



SAN ANTONIO POLICE DEPARTMENT  
**Violence Intervention Conference:**  
Strengthening Community Response



October 20 & 21, 2014  
El Tropicano Riverwalk Hotel

## FREQUENTLY ASKED QUESTIONS

1.) Is seating limited?

A: Yes, seating is limited to the first 250 paid registrants based on a first come first serve basis. Register early to secure your spot.

2.) How do I get a receipt or invoice for my conference registration?

A: Registration confirmation/receipt and further information will be emailed or mailed to you. Please ensure we have your correct contact information on the Registration Form.

3.) Will I receive a refund of my registration fee if I cancel?

A: Fees will be refunded at a rate of half the registration fee, if cancellation is received in writing no later than September 15, 2014. After that date, fees are non-refundable. All refunds will be processed after conference.

4.) Is parking free of cost?

A: Parking is \$6.00 per day/plus tax. Overnight guests pay \$10.00 per day/plus tax. Consider carpooling if possible.

5.) Is funding available for hotel costs or do you offer discounts for hotel expenses?

A: You are responsible for your own transportation and lodging. Please see the main page for special rate lodging fees and reservations with the El Tropicano Riverwalk Hotel at 110 Lexington Ave, San Antonio, Texas, 78205. Please call (877) 736-4311; Group Code: **SAP**

6.) Will scholarships be offered?

A: Scholarships will not be offered but our fees are quite affordable. Register early to avoid paying higher conference fees.

8.) Will complimentary meals be provided during the conference?

A: Continental breakfast will be provided on both days and lunch will be provided only on the first day. Lunch is on your own on the second day.

9.) Will I be able to receive continuing education credit at the conference?

A: Credits will be available for CEU and TCOLE free of cost. You must fill out appropriate forms at the time of registration to earn these credits.