



SAN ANTONIO POLICE DEPARTMENT— **Calendar Year 2018 CITYWIDE Average Response Times**

The San Antonio Police Department calculates police response times from the time the 911 Center answers the telephone to when an officer arrives on scene. These are maintained for three categories:

- Priority One— emergency response to select in progress events
- Priority Two —emergency response to other high priority events
- Response to All Calls—an overall average of all responses.

Level	Average Citywide Response Time
Priority 1	6 Minutes 45 Seconds
Priority 2	11 Minutes 33 Seconds
Response to All Calls	18 Minutes 6 Seconds