebirth), a neighborhood outreach program. The boundaries are Old Hwy 90 W to the North, S. San Joaquin Road to the East, Castroville Road to the South, and Acme Road to the West. The northern boundary of the Los Jardines Neighborhood adjoins the southern limit of the Community Workers Council Neighborhood Association at Old Hwy 90. The Community Workers Council is an active association to the north, whose work has frequently overlapped boundaries in support of the Los Jardines Neighborhood.

One of the neighborhood’s most successful accomplishments is its active participation in the annual National Night Out celebration. The event is led by the Los Jardines Neighborhood Association, Benitia Family Center and Macedonia Community Development Corporation. Approximately 300 people attended this year’s celebration.
Maps Disclaimer

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Planning Area Boundary

As of the 2000 Census, the Los Jardines Neighborhood had a population of approximately 7,200. It is bordered by two corridors; Old US Hwy 90 W to the North and Castroville Road to the South. S. Acme Road is the neighborhood’s boundary to the West and S. San Joaquin to the East. The neighborhood falls entirely within District 6 and the representing Neighborhood Association is Los Jardines.

Cuellar Park and Community Center is located in the heart of the area along SW 36th Street and the neighborhood is home to several schools offering a mix of academic levels within the Edgewood Independent School District.

The Los Jardines neighborhood is adjacent to two other neighborhood associations, which presents an opportunity to coordinate community issues on a larger scale. The Community Workers Council Neighborhood Association is active to the north of the neighborhood boundary at Old US Hwy 90 and the Gardendale Neighborhood Association at Castroville Road to the South.
The list below is a snapshot of the goals of the neighborhood that were formulated throughout this planning process by Los Jardines Neighborhood residents, surrounding community stakeholders and the City of San Antonio Planning and Community Development Department. These broad, overarching goals have been prioritized by residents and Planning Team members based upon need and timeframe within which accomplishment is viable. In the subsequent sections of this report, strategies to meet these goals are identified.

1. **Infrastructure:** Improve existing infrastructure (streets, sidewalks, drainage, lighting) to enhance quality of life and safety for residents and property owners.

2. **Neighborhood Capacity and Participation:** Build partnerships with area neighborhood associations and other community organizations to promote a greater sense of community and strengthen resident capacity to make change within the area.

3. **Housing:** Maintain and improve the quality, variety and accessibility of the housing stock within the area for individuals of all ages and economic levels.

4. **Code Compliance and Public Safety:** Reduce code compliance violations in both residential and commercial areas, and improve the overall public safety and perception of the neighborhood.

5. **Economic Development:** Promote the redevelopment of existing commercial corridors and the development of new businesses that are compatible with the needs of the neighborhood.

6. **Community Facilities:** Explore options to expand or improve existing civic facilities (parks, community centers and libraries) to better meet the needs of area residents.
Neighborhood Strengths and Opportunities

The following list of Neighborhood Strengths and Opportunities are a compilation of resident and other stakeholder input from two public meetings held at the Macedonia Baptist Church on June 23, 2007 and at the Westside Education and Training Center on July 28, 2007.

Housing and Neighborhoods
- Quality of Life: Kind neighbors, longtime residents, established families, three generations living in one neighborhood, quiet
- Vacant lots provide places for growth
- Church going people are moving into Neighborhood
- Active Neighborhood Associations in area, including Los Jardines and Community Workers Council
- New gated elderly facility on SW 34th Street
- Big lots/plenty of room/space
- Large, mature trees in area
- City representatives working with citizens to ensure neighborhood concerns are a factor in zoning decisions

Economic and Business Development
- Many vacant lots that could be used for redevelopment
- Redevelopment possible on large vacant lots on Castroville Rd.
- Available land for commercial development (Walmart/Target size)
- New 99 Cent Store developed right outside of area
- Potential Redevelopment on Old US Hwy 90 and SW 36th Street
- Proximity to Las Palmas Shopping Center
- Proximity to new development along Hwy 151, including the Food Bank and Animal Care Facility

Public Infrastructure and Facilities
- Recent street improvements on SW 36th, SW 39th, SW 40th and Eldridge
- Castroville Rd. being resurfaced
- Phasing of street and drainage improvements along SW 35th and SW 40th
- Opportunity for more access points to/from both Hwy 151 and Hwy 90
- Several VIA bus routes cover the neighborhood - Good access
- Proximity to one library (Las Palmas)
- Cuellar Park in area
- Neighborhood access to major arterials / thoroughfares
Community Health, Education and Well-being

- University Family Health Center facility located on SW 36th St
- Community active, various and diverse Churches- Bethel, Parish of San Gabriel, Macedonia, Church of God/Seventh Day Adventist, United Methodist, and a new church “Igniting the Harvest”
- Community organizations in the area—Los Jardines Neighborhood Association, Macedonia CDC, Community Workers’ Council, Benitia Family Center, and Cuellar Community Center
- Able to walk to church
- Benitia Family Center offers community services such as adult education classes (ESL, GED, Citizenship), computer classes for adults and children and Project FLOR, a neighborhood outreach program
- Proximity to Coronado/Escobar Jr. High, Edgewood Fine Arts Academy, Wrenn Middle School, Henry B. Gonzalez Elementary, and Stafford Elementary
- New Stafford Elementary under construction
- New ACCD Continuing Education facility on Old Hwy 90 and SW 40th Street

Public Safety and Code Compliance

- Relatively safe (both day and night)
- Police activity at Wrenn Middle to combat graffiti
- Fire station on SW 36th St.
Mapping the Issues: Neighborhood Strengths and Opportunities

Based upon community input from public meetings on June 23 and July 28, 2007.
Neighborhood Weaknesses and Threats

The following list of Neighborhood Weaknesses and Threats are a compilation of resident and other stakeholder input from two public meetings held at the Macedonia Baptist Church on June 23, 2007 and at the Westside Education and Training Center on July 28, 2007.

**Housing and Neighborhoods**
- Children leaving the neighborhood to find jobs/housing
- Vacant Lots and houses not maintained
- Vacant land owned by City not maintained
- Recent zoning changes of Single-Family lots to Multi-family and other uses
- Lack of communication and coordination between neighborhood groups and citizens
- Lack of neighborhood participation and persistence
- Difficulty protecting single-family land uses from converting to commercial
- Residents at Jewett Circle Apartments on SW 34th St. isolated and not made aware of services available, such as VIA Metro Transit
- Multiple zoning categories (ex. Industrial) in neighborhood destroys streets – heavy trucks going in and out of the neighborhood

**Economic and Business Development**
- Too many bars, junk yards and car repair shops in area
- Old US Hwy 90 needs to be developed with more businesses that meet needs of neighborhood
- Limited quality and type of businesses in area
- Restaurants close by 3pm, particularly on Old Hwy 90- residents have to leave neighborhood to go out for dinner
- Business fronts not kept up along Old Hwy 90
- Most resident purchases made outside neighborhood – existing businesses do not meet community needs
- No local clothing stores
- Loud, unkempt construction sites with large piles of sand contribute to health concerns

**Public Infrastructure and Facilities**
- Rented properties may lack proper infrastructure, such as sewer
- Need a center turning lane on Old US Hwy 90
- From SW 34th/36th to Old US Hwy 90 streets are buckling and/or sinking (Street settled and uneven)
- Tyson St. is a “paper” street. Needs to be developed (connection to SW 40th St. is desired)
- Need street lighting along SW 36th
Neighborhood Weaknesses & Threats (continued)

- Repair/repaving/improvements needed on many streets, including Zulema, SW 41st, SW 40th and Durant
- Street improvements are not done comprehensively: adjacent streets can be in opposite states of repair.
- Speed bumps needed to calm traffic, particularly along SW 35th, SW 36th, and SW 40th
- Overgrown vegetation, not enough landscaping, and poor use of green space
- Traffic lights needed at the SW 34th and San Fernando and SW 34th and Old US Hwy 90 for safe pedestrian crossing
- No sidewalks on Old US HWY 90; Sidewalks need improvements, particularly on SW 42nd St
- Many sidewalks not ADA compliant as there are mailboxes and barbeque pits in the middle of the walk
- Drainage issues in whole area (especially by Macedonia Church, SW 40th St., Durant, Acuna and Muskogee St.)
- SW 42nd St. partial drainage problem
- Cuellar Park needs improvements, such as landscaping
- Lack of Parks and active recreational space west/southwest of SW 36th street
- Drug use and prostitution around SW 40th St.
- Crime, gangs, and graffiti in the area
- Need closer library

Community Health Education and Well-being

- Need new community center around Eldridge and SW 40th Street
- Overgrown vacant lots attract mosquito and rodent infestations

Public Safety and Code Compliance

- Unsafe, run-down properties near SW 34th and Castroville Rd.
- Need more traffic signs and traffic lights
- Need more safety patrol, an increased presence
- Stray animals making neighborhood un-walkable
- Graffiti in areas of the community (mostly Acme Rd., Old US Hwy. 90, W. Commerce, Eldridge and SW 41st St.)
- Need more code enforcement; more yard and alley upkeep
- Illegal dumping on other people’s lots, particularly on Tyson St.
- Junk cars, junk yards, poorly maintained auto repairs shops
- Notification not being received for brush pick up
Mapping the Issues: Neighborhood Weaknesses & Threats

Based upon community input from public meetings on June 23 and July 28, 2007.
Neighborhood Goals & Strategies

The ensuing strategies, agreed upon to accomplish the overarching neighborhood goals, were arrived at by neighborhood residents and City of San Antonio (COSA) Staff during the public workshop held on July 28, 2007 at the Westside Education and Training Center. The Planning Team reconvened in August and September to further refine the listed strategies.

GOAL 1: **Infrastructure:** Improve existing infrastructure (streets, sidewalks, drainage, lighting) to enhance quality of life and safety for residents and property owners.

- Monitor the **Infrastructure Management System**, a five year rolling program that identifies by district, projects and timelines for the maintenance of streets, drainage, sidewalks and traffic signals. The report can be found on the COSA Public Works website (for address, see Appendix D - Contact Information).
  - Create an inventory and prioritization of infrastructure needs and requested improvements (street repairs, sidewalks and drainage issues) not included on the Infrastructure Management System report and communicate those issues to the Councilperson and appropriate City Departments.
- Invite officials from the Street Maintenance Division of COSA Public Works to speak at neighborhood meetings regarding proper terminology to use when reporting items to 311 to help expedite prompt and appropriate action.
- Drainage: Continually monitor the City’s maintenance of drainage facilities to ensure that the current drainage system remains clean and unobstructed.
  - Maintain a regular dialogue with the community’s assigned Capital Projects Officer (CPO) and the City’s Storm Water Utility Watershed Team Engineer concerning any potential drainage projects in the area.
- Street lighting: Coordinate with Neighborhood Associations and Community Organizations to create and carry out a survey of the neighborhood to determine areas in need of street lighting.
  - Contact the Street Lighting representative in COSA Development Services to request information about requirements for additional streetlights and the process to follow if area qualifies.
- Sidewalks: Conduct a survey identifying new sidewalk and sidewalk repair needs within the community and prioritize these needs.
  - Coordinate with the City Council Representative and the Public Works Capital Project Officer (CPO) to see if projects identified are on the list of COSA sidewalk priorities.
- Intersection Safety: Report dangerous intersections and crossings by calling 311 and explore options available from Public Works to address intersection safety.
  - Maintain community log of dangerous intersections and crossings.
  - Coordinate with the COSA Public Works Department to educate the community concerning intersection issues and strategies to enhance the safety of intersections for motorists, pedestrians, and bicyclists.
  - Request Public Works representative to provide options available such as yield signs, stop signs, or traffic lights to make streets safer.
Neighborhood Goals & Strategies

GOAL 2: **Neighborhood Capacity and Participation**: Build partnerships with area neighborhood associations and other community organizations to promote a greater sense of community and strengthen resident capacity to make change within the area.

**Strengthen Neighborhood Partnerships and Sense of Community:**
- Designate a liaison from the Los Jardines Neighborhood Association to adjacent Neighborhood Associations to build stronger relationships and to dialogue about concerns that cross association boundaries.
- Designate a location and search funding sources for a gateway sign or monument that identifies the neighborhood and welcomes residents and visitors.
  ◊ Speak with the District representative and the United Way about possible funding opportunities.
- Establish regular strategizing meetings with representatives from the various organizations within the neighborhood and surrounding areas including: the Los Jardines Neighborhood Association, Benitia Family Center, Macedonia Community Development Corporation, Community Workers Council, PTA’s and local churches.
- Identify and compile contact information on all area community based groups that work toward the well-being of the neighborhood and keep a copy at a centralized location.
- Identify opportunities that exist for organizing and implementing community and neighborhood activities designed to provide interaction between neighborhoods, for example: National Night Out, neighborhood block party, quarterly neighborhood flea market, etc.

**Increase Resident Participation and Capacity:**
- Commit each active Neighborhood Association member to inviting a neighbor to the next association meeting as a strategy to increase overall membership and knowledge about the work of the Neighborhood Association.
- Form an Advertising Committee within the Neighborhood Association charged with promoting neighborhood meetings by posting flyers, sending mailers, contacting residents and local business owners, and exploring opportunities to publish meeting notices in local papers, including church bulletins.
- Exhibit more consistent resident/organizational participation in public decision-making processes by designating an individual to monitor various websites and agendas for issues relevant to the neighborhood and ensure attendance by a Los Jardines representative.
- Work toward the self-sustainment of the Los Jardines Neighborhood Association by organizing fundraisers, raffles, picnics or by requesting nominal member dues.
- Explore leadership training opportunities for community residents to build capacity within the planning area.

GOAL 3: **Housing**: Maintain and improve the quality, variety and accessibility of the housing stock within the area for individuals of all ages and economic levels.

- Initiate an effort to encourage long-term residents to maintain and enhance the quality of the housing stock by making small enhancements to their properties such as landscaping, yard grooming or basic painting.
- Establish neighbor-to-neighbor help program to provide assistance to homeowners unable to comply with Code Compliance requirements due to advanced age and/or financial hardships.
Neighborhood Goals & Strategies

- Research the Owner-Occupied and Rental Rehabilitation programs through the COSA Housing and Neighborhood Services Department and distribute information at community meetings.
  ◊ Invite a representative from Housing and Neighborhood Services to discuss program in further detail.
- Support appropriate in-fill housing and rehabilitation by researching programs and organizations that can assist with infill development.
  ◊ Invite a representative from the COSA Department of Grants Management and Administration to provide details about the CDBG (Community Development Block Grant) and HOME Entitlement Grant programs.
  ◊ Meet with affordable housing providers, for example; Macedonia Community Development Corporation and National Housing Services to brainstorm strategies for home rehabilitation or reconstruction.
- Reduce occurrences of commercial encroachment into residential areas.
  ◊ Ensure that Neighborhood Associations address notifications from the City for zoning changes and disperse information to residents as appropriate.
- Identify owners of vacant property that is in disrepair and hold them accountable for maintenance.
  ◊ Write or personally contact the owners to encourage them to upgrade their property or encourage the selling of the property to someone willing to make improvements.

GOAL 4: Code Compliance and Public Safety: Reduce code compliance violations in both residential and commercial areas, and improve the overall public safety and perception of the neighborhood.

Neighborhood Safety:
- Continue to promote the neighborhood watch system, increase participation in the Cellular on Patrol Program, and maintain close contact with area SAFFE officer to proactively address neighborhood safety.
  ◊ Contact SAFFE officer about applying for Cellular-on-Patrol signs to be posted within the neighborhood.
- Traffic Concerns: Organize volunteers to identify/inventory areas with traffic problems and traffic related safety issues; explore available City programs to help study and resolve traffic related issues.
  ◊ Request accident data for all areas (contact SAFFE officer) and analyze data to identify problem areas.
  ◊ Research requirements for speed humps, stop signs, etc. through the COSA Public Works Department, Neighborhood Traffic Engineering Section.
- Pest Control: Work with Metro Health and Mosquito and Rodent Control Program Staff to address the abundance of mosquitoes and rodents prevalent in overgrown vacant lots.
- Stray Animals: Contact the COSA Animal Care Services Department or the Spay/Neuter Animal Program (SNAP) for advice about controlling the stray animal population in the neighborhood.

Neighborhood Appearance/Code Compliance:
- Invite Code Compliance to community organization meetings to provide information about what constitutes a code violation, how the citation process works and how to resolve applicable conflicts.
- Apply to the COSA Housing and Neighborhood Services Department for a Neighborhood Sweep for a portion of the Los Jardines Neighborhood.
Neighborhood Goals & Strategies

- Work with Keep San Antonio Beautiful, Inc. and other City Departments to promote community clean-up and recycling days several times a year.
  ◊ Reserve a garbage truck from COSA Environmental Services Department/Keep San Antonio Beautiful’s Dial-A-Trailer Program for the clean-up so people can dispose of unwanted items and trash such as old sofas, brush and tires.
- Establish neighbor-to-neighbor help program to provide assistance to homeowners unable to comply with Code Compliance requirements due to advanced age and/or financial hardships.
- Graffiti: Organize community efforts to monitor graffiti vandalism and tagging activity.
  ◊ Encourage residents and business owners to immediately report all incidents of tagging by calling 311.
  ◊ Work with SAFFE officers, Good Neighbor (Neighborhood Watch) groups, and Cellular on Patrol (COP) to increase surveillance of areas that are frequent targets of tagging.
  ◊ Work with COSA Environmental Services to organize paint-outs with community groups.
  ◊ Encourage business owners and residents to keep vandalism-prone areas well lit and to plant trees or other greenery near walls plagued with tagging.
  ◊ Set meeting with Councilperson to discuss a long-term strategy to combat tagging and other vandalism.

GOAL 5: Economic Development: Promote the redevelopment of existing commercial corridors and the development of new businesses that are compatible with the needs of the neighborhood.

- Form a development committee within the Neighborhood Association to build relationships with local business owners and to get them involved with relevant Association goals.
- Conduct a survey and create an inventory of community wants and needs for new businesses and amenities (via churches, newsletters, door-to-door).
- Work with the COSA Economic Development Department to increase awareness and understanding of small business services such as training or low-interest loans for start-up businesses.
- Identify and create an inventory of existing vacant commercial/residential properties within the area for the purpose of pursuing and promoting infill, redevelopment and adaptive re-use.
- Develop a working relationship with local Chambers of Commerce and the newly established Westside Development Corporation.
- Encourage commercial property owners to invest in landscaping to improve neighborhood visual appeal.
- Refer to the Castroville Road Corridor Special Study produced in December 2001 by the City of San Antonio in partnership with the Edgewood Community Development Corporation, for specifics regarding commercial redevelopment along Castroville Rd.
- Investigate the possibility of applying to the COSA Housing and Neighborhood Services Department for a Neighborhood Commercial Revitalization (NCR) designation along Castroville Rd.
  ◊ Discuss support and partnership opportunities with the WDC.
GOAL 6: Community Facilities: Explore options to expand or improve existing civic facilities (parks, community centers and libraries) to better meet the needs of area residents.

- Parks: Evaluate existing park facilities as they relate to the desired amenities of the neighborhood.
  - Through Neighborhood Association and community organization meetings and mailings, survey residents concerning their desired amenities and upgrades for existing park facilities.
  - Compare the desired amenities with the proposed (but non-funded) upgrades in the Parks & Recreation System Strategic Plan 2006 – 2016 (for address, see Appendix D - Contact Information).
  - For additional park space, coordinate with Councilperson to discuss the inclusion of funding for parks in the next bond issue.
  - Inquire with the COSA Parks & Recreation, Projects Division regarding other funding sources for parks such as the Community Development Block Grant (CDBG) from the federal government.

- Community Center: Inventory vacant or underutilized structures that could be converted into a community center and explore potential funding sources. Discuss location options and funding possibilities with Councilperson.

- Library: Explore the possibility of making the Edgewood Fine Arts Academy Library a public library outside of regular school hours.
  - Work with the City Councilperson, the COSA Intergovernmental Relations Division of External Relations, the San Antonio Public Library System and EISD to develop an agreement that allows for the use of the school library as a public library during non-school hours.
Appendices

Appendix A: Neighborhood Aerial View - 2006 Imagery

Appendix B: Existing Land Use

Appendix C: Neighborhood Demographics

Appendix D: Contact Information
Appendix B - Existing Land Use
### Appendix C - Neighborhood Demographics

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| EDUCATION ATTAINMENT | POPULATION 25 YRS + | LESS THAN 12th GRADE | 2,279 | 53.8% | 173,563 | 24.9% |
|                      | HIGH SCHOOL DIPLOMA | 1,078 | 25.4% | 168,209 | 24.2% |
|                      | SOME COLLEGE       | 691   | 16.3% | 203,570 | 29.2% |
|                      | BACHELOR'S DEGREE  | 103   | 2.4%  | 95,761  | 13.8% |

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<td>46.1%</td>
<td>105,079</td>
<td>25.9%</td>
</tr>
<tr>
<td>$20,000 TO $39,999</td>
<td>577</td>
<td>27.1%</td>
<td>116,242</td>
<td>28.6%</td>
</tr>
<tr>
<td>$40,000 TO $59,999</td>
<td>273</td>
<td>12.8%</td>
<td>79,878</td>
<td>19.7%</td>
</tr>
<tr>
<td>$60,000 OR MORE</td>
<td>298</td>
<td>14.0%</td>
<td>104,688</td>
<td>25.8%</td>
</tr>
</tbody>
</table>

**Source:** 2000 CENSUS OF POPULATION AND HOUSING FOR CENSUS TRACT 1711 BLOCK GROUPS 1, 2, & 3 AND CENSUS TRACT 1715 BLOCK GROUPS 3 & 4. PREPARED BY SAN ANTONIO PLANNING AND COMMUNITY DEVELOPMENT DEPARTMENT, GEOGRAPHIC INFORMATION SYSTEMS DIVISION, APRIL 2007
Appendix D - Contact Information

The following is a quick reference of City of San Antonio (COSA) Departments, Programs and Community Organizations mentioned in this Report and/or that serve the Los Jardines Neighborhood. General COSA information can also be found at: www.sanantonio.gov

City Customer Service:  311
City Planning and Community Development Department: 207-7873

Alamo Community College
733-2000

Benitia Family Center
433-9300
http://www.benitia.org

Centers for Work and Family
432-4305

City of San Antonio - Animal Care Services
207-6650

City of San Antonio - Code Compliance
207-8200
⇒ Register a Complaint: 311

City of San Antonio - Community Initiatives
207-8190

City of San Antonio - Cultural Affairs
222-2787

City of San Antonio - Development Services
207-1111
⇒ Planning & Zoning Commission Agendas:
http://www.sanantonio.gov/dsd/business.asp

City of San Antonio - Economic Development
207-8080
⇒ Small Business First Point - 207-3900

City of San Antonio - Environmental Services
207-6440

City Department of Housing and Grants Management
207-6600

City of San Antonio - Housing & Neighborhood Services
207-5400
⇒ Neighborhood Sweeps - 207-7881
http://www.sanantonio.gov/nad/sweeps.asp
⇒ Community Toolshed

City of San Antonio – Libraries
207-2500
⇒ Las Palmas Library - 434-6394
515 Castroville Rd.

City of San Antonio - Parks and Recreation
207-8297
⇒ Parks Capital Projects System Strategic Plan 2006 - 2016
http://www.sanantonio.gov/sapar/systemplan0616.asp
⇒ Parks - Las Palmas Service Center - 207-6545
803 Castroville Rd, Suite 132
⇒ Cuellar Park and Community Center - 207-7275
http://www.sanantonio.gov/sapar/cuellarpark.asp

City of San Antonio - Public Works
207-8068
⇒ Neighborhood Traffic Engineering (speed humps, traffic studies, etc):
207-2075
http://www.sanantonio.gov/publicworks/trafeng/neighborhood.asp
⇒ Infrastructure Maintenance Program
http://www.sanantonio.gov/publicworks/imp/Rolling5YrIMP.asp

The following is a quick reference of City of San Antonio (COSA) Departments, Programs and Community Organizations mentioned in this Report and/or that serve the Los Jardines Neighborhood. General COSA information can also be found at: www.sanantonio.gov
Appendix D - Contact Information

Community Workers Council  
435-9907

CPS Energy  
General 353-2222

Edgewood ISD  
⇒ District Office - 444-4500  
http://www.eisd.net  
⇒ Police Services Dept. - 444-8209

Hispanic Chamber of Commerce  
225-0462  
http://www.sahcc.org/

Keep San Antonio Beautiful, Inc, (KSAB)  
207-6460  
http://www.sanantonio.gov/enviro/

Los Jardines Neighborhood Association  
454-6205

Macedonia Community Development Corporation  
436-8222  
www.macedoniacdc.com

Neighborhood Resource Center  
735-0586  
http://www.nrc-sa.org

Our Lady of the Lake University  
434-6711  
http://www.ollusa.edu

Police  
Non-Emergency 207-7273  
⇒ SAFFE Officer - 207-7566  
⇒ Westside Substation - 207-7420  
http://www.sanantonio.gov/sapd/COPPS.asp

St. Mary’s University  
436-3011  
http://www.stmarytx.edu/

St. Philip’s College SW  
531-3200  
http://www.accd.edu/spc/

San Antonio Housing Authority (SAHA)  
477-6133

Spay/Neuter Animal Program (SNAP)  
673-7722

United Way  
352-7000

University of Texas, San Antonio (UTSA)  
458-4011  
www.utsa.edu

UTSA Small Business Development  
800-689-1912

VIA Metropolitan Transit  
362-2000  
http://www.viainfo.net/

Westside Chamber of Commerce  
541-8880

Westside Education & Training Center (ACCD)  
431-7111

Westside Development Corporation (WDC)  
207-8204  
http://www.sanantonio.gov/edd/collaboration/wdc/wdc_index.asp
Dear Neighbors:

Congratulations! Over the past several months, dedicated residents and stakeholders from the Los Jardines Neighborhood committed evenings and weekends to develop and complete this Goals and Strategies Report. A Goals and Strategies Report, based upon resident participation, provides a snapshot of neighborhood needs and identifies potential strategies to accomplish those needs. Planning and Community Development Department staff coordinated with residents from the Los Jardines Neighborhood and surrounding areas to brainstorm and identify goals and strategies to improve current area conditions as well as to lay the groundwork for future planning efforts.

As part of the Goals and Strategies Report process, public workshops were held on June 23, 2007 at the Macedonia Baptist Church and July 28, 2007 at the Westside Education and Training Center. At the workshops, neighbors identified the top three area goals as: (1) improving infrastructure within the neighborhood; (2) increasing neighborhood capacity, participation and community partnerships; and (3) maintaining and improving the area housing stock.

The City cannot improve neighborhoods alone. Today, neighborhoods must partner with diverse stakeholders including schools, businesses, non-profit agencies, religious organizations, and other community institutions to make a positive impact. Although there is no funding attached to this Report, the process functions as a catalyst to energize and focus the community toward accomplishing its goals.

The Los Jardines Goals and Strategies report will be distributed to appropriate City departments, as well as to District 6 Councilwoman Delicia Herrera and to Mayor Phil Hardberger. As Planning and Community Development Director for the City of San Antonio, I applaud your efforts and commitment. Thank you for making our neighborhoods a better and safer place to live.

Sincerely,

[Signature]

Emil R. Moncivais, Director, FAICP, AIA, CNU
Planning and Community Development Department