

SCORE GRADING INFORMATION													
PREVENTABLE COLLISIONS	PREVENTABLE INJURIES												
Points are awarded for reducing the # of preventable vehicle collisions at or below department goal.	Points are awarded for reducing the # of Workers' Comp preventable injuries at or below department goal.												
=< Goal = 30 Points Up to 10% over Goal = 20 Points 11% - 25% over Goal = 15 Points 26% - 50% over Goal = 10 Points No change from PY = 5 Points > 50% over Goal = 0 Points	=< Goal = 30 Points Up to 10% over Goal = 20 Points 11% - 25% over Goal = 15 Points 26% - 50% over Goal = 10 Points No change from PY = 5 Points > 50% over Goal = 0 Points												
PREVENTABLE COSTS	FACILITY INSPECTION CORRECTIONS												
Points are awarded for reducing current FY Workers' Comp cost at or below department goal. Goal = Preventable Goal x 3 Year Average Claims Cost.	Points are awarded for making corrections or taking the proper steps within 14 days of notification. Number of inspection findings corrected / Number of inspection findings = % of findings corrected.												
=< Goal = 20 Points Up to 10% over Goal = 15 Points 11% - 25% over Goal = 10 Points 26% - 50% over Goal = 5 Points > 50% over Goal = 0 Points	0 Findings = 10 Points > 95% = 10 Points > 75% = 9 Points > 50% = 8 Points > 45% = 5 Points Below 45% = 0 Points												
SAFETY TRAINING													
Points are awarded based on number of FTE's completing a minimum of one (1) safety related training session. Number of FTE's trained / Number of Department FTE's = % of FTE's trained.													
<table border="0"> <tr> <td colspan="2">>= 90% = 10 Points</td> </tr> <tr> <td>80-89% = 9 Points</td> <td>70-79% = 8 Points</td> </tr> <tr> <td>60-69% = 7 Points</td> <td>50-59% = 6 Points</td> </tr> <tr> <td>40-49% = 5 Points</td> <td>30-39% = 4 Points</td> </tr> <tr> <td>20-29% = 3 Points</td> <td>10-19% = 2 points</td> </tr> <tr> <td>1-9% = 1 Point</td> <td>0 = 0 Point</td> </tr> </table>		>= 90% = 10 Points		80-89% = 9 Points	70-79% = 8 Points	60-69% = 7 Points	50-59% = 6 Points	40-49% = 5 Points	30-39% = 4 Points	20-29% = 3 Points	10-19% = 2 points	1-9% = 1 Point	0 = 0 Point
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Fiscal Year	2017 Actual	2018 Actual	2019 Actual	2020 Actual
Preventable Vehicle Collision	508	456	372	386
Preventable Workers' Comp Injuries	309	154	146	102
Preventable Workers' Comp Cost	\$1.25M	\$447K	\$449K	\$285K

**Office of Risk Management
Awards & Recognition**

Concerned Organization Award
World Safety Organization
For excellence in enhancing safety awareness and actively contributing to the protection of people, property, and resources through innovative programs.

National Risk Management Outstanding Achievement Award
National Public Risk Management Association (PRIMA)
In recognition for "An Innovative Approach to Risk Management"

Risk Management Program Achievement Award
Texas Public Risk Management Association (PRIMA)
In recognition of a successful risk management program which promotes the value of risk management to public entities

Our Driving Concern Texas Employer Traffic Safety Award
The National Safety Council & Texas Department of Transportation
In recognition of the City's outstanding commitment to keeping its employees safe on Texas roads

Defensive Driving Remarkable Results Award
National Safety Council (NSC)
In recognition of the City's leadership in developing safer drivers through NSC's defensive driving program

Ben Gorzell, CPA
Chief Financial Officer

Debra Ojo, MPA
Director, Office of Risk Management
207-2045

Jodie Brown, CSP
Safety Administrator, Office of Risk Management
207-7330



CITY OF SAN ANTONIO

SAFETY BALANCED SCORECARD

**FY 2020
QTR 4**

OFFICE OF RISK MANAGEMENT
City Tower
100 W. Houston Street, Suite 1800
San Antonio, TX 78205

City of San Antonio
FY 2020 - Safety Balanced Scorecard
(October 2019 - September 2020)

Department	Preventable Vehicle Collisions (30 Points)					Workers' Comp Preventable Injuries (30 Points)					Workers' Comp Preventable Costs (20 Points)				Facility Inspection Corrections (10 Points)					Safety Training (10 Points)		FY2020 Total Points	EPE Rating
	FY2016 Bench-mark	FY2019 Prev Collisions	FY2020 Dept Goal	Preventable Collisions	Collision Points	FY2016 Bench-mark	FY2019 Prev Injuries	FY2020 Prev Dept Goal	Preventable Injuries	Injury Points	3 Year Average Claim Cost	FY2020 Dept Goal	Cost of Preventable Claims (YTD)	Claim Cost Points	FY2020 Inspections Conducted	Total Findings	Findings Corrected	% Corrected	Inspection Points	# FTE's Trained	Training Points		
				YTD					YTD														
Animal Care Services	7	9	7	5	30	14	6	5	5	30	1,189	5,944	23,775	0	12	19	17	89%	9	112	9	78	2
Arts & Culture	0	0	0	0	30	0	0	0	0	30	0	500	0	20	2	3	3	100%	10	11	6	96	4
Aviation	7	12	7	4	30	19	2	1	3	0	3,814	3,814	5,755	0	11	2	2	100%	10	354	9	49	1
Building & Equipment Services	4	1	0	2	0	18	3	2	2	30	4,805	9,610	1,022	20	49	28	28	100%	10	189	10	70	2
Center City Development & Operations	2	1	0	2	0	4	2	1	5	0	3,681	3,681	23,907	0	14	14	10	71%	8	202	10	18	1
City Auditor	0	0	0	0	30	0	0	0	0	30	0	500	0	20	1	2	2	100%	10	19	9	99	4
City Clerk	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	28	10	100	4
Convention & Sports Facilities	0	1	0	0	30	30	11	8	1	30	5,265	42,118	371	20	19	19	19	100%	10	170	5	95	4
Customer Service and 311	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	30	9	99	4
Department of Human Services	3	0	0	0	30	12	3	2	4	0	3,277	6,553	27,345	0	15	8	8	100%	10	321	10	50	1
Development Services	12	12	9	12	10	4	1	0	3	0	2,558	500	5,176	0	4	2	2	100%	10	224	6	26	1
Economic Development	0	0	0	0	30	0	0	0	0	30	0	500	0	20	1	1	0	0%	0	15	5	85	3
Finance	0	0	0	0	30	2	2	1	0	30	2,480	2,480	0	20	4	14	12	86%	9	92	8	97	4
Government & Public Affairs	0	0	0	0	30	3	2	1	1	30	2,595	2,595	570	20	1	1	1	100%	10	23	7	97	4
Human Resources	0	0	0	0	30	1	0	0	1	0	3,081	3,081	384	20	2	0	0	100%	10	93	4	64	1
ITSD	0	1	0	1	5	3	0	0	2	0	2,209	2,209	11,253	0	4	11	11	100%	10	282	9	24	1
Library	0	0	0	0	30	18	2	1	1	30	4,418	4,418	479	20	28	25	25	100%	10	478	10	100	4
Metro Health	4	0	0	0	30	23	5	4	2	30	2,320	9,280	3,012	20	14	14	14	100%	10	361	10	100	4
Municipal Court	0	0	0	0	30	10	0	0	0	30	2,138	2,138	0	20	7	3	2	67%	8	133	10	98	4
Neighborhood and Housing Services	0	0	0	0	30	0	0	0	0	30	0	500	0	20	1	0	0	100%	10	46	7	97	4
Office of City Attorney	0	0	0	0	30	1	0	0	0	30	2,136	500	0	20	2	1	0	50%	5	61	8	93	4
Office of City Council & Mayor's Office	0	0	0	0	30	0	0	0	0	30	546	500	0	20	5	2	2	100%	10	12	9	99	4
Office of City Manager	0	0	0	0	30	0	0	0	0	30	521	521	0	20	1	1	0	0%	0	7	5	85	3
Office of Equity	0	0	0	0	30	0	0	0	0	30	0	500	0	20	1	2	2	100%	10	2	6	96	4
Office of Historic Preservation	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	18	10	100	4
Office of Innovation	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	7	9	99	4
Office of Management and Budget	0	0	0	0	30	0	0	0	0	30	1,086	1,086	0	20	2	3	3	100%	10	10	6	96	4
Office of Risk Management	0	0	0	0	30	0	0	0	0	30	324	500	0	20	1	1	1	100%	10	21	9	99	4
Office of Sustainability	0	0	0	0	30	0	0	0	0	30	0	500	0	20	1	2	2	100%	10	7	8	98	4
Parks and Recreation	25	31	23	24	20	57	10	8	16	0	4,038	32,302	51,964	0	51	169	149	93%	9	495	8	37	1
Planning	0	0	0	0	30	0	0	0	0	30	457	500	0	20	1	0	0	100%	10	18	8	98	4
Pre K 4 SA	0	0	0	0	30	22	17	13	12	30	2,817	36,619	16,610	20	2	15	15	100%	10	256	7	97	4
Public Works	60	39	29	32	15	28	15	11	5	30	3,409	37,499	2,951	20	70	55	55	100%	10	737	10	85	3
Solid Waste Management	127	67	50	71	10	22	20	15	1	30	5,337	80,055	287	20	36	28	28	100%	10	770	10	80	3
World Heritage	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	4	10	100	4
Civilian	251	174	125	153	26	291	101	73	64	24		294,003	174,861	16	362	445	407	91%	9	5,608	8	83	3
Fire *	64	55	41	53	10	183	19	14	28	0	6,300	88,200	75,437	20	56	83	77	93%	9	1,898	10	49	1
Police	146	143	107	180	0	167	26	20	10	30	4,626	92,525	35,155	20	6	8	8	100%	10	2,600	9	69	1
Uniform	210	198	148	233	5	350	45	34	38	15		180,726	110,592	20	62	91	85	93%	9	4,498	10	59	1
FY2020 City Average	461	372	273	386	24	641	146	107	102	23		474,729	285,452	16	424	536	492	92%	9	10,106	8	81	3

12/4/2020

* Note: Data through July 2020

Total points equate to a final EPE Rating			
Outstanding 90-100 = 4	Exceeds Expectations 80-89 = 3	Achieves Expectations 70-79 = 2	Improvement Needed 0-69 = 1