

SCORE GRADING INFORMATION

PREVENTABLE COLLISIONS

Points are awarded for reducing the # of preventable vehicle collisions at or below department goal.

PREVENTABLE INJURIES

Points are awarded for reducing the # of Workers' Comp preventable injuries at or below department goal.

=< Goal = 30 Points
Up to 10% over Goal = 20 Points
11% - 25% over Goal = 15 Points
26% - 50% over Goal = 10 Points
No change from PY = 5 Points
> 50% over Goal = 0 Points

=< Goal = 30 Points
Up to 10% over Goal = 20 Points
11% - 25% over Goal = 15 Points
26% - 50% over Goal = 10 Points
No change from PY = 5 Points
> 50% over Goal = 0 Points

PREVENTABLE COSTS

Points are awarded for reducing current FY Workers' Comp cost at or below department goal.
Goal = Preventable Goal x 3 Year Average Claims Cost.

FACILITY INSPECTION CORRECTIONS

Points are awarded for making corrections or taking the proper steps within 14 days of notification.
Number of inspection findings corrected / Number of inspection findings = % of findings corrected.

=< Goal = 20 Points
Up to 10% over Goal = 15 Points
11% - 25% over Goal = 10 Points
26% - 50% over Goal = 5 Points
> 50% over Goal = 0 Points

0 Findings = 10 Points
> 95% = 10 Points
> 75% = 9 Points
> 50% = 8 Points
> 45% = 5 Points
Below 45% = 0 Points

SAFETY TRAINING

Points are awarded based on number of FTE's completing a minimum of one (1) safety related training session.

Number of FTE's trained / Number of Department FTE's = % of FTE's trained.

>= 90% = 10 Points

80-89% = 9 Points
60-69% = 7 Points
40-49% = 5 Points
20-29% = 3 Points
1-9% = 1 Point

70-79% = 8 Points
50-59% = 6 Points
30-39% = 4 Points
10-19% = 2 points
0 = 0 Point

Fiscal Year	2017 Actual	2018 Actual	2019 Actual	2020 Goal
Preventable Vehicle Collision	508	456	372	273
Preventable Workers' Comp Injuries	309	154	146	107
Preventable Workers' Comp Cost	\$1.25M	\$447K	\$449K	\$475K

Office of Risk Management Awards & Recognition

Concerned Organization Award

World Safety Organization

For excellence in enhancing safety awareness and actively contributing to the protection of people, property, and resources through innovative programs.

National Risk Management Outstanding Achievement Award

National Public Risk Management Association (PRIMA)

In recognition for "An Innovative Approach to Risk Management"

Risk Management Program Achievement Award

Texas Public Risk Management Association (PRIMA)

In recognition of a successful risk management program which promotes the value of risk management to public entities

Our Driving Concern Texas Employer Traffic Safety Award

The National Safety Council & Texas Department of Transportation

In recognition of the City's outstanding commitment to keeping its employees safe on Texas roads

Defensive Driving Remarkable Results Award

National Safety Council (NSC)

In recognition of the City's leadership in developing safer drivers through NSC's defensive driving program

Ben Gorzell, CPA
Chief Financial Officer

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Director, Office of Risk Management
207-2045

Jodie Brown, CSP
Safety Administrator, Office of Risk Management
207-7330



CITY OF SAN ANTONIO
OFFICE OF RISK MANAGEMENT

excellence in all we do
CORE Values
Teamwork • Integrity • Innovation • Professionalism

CITY OF SAN ANTONIO

SAFETY BALANCED SCORECARD

FY 2020

Quarter 2



OFFICE OF RISK MANAGEMENT
City Tower
100 W. Houston Street, Suite 1800
San Antonio, TX 78205

City of San Antonio
FY 2020 - Safety Balanced Scorecard
(October 2019 - September 2020)

Department	Preventable Vehicle Collisions (30 Points)					Workers' Comp Preventable Injuries (30 Points)					Workers' Comp Preventable Costs (20 Points)				Facility Inspection Corrections (10 Points)					Safety Training (10 Points)		FY2020 Total Points	EPE Rating
	FY2016 Bench-mark	FY2019 Prev Collisions	FY2020 Dept Goal	Preventable Collisions	Collision Points	FY2016 Bench-mark	FY2019 Prev Injuries	FY2020 Prev Dept Goal	Preventable Injuries	Injury Points	3 Year Average Claim Cost	FY2020 Dept Goal	Cost of Preventable Claims (YTD)	Claim Cost Points	FY2020 Inspections Conducted	Total Findings	Findings Corrected	% Corrected	Inspection Points	# FTE's Trained	Training Points		
				YTD					YTD														
Animal Care Services	7	9	7	3	30	14	6	5	1	30	1,189	5,944	898	20	8	15	13	87%	9	103	8	97	4
Arts & Culture	0	0	0	0	30	0	0	0	0	30	0	500	0	20	2	3	3	100%	10	15	8	98	4
Aviation	7	12	7	2	30	19	2	1	1	30	3,814	3,814	709	20	9	2	2	100%	10	296	7	97	4
Building & Equipment Services	4	1	0	0	30	18	3	2	1	30	4,805	9,610	548	20	26	28	28	100%	10	175	10	100	4
Center City Development & Operations	2	1	0	0	30	4	2	1	1	30	3,681	3,681	3,563	20	4	3	3	100%	10	108	8	98	4
City Auditor	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	16	8	98	4
City Clerk	0	0	0	0	30	0	0	0	0	30	0	500	0	20	1	2	2	100%	10	22	8	98	4
Convention & Sports Facilities	0	1	0	0	30	30	11	8	0	30	5,265	42,118	0	20	20	29	20	69%	8	296	9	97	4
Customer Service and 311	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	8	3	93	4
Department of Human Services	3	0	0	0	30	12	3	2	2	30	3,277	6,553	4,524	20	9	4	4	100%	10	312	10	100	4
Development Services	12	12	9	6	30	4	1	0	1	0	2,558	500	675	5	1	2	2	100%	10	257	7	52	1
Economic Development	0	0	0	0	30	0	0	0	0	30	0	500	0	20	1	1	0	0%	0	14	5	85	3
Finance	0	0	0	0	30	2	2	1	0	30	2,480	2,480	0	20	2	5	3	60%	8	90	7	95	4
Government & Public Affairs	0	0	0	0	30	3	2	1	1	30	2,595	2,595	0	20	0	0	0	100%	10	17	5	95	4
Human Resources	0	0	0	0	30	1	0	0	1	0	3,081	3,081	384	20	2	0	0	100%	10	70	3	63	1
ITSD	0	1	0	1	0	3	0	0	1	0	2,209	2,209	1,587	20	4	11	11	100%	10	136	5	35	1
Library	0	0	0	0	30	18	2	1	1	30	4,418	4,418	479	20	16	19	19	100%	10	494	10	100	4
Metro Health	4	0	0	0	30	23	5	4	1	30	2,320	9,280	2,760	20	14	14	14	100%	10	339	10	100	4
Municipal Court	0	0	0	0	30	10	0	0	0	30	2,138	2,138	0	20	3	1	0	67%	8	119	9	97	4
Neighborhood and Housing Services	0	0	0	0	30	0	0	0	0	30	0	500	0	20	1	0	0	100%	10	49	7	97	4
Office of City Attorney	0	0	0	0	30	1	0	0	0	30	2,136	500	0	20	1	1	0	0%	0	55	7	87	3
Office of City Council & Mayor's Office	0	0	0	0	30	0	0	0	0	30	546	500	0	20	3	0	0	100%	10	7	6	96	4
Office of City Manager	0	0	0	0	30	0	0	0	0	30	521	521	0	20	1	1	0	0%	0	5	4	84	3
Office of Equity	0	0	0	0	30	0	0	0	0	30	0	500	0	20	1	2	2	100%	10	2	6	96	4
Office of Historic Preservation	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	9	5	95	4
Office of Innovation	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	9	10	100	4
Office of Management and Budget	0	0	0	0	30	0	0	0	0	30	1,086	1,086	0	20	0	0	0	100%	10	11	6	96	4
Office of Risk Management	0	0	0	0	30	0	0	0	0	30	324	500	0	20	0	0	0	100%	10	18	8	98	4
Office of Sustainability	0	0	0	0	30	0	0	0	0	30	0	500	0	20	1	2	2	100%	10	5	6	96	4
Parks and Recreation	25	31	23	8	30	57	10	8	8	30	4,038	32,302	7,003	20	32	117	101	86%	9	401	7	96	4
Planning	0	0	0	0	30	0	0	0	0	30	457	500	0	20	1	0	0	100%	10	17	8	98	4
Pre K 4 SA	0	0	0	0	30	22	17	13	4	30	2,817	36,619	2,219	20	2	15	15	100%	10	209	6	96	4
Public Works	60	39	29	20	30	28	15	11	1	30	3,409	37,499	586	20	35	38	38	100%	10	679	9	99	4
Solid Waste Management	127	67	50	25	30	22	20	15	0	30	5,337	80,055	0	20	36	28	28	100%	10	721	10	100	4
World Heritage	0	0	0	0	30	0	0	0	0	30	0	500	0	20	0	0	0	100%	10	2	6	96	4
Civilian	251	174	125	65	29	291	101	73	25	27		294,003	25,936	20	236	343	310	90%	9	5,086	7	92	4
Fire	64	55	41	12	30	183	19	14	15	20	6,300	88,200	20,193	20	29	40	40	100%	10	2,225	10	90	4
Police	146	143	107	87	30	167	26	20	8	30	4,626	92,525	9,285	20	3	2	2	100%	10	1,780	7	97	4
Uniform	210	198	148	99	30	350	45	34	23	25		180,726	29,478	20	32	42	42	100%	10	4,005	9	94	4
FY2020 City Average	461	372	273	164	29	641	146	107	48	27		474,729	55,413	20	268	385	352	91%	9	9,091	7	92	4

5/18/2020

Total points equate to a final EPE Rating			
Outstanding 90-100 = 4	Exceeds Expectations 80-89 = 3	Achieves Expectations 70-79 = 2	Improvement Needed 0-69 = 1