

## SCORE GRADING INFORMATION

### PREVENTABLE COLLISIONS

Points are awarded for reducing the # of preventable vehicle collisions at or below department goal.

=< Goal = 30 Points  
 Up to 10% over Goal = 20 Points  
 11% - 25% over Goal = 15 Points  
 26% - 50% over Goal = 10 Points  
 No change from PY = 5 Points  
 > 50% over Goal = 0 Points

### PREVENTABLE INJURIES

Points are awarded for reducing the # of Workers' Comp preventable injuries at or below department goal.

=< Goal = 30 Points  
 Up to 10% over Goal = 20 Points  
 11% - 25% over Goal = 15 Points  
 26% - 50% over Goal = 10 Points  
 No change from PY = 5 Points  
 > 50% over Goal = 0 Points

### PREVENTABLE COSTS

Points are awarded for reducing current FY Workers' Comp cost at or below department goal.  
 Goal = Preventable Goal x 3 Year Average Claims Cost.

=< Goal = 20 Points  
 Up to 10% over Goal = 15 Points  
 11% - 25% over Goal = 10 Points  
 26% - 50% over Goal = 5 Points  
 > 50% over Goal = 0 Points

### FACILITY INSPECTION CORRECTIONS

Points are awarded for making corrections or taking the proper steps within 14 days of notification.

Number of inspection findings corrected / Number of inspection findings = % of findings corrected.

0 Findings = 10 Points  
 > 95% = 10 Points  
 > 75% = 9 Points  
 > 50% = 8 Points  
 > 45% = 5 Points  
 Below 45% = 0 Points

### SAFETY TRAINING

Points are awarded based on number of FTE's completing a minimum of one (1) safety related training session.

Number of FTE's trained / Number of Department FTE's = % of FTE's trained.

>= 90% = 10 Points

80-89% = 9 Points  
 60-69% = 7 Points  
 40-49% = 5 Points  
 20-29% = 3 Points  
 1-9% = 1 Point

70-79% = 8 Points  
 50-59% = 6 Points  
 30-39% = 4 Points  
 10-19% = 2 points  
 0 = 0 Point

Fiscal Year	2017 Actual	2018 Actual	2019 Actual	2020 Goal
Preventable Vehicle Collision	508	456	372	273
Preventable Workers' Comp Injuries	309	154	146	107
Preventable Workers' Comp Cost	\$1.25M	\$447K	\$449K	\$475K

## Office of Risk Management Awards & Recognition

### Concerned Organization Award

World Safety Organization

*For excellence in enhancing safety awareness and actively contributing to the protection of people, property, and resources through innovative programs.*

### National Risk Management Outstanding Achievement Award

National Public Risk Management Association (PRIMA)

*In recognition for "An Innovative Approach to Risk Management"*

### Risk Management Program Achievement Award

Texas Public Risk Management Association (PRIMA)

*In recognition of a successful risk management program which promotes the value of risk management to public entities*

### Our Driving Concern Texas Employer Traffic Safety Award

The National Safety Council & Texas Department of Transportation

*In recognition of the City's outstanding commitment to keeping its employees safe on Texas roads*

### Defensive Driving Remarkable Results Award

National Safety Council (NSC)

*In recognition of the City's leadership in developing safer drivers through NSC's defensive driving program*

**Ben Gorzell, CPA**  
 Chief Financial Officer

**Debra Ojo, MPA**  
 Director, Office of Risk Management  
 207-2045

**Jodie Brown, CSP**  
 Safety Administrator, Office of Risk Management  
 207-7330



CITY OF SAN ANTONIO  
**OFFICE OF RISK MANAGEMENT**

excellence in all we do  
**COREValues**  
 Teamwork • Integrity • Innovation • Professionalism

# CITY OF SAN ANTONIO

## SAFETY BALANCED SCORECARD

FY 2020  
 Quarter 1



OFFICE OF RISK MANAGEMENT  
 City Tower  
 100 W. Houston Street, Suite 1800  
 San Antonio, TX 78205



**City of San Antonio**  
**FY 2020 - Safety Balanced Scorecard**  
**(October 2019 - September 2020)**

Department	Preventable Vehicle Collisions (30 Points)					Workers' Comp Preventable Injuries (30 Points)					Workers' Comp Preventable Costs (20 Points)				Facility Inspection Corrections (10 Points)					Safety Training (10 Points)		FY2020 Total Points	EPE Rating
	FY2016 Bench-mark	FY2019 Prev Collisions	FY2020 Dept Goal	Preventable Collisions	Collision Points	FY2016 Bench-mark	FY2019 Prev Injuries	FY2020 Prev Dept Goal	Preventable Injuries	Injury Points	3 Year Average Claim Cost	FY2020 Dept Goal	Cost of Preventable Claims (YTD)	Claim Cost Points	FY2020 Inspections Conducted	Total Findings	Findings Corrected	% Corrected	Inspection Points	# FTE's Trained	Training Points		
				YTD					YTD														
Animal Care Services	7	9	7	3	30	14	6	5	0	30	1,189	5,944	0	20	4	5	3	60%	8	68	6	94	4
Arts & Culture	0	0	0	0	30	0	0	0	0	30	0	500	0	20	1	0	0	100%	10	11	6	96	4
Aviation	7	12	7	2	30	19	2	1	1	30	3,814	3,814	517	20	6	0	0	100%	10	261	7	97	4
Building & Equipment Services	4	1	0	0	30	18	3	2	1	30	4,805	9,610	548	20	13	4	4	100%	10	158	10	100	4
Center City Development & Operations	2	1	0	0	30	4	2	1	1	30	3,681	3,681	2,384	20	1	2	2	100%	10	86	7	97	4
City Auditor	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	10	5	95	4
City Clerk	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	17	6	96	4
Convention & Sports Facilities	0	1	0	0	30	30	11	8	0	30	5,265	42,118	0	20	9	8	8	100%	10	224	7	97	4
Customer Service and 311	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	6	2	92	4
Department of Human Services	3	0	0	0	30	12	3	2	2	30	3,277	6,553	1,071	20	4	0	0	100%	10	267	9	99	4
Development Services	12	12	9	2	30	4	1	0	0	30	2,558	500	0	20	1	2	2	100%	10	202	5	95	4
Economic Development	0	0	0	0	30	0	0	0	0	30	0	500	0	20	1	1	0	0%	0	10	3	83	3
Finance	0	0	0	0	30	2	2	1	0	30	2,480	2,480	0	20	1	3	1	33%	0	68	6	86	3
Government & Public Affairs	0	0	0	0	30	3	2	1	0	30	2,595	2,595	0	20	0	0	0	100%	10	13	4	94	4
Human Resources	0	0	0	0	30	1	0	0	1	0	3,081	3,081	384	20	1	0	0	100%	10	61	3	63	1
ITSD	0	1	0	0	30	3	0	0	1	0	2,209	2,209	1,089	20	2	5	5	100%	10	10	1	61	1
Library	0	0	0	0	30	18	2	1	0	30	4,418	4,418	0	20	8	6	6	100%	10	474	10	100	4
Metro Health	4	0	0	0	30	23	5	4	1	30	2,320	9,280	0	20	7	7	7	100%	10	290	8	98	4
Municipal Court	0	0	0	0	30	10	0	0	0	30	2,138	2,138	0	20	1	0	0	100%	10	98	7	97	4
Neighborhood and Housing Services	0	0	0	0	30	0	0	0	0	30	0	500	0	20	1	0	0	100%	10	40	6	96	4
Office of City Attorney	0	0	0	0	30	1	0	0	0	30	2,136	500	0	20	1	1	0	0%	0	36	5	85	3
Office of City Council & Mayor's Office	0	0	0	0	30	0	0	0	0	30	546	500	0	20	2	0	0	100%	10	5	4	94	4
Office of City Manager	0	0	0	0	30	0	0	0	0	30	521	521	0	20	0	0	0	100%	10	4	3	93	4
Office of Equity	0	0	0	0	30	0	0	0	0	30	0	500	0	20	1	2	2	100%	10	1	3	93	4
Office of Historic Preservation	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	6	4	94	4
Office of Innovation	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	6	8	98	4
Office of Management and Budget	0	0	0	0	30	0	0	0	0	30	1,086	1,086	0	20	0	0	0	100%	10	10	6	96	4
Office of Risk Management	0	0	0	0	30	0	0	0	0	30	324	500	0	20	0	0	0	100%	10	17	8	98	4
Office of Sustainability	0	0	0	0	30	0	0	0	0	30	0	500	0	20	1	2	2	100%	10	3	4	94	4
Parks and Recreation	25	31	23	7	30	57	10	8	6	30	4,038	32,302	2,575	20	11	60	44	73%	8	275	5	93	4
Planning	0	0	0	0	30	0	0	0	0	30	457	500	0	20	1	0	0	100%	10	15	7	97	4
Pre K 4 SA	0	0	0	0	30	22	17	13	2	30	2,817	36,619	726	20	1	9	9	100%	10	159	5	95	4
Solid Waste Management	127	67	50	6	30	22	20	15	0	30	5,337	80,055	0	20	19	9	9	100%	10	667	10	100	4
TCl	60	39	29	15	30	28	15	11	1	30	3,409	37,499	586	20	18	21	21	100%	10	545	7	97	4
World Heritage	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	2	6	96	4
<b>Civilian</b>	<b>251</b>	<b>174</b>	<b>125</b>	<b>35</b>	<b>30</b>	<b>291</b>	<b>101</b>	<b>73</b>	<b>17</b>	<b>28</b>		<b>294,003</b>	<b>9,880</b>	<b>20</b>	<b>116</b>	<b>147</b>	<b>125</b>	<b>85%</b>	<b>9</b>	<b>4,125</b>	<b>6</b>	<b>93</b>	<b>4</b>
Fire	64	55	41	12	30	183	19	14	6	30	6,300	88,200	3,771	20	15	31	27	87%	9	1,711	10	99	4
Police	146	143	107	33	30	167	26	20	2	30	4,626	92,525	1,233	20	1	0	0	100%	10	1,337	5	95	4
<b>Uniform</b>	<b>210</b>	<b>198</b>	<b>148</b>	<b>45</b>	<b>30</b>	<b>350</b>	<b>45</b>	<b>34</b>	<b>8</b>	<b>30</b>		<b>180,726</b>	<b>5,004</b>	<b>20</b>	<b>16</b>	<b>31</b>	<b>27</b>	<b>87%</b>	<b>9</b>	<b>3,048</b>	<b>8</b>	<b>97</b>	<b>4</b>
<b>FY2020 City Average</b>	<b>461</b>	<b>372</b>	<b>273</b>	<b>80</b>	<b>30</b>	<b>641</b>	<b>146</b>	<b>107</b>	<b>25</b>	<b>28</b>		<b>474,729</b>	<b>14,884</b>	<b>20</b>	<b>132</b>	<b>178</b>	<b>152</b>	<b>85%</b>	<b>9</b>	<b>7,173</b>	<b>6</b>	<b>93</b>	<b>4</b>

2/14/2020

Total points equate to a final EPE Rating			
Outstanding 90-100 = 4	Exceeds Expectations 80-89 = 3	Achieves Expectations 70-79 = 2	Improvement Needed 0-69 = 1