

SCORE GRADING INFORMATION	
PREVENTABLE COLLISIONS	PREVENTABLE INJURIES
Points are awarded for reducing the # of preventable vehicle collisions at or below department goal.	Points are awarded for reducing the # of Workers' Comp preventable injuries at or below department goal.
=< Goal = 30 Points Up to 10% over Goal = 20 Points 11% - 25% over Goal = 15 Points 26% - 50% over Goal = 10 Points No change from PY = 5 Points > 50% over Goal = 0 Points	=< Goal = 30 Points Up to 10% over Goal = 20 Points 11% - 25% over Goal = 15 Points 26% - 50% over Goal = 10 Points No change from PY = 5 Points > 50% over Goal = 0 Points
PREVENTABLE COSTS	FACILITY INSPECTION CORRECTIONS
Points are awarded for reducing current FY Workers' Comp cost at or below department goal. Goal = Preventable Goal x 3 Year Average Claims Cost.	Points are awarded for making corrections or taking the proper steps within 14 days of notification. Number of inspection findings corrected / Number of inspection findings = % of findings corrected.
=< Goal = 20 Points Up to 10% over Goal = 15 Points 11% - 25% over Goal = 10 Points 26% - 50% over Goal = 5 Points > 50% over Goal = 0 Points	0 Findings = 10 Points > 95% = 10 Points > 75% = 9 Points > 50% = 8 Points > 45% = 5 Points Below 45% = 0 Points
SAFETY TRAINING	
Points are awarded based on number of FTE's completing a minimum of one (1) safety related training session. Number of FTE's trained / Number of Department FTE's = % of FTE's trained.	
>= 90% = 10 Points 80-89% = 9 Points 60-69% = 7 Points 40-49% = 5 Points 20-29% = 3 Points 1-9% = 1 Point	
70-79% = 8 Points 50-59% = 6 Points 30-39% = 4 Points 10-19% = 2 points 0 = 0 Point	

Fiscal Year	2017 Actual	2018 Actual	2019 Actual	2020 Goal
Preventable Vehicle Collision	508	456	372	273
Preventable Workers' Comp Injuries	309	154	146	107
Preventable Workers' Comp Cost	\$1.25M	\$447K	\$449K	\$475K

**Office of Risk Management
Awards & Recognition**

Concerned Organization Award
World Safety Organization
For excellence in enhancing safety awareness and actively contributing to the protection of people, property, and resources through innovative programs.

National Risk Management Outstanding Achievement Award
National Public Risk Management Association (PRIMA)
In recognition for "An Innovative Approach to Risk Management"

Risk Management Program Achievement Award
Texas Public Risk Management Association (PRIMA)
In recognition of a successful risk management program which promotes the value of risk management to public entities

Our Driving Concern Texas Employer Traffic Safety Award
The National Safety Council & Texas Department of Transportation
In recognition of the City's outstanding commitment to keeping its employees safe on Texas roads

Defensive Driving Remarkable Results Award
National Safety Council (NSC)
In recognition of the City's leadership in developing safer drivers through NSC's defensive driving program

Ben Gorzell, CPA
Chief Financial Officer

Debra Ojo, MPA
Director, Office of Risk Management
207-2045

Jodie Brown, CSP
Safety Administrator, Office of Risk Management
207-7330






CITY OF SAN ANTONIO
OFFICE OF RISK MANAGEMENT





CITY OF SAN ANTONIO

SAFETY BALANCED SCORECARD

FY 2020 Quarter 3

OFFICE OF RISK MANAGEMENT
City Tower
100 W. Houston Street, Suite 1800
San Antonio, TX 78205

City of San Antonio
FY 2020 - Safety Balanced Scorecard
(October 2019 - September 2020)

Department	Preventable Vehicle Collisions (30 Points)					Workers' Comp Preventable Injuries (30 Points)					Workers' Comp Preventable Costs (20 Points)				Facility Inspection Corrections (10 Points)					Safety Training (10 Points)		FY2020 Total Points	EPE Rating
	FY2016 Bench-mark	FY2019 Prev Collisions	FY2020 Dept Goal	Preventable Collisions	Collision Points	FY2016 Bench-mark	FY2019 Prev Injuries	FY2020 Prev Dept Goal	Preventable Injuries	Injury Points	3 Year Average Claim Cost	FY2020 Dept Goal	Cost of Preventable Claims (YTD)	Claim Cost Points	FY2020 Inspections Conducted	Total Findings	Findings Corrected	% Corrected	Inspection Points	# FTE's Trained	Training Points		
				YTD					YTD														
Animal Care Services	7	9	7	4	30	14	6	5	5	30	1,189	5,944	3,439	20	8	15	13	87%	9	107	9	98	4
Arts & Culture	0	0	0	0	30	0	0	0	0	30	0	500	0	20	2	3	3	100%	10	16	9	99	4
Aviation	7	12	7	3	30	19	2	1	1	30	3,814	3,814	709	20	9	2	2	100%	10	310	8	98	4
Building & Equipment Services	4	1	0	1	5	18	3	2	1	30	4,805	9,610	548	20	28	28	28	100%	10	190	10	75	2
Center City Development & Operations	2	1	0	0	30	4	2	1	3	0	3,681	3,681	7,158	0	4	3	3	100%	10	110	8	48	1
City Auditor	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	17	8	98	4
City Clerk	0	0	0	0	30	0	0	0	0	30	0	500	0	20	1	2	2	100%	10	25	9	99	4
Convention & Sports Facilities	0	1	0	0	30	30	11	8	0	30	5,265	42,118	0	20	20	29	20	69%	8	298	9	97	4
Customer Service and 311	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	12	4	94	4
Department of Human Services	3	0	0	0	30	12	3	2	3	10	3,277	6,553	9,303	5	9	4	4	100%	10	321	10	65	1
Development Services	12	12	9	11	15	4	1	0	1	0	2,558	500	675	5	1	2	2	100%	10	269	7	37	1
Economic Development	0	0	0	0	30	0	0	0	0	30	0	500	0	20	1	1	0	0%	0	15	5	85	3
Finance	0	0	0	0	30	2	2	1	0	30	2,480	2,480	0	20	2	5	3	60%	8	93	8	96	4
Government & Public Affairs	0	0	0	0	30	3	2	1	1	30	2,595	2,595	0	20	0	0	0	100%	10	19	6	96	4
Human Resources	0	0	0	0	30	1	0	0	1	0	3,081	3,081	384	20	2	0	0	100%	10	73	3	63	1
ITSD	0	1	0	1	5	3	0	0	2	0	2,209	2,209	10,140	0	4	11	11	100%	10	149	5	20	1
Library	0	0	0	0	30	18	2	1	1	30	4,418	4,418	479	20	19	21	21	100%	10	500	10	100	4
Metro Health	4	0	0	0	30	23	5	4	1	30	2,320	9,280	2,760	20	14	14	14	100%	10	346	10	100	4
Municipal Court	0	0	0	0	30	10	0	0	0	30	2,138	2,138	0	20	3	1	0	67%	8	129	9	97	4
Neighborhood and Housing Services	0	0	0	0	30	0	0	0	0	30	0	500	0	20	1	0	0	100%	10	49	7	97	4
Office of City Attorney	0	0	0	0	30	1	0	0	0	30	2,136	500	0	20	2	1	0	50%	5	56	8	93	4
Office of City Council & Mayor's Office	0	0	0	0	30	0	0	0	0	30	546	500	0	20	3	0	0	100%	10	9	7	97	4
Office of City Manager	0	0	0	0	30	0	0	0	0	30	521	521	0	20	1	1	0	0%	0	6	5	85	3
Office of Equity	0	0	0	0	30	0	0	0	0	30	0	500	0	20	1	2	2	100%	10	2	6	96	4
Office of Historic Preservation	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	9	5	95	4
Office of Innovation	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	10	10	100	4
Office of Management and Budget	0	0	0	0	30	0	0	0	0	30	1,086	1,086	0	20	0	0	0	100%	10	12	7	97	4
Office of Risk Management	0	0	0	0	30	0	0	0	0	30	324	500	0	20	0	0	0	100%	10	19	8	98	4
Office of Sustainability	0	0	0	0	30	0	0	0	0	30	0	500	0	20	1	2	2	100%	10	5	6	96	4
Parks and Recreation	25	31	23	11	30	57	10	8	12	0	4,038	32,302	20,185	20	35	124	108	93%	9	416	7	66	1
Planning	0	0	0	0	30	0	0	0	0	30	457	500	0	20	1	0	0	100%	10	18	8	98	4
Pre K 4 SA*	0	0	0	0	30	22	17	13	13	30	2,817	36,619	12,552	20	2	15	15	100%	10	251	7	97	4
Public Works	60	39	29	25	30	28	15	11	3	30	3,409	37,499	2,079	20	44	40	40	100%	10	728	9	99	4
Solid Waste Management	127	67	50	59	15	22	20	15	1	30	5,337	80,055	0	20	36	28	28	100%	10	722	10	85	3
World Heritage	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	2	6	96	4
Civilian	251	174	125	115	28	291	101	73	49	25		294,003	70,410	18	254	354	321	91%	9	5,313	8	87	3
Fire	64	55	41	28	30	183	19	14	25	0	6,300	88,200	44,640	20	29	40	40	100%	10	2,623	10	70	2
Police	146	143	107	116	20	167	26	20	9	30	4,626	92,525	15,794	20	3	2	2	100%	10	1,873	7	87	3
Uniform	210	198	148	144	25	350	45	34	34	15		180,726	60,434	20	32	42	42	100%	10	4,496	9	79	2
FY2020 City Average	461	372	273	259	28	641	146	107	83	24		474,729	130,844	18	286	396	363	92%	9	9,809	8	87	3

*results for preventable injuries are of an internal ORM review. We will carry these results on the scorecard until respective boards resume

8/21/2020

Total points equate to a final EPE Rating			
Outstanding 90-100 = 4	Exceeds Expectations 80-89 = 3	Achieves Expectations 70-79 = 2	Improvement Needed 0-69 = 1