

## SCORE GRADING INFORMATION

PREVENTABLE COLLISIONS	PREVENTABLE INJURIES
Points are awarded for reducing the # of preventable vehicle collisions at or below department goal.	Points are awarded for reducing the # of Workers' Comp preventable injuries at or below department goal.
=< Goal = 30 Points Up to 10% over Goal = 20 Points 11% - 25% over Goal = 15 Points 26% - 50% over Goal = 10 Points No change from PY = 5 Points > 50% over Goal = 0 Points	=< Goal = 30 Points Up to 10% over Goal = 20 Points 11% - 25% over Goal = 15 Points 26% - 50% over Goal = 10 Points No change from PY = 5 Points > 50% over Goal = 0 Points
PREVENTABLE COSTS	FACILITY INSPECTION CORRECTIONS
Points are awarded for reducing current FY Workers' Comp cost at or below department goal. Goal = Preventable Goal x 3 Year Average Claims Cost.	Points are awarded for making corrections or taking the proper steps within 14 days of notification. Number of inspection findings corrected / Number of inspection findings = % of findings corrected.
=< Goal = 20 Points Up to 10% over Goal = 15 Points 11% - 25% over Goal = 10 Points 26% - 50% over Goal = 5 Points > 50% over Goal = 0 Points	0 Findings = 10 Points > 95% = 10 Points > 75% = 9 Points > 50% = 8 Points > 45% = 5 Points Below 45% = 0 Points
SAFETY TRAINING	
Points are awarded based on number of FTE's completing a minimum of one (1) safety related training session. Number of FTE's trained / Number of Department FTE's = % of FTE's trained.	
>= 90% = 10 Points 80-89% = 9 Points 60-69% = 7 Points 40-49% = 5 Points 20-29% = 3 Points 1-9% = 1 Point	

Fiscal Year	2017 Actual	2018 Actual	2019 Actual	2020 Goal
Preventable Vehicle Collision	508	456	372	273
Preventable Workers' Comp Injuries	309	154	146	107
Preventable Workers' Comp Cost	\$1.25M	\$447K	\$449K	\$475K

## Office of Risk Management Awards & Recognition

### Concerned Organization Award

World Safety Organization  
For excellence in enhancing safety awareness and actively contributing to the protection of people, property, and resources through innovative programs.

### National Risk Management Outstanding Achievement Award

National Public Risk Management Association (PRIMA)  
In recognition for "An Innovative Approach to Risk Management"

### Risk Management Program Achievement Award

Texas Public Risk Management Association (PRIMA)  
In recognition of a successful risk management program which promotes the value of risk management to public entities

### Our Driving Concern Texas Employer Traffic Safety Award

The National Safety Council & Texas Department of Transportation  
In recognition of the City's outstanding commitment to keeping its employees safe on Texas roads

### Defensive Driving Remarkable Results Award

National Safety Council (NSC)  
In recognition of the City's leadership in developing safer drivers through NSC's defensive driving program

**Ben Gorzell, CPA**  
Chief Financial Officer

**Debra Ojo, MPA**  
Director, Office of Risk Management  
207-2045

**Jodie Brown, CSP**  
Safety Administrator, Office of Risk Management  
207-7330



CITY OF SAN ANTONIO  
**OFFICE OF RISK MANAGEMENT**

excellence in all we do  
**COREValues**  
Teamwork • Integrity • Innovation • Professionalism

# CITY OF SAN ANTONIO

## SAFETY BALANCED SCORECARD FY 2020



OFFICE OF RISK MANAGEMENT  
City Tower  
100 W. Houston Street, Suite 1800  
San Antonio, TX 78205



**City of San Antonio**  
**FY 2020 - Safety Balanced Scorecard**  
**(October 2019 - September 2020)**

Department	Preventable Vehicle Collisions (30 Points)					Workers' Comp Preventable Injuries (30 Points)					Workers' Comp Preventable Costs (20 Points)				Facility Inspection Corrections (10 Points)					Safety Training (10 Points)		FY2020 Total Points	EPE Rating
	FY2016 Bench-mark	FY2019 Prev Collisions	FY2020 Dept Goal	Preventable Collisions	Collision Points	FY2016 Bench-mark	FY2019 Prev Injuries	FY2020 Prev Dept Goal	Preventable Injuries	Injury Points	3 Year Average Claim Cost	FY2020 Dept Goal	Cost of Preventable Claims (YTD)	Claim Cost Points	FY2020 Inspections Conducted	Total Findings	Findings Corrected	% Corrected	Inspection Points	# FTE's Trained	Training Points		
				YTD					YTD														
Animal Care Services	7	9	7	0	30	14	6	5	0	30	1,189	5,944	0	20	0	0	0	100%	10	0	0	90	4
Arts & Culture	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	0	0	90	4
Aviation	7	12	7	0	30	19	2	1	0	30	3,814	3,814	0	20	0	0	0	100%	10	0	0	90	4
Building & Equipment Services	4	1	0	0	30	18	3	2	0	30	4,805	9,610	0	20	0	0	0	100%	10	0	0	90	4
Center City Development & Operations	2	1	0	0	30	4	2	1	0	30	3,681	3,681	0	20	0	0	0	100%	10	0	0	90	4
City Auditor	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	0	0	90	4
City Clerk	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	0	0	90	4
Convention & Sports Facilities	0	1	0	0	30	30	11	8	0	30	5,265	42,118	0	20	0	0	0	100%	10	0	0	90	4
Customer Service and 311	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	0	0	90	4
Department of Human Services	3	0	0	0	30	12	3	2	0	30	3,277	6,553	0	20	0	0	0	100%	10	0	0	90	4
Development Services	12	12	9	0	30	4	1	0	0	30	2,558	500	0	20	0	0	0	100%	10	0	0	90	4
Economic Development	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	0	0	90	4
Finance	0	0	0	0	30	2	2	1	0	30	2,480	2,480	0	20	0	0	0	100%	10	0	0	90	4
Government & Public Affairs	0	0	0	0	30	3	2	1	0	30	2,595	2,595	0	20	0	0	0	100%	10	0	0	90	4
Human Resources	0	0	0	0	30	1	0	0	0	30	3,081	3,081	0	20	0	0	0	100%	10	0	0	90	4
ITSD	0	1	0	0	30	3	0	0	0	30	2,209	2,209	0	20	0	0	0	100%	10	0	0	90	4
Library	0	0	0	0	30	18	2	1	0	30	4,418	4,418	0	20	0	0	0	100%	10	0	0	90	4
Metro Health	4	0	0	0	30	23	5	4	0	30	2,320	9,280	0	20	0	0	0	100%	10	0	0	90	4
Municipal Court	0	0	0	0	30	10	0	0	0	30	2,138	2,138	0	20	0	0	0	100%	10	0	0	90	4
Neighborhood and Housing Services	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	0	0	90	4
Office of City Attorney	0	0	0	0	30	1	0	0	0	30	2,136	500	0	20	0	0	0	100%	10	0	0	90	4
Office of City Council & Mayor's Office	0	0	0	0	30	0	0	0	0	30	546	500	0	20	0	0	0	100%	10	0	0	90	4
Office of City Manager	0	0	0	0	30	0	0	0	0	30	521	521	0	20	0	0	0	100%	10	0	0	90	4
Office of Equity	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	0	0	90	4
Office of Historic Preservation	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	0	0	90	4
Office of Innovation	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	0	0	90	4
Office of Management and Budget	0	0	0	0	30	0	0	0	0	30	1,086	1,086	0	20	0	0	0	100%	10	0	0	90	4
Office of Risk Management	0	0	0	0	30	0	0	0	0	30	324	500	0	20	0	0	0	100%	10	0	0	90	4
Office of Sustainability	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	0	0	90	4
Parks and Recreation	25	31	23	0	30	57	10	8	0	30	4,038	32,302	0	20	0	0	0	100%	10	0	0	90	4
Planning	0	0	0	0	30	0	0	0	0	30	457	500	0	20	0	0	0	100%	10	0	0	90	4
Pre K 4 SA	0	0	0	0	30	22	17	13	0	30	2,817	36,619	0	20	0	0	0	100%	10	0	0	90	4
Solid Waste Management	127	67	50	0	30	22	20	15	0	30	5,337	80,055	0	20	0	0	0	100%	10	0	0	90	4
TCl	60	39	29	0	30	28	15	11	0	30	3,409	37,499	0	20	0	0	0	100%	10	0	0	90	4
World Heritage	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	0	0	90	4
<b>Civilian</b>	<b>251</b>	<b>174</b>	<b>125</b>	<b>0</b>	<b>30</b>	<b>291</b>	<b>101</b>	<b>73</b>	<b>0</b>	<b>30</b>		<b>294,003</b>	<b>0</b>	<b>20</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>100%</b>	<b>10</b>	<b>0</b>	<b>0</b>	<b>90</b>	<b>4</b>
Fire	64	55	41	0	30	183	19	14	0	30	6,300	88,200	0	20	0	0	0	100%	10	0	0	90	4
Police	146	143	107	0	30	167	26	20	0	30	4,626	92,525	0	20	0	0	0	100%	10	0	0	90	4
<b>Uniform</b>	<b>210</b>	<b>198</b>	<b>148</b>	<b>0</b>	<b>30</b>	<b>350</b>	<b>45</b>	<b>34</b>	<b>0</b>	<b>30</b>		<b>180,726</b>	<b>0</b>	<b>20</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>100%</b>	<b>10</b>	<b>0</b>	<b>0</b>	<b>90</b>	<b>4</b>
<b>FY2020 City Average</b>	<b>461</b>	<b>372</b>	<b>273</b>	<b>0</b>	<b>30</b>	<b>641</b>	<b>146</b>	<b>107</b>	<b>0</b>	<b>30</b>		<b>474,729</b>	<b>0</b>	<b>20</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>100%</b>	<b>10</b>	<b>0</b>	<b>0</b>	<b>90</b>	<b>4</b>

1/10/2020

Total points equate to a final EPE Rating			
Outstanding 90-100 = 4	Exceeds Expectations 80-89 = 3	Achieves Expectations 70-79 = 2	Improvement Needed 0-69 = 1