

SCORE GRADING INFORMATION													
PREVENTABLE COLLISIONS	PREVENTABLE INJURIES												
Points are awarded for reducing the # of preventable vehicle collisions at or below department goal.	Points are awarded for reducing the # of Workers' Comp preventable injuries at or below department goal.												
=< Goal = 30 Points Up to 10% over Goal = 20 Points 11% - 25% over Goal = 15 Points 26% - 50% over Goal = 10 Points No change from PY = 5 Points > 50% over Goal = 0 Points	=< Goal = 30 Points Up to 10% over Goal = 20 Points 11% - 25% over Goal = 15 Points 26% - 50% over Goal = 10 Points No change from PY = 5 Points > 50% over Goal = 0 Points												
PREVENTABLE COSTS	FACILITY INSPECTION CORRECTIONS												
Points are awarded for reducing current FY Workers' Comp cost at or below department goal. Goal = Preventable Goal x 3 Year Average Claims Cost.	Points are awarded for making corrections or taking the proper steps within 14 days of notification. Number of inspection findings corrected / Number of inspection findings = % of findings corrected.												
=< Goal = 20 Points Up to 10% over Goal = 15 Points 11% - 25% over Goal = 10 Points 26% - 50% over Goal = 5 Points > 50% over Goal = 0 Points	0 Findings = 10 Points > 95% = 10 Points > 75% = 9 Points > 50% = 8 Points > 45% = 5 Points Below 45% = 0 Points												
SAFETY TRAINING													
Points are awarded based on number of FTE's completing a minimum of one (1) safety related training session. Number of FTE's trained / Number of Department FTE's = % of FTE's trained.													
<table border="0"> <tr> <td colspan="2">=> 90% = 10 Points</td> </tr> <tr> <td>80-89% = 9 Points</td> <td>70-79% = 8 Points</td> </tr> <tr> <td>60-69% = 7 Points</td> <td>50-59% = 6 Points</td> </tr> <tr> <td>40-49% = 5 Points</td> <td>30-39% = 4 Points</td> </tr> <tr> <td>20-29% = 3 Points</td> <td>10-19% = 2 points</td> </tr> <tr> <td>1-9% = 1 Point</td> <td>0 = 0 Point</td> </tr> </table>		=> 90% = 10 Points		80-89% = 9 Points	70-79% = 8 Points	60-69% = 7 Points	50-59% = 6 Points	40-49% = 5 Points	30-39% = 4 Points	20-29% = 3 Points	10-19% = 2 points	1-9% = 1 Point	0 = 0 Point
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Fiscal Year	2018 Actual	2019 Actual	2020 Actual	2021 Goal
Preventable Vehicle Collision	456	372	386	288
Preventable Workers' Comp Injuries	154	146	102	72
Preventable Workers' Comp Cost	\$447K	\$449K	\$285K	\$356K

**Office of Risk Management
Awards & Recognition**

Concerned Organization Award
World Safety Organization
For excellence in enhancing safety awareness and actively contributing to the protection of people, property, and resources through innovative programs.

National Risk Management Outstanding Achievement Award
National Public Risk Management Association (PRIMA)
In recognition for "An Innovative Approach to Risk Management"

Risk Management Program Achievement Award
Texas Public Risk Management Association (PRIMA)
In recognition of a successful risk management program which promotes the value of risk management to public entities

Our Driving Concern Texas Employer Traffic Safety Award
The National Safety Council & Texas Department of Transportation
In recognition of the City's outstanding commitment to keeping its employees safe on Texas roads

Defensive Driving Remarkable Results Award
National Safety Council (NSC)
In recognition of the City's leadership in developing safer drivers through NSC's defensive driving program

Ben Gorzell, CPA
Chief Financial Officer

Debra Ojo, MPA
Director, Office of Risk Management
207-2045

Jodie Brown, CSP
Safety Administrator, Office of Risk Management
207-7330






CITY OF SAN ANTONIO
OFFICE OF RISK MANAGEMENT





CITY OF SAN ANTONIO

SAFETY BALANCED SCORECARD

FY 2021

OFFICE OF RISK MANAGEMENT

City Tower

100 W. Houston Street, Suite 1800

San Antonio, TX 78205

City of San Antonio
FY 2021 - Safety Balanced Scorecard
(October 2020 - September 2021)

Department	Preventable Vehicle Collisions (30 Points)					Workers' Comp Preventable Injuries (30 Points)					Workers' Comp Preventable Costs (20 Points)				Facility Inspection Corrections (10 Points)					Safety Training (10 Points)		FY2021 Total Points	EPE Rating
	FY2016 Benchmark	FY2020 Prev Collisions	FY2021 Dept Goal	Preventable Collisions	Collision Points	FY2016 Benchmark	FY2020 Prev Injuries	FY2021 Prev Dept Goal	Preventable Injuries	Injury Points	3 Year Average Claim Cost	FY2021 Dept Goal	Cost of Preventable Claims (YTD)	Claim Cost Points	FY2021 Inspections Conducted	Total Findings	Findings Corrected	% Corrected	Inspection Points	# FTE's Trained	Training Points		
				YTD					YTD														
Animal Care Services	7	5	4	0	30	14	5	4	0	30	1,708	6,831	0	20	0	0	0	100%	10	0	0	90	4
Arts & Culture	0	0	0	0	30	0	0	0	0	30	-	500	0	20	0	0	0	100%	10	0	0	90	4
Aviation	7	4	3	0	30	19	3	2	0	30	4,214	8,428	0	20	0	0	0	100%	10	0	0	90	4
Building & Equipment Services	4	2	1	0	30	18	2	1	0	30	5,412	5,412	0	20	0	0	0	100%	10	0	0	90	4
Center City Development & Operations	2	2	1	0	30	4	5	4	0	30	3,728	14,914	0	20	0	0	0	100%	10	0	0	90	4
City Auditor	0	0	0	0	30	0	0	0	0	30	-	500	0	20	0	0	0	100%	10	0	0	90	4
City Clerk	0	0	0	0	30	0	0	0	0	30	151	500	0	20	0	0	0	100%	10	0	0	90	4
Convention & Sports Facilities	0	0	0	0	30	30	1	0	0	30	4,792	4,792	0	20	0	0	0	100%	10	0	0	90	4
Customer Service and 311	0	0	0	0	30	0	0	0	0	30	-	500	0	20	0	0	0	100%	10	0	0	90	4
Department of Human Services	3	0	0	0	30	12	4	3	0	0	3,791	11,374	0	20	0	0	0	100%	10	0	0	90	4
Development Services	12	12	9	0	30	4	3	2	0	30	2,817	2,817	0	20	0	0	0	100%	10	0	0	90	4
Economic Development	0	0	0	0	30	0	0	0	0	30	-	500	0	20	0	0	0	100%	10	0	0	90	4
Finance	0	0	0	0	30	2	0	0	0	30	2,501	2,501	0	20	0	0	0	100%	10	0	0	90	4
Government & Public Affairs	0	0	0	0	30	3	1	0	0	30	3,955	3,955	0	20	0	0	0	100%	10	0	0	90	4
Human Resources	0	0	0	0	30	1	1	0	0	30	2,142	2,142	0	20	0	0	0	100%	10	0	0	90	4
ITSD	0	1	0	0	30	3	2	1	0	30	2,423	2,423	0	20	0	0	0	100%	10	0	0	90	4
Library	0	0	0	0	30	18	1	0	0	30	4,756	4,756	0	20	0	0	0	100%	10	0	0	90	4
Metro Health	4	0	0	0	30	23	2	1	0	30	2,044	2,044	0	20	0	0	0	100%	10	0	0	90	4
Municipal Court	0	0	0	0	30	10	0	0	0	30	2,456	2,456	0	20	0	0	0	100%	10	0	0	90	4
Neighborhood and Housing Services	0	0	0	0	30	0	0	0	0	30	-	500	0	20	0	0	0	100%	10	0	0	90	4
Office of City Attorney	0	0	0	0	30	1	0	0	0	30	2,136	2,136	0	20	0	0	0	100%	10	0	0	90	4
Office of City Council & Mayor's Office	0	0	0	0	30	0	0	0	0	30	753	753	0	20	0	0	0	100%	10	0	0	90	4
Office of City Manager	0	0	0	0	30	0	0	0	0	30	-	500	0	20	0	0	0	100%	10	0	0	90	4
Office of Equity	0	0	0	0	30	0	0	0	0	30	-	500	0	20	0	0	0	100%	10	0	0	90	4
Office of Historic Preservation	0	0	0	0	30	0	0	0	0	30	-	500	0	20	0	0	0	100%	10	0	0	90	4
Office of Innovation	0	0	0	0	30	0	0	0	0	30	-	500	0	20	0	0	0	100%	10	0	0	90	4
Office of Management and Budget	0	0	0	0	30	0	0	0	0	30	-	500	0	20	0	0	0	100%	10	0	0	90	4
Office of Risk Management	0	0	0	0	30	0	0	0	0	30	324	500	0	20	0	0	0	100%	10	0	0	90	4
Office of Sustainability	0	0	0	0	30	0	0	0	0	30	-	500	0	20	0	0	0	100%	10	0	0	90	4
Parks and Recreation	25	24	18	0	30	57	16	12	0	30	3,431	41,171	0	20	0	0	0	100%	10	0	0	90	4
Planning	0	0	0	0	30	0	0	0	0	30	457	500	0	20	0	0	0	100%	10	0	0	90	4
Pre K 4 SA	0	0	0	0	30	22	12	9	0	30	3,108	27,972	0	20	0	0	0	100%	10	0	0	90	4
Public Works	60	32	24	0	30	28	5	4	0	30	3,403	13,613	0	20	0	0	0	100%	10	0	0	90	4
Solid Waste Management	127	71	53	0	30	22	1	0	0	30	5,880	5,880	0	20	0	0	0	100%	10	0	0	90	4
World Heritage	0	0	0	0	30	0	0	0	0	30	-	500	0	20	0	0	0	100%	10	0	0	90	4
Civilian	251	153	113	0	30	291	64	43	0	30		173,869	0	20	0	0	0	100%	10	0	0	90	4
Fire	64	53	40	0	30	183	28	21	0	30	6,909	145,099	0	20	0	0	0	100%	10	0	0	90	4
Police	146	180	135	0	30	167	10	8	0	30	4,589	36,715	0	20	0	0	0	100%	10	0	0	90	4
Uniform	210	233	175	0	30	350	38	29	0	30		181,815	0	20	0	0	0	100%	10	0	0	90	4
FY2021 City Average	461	386	288	0	30	641	102	72	0	30		355,684	0	20	0	0	0	100%	10	0	0	90	4

12/14/2020

Total points equate to a final EPE Rating			
Outstanding 90-100 = 4	Exceeds Expectations 80-89 = 3	Achieves Expectations 70-79 = 2	Improvement Needed 0-69 = 1