



PROPOSED FY 2021 OPERATING & CAPITAL BUDGET

MUNICIPAL COURT
BUDGET WORK SESSION
SEPTEMBER 8, 2020



MUNICIPAL COURT

OVERVIEW

Arraignment of traffic and non-traffic citations, parking tickets, and civil offenses; magistration of Class B and above offenses and fine-only offenses.



CALL CENTER

52,302 CALLS MAR - AUG

NEW



ONSITE KIOSK

6,597 WALK-UPS MAR - AUG



USPS (OCT - AUG)



EMAIL/ONLINE PAY OCT - AUG

48,908 (PYMTS) 32,000 (EMAILS)



CHAT

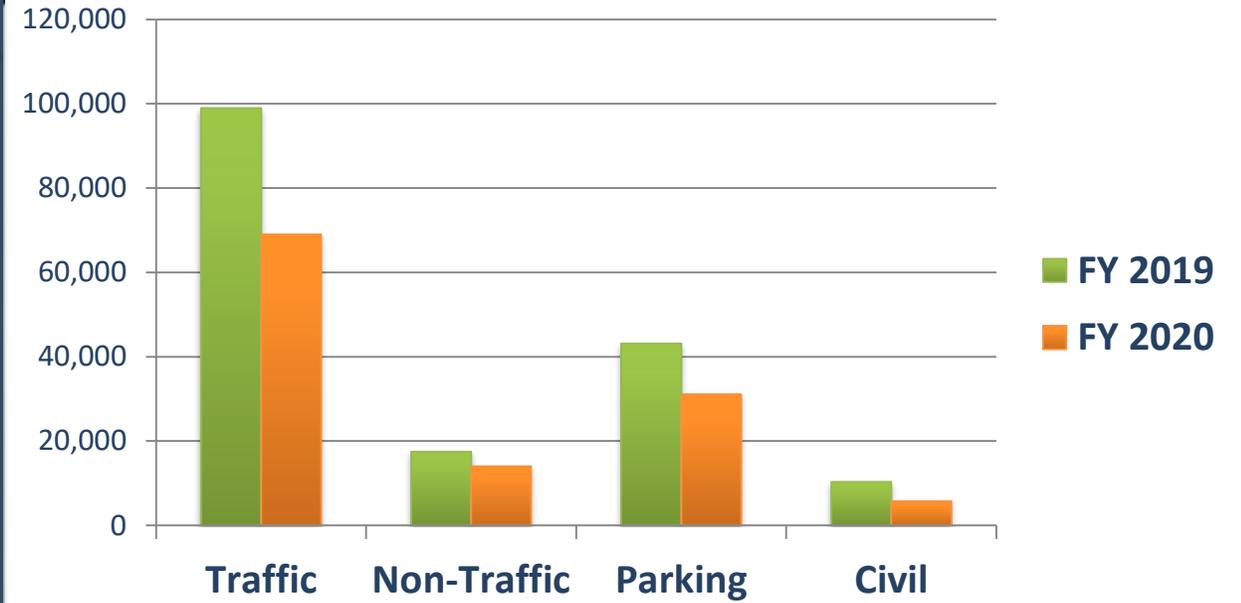
1,910 SESSIONS MAY - SEPT

NEW

MUNICIPAL COURT



TOTAL COURT FILINGS
10/1/ 2019 – 08/31/2020



CITATION TYPE	FY 2019	FY 2020	VARIANCE
TRAFFIC	131,083	97,919	↓ (33,164)
NON-TRAFFIC	22,785	18,236	↓ (4,549)
PARKING	53,826	49,810	↓ (4,016)
CIVIL	13,499	9,312	↓ (4,187)

CIVIL/CODE FILINGS	FY 2019	FY 2020
ACS	9,290	6,717
CODE	4,209	2,609
TOTAL FILINGS	13,499	9,326

CIVIL/CODE DISPOSALS	FY 2019	FY 2020
ACS	12,755	8,125
CODE	5,035	3,413
SAPD	5	1
TOTAL DISPOSALS	17,795	11,539

FY 2020 – 34% (3,182) of code cases are pending a hearing or default judgment.

DISPOSAL RATES

100% FY 19 & FY 20



SPECIALTY DOCKETS

Civil/Code Cases

SPECIALTY DOCKETS

Family
Violence
Cases &
DPS Hearings

FAMILY VIOLENCE	FY 2019	FY 2020
TOTAL FILINGS	1,134	892
TOTAL DISPOSALS	583	894
DISPOSAL RATE	51%	100%

UPCOMING INITIATIVE: DOMESTIC VIOLENCE WARRANT RESOLUTION CAMPAIGN

Court hears petitions from DPS seeking to suspend individual's driver license as a result of being a habitual traffic violator, finding of medically incapable of operating a motor vehicle safely, etc.

FY 2020

138 hearings



JUVENILE COURT

	FY 2019	FY 2020
% SCHOOL FORUM ATTENDANCE	85%	84% ▼
% JUVENILE RELATED PROGRAM ATTENDANCE	85%	115% ▲
# TRUANT STUDENT REFERRALS FOR COURT MEDIATION	13,000	3,416 ▼
% FAILURE TO APPEAR	20%	68% ▲



MAGISTRATE COURT

SERVICE (monthly average)	FY 2019	FY 2020	VARIANCE
# INDIVIDUALS MAGISTRATED CLASS B & ABOVE	1,700	1,900	200
# OFFENSES MAGISTRATED CLASS B & ABOVE	3,700	2,300	(1,400)
# CLASS C MISDEMEANDOR OFFENSES MAGISTRATED	1,700	2,200	500
# PI ARRESTS	N/A	105	---



COVID-19 SERVICE REALIGNMENT

JUVENILE CASE MANAGER TEAM

SERVICE TRANSITION

- ✓ Assist school districts in contacting guardians for enrollment
- ✓ Assess families for needed resources
- ✓ City-wide community service

MUNICIPAL COURT OF RECORD CLERK TEAM

SERVICE TRANSITION

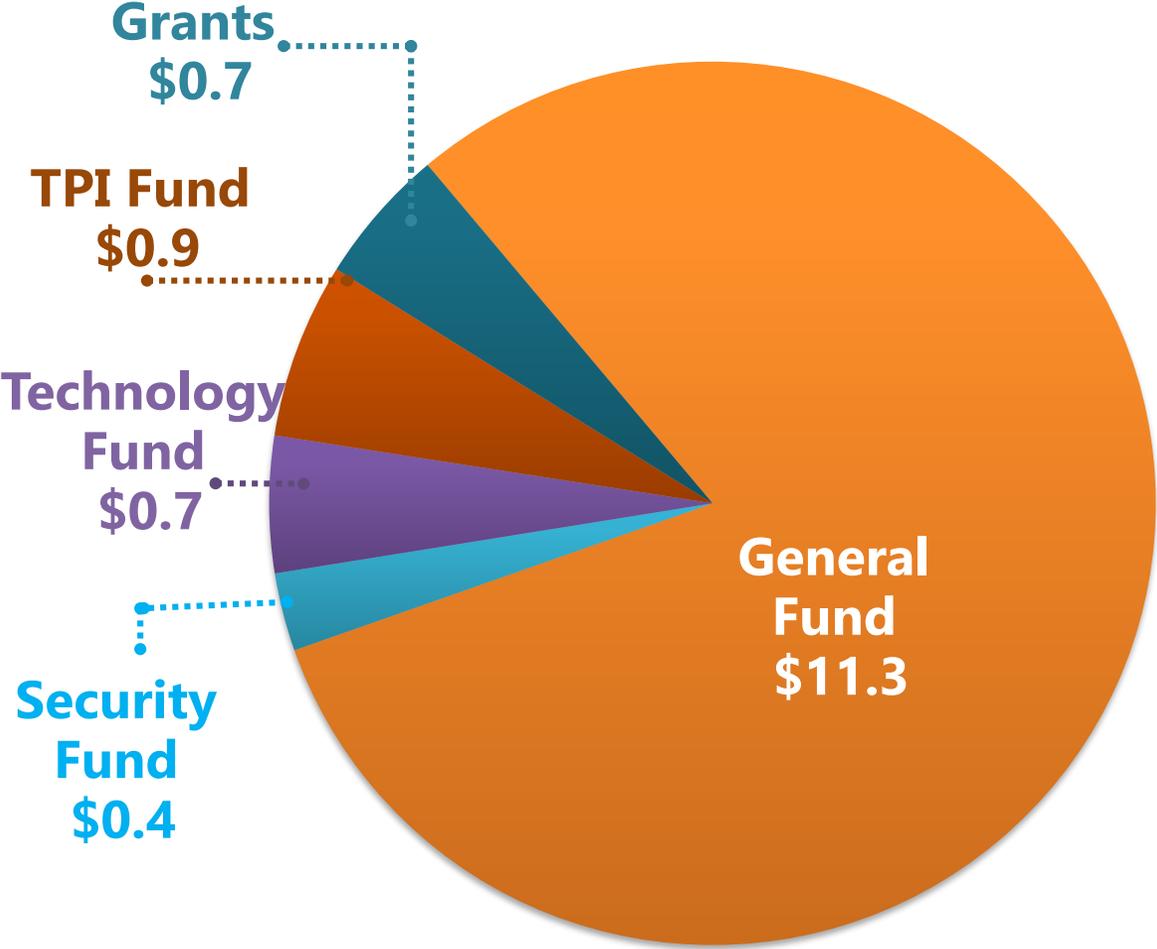
- ✓ Call center call-takers
- ✓ Provide customer service via online chat platform
- ✓ Help citizens with real-time courtroom matters via on-site kiosks

MUNICIPAL COURT BAILIFF TEAM

SERVICE TRANSITION

- ✓ Expedite citizen requests, inquiries, and concerns utilizing the on-site kiosks
- ✓ Provide general customer service to all those coming to court.

FY 2021 Proposed Budget \$14.0 Million



Funds	FY 2020	FY 2021	Change
General Fund*	\$11.8	\$11.3	(\$0.5)
Security Fund	0.5	0.4	(0.1)
Technology Fund	0.7	0.7	0.0
Truancy Prevention & Intervention Fund	1.1	0.9	(0.2)
Grant	0.7	0.7	0
Total	\$14.8	\$14.0	(\$0.8)
Positions	159	159	0

* The total General Fund Municipal Court FY 2021 Proposed Budget is \$12,126,614 of which \$821,296 is transferred to Special Revenue Funds

ADVANCING EQUITY INTO THE MINDSET OF OUR COURT'S CULTURE

FY 2020 EQUITY ACCOMPLISHMENTS

- ✓ Reengineered service delivery - increase number of service options from four to seven
- ✓ Redistribute juvenile case managers - assist with homeless system detox services, rehab, and transitional housing
- ✓ Assessment of individuals' income, language barriers, geography, and other hardships to pay their citations
- ✓ Court provides language services with no additional fees to citizens

FY 2021 EQUITY GOALS

- ✓ Utilize demographic data to provide additional court case resolution opportunities for communities in need
- ✓ Develop a workflow continuous improvement team dedicated to effective and efficient processing of all citations
- ✓ Work with City departments - implement cross-departmental multi-service kiosks city wide
- ✓ Provide opportunities for advancement and professional development

AWARD WINNING SAN ANTONIO MUNICIPAL COURT



2019 Municipal Traffic Safety Award - TMCEC

- Second award in two years for large volume court in Texas
- Collaborative year-round events with CoSA department, state agencies, and non-profits.
- 400+ local area HS students
- C3 – COSA, Court & Community event in November

2020 Employer Traffic Safety Award – National Safety Council

- 1st time award winner
- Honorable Mention
- Various year-round engagement events with law enforcement agencies with a traffic safety platform.



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