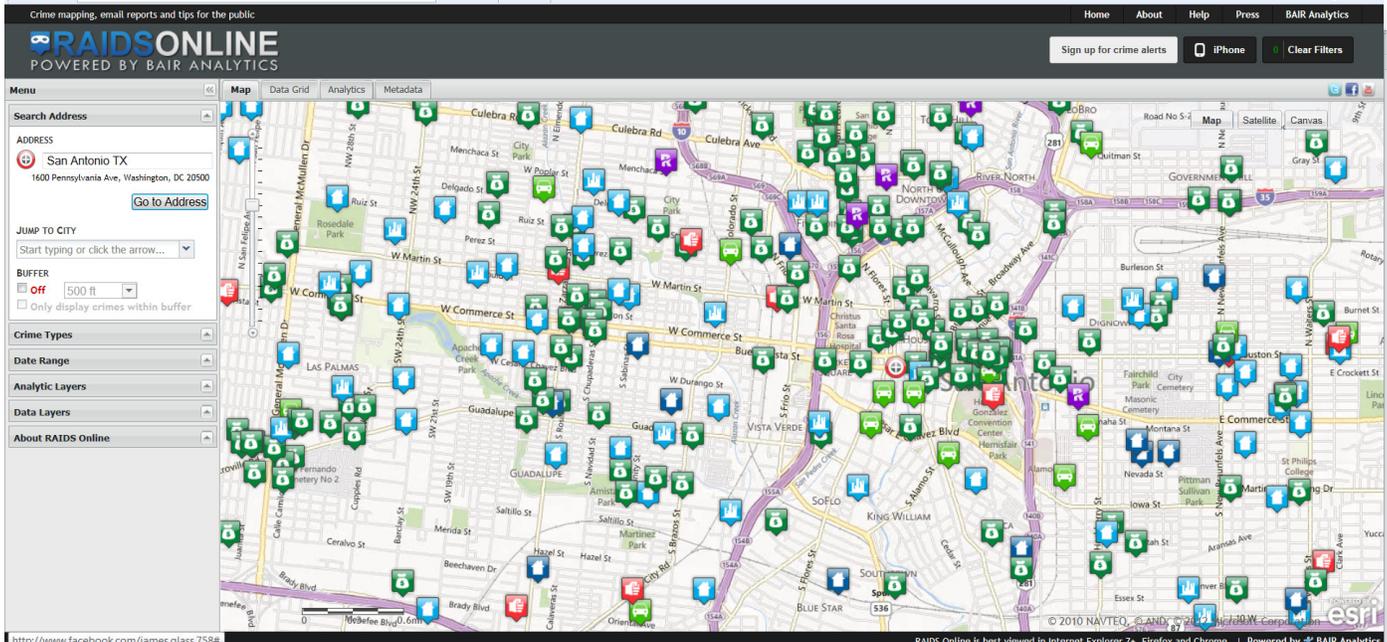
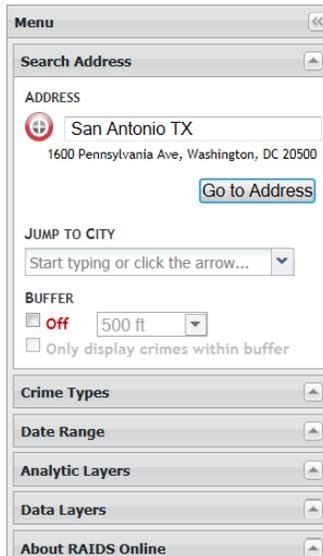


San Antonio Police Department—RAIDS Online User Guide



RAIDS Online is the official public crime mapping application for the San Antonio Police Department. This user guide has been created to illustrate some of the functionality of the service.

Navigation Menu



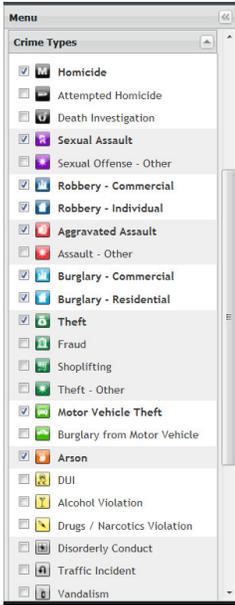
The navigation menu that appears in the left panel is used to turn on / off different analytical layers that can be displayed on the dynamic map. The default view of the map focuses on the downtown San Antonio Area and features the past 14 days of reported crime. Any address can be typed into the “Go To Address” box. This will shift the map so that the queried address is visible. RAIDS Online is hosted service, meaning other cities throughout the U.S. also post crime data to this site. Other cities in Texas include: Austin, Dallas, El Paso, Abilene and others. Other cities in the nation include Chicago IL, Los Angeles CA, Seattle WA, and more.

RAIDS ONLINE— Texas Cities



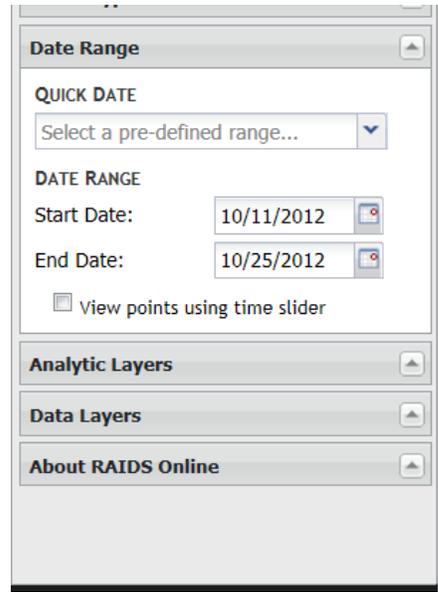
PROTECTING THE ALAMO CITY

Crime Types



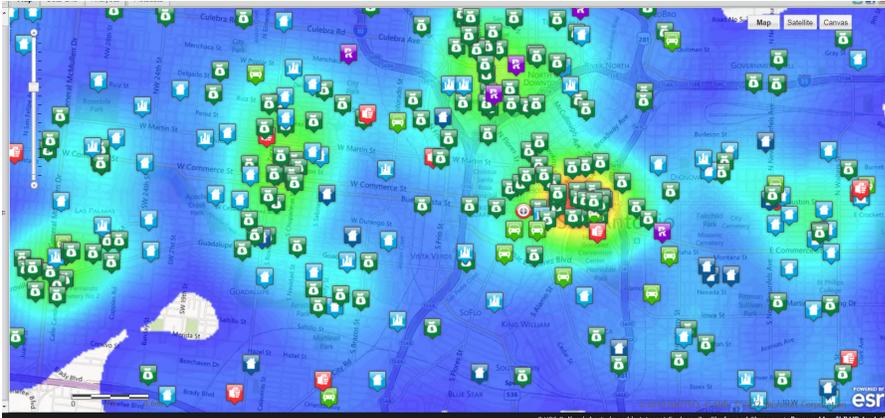
← In the left panel the “Crime Types” Tab allows users to switch on / off different available crime layers

Date Range



→ In the left panel the “Date Range” Tab allows users to select date ranges for icons to appear on the dynamic map. SAPD has populated the service with crime data from January 1, 2012 forward.

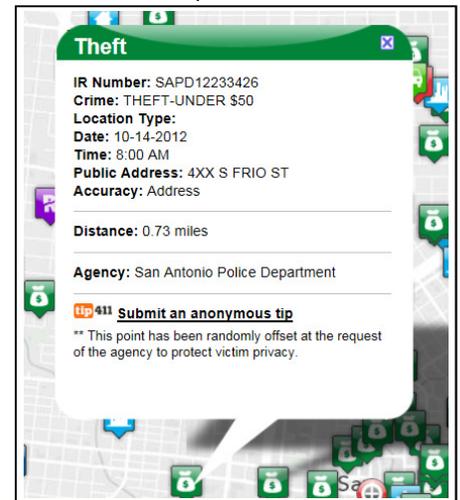
Analytic Layers—Hot Spot Density Maps



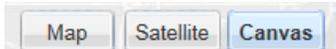
In the left panel the “Analytic Layers” Tab allows users to create “Hot Spot” maps. This functionality is limited to what ever extent the current map is drawn to, meaning the hotspot will be drawn using the current icons on the map.

→ **Interactive Icons**

Each icon on the map viewer is “click-able” providing the user more information relating to the crime event. This information includes the SAPD Case Number, the crime type, the location type if available, the date, time and address. Address house numbers are limited to the block number to provide anonymity.



Map Display Modes



In the top right corner of the map, three map display modes are available. These include “Map”, “Satellite” and “Canvas”. These provide the user different view backgrounds.

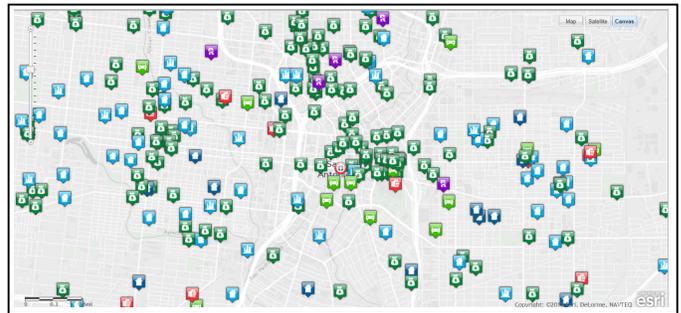
Satellite Mode



Map Mode



Canvas Mode



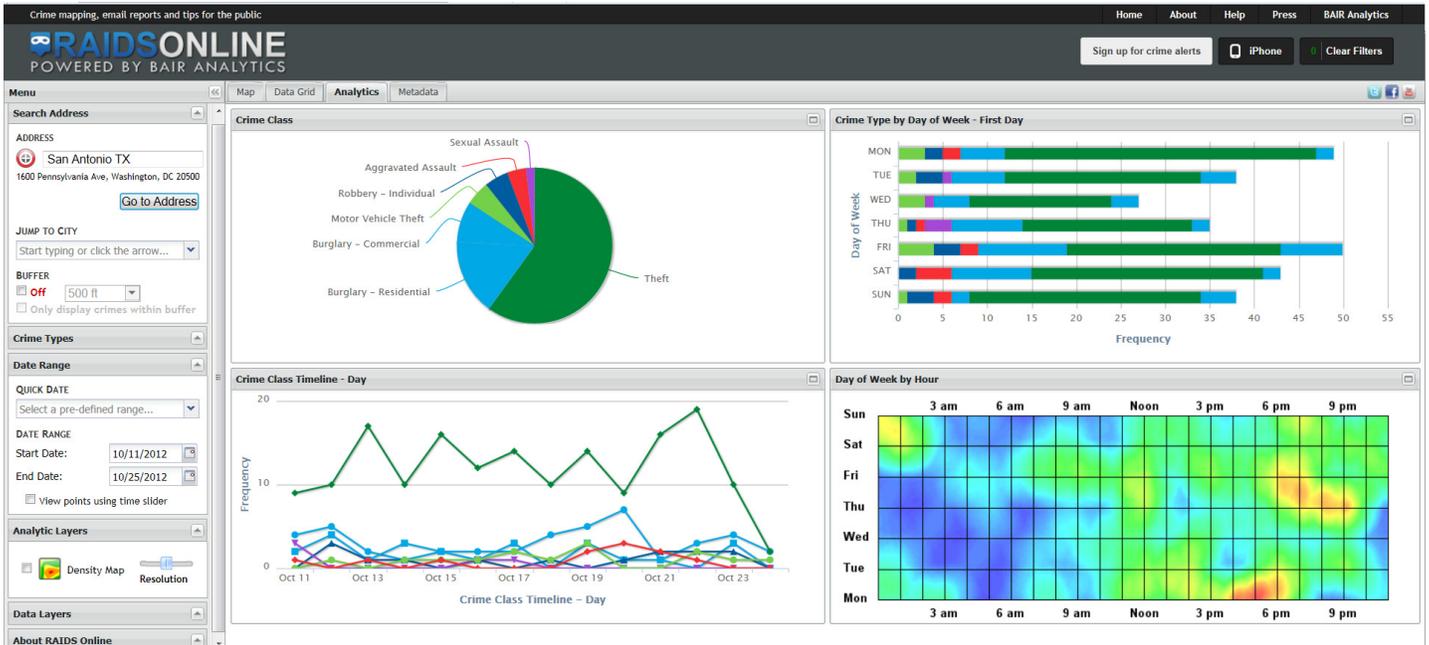
Top Navigation Tabs



In the top left corner of the map, for navigation tabs appear. These tabs include “Map”, “Data Grid”, “Analytics” and “Metadata”. Below is an example of the “Data Grid”. Data Grid entries only include those reported crimes in the current map view.

Class	Incident	Crime	Date / Time	Location	Address	Distance	Accuracy	Agency
1	SAPD12230772	BURGLARY BUILDING-INTENT THEFT/FELONY	Oct 11, 2012 3:00 AM		44XX W COMMERCE ST	3.33 miles	Address	San Antonio Police Department
2	SAPD12230812	THEFT \$50 - \$500	Oct 11, 2012 8:20 AM		13XX MCCULLOUGH	1.19 miles	Address	San Antonio Police Department
3	SAPD12230971	BURGLAB INTENT THEFT/FELONY	Oct 11, 2012 9:00 AM		24XX RUIZ ST	2.91 miles	Address	San Antonio Police Department
4	SAPD12230917	SEXUAL ASSAULT - CHLD	Oct 11, 2012 11:00 AM		3XX CENTER ST	1.03 miles	Address	San Antonio Police Department
5	SAPD12231061	BURGLAB INTENT THEFT/FELONY	Oct 11, 2012 11:00 AM		40X CANTON ST	2.17 miles	Address	San Antonio Police Department
6	SAPD12232069	THEFT \$100-\$20K-ELDERLY	Oct 11, 2012 12:00 PM		2XX CAROLINA	1.39 miles	Address	San Antonio Police Department
7	SAPD12230962	THEFT-UNDER \$50	Oct 11, 2012 12:05 PM		10X N ROSILLO	1.94 miles	Address	San Antonio Police Department
8	SAPD12230978	THEFT-UNDER \$50	Oct 11, 2012 12:49 PM		11XX SAN	1.46 miles	Address	San Antonio Police Department
9	SAPD12231260	BURGLAB INTENT THEFT/FELONY	Oct 11, 2012 1:00 PM		9XX ST ANTHONY AVE	2.31 miles	Address	San Antonio Police Department
10	SAPD12231089	THEFT-UNDER \$50	Oct 11, 2012 3:05 PM		7XX CASTROVILLE RD	3.64 miles	Address	San Antonio Police Department
11	SAPD12231168	THEFT-UNDER \$50	Oct 11, 2012 4:55 PM		4XX CASTROVILLE RD	3.15 miles	Address	San Antonio Police Department
12	SAPD12231193	AGG ASSLT W/DEADLY WPN	Oct 11, 2012 5:30 PM		20XX S ZARZAMORA ST	2.6 miles	Address	San Antonio Police Department
13	SAPD12231406	THEFT \$50 - \$500	Oct 11, 2012 6:00 PM		2XX N ST	0.17 miles	Address	San Antonio Police Department
14	SAPD12231290	THEFT \$50 - \$500	Oct 11, 2012 6:30 PM		2XX PROBANDT ST	1.26 miles	Address	San Antonio Police Department
15	SAPD12234060	BURGLAB INTENT THEFT/FELONY	Oct 11, 2012 7:00 PM		3XX JIM ST	2.95 miles	Address	San Antonio Police Department
16	SAPD12232098	BURGLAB INTENT THEFT/FELONY	Oct 11, 2012 9:00 PM		10XX DELGADO ST	2.04 miles	Address	San Antonio Police Department
17	SAPD12231376	SEXUAL ASSAULT - CHLD	Oct 11, 2012 9:00 PM		15XX N SABINAS ST	1.96 miles	Address	San Antonio Police Department

Analytics TAB



The “Analytics” Tab generates four unique analytical metrics based on only those crimes included in the current map viewer. These metrics include a “Crime Class” pie chart which graphically shows the percentage of each crime listed (Top Left). The “Crime Type by “Day of Week—First Day” (Top Right) uses the same color scheme as the “Crime Class” pie chart and depicts crime and frequency by day of week. “Crime Class Timeline—Day” (Bottom Left) illustrates the frequency of each color coded crime by date. Finally the “Day of Week by Hour” (Bottom Right) displays a hot spot frequency map for the entire past week for all crimes listed. This metric is color coded with red being the highest, green / yellow being mid level and blue representing the least frequent time period.

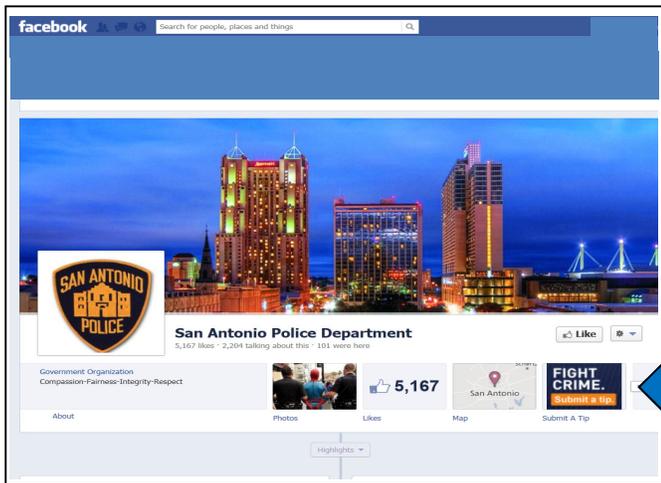
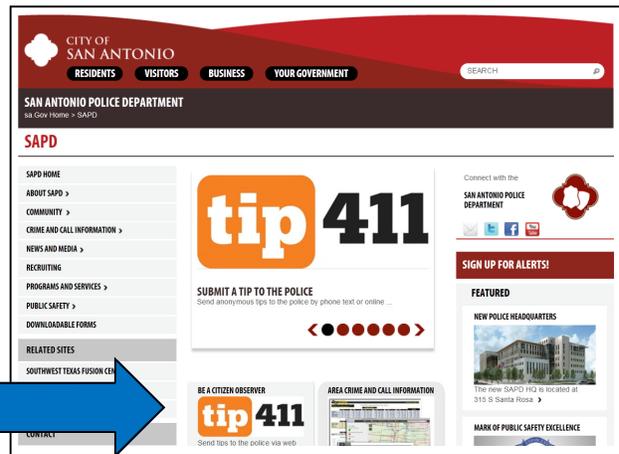
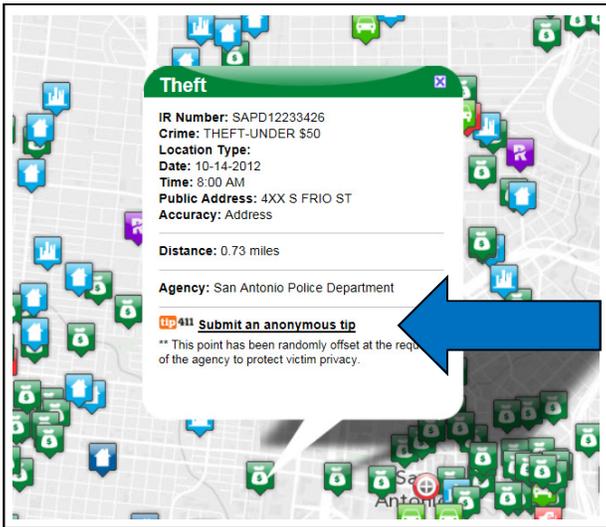
Metadata TAB

The “Metadata” Tab simply put, depicts data about the data. This information provides the user some information on how many total records have been uploaded to the service, the date range, and geocoding (positive address matched) results.



TIP 411

TIP 411 is a dynamic and anonymous way for residents to provide tips to the San Antonio Police Department over the internet and via text message (Keyword SATIP to 847411). TIP 411 functionality has been incorporated into a variety areas within the www.sanantonio.gov/sapd site. Each icon on the map not only provides specific information associated with each displayed crime, it also has a web link to submit TIP 411 information associated with that crime. Below are other locations of TIP 411 links; on the home page and via Facebook.



The San Antonio Police Department provides the RAIDS Online Service as an information tool only. It should be noted that map locations indicate, in some circumstances where the crime was reported, not necessarily where the crime occurred. Please direct any questions to support staff email at SAPDWEBSITE@sanantonio.gov.

Data Descriptions and Disclaimers for SAPD Crime and Call Information Portal.

Site Disclaimer: The San Antonio Police Department's website was developed to provide general information. Data contained at this location is generally not reviewed for legal sufficiency. SAPD documents displayed are for reference purposes only. Their completeness or currency are not guaranteed. Links or references to other information or organizations are for reference only and do not constitute an endorsement. Users who access the information within these applications need to understand the frequency, limitations and purpose of each data set. The San Antonio Police Department (SAPD) cautions against using crime, traffic and calls for service information to compare different areas regarding safety. Crime statistics represent only police services where a report was made and do not include other non-criminal calls for police service. When looking at crime statistics it is important to consider location e.g. commercial vs. residential; and major institutions that exist within the boundaries (government buildings, schools, hospitals etc.) of the reporting areas. Data will sometimes reflect where the crime was reported versus where the crime occurred. Areas with a high foot traffic or that are more densely populated may have more reported crime. This does not necessarily mean more crime occurs there, but that more crime is reported there.

Uniform Crime Report Information:

Uniform Crime Reporting (UCR) is an administrative requirement to report totals for select incidents of crime to the Texas Department of Public Safety (TXDPS) and the Federal Bureau of Investigations (FBI). Nationwide, over 18,000 state, county, municipal, university and tribal law enforcement agencies report comparative statistics to the FBI annually. Categories reported include: Homicide, Forcible Rape, Robbery, Aggravated Assault, Burglary, Larceny (Theft) and Motor Vehicle Theft. Simple Assaults are also included in the SAPD website. Users must understand that these UCR categories do not directly coincide with Texas Penal Code categories for similar crimes. For more information on the UCR program please visit <http://www.fbi.gov/about-us/cjis/ucr/ucr>.

Current Crime Statistics:

Information contained within the "Current Crime Statistics" navigation link reflect comparative crime statistics on a weekly basis. These categories are based on Texas Penal Code definitions, and while similar, should not be compared to UCR totals. Additionally, data contained in this table is highly provisional and are merely provided to reflect general trends in crime; both citywide and by police substation. It should be noted that UCR information represents the departments "Official" crime report.

Crime Maps (RAIDS ONLINE):

RAIDS ONLINE is a hosted mapping service that allows users to interactively view crime and incident data reported to and collected by the San Antonio Police Department. This information is based on Texas Penal Code definitions and again should not be compared to the departments "Official" crime report e.g. UCR. Currently this information is updated daily and now contains crime and incidents from January 1 2012 forward.



Data Descriptions and Disclaimers for SAPD Crime and Call Information Portal Continued.

Calls for Service:

Calls for service information is searchable by the user in two forms e.g. tabular (text) and via a map viewer. Both sets of information are drawn electronically from the regional computer aided dispatching (CAD) system. Calls for service categories strictly represent what any particular call was dispatched for, based on caller / call taker interactions. These call categories, which may resemble aforementioned crime categories in some cases; cannot be reflective of actual crime incidents. For example, many calls are routinely dispatched for “Disturbances”; however when an officer makes the scene, crimes associated with that call can be any type: e.g. assaults, family violence, robbery etc.

Calls for service information is (tabular) updated monthly. The calls for service map viewer is updated daily and reflects calls made within the previous 5 calendar days.

It should also be noted that tabular searches by neighborhood association are based information provided by the City of San Antonio Department of Planning & Community Development. Only those neighborhood associations that are currently registered with the Department of Planning & Community Development are searchable. If your neighborhood association is not listed, please contact Mr. John Osten—Senior Planner at the Department of Planning & Community Development at (210) 207-2187 or via email at John.Osten@sanantonio.gov.

Please direct additional questions relating to SAPD crime and calls for service information to SAPDWEBSITE@sanantonio.gov.



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