

# DEVELOPMENT SERVICES

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## FY 2015 PROPOSED ANNUAL OPERATING BUDGET

Roderick J. Sanchez, AICP, CBO  
Director

# DEVELOPMENT SERVICES



Partnering with our community to  
build and maintain a safer San Antonio



# DEPARTMENT OVERVIEW



Development  
Services

Land  
Development

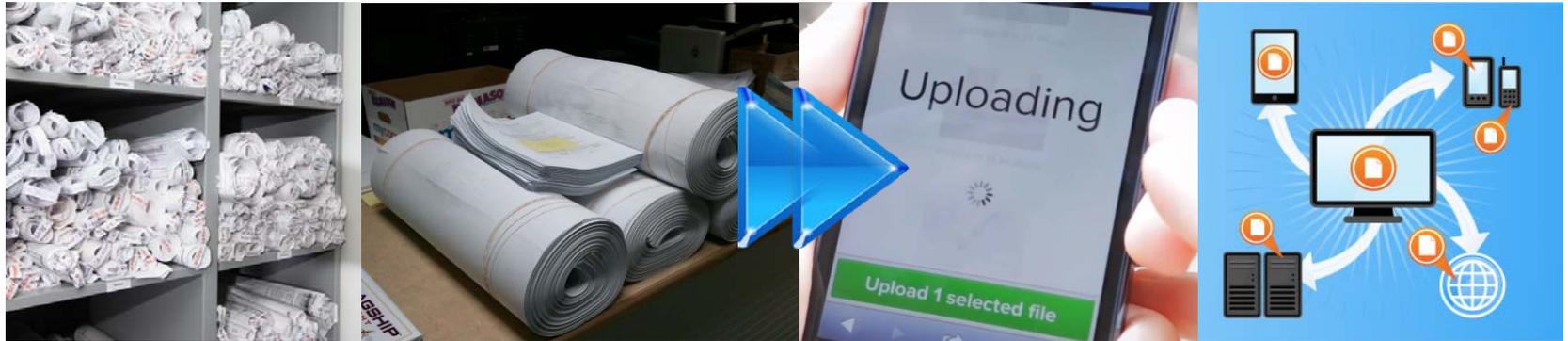
Plan Review

Field  
Services



# FY 2014 ACCOMPLISHMENTS

# TECHNOLOGY ENHANCEMENTS



COSAweb **Electronic Plan Review**

CITY OF SAN ANTONIO  
City Development **Land Development System**

CITY OF SAN ANTONIO  
City Development **Customer Alert System**

Enter DynamicPortal User Name and Password to log on to Customer Alert System.

User Name

Password

Log In

For assistance regarding application issues, please contact our Service Desk at 210.207.1111 Option 0

HOMEBASE Start over About this project

**How would you like to improve your house?**

Please select all the projects that you would like to work on:

**YOUR PROGRESS**

1. Choose your project
2. Enter project details
3. Select your permits
4. Fill out permits
5. Sign your permits
6. Submit your permits

**YOUR PROJECT**

Addition

Carport or Outdoor Cover

Room Addition

Shed or Garage

Deck

Swimming Pool

Carport or Outdoor Cover

Windows

Doors

Walls

Replace siding

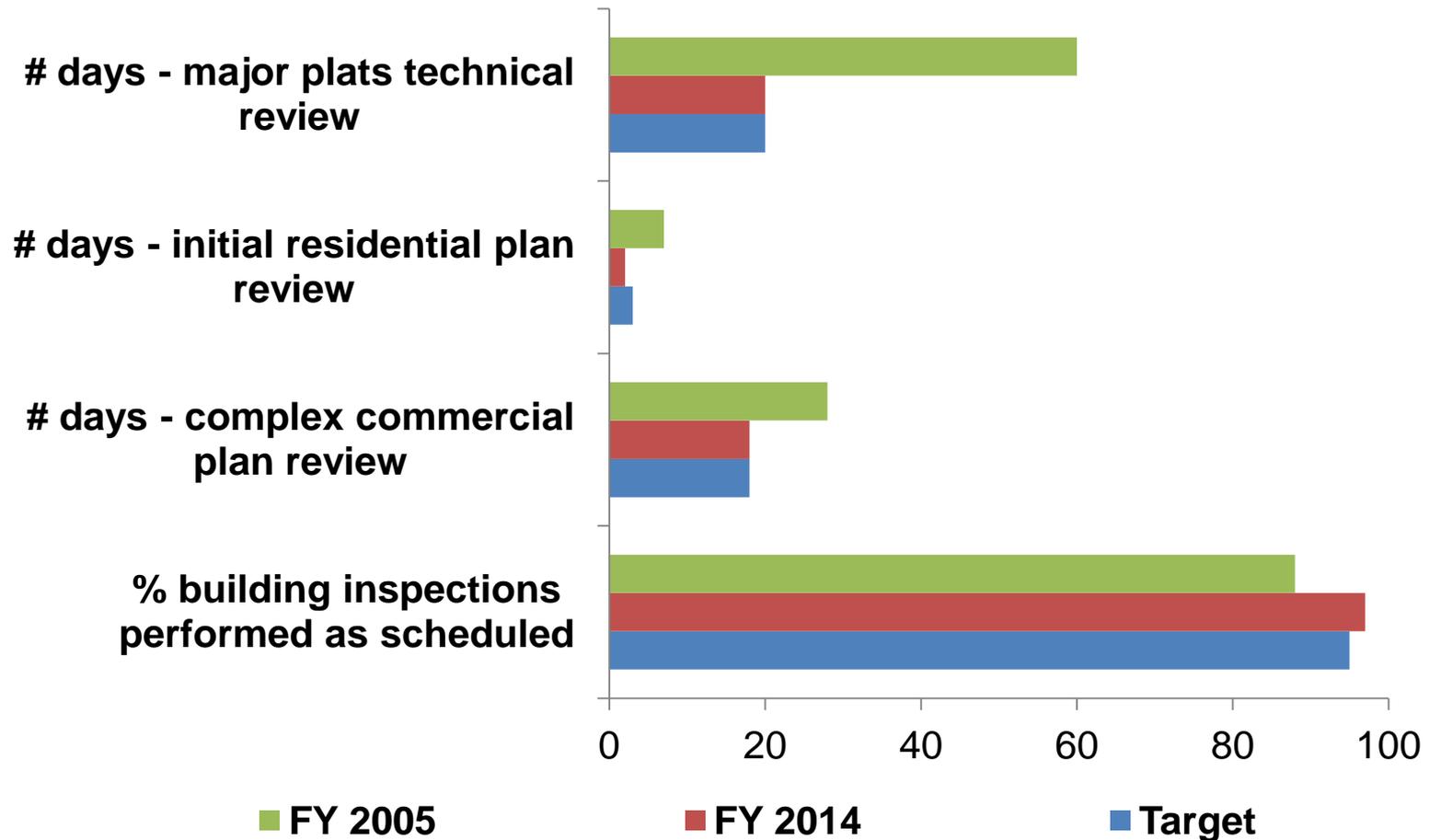
Floors

Next step

**CODE for AMERICA**

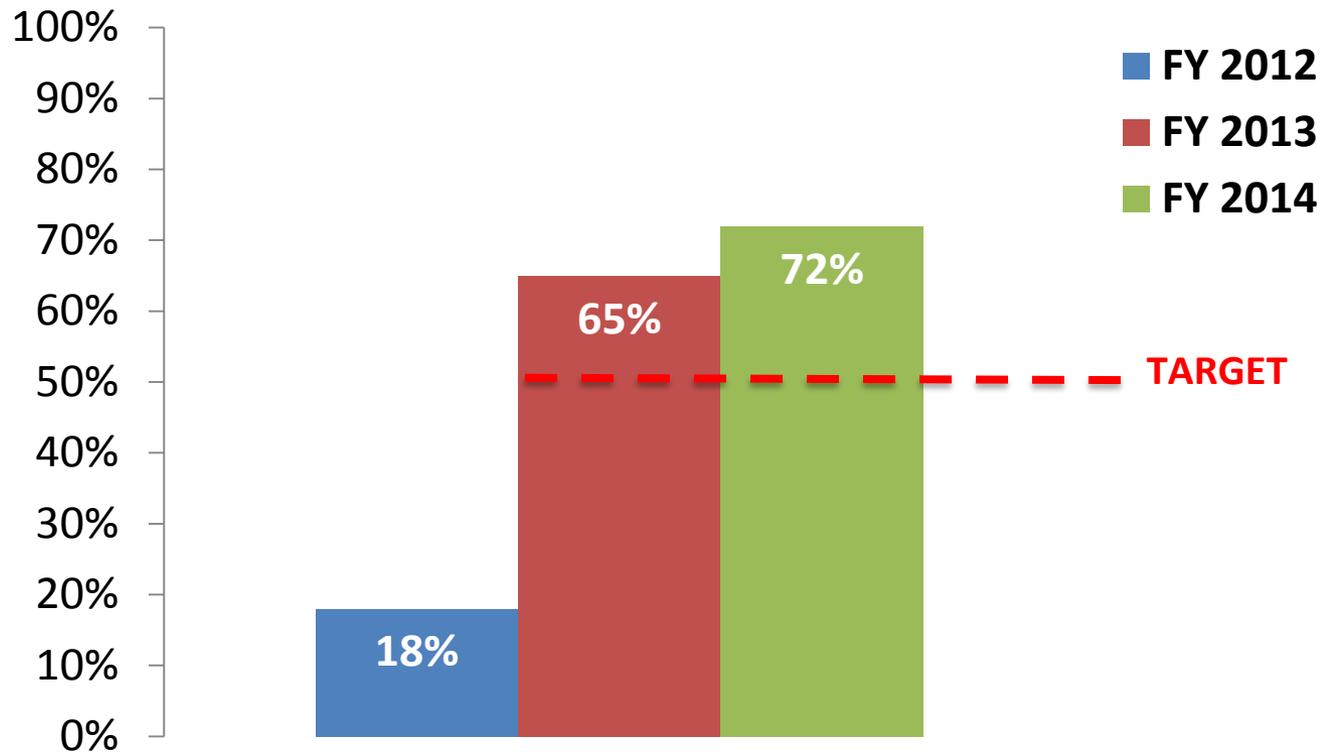
# PERFORMANCE MEASURES

## Development Services



# FY 2014 CODE ENFORCEMENT

## Responding to the Community – Increase Proactivity

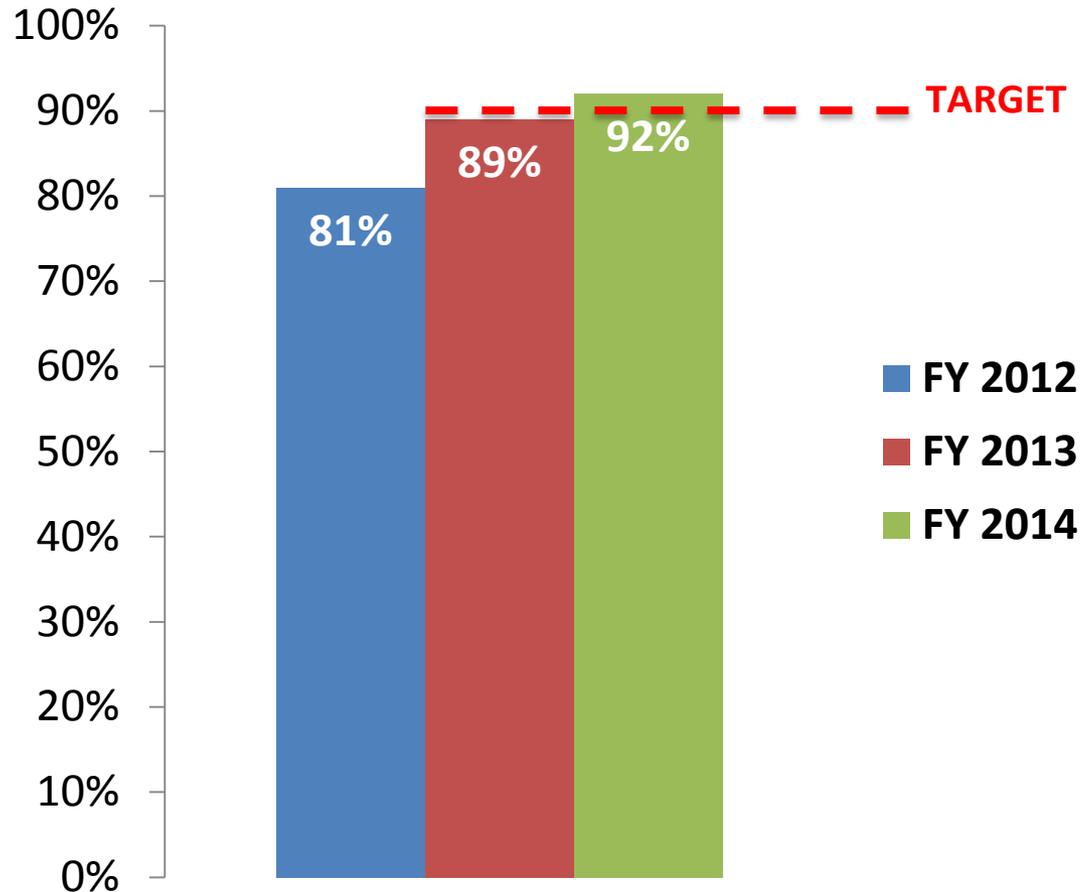


Response Time in Business Days			
	Target	FY 2013	FY 2014
<b>Tier 1 Code Complaints</b>	2	2	2
<b>Tier 2 Code Complaints</b>	6	2	3

# CODE ENFORCEMENT

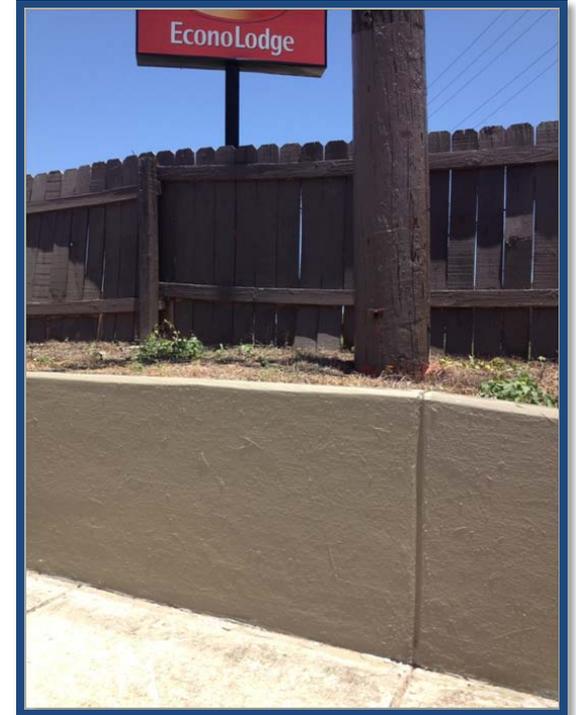
## Community Partnerships For Better Compliance

- Neighborhood Code Enforcement Task Force
- Code Connection Newsletter
- Neighborhood Association Meetings
- Media Coverage



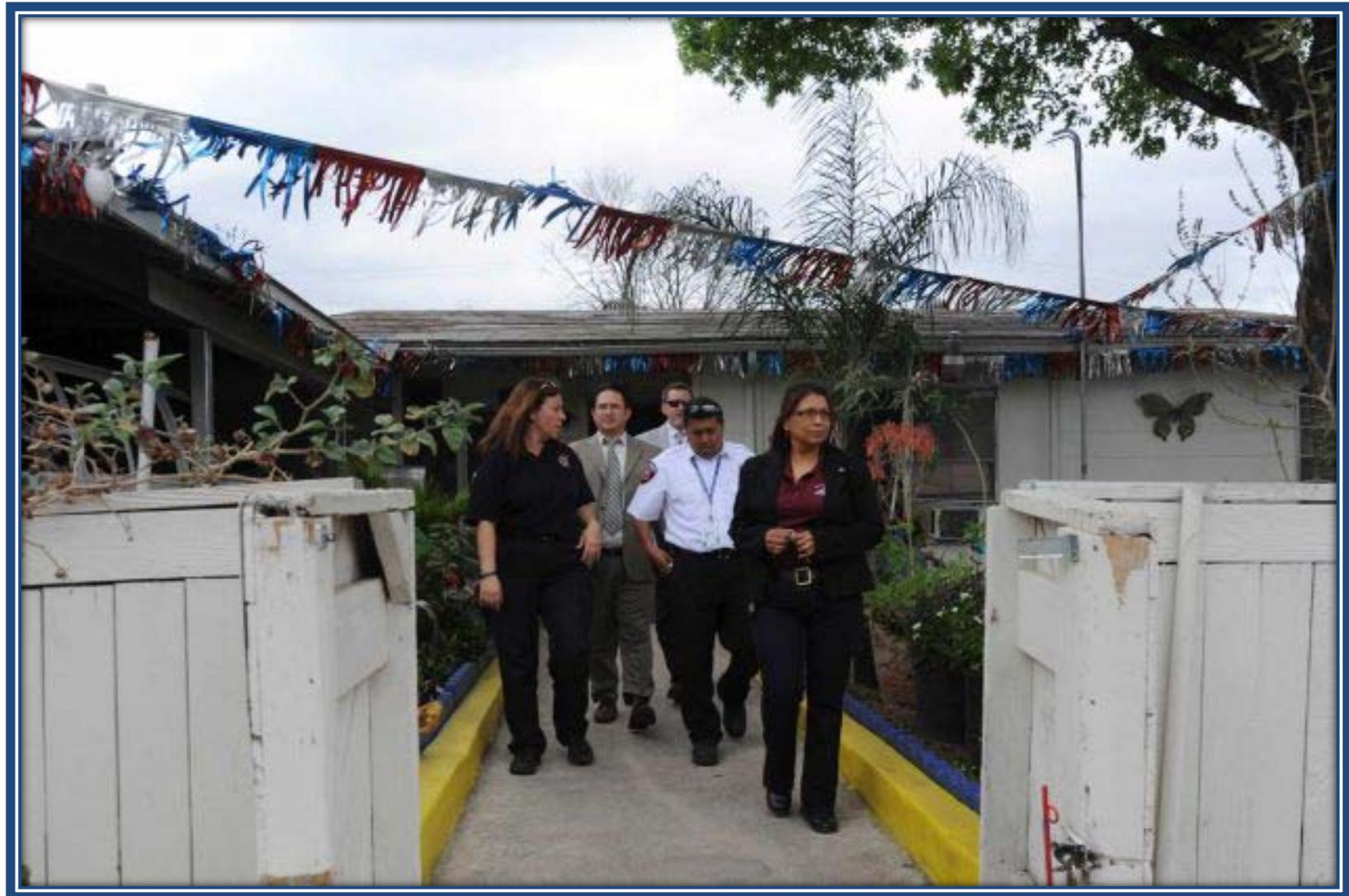
**45-day compliance rate for Tier 1 & Tier 2 violations**

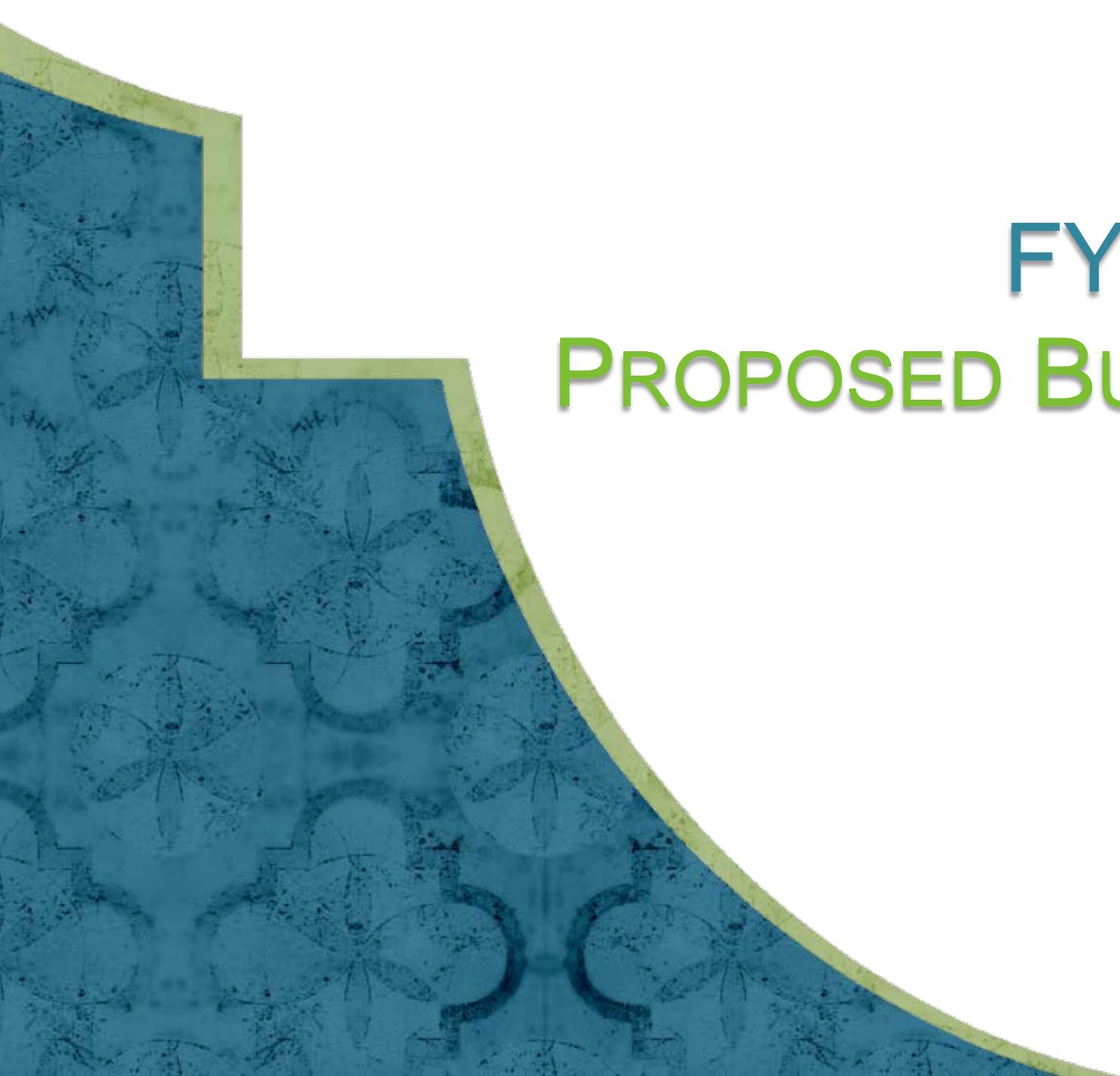
# GRAFFITI ABATEMENT



Performance Measures	FY 2014 Target	FY 2014 Estimate
Volunteers for Community Wipeouts	2,500	2,505
Turnaround time (in days)	3	2

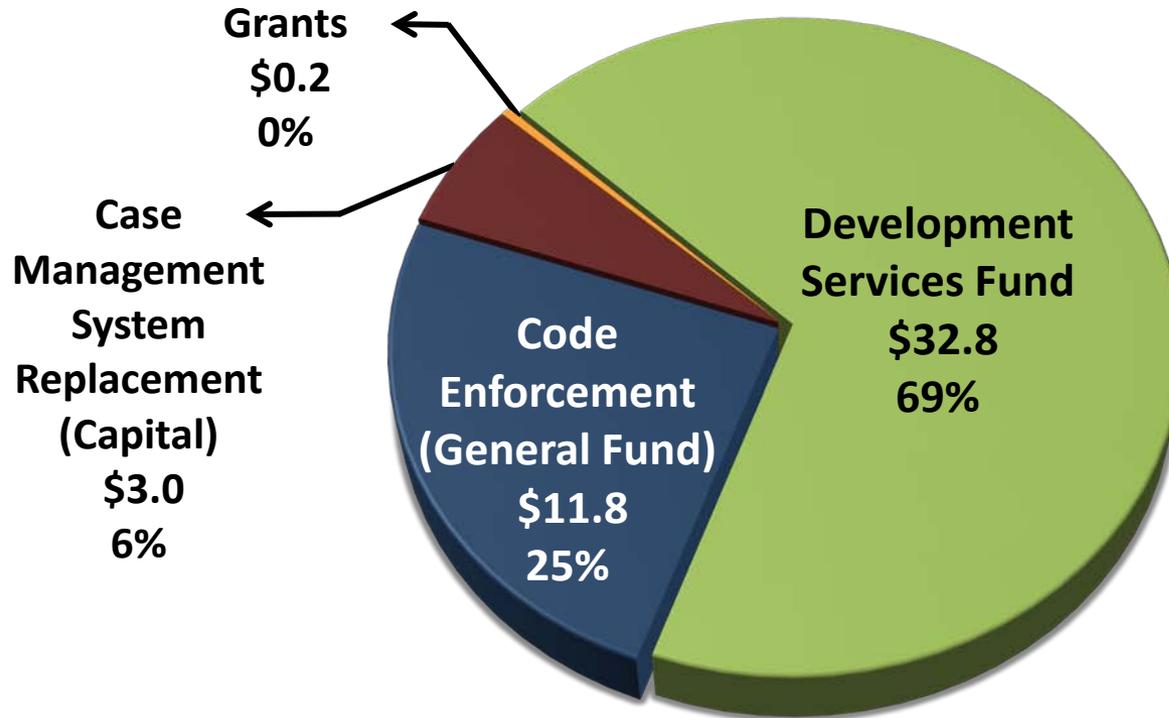
# BOARDING HOME UPDATE





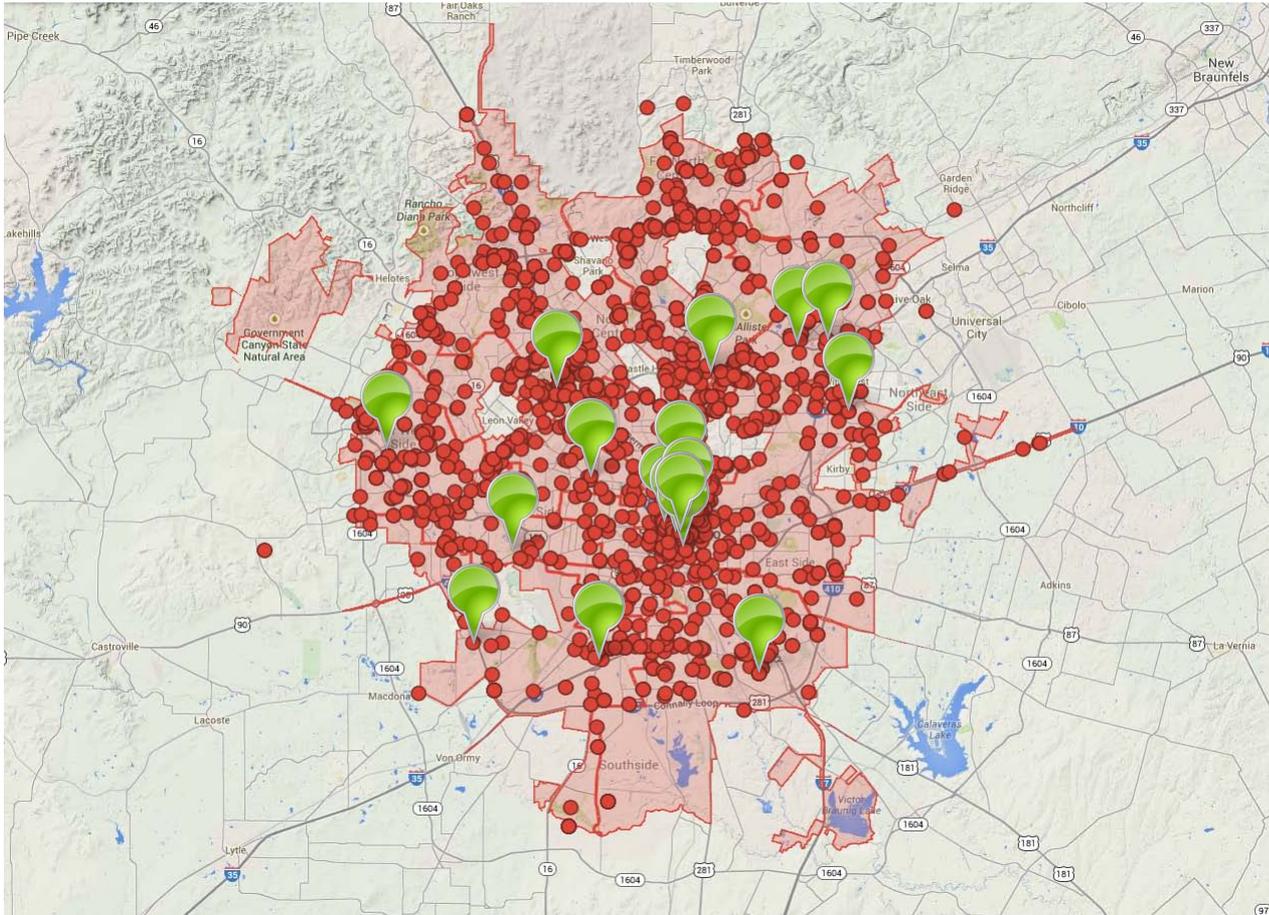
# FY 2015 PROPOSED BUDGET

# FY 2015 Proposed Budget \$47.8 Million



Fund	FY 2014 Adopted	FY 2015 Proposed	\$ Change
Development Services Fund	\$26.4	\$32.8	\$6.4
General Fund	11.8	11.8	0.0
Capital	0.0	3.0	3.0
CDBG	0.2	0.2	0.0
Number of Positions	391	383	(8)

# Source of Revenue



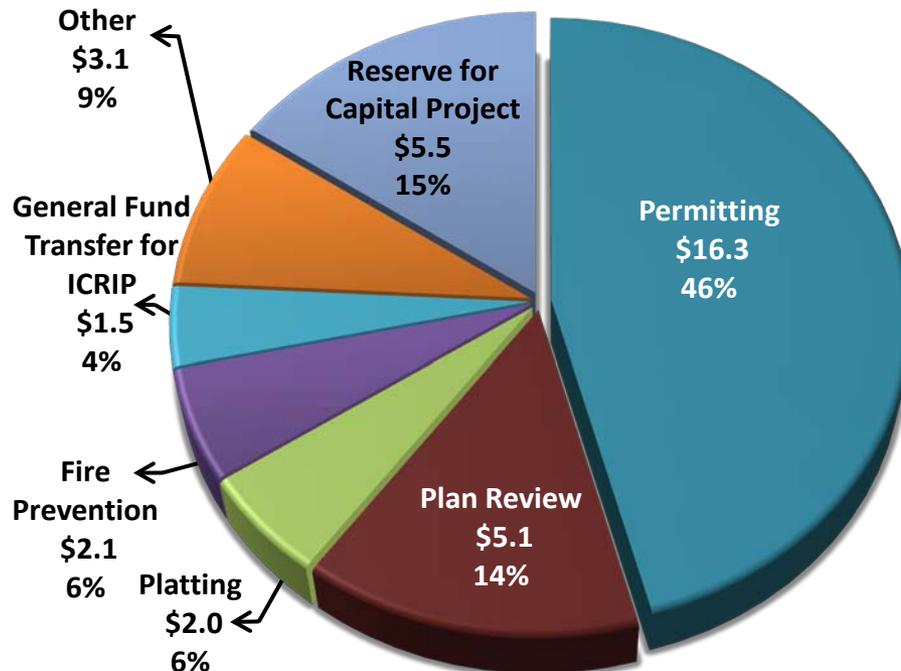
# Development Services Fund

## FY 2015 Proposed Revenues & Expenditures

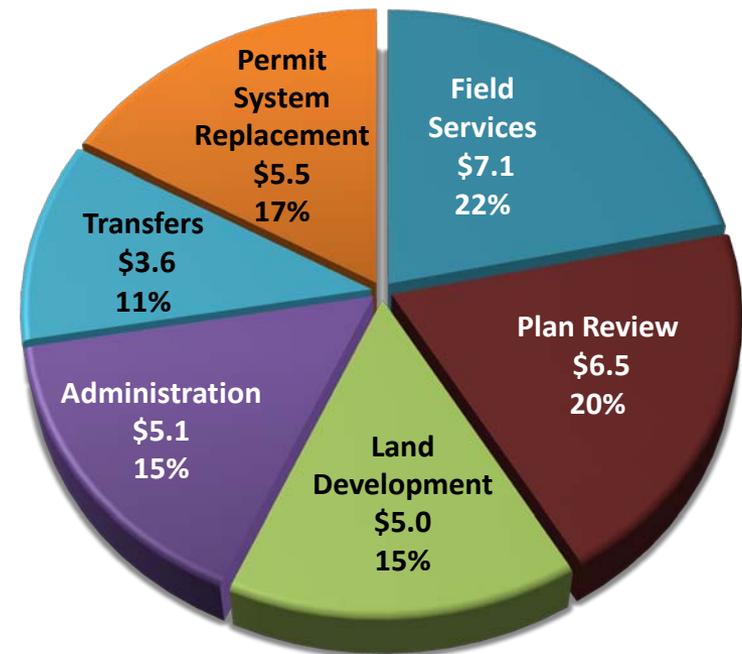
(\$ in Millions)	FY 2014 Adopted	FY 2015 Proposed	\$ Change
Revenues	\$29.2	\$35.6	\$6.4*
Expenditures	\$26.4	\$32.8	\$6.4*
Number of Positions	249	243	(6)

\*FY 2015 Revenues & Expenditures include the use of \$5.5M of fund reserves to replace permitting system

**FY 2015 Proposed Revenues by Category**  
**Total: \$35,590,862**  
 (\$ in Millions)



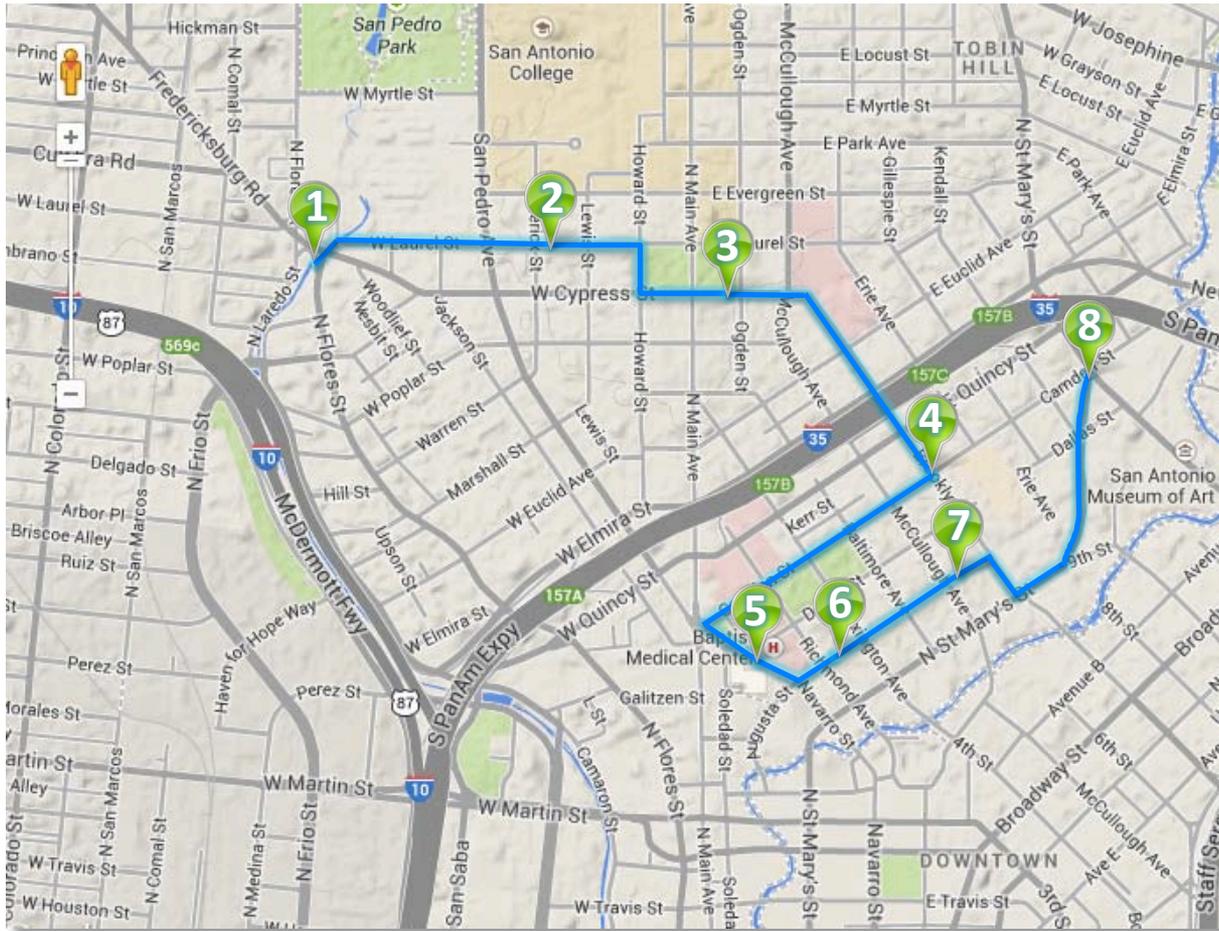
**FY 2015 Proposed Budget by Category**  
**Total: \$32,778,361**  
 (\$ in Millions)





# FY 2015 IMPROVEMENTS

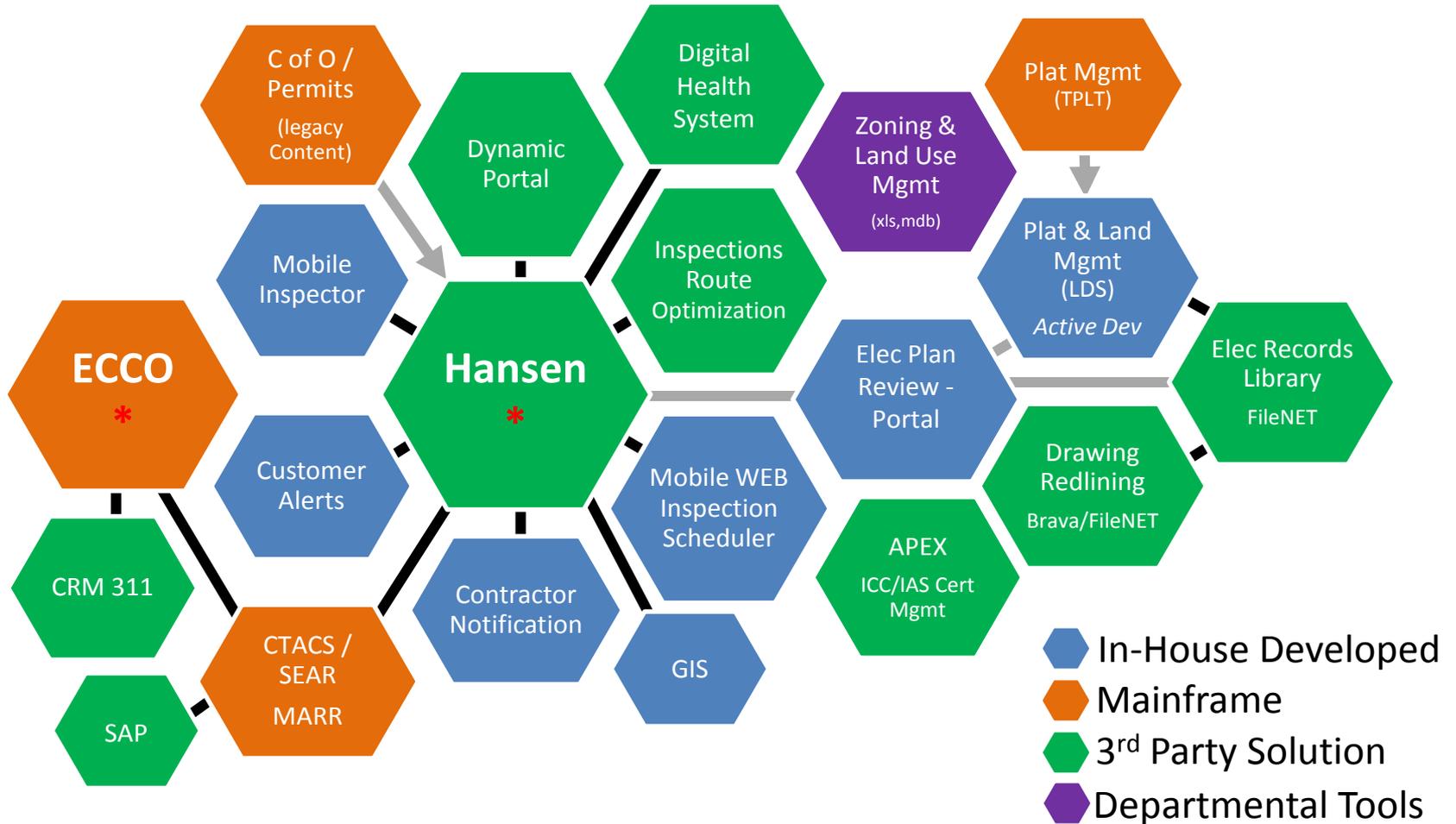
# ROUTE OPTIMIZATION



# INSPECTOR TABLETS



# FY 2015 CAPITAL IMPROVEMENT



Development Services Fund - \$5.5 Million  
 Capital Budget - \$3 Million



# FY 2015 INITIATIVES

# ADOPT NEW BUILDING CODES



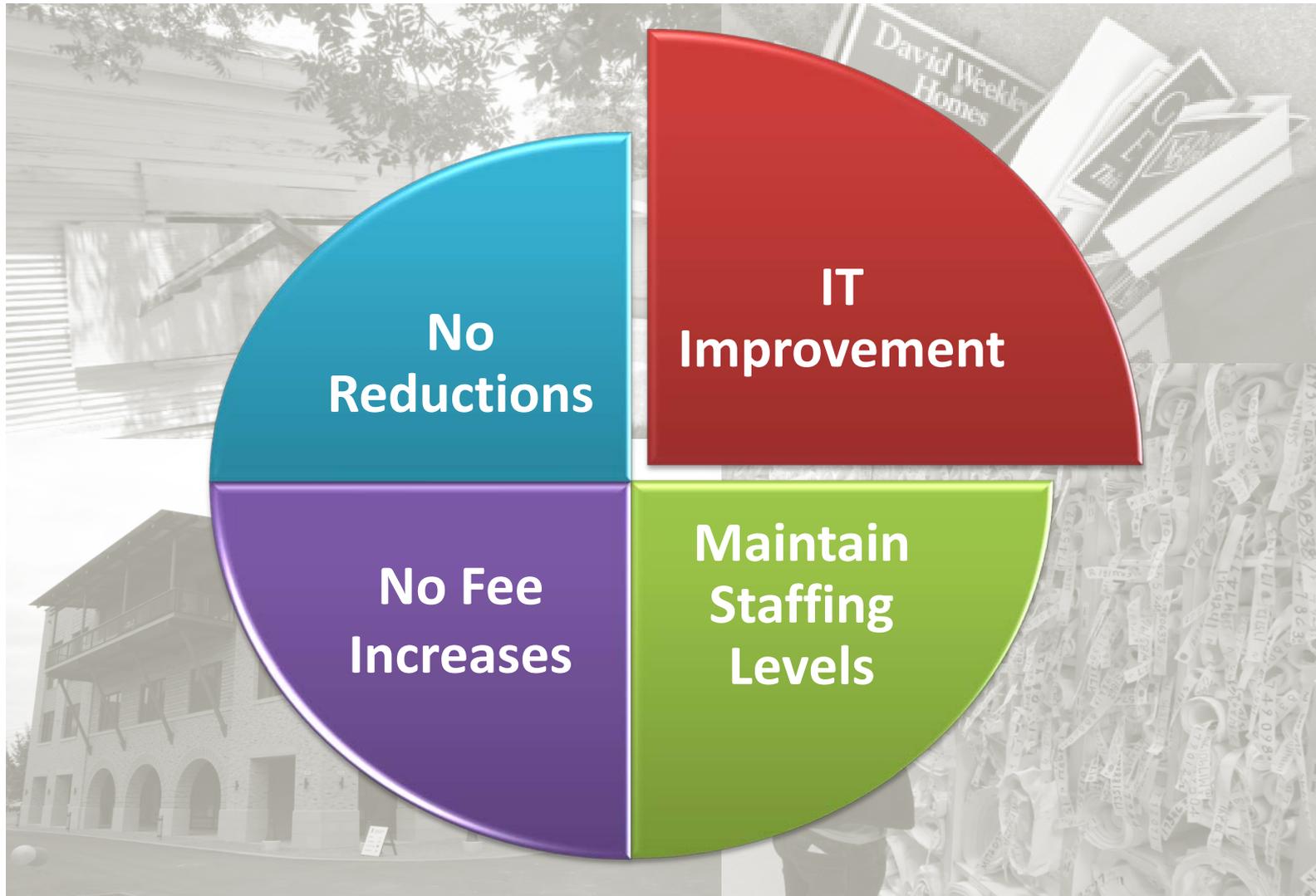
# CODE IMPROVEMENT PLAN

## Code Enforcement Improvement Plan



- Absentee Property Owners
- Administrative Hearing Officer
- Compliance Assistance Fund
- Outreach
- Prioritizing Code Violations
- Graffiti Abatement
- Bandit Signs
- Staff Accountability

# BUDGET CONCLUSION





Partnering with our community  
to build and maintain a safer San Antonio.

