

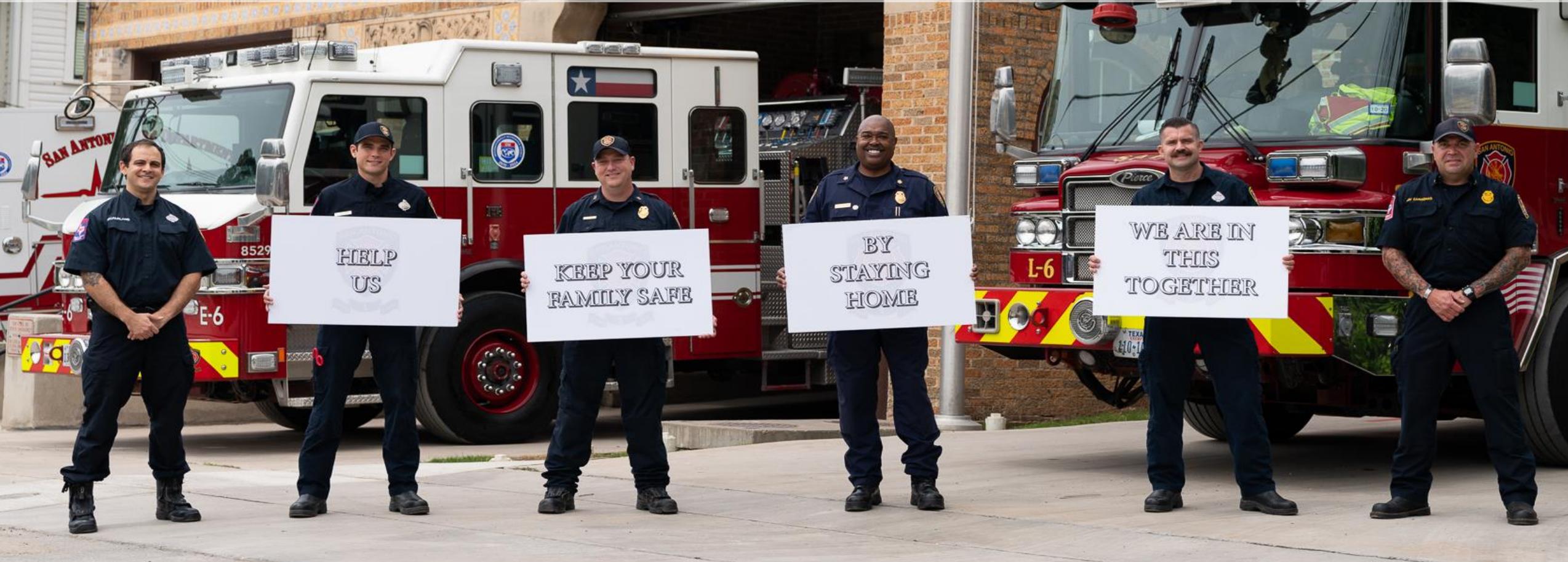
COVID-19 Update: Emergency Response



Presented by: Charles Hood, Fire Chief



San Antonio Fire Department COVID-19 Operations



HELP
US

KEEP YOUR
FAMILY SAFE

BY
STAYING
HOME

WE ARE IN
THIS
TOGETHER

Timeline

- February 7, 2020 – First plane from Wuhan, China
- February 11, 2020 – First Telemedicine visit with travelers from China
- February 15, 2020 – Plane from Cruise Ship – Japan
- March 11, 2020 – Plane from Cruise Ship – San Francisco



Emergency Operations Center

- Unified Command
- Operations
- Planning
- Logistics
- Finance



Mobile Integrated Healthcare

- COVID Testing Training
 - 200 - SAFD personnel
 - 1500 - Texas Military Department
 - 15 County ESD Personnel



Mobile Integrated Healthcare

- **COVID-19 Testing**
 - Drive Through Testing Sites
 - Walk Up Testing Sites
 - Non-Mobile Patients
- **Community Capacity:**
 - 3000 free tests per day in three City-run locations
 - total testing capacity in the County exceeding 7,500 tests per day
 - over 50 testing locations



Mobile Integrated Healthcare

- Established the process for testing Large Congregate Settings for the State
- Tested Large Congregate Settings
 - All County Nursing Homes
 - Bexar County Jail
 - Assisted Living Facilities
 - Bexar County Adult Probation
 - SAPD Training Academy



Mobile Integrated Healthcare

- SAFD MIH Testing Teams have deployed around the state:
 - College Station
 - Boerne
 - Weslaco
 - Eagle Pass
 - Hondo
 - Rio Grande City
 - Brownsville
 - Kingsville



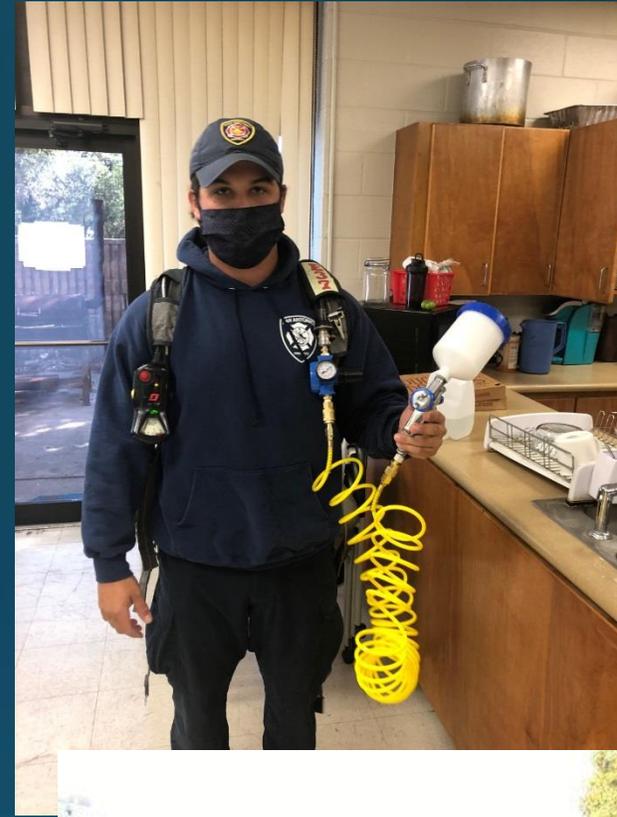
Mobile Integrated Healthcare

- Haven for Hope Isolation Screenings
- Enhanced MIH Response



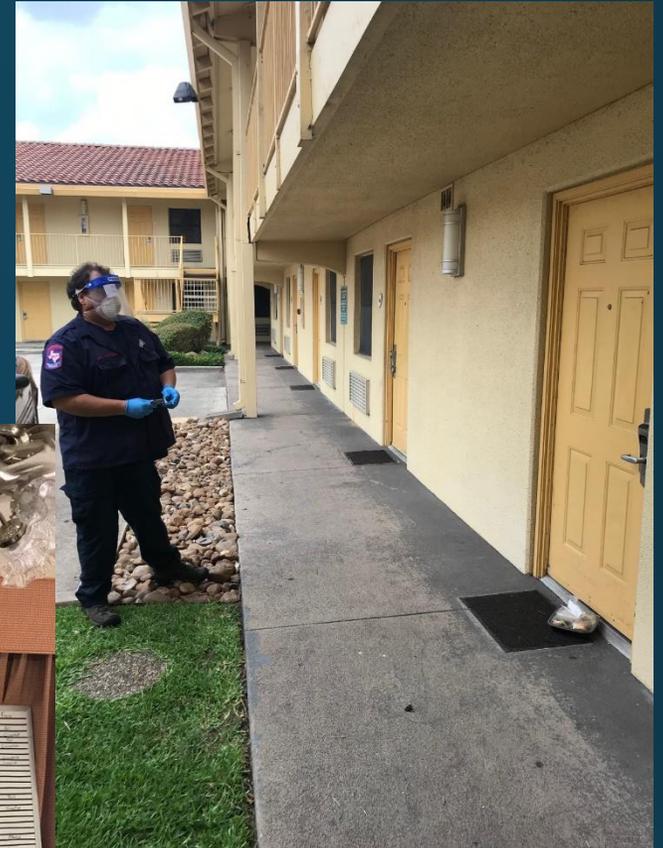
SAFD Operations

- Ambulance Decontamination Stations
 - SAFD Technical Services
 - YMCA Downtown
 - SAFD “old” Fire Station 32
- Decontamination units constructed and distributed to :
 - All City and County Fire Stations
 - All City and BCSO Law Enforcement Stations



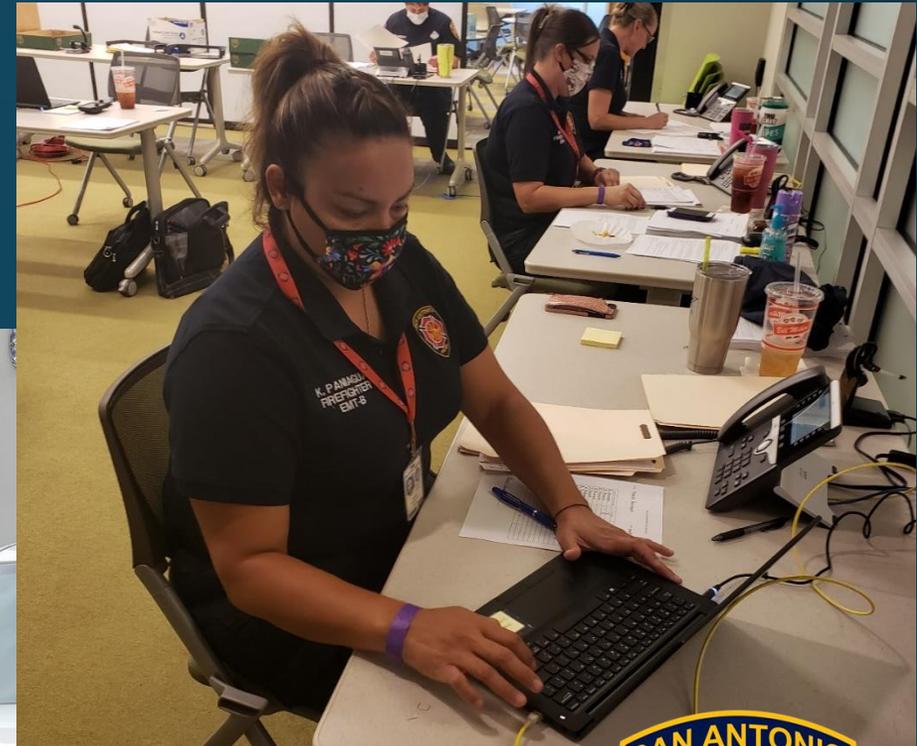
SAFD Operations

- Intermediate Care Facilities
 - First Responder
 - General Population



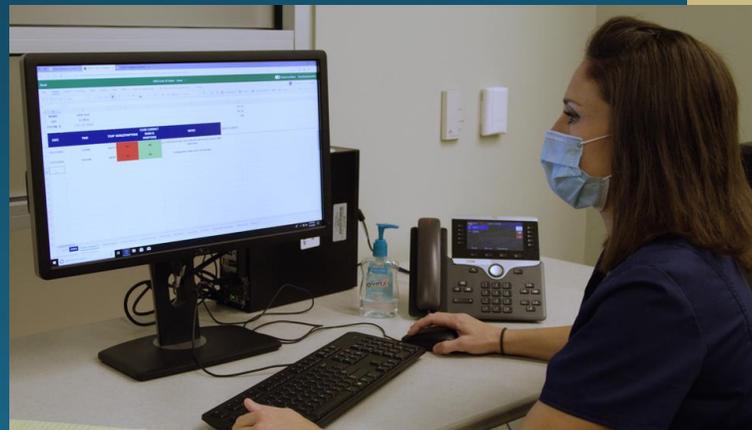
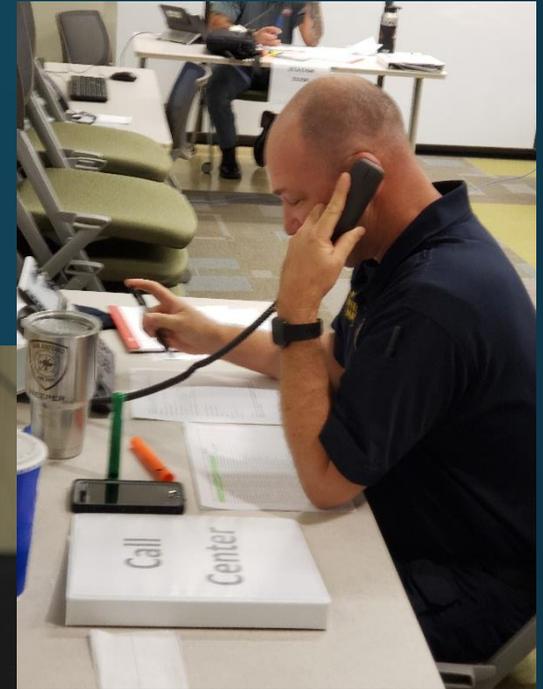
SAFD Operations

- Nursing Home Cohorting and Tracking
- Interfacility Transfer Authorization Center



Protecting Our Own

- New General Orders and EMS Protocols
- Enhanced PPE
- Blue Team
- SAFD Resiliency Call Center

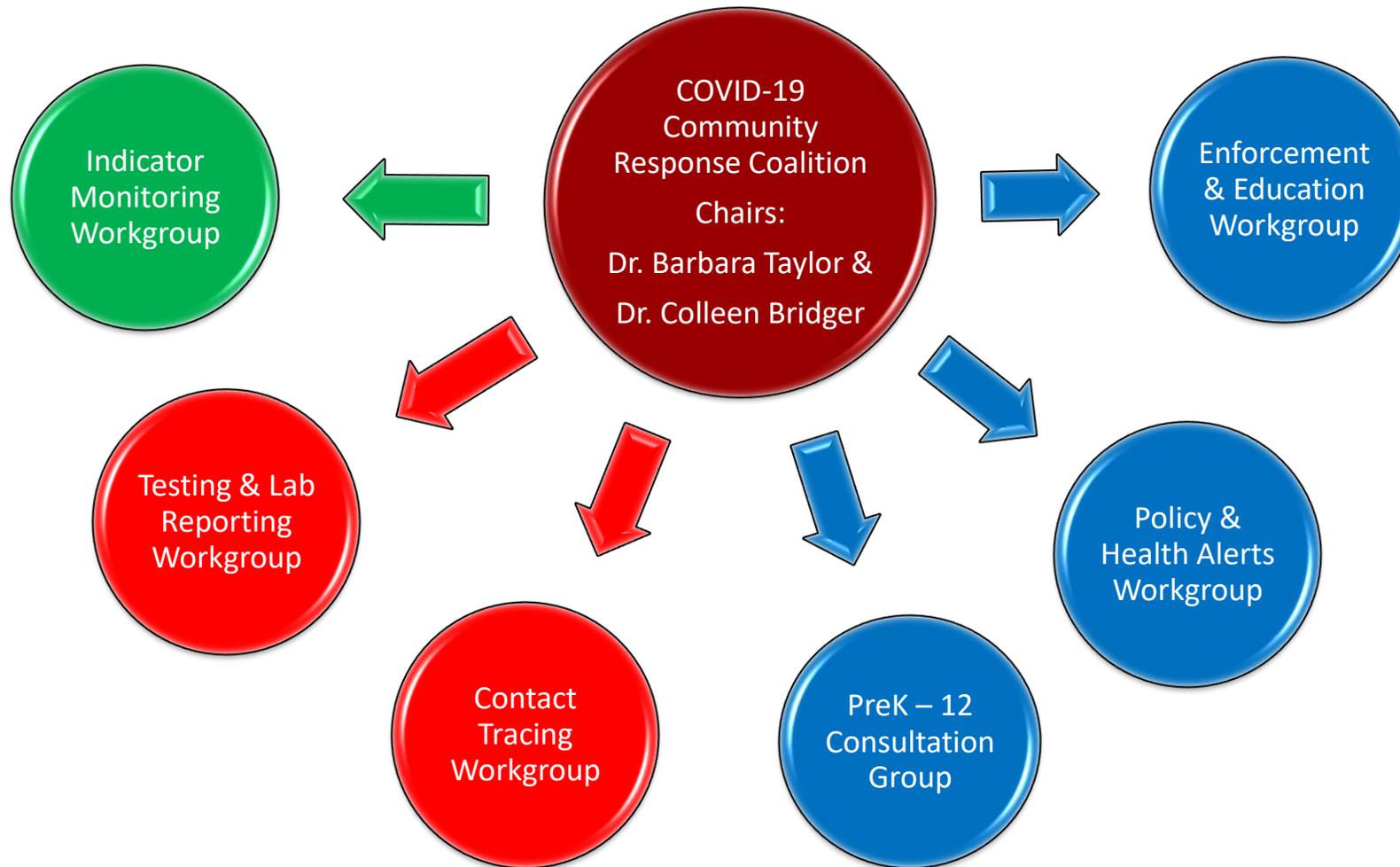


COVID-19 Update: Emergency Response



Presented by: Colleen Bridger, Assistant City Manager

COVID-19 Community Response Coalition



Case Investigation

- 165 staff involved in Case Investigations
- Conversion to Texas Health Trace Complete
- Move to Alamodome complete
- Contract with UT Health School of Public Health for 200 Case Investigators complete
 - ✓ 59 case investigators on board



Contact Tracing

- Contract with UT Health finalized
 - Hire up to 175 staff to help with contact tracing
- Contract with eMocha
 - Extended contract until end of August
- Texas Health Trace
 - Contact tracing to roll out in August
 - Specific deliverables being monitored
 - UT Health as back up



COVID Hotline and Provider Relations

- **COVID Hotline:** Transitioned to 311 on July 16th
- **Provider Hotline:** Personnel to answer the provider hotline located within the Epi division
- **Provider Relations:** Provide support to Metro Health's Medical Director regarding provider communications and Epi Provider Hotline

Congregate Settings

- Coordinate activities with HHSC and SAFD to ensure weekly universal testing in congregate settings
- Provide COVID-19 related recommendations to congregate settings and review infection control practices

Research: Conduct CPPR and Population Epi Research in collaboration with the Health Collaborative

- **COVID-19 Community –Partnered Participatory Research (CPPR)**
Total of \$215,000 Awarded to Up to 3 Projects
- **Population Epidemiology Research**
Total of \$215,000 Awarded to Up to 3 Projects
- **Project Coordination**
\$70,000 for The Health Collaborative



Research: Conduct a public health/academic study to assess the risk of transmission of asymptomatic infections

- Collaboration: UT Health, SAFD and Metro Health.
- Objective: assess the community prevalence of asymptomatic COVID-19 infections in San Antonio.
- 502 samples were collected from 502 households within each of the 10 council districts.
- All 502 self-administered nasal swabs tested negative for SARS-CoV2.



Data

- Developed multiple data dashboards
- Developed weekly data reports
- Collaborated with other CRC workgroups to develop indicators for decision-making

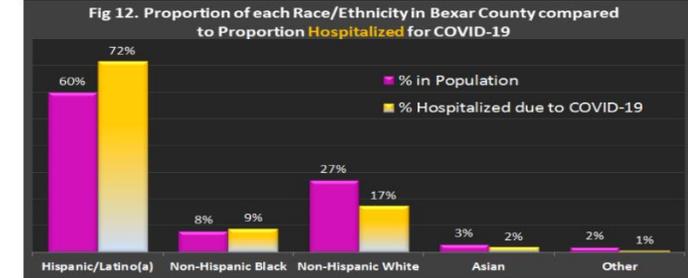
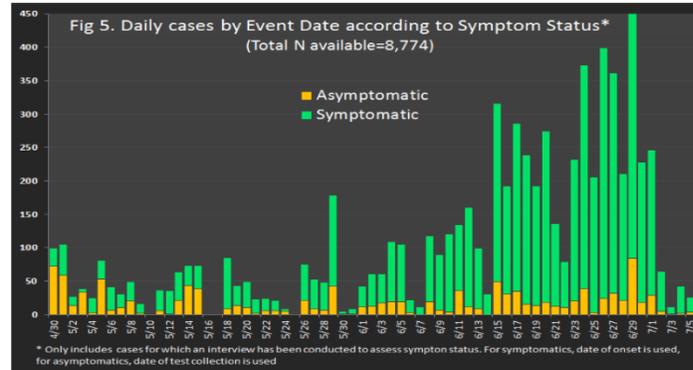
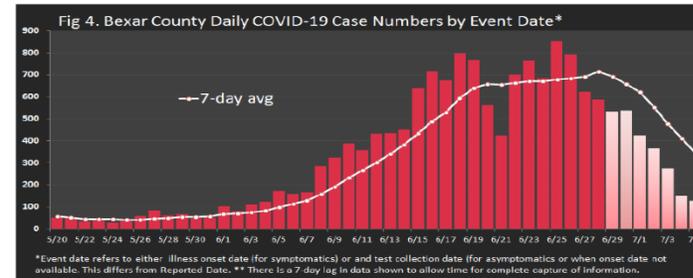


Fig 13. Co-morbid Conditions Among Hospitalized (N=958)

Any comorbidity	Yes
Any comorbidity	65.9%
Diabetes	36.6%
Hypertension	42.0%
Cardiac Disease	4.2%
COPD	9.8%

Fig 14. Characteristics of Hospitalized 0-17 year olds (N=28)

	Yes	No	Unknown
Any comorbidity	8	19	1
Diabetes	1	26	1
Hypertension	1	26	1
Asthma	3	24	1
COPD	3	24	1
ICU	5	22	1
Ventilator	2	24	2

Section 2 Highlights

- The proportion of hospitalized cases who were pediatric was negligible in May, but has now increased to 3% (Fig 10).
- Hispanic/Latinos make up 72% of hospitalizations compared to representing only 60% of the Bexar County population (Fig 12).
- 66% of hospitalized cases have an underlying condition. Hypertension is the most common one (Fig 13).
- 28 of the current hospitalizations are pediatric, of which 5 were admitted to the ICU and 8 have an underlying condition of some sort. For 3 of these pediatric cases, asthma is an underlying condition (Fig 14).



Embedding Equity in COVID-19 Recovery



COVID-19 Recovery and Resiliency Plan Equity Commitments

1. Utilization of the Equity Matrix in determining door-to-door engagement efforts
2. Inclusion of aspirational goals for participation intake, case management, and workforce training completion, based on race/ethnicity, gender and income
3. Inclusion of equity criteria in scoring grant applications for microbusinesses and non-profits
4. Partnerships with trusted community leaders in outreach to low-income communities of color

COVID-19 Update: Recovery & Resiliency Plan

Workforce Development & Small
Business



Presented by: Carlos Contreras, Assistant City Manager

Guiding Principles

Public Health and Safety

- Ensure continued COVID-19 related public health and safety while building resilience and fostering economic stability for households, nonprofits and businesses.

Equity

- Imbed equity in policy decisions and distribution of resources.

Braided Funding

- Appropriately integrate local, state and federal resources to achieve maximum impact.

Community Resilience

- Ensure households and businesses affected by COVID-19 have the resources and tools to become financially resilient and better prepared to withstand future economic challenges.

Well-Being

- Strengthen generational family well-being built upon a solid foundation of thriving non-profit organizations.

Workforce Training and Support Services and Emergency Child Care Supports for Working Families

Total Investment: \$75 million



- **Train up to 10,000 residents by September 2021**
- **Integration of Workforce Service Providers to promote comprehensive approach to training and job placement**
- **Connection to wraparound services, including child care support and stipends**

Estimated Budget	
Participant Intake, Referral, Wraparound Support and Career Navigation	\$6.8 M
Participant Training and Education	\$13.6 M
Participant Stipends	\$44.1 M
Business Intelligence	\$0.24 M
Program Outreach and Monitoring	\$0.22 M
Child Care Subsidies	\$10 M
Total:	\$75 M

Workforce Training and Support Services and Emergency Child Care Supports for Working Families

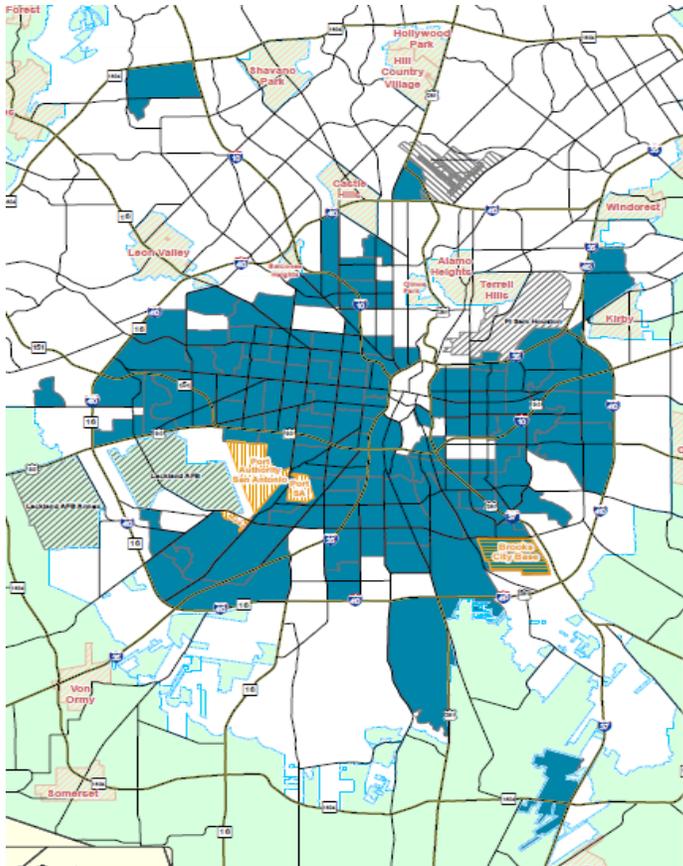
Expected Outcomes: Serve up to 10,000 residents

Wraparound support, case management and career navigation	80%
Child care subsidy	28%
Short-term training	75%
Long-term training	10%
High school equivalency courses	5%
Subsidized on-the-job training with local small business employers	10%
Participants will complete training	75%
Within 3 months of training completion, secure employment within a demand occupation with a career path established to improve their earning potential	50% Aspirational Goal

Workforce Training and Support Services and Emergency Child Care Supports for Working Families



Resident Aspirational Goals



African American	9.0%
Asian American	3.0%
Hispanic American	67.0%
American Indian, Alaska Native, Native Hawaiian, or Some Other Race (Non-White)	2.0%
Women	60.0%
Veterans	9.0%
Formerly Incarcerated	5.0%
Disabled	3.0%
Homeless	0.2%
Living in Poverty	24.0%
Lives in Census Tract with an Equity Matrix Score of 8, 9, or 10	75.0%
Formerly employed in hospitality, food service, and retail	50.0%

Workforce Training and Support Services and Emergency Child Care Supports for Working Families

Next Steps

Finalize contract negotiations and execution	August 2020
Finalize standardized intake, assessment, and referral processes	
Finalize and execute marketing plan	
Develop standardized reporting and public reporting templates	
Develop eligible trainings and educational course catalogue	
Program Launch	
Reporting begins	September 2020
EWDC briefed on possible contract extensions with partners	November 2020
Program Completion	September 2021

Small Business Support

Total Investment: \$38.1 million

	Micro Business/Non-Profits Grants	\$27 million
	Door-to-door engagement	\$1.3 million
	Virtual & Place-Based Financial Recovery and Resiliency Hubs	\$200 K
	Protective Equipment & Sanitizer to local businesses/Non-Profits	\$2 million
	On-the-job training support for small businesses	\$5 million
	Artist and Arts Non-Profit Organization Grant	\$2.6 million

Micro Business and Nonprofit Grants

Total Investment: \$27 million

Grant Eligibility

Located within City of San Antonio limits
Established prior to August 1, 2019
Negative COVID impact since March 1, 2020
Revenue loss or budget reduction of 15%
Annual gross revenues or board approved budget of less than \$2 million
Have less than 20 employees
Commit to Greater. SAfer. Together. Pledge
Develop recovery plan and coordinate with Outreach Organizations on plan execution

Grant Categories

	\$ Up to	Dollars Allocated	# Grants
Self-employed	\$10,000	\$4.1m	480-640
1-5 employees	\$25,000	\$4.9m	200-267
6-10 employees	\$50,000	\$5.9m	120-160
11-20 employees	\$75,000	\$9.8m	130-174
Total:		\$24.7m	930-1,241

10% of grant funds reserved for nonprofits

Exclusions: Professional services, gambling/gaming businesses, national franchises, sexually-oriented businesses, payday & auto loan providers, liquor stores and businesses in which a City employee or officer has a financial interest, as defined in Sec. 2-53 of the City's Ethics Code.

Micro Business and Nonprofit Grants

Grant Applications Under Review as of August 7

Size of Business	Number of Apps	% of Apps
Self-employed/ Sole-Proprietors	760	27.5%
1-5 employees	1029	37.3%
6-10 employees	526	19.0%
11-20 employees	440	15.9%
Pending confirmation	7	0.3%
Total:	2,762*	100.0%

Gender, Race/Ethnicity, and Industry Breakdown	
Gender	43.9% Women-owned 54.5% Men-owned 1.6% No answer
Race/ Ethnicity	47.1% Hispanic 7.7% African American 13.4% Asian
Industry	Service – 24%, Food Service –14.3% Retail – 13.6%

*Removes duplicates, ineligible businesses and applications from outside city limits from number report July 29.

Micro Business and Nonprofit Grants

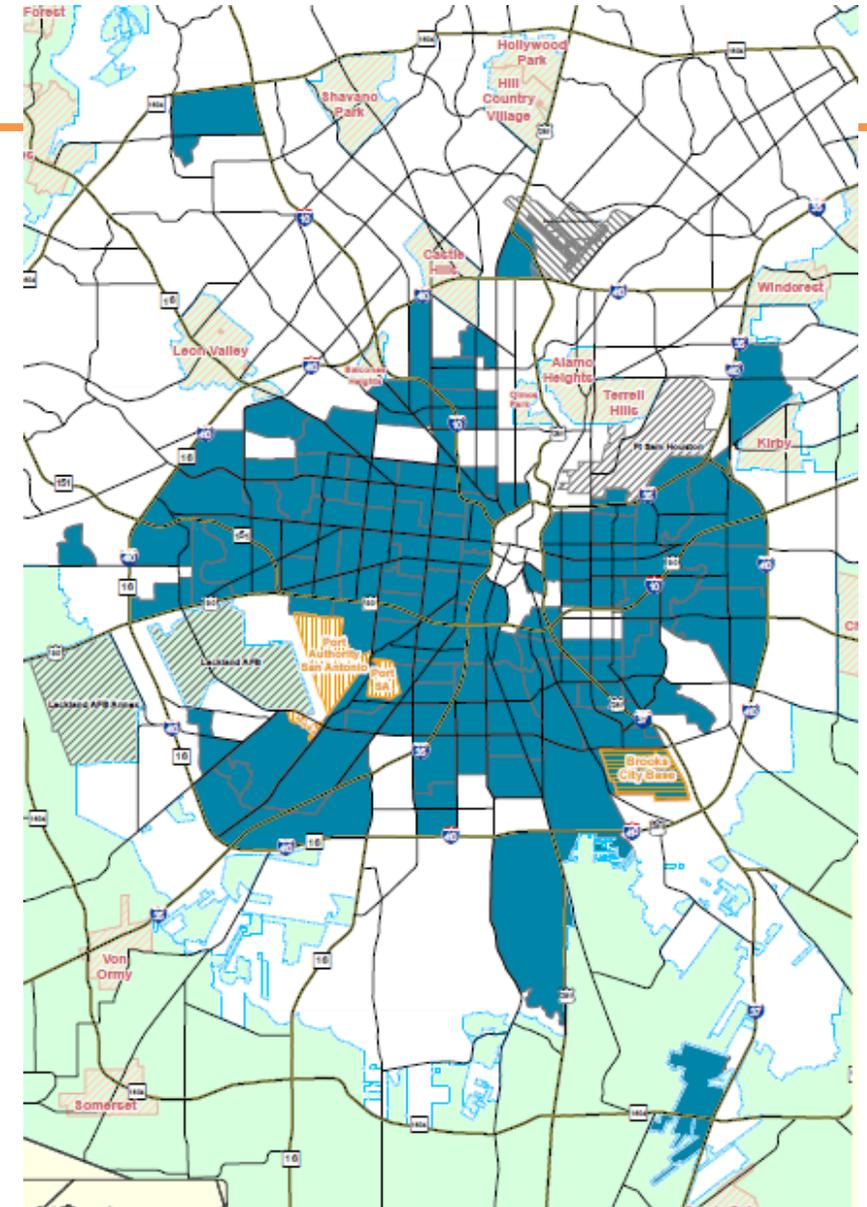
Grant Applications as of July 31

Council District	Total #	% of Apps	Amount Requested
1	568	20.6%	\$20.7 M
2	282	10.2%	\$9.1 M
3	167	6.0%	\$13.5 M
4	106	3.8%	\$9.0 M
5	145	5.2%	\$5.2 M
6	181	6.6%	\$5.3 M
7	258	9.3%	\$7.6 M
8	382	13.8%	\$12.2 M
9	382	13.8%	\$15.4 M
10	291	10.5%	\$9.7 M
Total:	2,762	100.0%	\$107.7 M

Micro Business and Nonprofit Grants

Equity Score Matrix

Combined Equity Score – 60%	Preference Points
2 through 5	0
6	12
7	24
8	36
9	48
10	60
Ownership (M/W/V status) – 30%	Preference Points
Veteran Owned	6
Minority-Owned	12
Women -Owned	12
Other Covid Funding Received – 10%	Preference Points
\$0	10
\$1 - \$5,000	8
\$5,001 - \$10,000	6
\$10,001 - \$15,000	4
\$15,001 - \$25,000	2
\$25,001 or more	0



Micro Business and Nonprofit Grants

Timeline



Grants for Arts Non-Profits and Individual Artists

\$2.6M Federal Coronavirus Relief Funds

Status of applications - as of 8/4/20

Applications due 7/30/20

– \$2M Arts Non-Profits

- 47 applications in progress

– \$0.6M Individual Artists

- 143 applications submitted

Administered by Department of Arts & Culture



COVID-19 Update: Recovery & Resiliency Plan

Housing Security



Presented by: Lori Houston, Assistant City Manager

Pillar: Housing Security - \$50.5 M

Door to Door
Engagement
\$500K

Case Management
Technology
\$1.74 M

Financial Recovery
Center and Access to
Low Cost Financial
Products
\$4.12 M

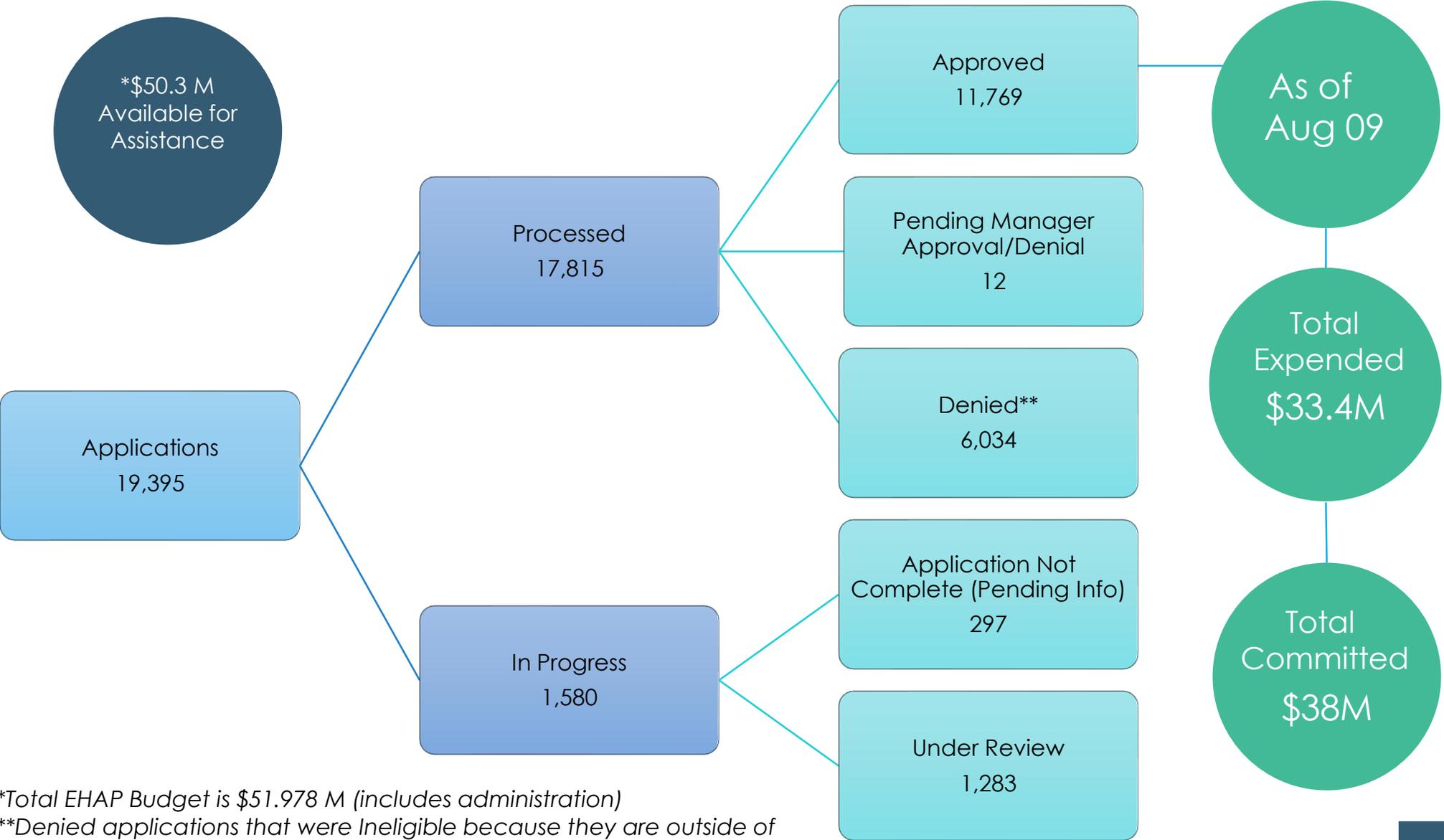
Family Independence
Initiative
\$4 M

Fair Housing
Counseling & Family
Resource Center
\$27.87 M

Homeless Services
\$9 M

Domestic Violence
Services
\$3.3 M

Emergency Housing Assistance Program



*Total EHAP Budget is \$51.978 M (includes administration)

**Denied applications that were Ineligible because they are outside of the city limits, duplicates, unresponsive, over income, or only needed utility assistance.



- **Notice of Tenants Rights**
 - Effective July 25, mandatory notice of rights and resources
 - Outreach to the public and stakeholders
- **Court Partnership (City, County, JP Courts)**
 - City of San Antonio mail out from filing data
 - JP Courts mail assistance info in each hearing notice
 - City & County staff are present for every hearing in each JP court
 - Worked on 109 cases for reset/dismissal and are currently managing another 100 cases for reset or dismissal
- **Expansion of Right to Counsel (RTC) Services**
 - Increased case management
 - Support City staff at Courts
 - Know-Your-Rights training and other educational services
 - Contingency to be used as needed depending on demand

*Homeless Services

Enhance Homeless Prevention Services and Coordination

- **\$2,000,000** prevent 1,522 of at-risk households from becoming homeless and entering emergency shelter through diversion fund and prevention strategies

Expand Emergency Bed Capacity

- **\$6,824,792** to expand emergency shelter and serve as a bridge to permanent housing. Extended hotel lease through December 2020

Expand Homeless Outreach Efforts

- **\$1,210,664** expand DHS and non-profit outreach teams community-wide and Homeless Hotline capacity to conduct in-person and telephone-based street outreach.

Increase Rapid Rehousing Services

- **\$6,567,766** issued RFP for Rapid Rehousing services to provide an estimated 400 households with 3 – 24 months rental assistance, case management & services

*Total Budget is \$16.9 M. Includes \$7.9 M in ESG funding that was awarded after the Plan was adopted.

Domestic Violence

Strategies Support Recommendations of Comprehensive DV Plan:

- Promote Healthy Family Relationships – 400 families in online parenting programs
- Expansion of the Domestic Violence High Risk Team - case management for 400 families
- Teacher training and Services for Children Exposed to Domestic Violence
- Enhanced Communitywide Prevention and Education Campaigns to generate 2 million impressions



COVID-19 Update: Recovery & Resiliency Plan

Digital Inclusion



Presented by: Craig Hopkins, Chief Information Officer

Connected Beyond the Classroom

~20,000 K-12 students connected to their school district's network from their home, across 50 of our city's most vulnerable neighborhoods in 8 independent school districts. This is both a tactical and strategic effort to build an equitable and long-term approach to solving the connectivity piece of the digital divide for our students.

- Current Status:

- Tactical: Deploy 5,000 hotspots across 8 ISDs to support the immediate need of students going back to school. (\$1.2M)
- Phase 1- Pilot: Test Private LTE wireless solution in three neighborhoods; Historic Westside, West End Hope in Action, and Prospect Hill with approximately 600 students from SAISD and ACD (October 30th, \$2.45M)
- Community Hubs: Working with Parks to create a plan for Community Hubs for digital inclusion/out of school learning (TBD)
- Telcom Options: Working with Procurement to receive alternate student/ISD pricing models from Telcoms where fiber infrastructure already exists in targeted neighborhoods

Connected Beyond the Classroom

- Next Major Milestones:
 - Phase 2- Proof of Concept: Determine costs of full expansion and further gauge student interest for full deployment. Three additional neighborhoods, 600 students in Edgewood ISD. (est complete Jan 2021)
 - Phase 3- Full Deployment: Phased roll out across remaining 44 neighborhoods (est complete Dec 2021)
- Budget: (includes first year costs for all 50 planned neighborhoods)
 - Tactical moxie hotspots- \$1M (can provide more if/when needed)
 - COSANet core infrastructure and fiber- \$4M
 - Network access and wireless mess- \$16M
 - Student connections in the home- \$6M

COSA Recovery Portal

Create new and update existing sanantonio.gov website content and tools to make it easy and simple to find all COSA Recovery resources, information, and improve access to programs.

- Current Status: On schedule
 - Contract negotiations with vendor (est complete Aug)
 - Developing approach for content strategy with recovery program stakeholders (est complete Aug)
 - Design and development begins (est start Sep 1st)
- Next Major Milestones:
 - Implement pages and content in phases by program (October – December 2020)
 - Continuous updates and modifications based on user feedback (January - March 2021)
- Budget:
 - One-time cost- \$250,000
 - Recurring annual costs- \$30,000

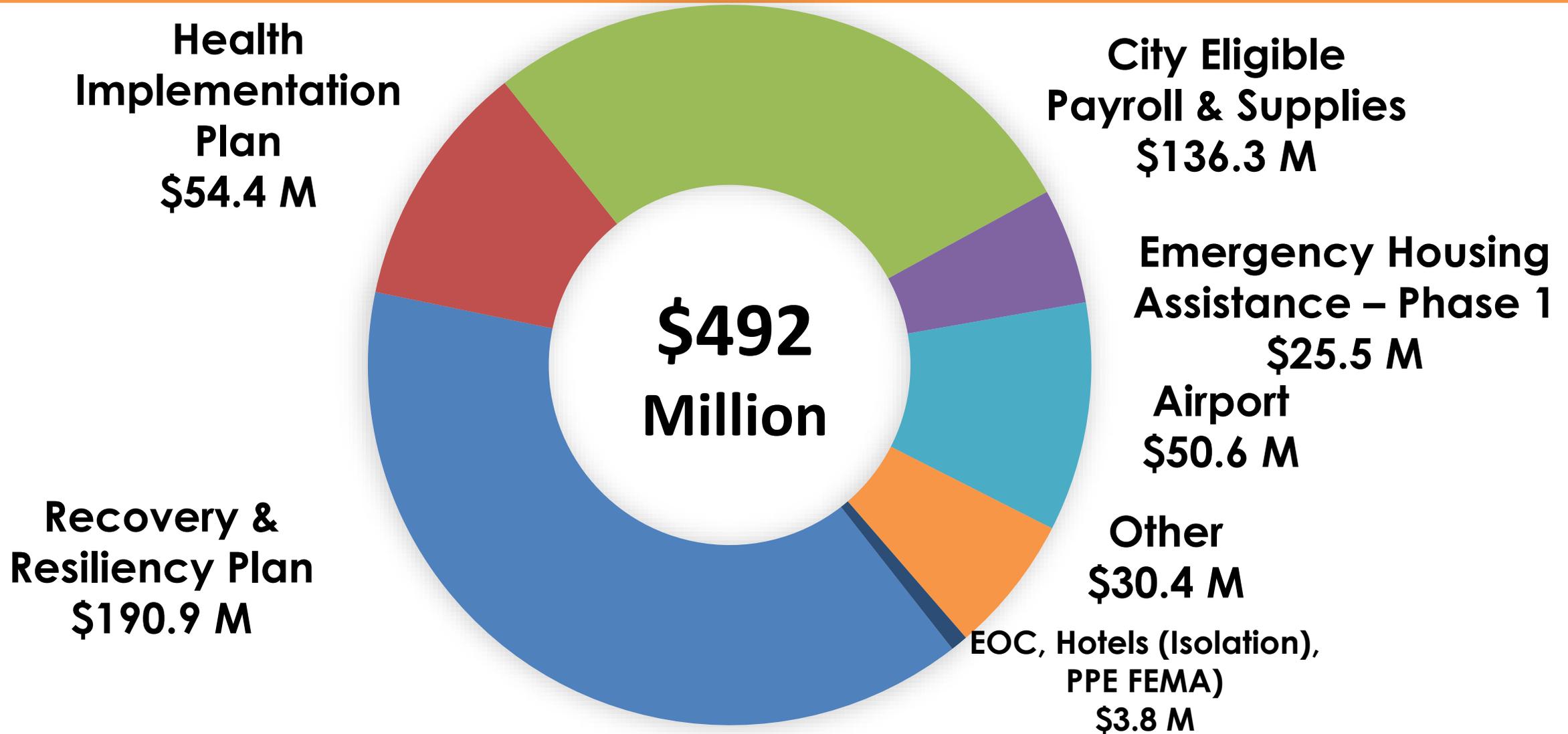
COVID-19 Update: Recovery & Resiliency Plan

Financial Report



Presented by: Maria Villagomez, Deputy City Manager

COVID-19 Emergency & Recovery - \$ in Millions



COVID-19 Response Total Resources

\$492 Million

In funds dedicated to COVID-19 Response and Recovery

\$376 M COVID Related Federal Grants	\$97.0 M General Fund	\$5.4 M Reallocated from FY 2020 Housing Program	\$4.0 M San Antonio Housing Trust
\$2.3 M CDBG Reprogramming	\$3.5 M TIRZ Contributions	\$3.8 M EOC, Hotels, PPEFEMA	\$200,000 Private Contributions

COVID 19 Related Grants - \$376 M

Grant Amount in Millions

Coronavirus Relief Fund	\$270
Airport	50.6
Emergency Solutions	16.8
Child Care Services	11.2
Community Development Block	7.7
Public Health	6.3
Housing Opportunities for People with AIDS	0.3

Grant Amount in Millions

Community Services Block	\$3.0
Head Start	3.0
Byrne Justice Assistance	2.3
Senior Nutrition	1.3
EMS Relief Fund	0.39
Emergency Supplemental	2.7
All Other Grants	0.13

Spending Plan by Source (in Millions)

Funding Source	March to July 2020	August to September	FY 2021 Plan	FY 2022 Plan	Total
Coronavirus Relief Fund	\$96.2	\$135.8	\$38.0	\$0	\$270.0
Other Federal Grants	14.0	24.8	53.1	13.9	\$105.8
General Fund	0.0	29.4	65.2	0.0	\$94.6
FEMA	3.8	0.0	0.0	0.0	\$3.8
Other	16.0	1.8	0.0	0.0	\$17.8
Total	\$130.0	\$191.8	\$156.30	\$13.90	\$492

Key Program Spending Plan (in Millions)

Funding Source	March to July 2020	August to September 2020	FY 2021 Plan	Total
Health Implementation Plan	\$3.5	\$31.9	\$19.1	\$54.4
Recovery & Resiliency	10.2	87.0	93.6	\$190.9
Payroll/Supplies	83.4	44.4	8.5	\$136.3

PROPOSED FY 2021 OPERATING & CAPITAL BUDGET



COVID-19 Update, Recovery & Resiliency Plan,
and General Fund Budget

Budget Worksession – August 11, 2020



Presented by: Maria Villagomez
Deputy City Manager

