San Antonio Community
SERVICES AND RESOURCES

Food and Housing Assistance
Bills, Loans, and Taxes
Small Businesses
Human Services
Senior Services

MEALS AND SERVICES FOR OUR SENIOR COMMUNITY

**Department of Human Services Senior Center**
Seniors needing a meal or Food Bank commodities may contact the Senior Center nearest to them for services:

- West End Park Senior Center 210-207-1720
- District 2 Senior Center 210-207-5390
- South Side Lions Senior Center 210-207-1760
- Willie Cortez Senior Center 210-207-5295
- District 5 Senior Center 210-207-5270
- Normoyle Senior Center 210-207-5650
- Alicia Treviño Lopez Senior Center 210-558-0178
- Doris Griffin Senior Center 210-780-7444
- Bob Ross Senior Center 210-207-5300
- Northeast Senior Center 210-207-4590

Seniors may also call Human Services Senior Services Division:
210-207-7172

**Other resources available to seniors:**

- San Antonio Food Bank Commodities 210-431-8326
- Meals on Wheels 210-735-5115
- Alamo Service Connection / Senior Services 210-477-3275
Renter Relief

**Bexar County Justice of the Peace Courts** will not hold eviction cases or remove people from their homes.

**San Antonio Housing Authority** suspended evictions and rent associated payments until further notice.
Rental & Mortgage Assistance
City’s Fair Housing Division is accepting emergency rent and mortgage assistance referrals. Households experiencing an emergency and hardship, please submit your request for assistance. For more information:

Fair Housing Program

Neighborhood & Housing Services Department
NHSD is now accepting emergency rental, mortgage and utility assistance referrals. Households experiencing hardships and emergencies should submit an online assessment. To view the form online, click on the image on NHSD’s landing page.

Neighborhood & Housing Services Department
CPS ENERGY & SAWS
CPS Energy and SAWS is suspending shut-offs during the COVID-19 pandemic. 
For more information: CPS Energy or SAWS

STUDENT LOANS
Interest on student loans will be temporarily waived

INCOME TAXES
Tax filing deadline has been extended to July 15

PROPERTY TAXES
Bexar County and City of San Antonio have sent TX. Gov. Greg Abbott a request to freeze property values for 2020 amid COVID-19 health crisis.
The Volunteer Income Tax Assistance (VITA) free tax preparation program in San Antonio is currently operating five drop-off locations for residents to bring tax documents. VITA staff will prepare tax returns within 72 hours, and then contact the resident for an appointment to return to the location, review the tax return, and sign it for electronic transmission to the IRS. This drop-off option includes curbside service to minimize congregating or physical contact. The “Virtual VITA” drop-off locations and hours through April 15 are listed here.

From April 16 to July 15, the Virtual VITA drop off service will be reduced to service at two locations: The Willie Velasquez Center and The Guadalupe Community Center, which are San Antonio’s two year-round VITA taxpayer assistance centers.

- **Willie Velasquez Center, 1302 N. Zarzamora**
  - Monday to Friday, 10 a.m. to 4 p.m.

- **Claude Black Community Center, 2805 E. Commerce**
  - Monday to Friday, 10 a.m. to 4 p.m.

- **Presa Community Center, 3721 S. Presa**
  - Monday to Thursday, 1 to 7 p.m.
  - Saturday, 8 a.m. to 12 p.m.

- **The Neighborhood Place, 3014 Rivas St.**
  - Monday to Thursday, 12 to 6 p.m.
  - Saturday, 9 a.m. to 1 p.m.

- **Guadalupe Community Center, 1801 W. Cesar Chavez Blvd.**
  - Monday to Thursday, 1 to 7 p.m.
  - Friday, 12 to 6 p.m.
  - Saturday, 10 a.m. to 4 p.m.
Small Businesses
Resources for Small Businesses

CONTINGENCY PLANNING
Small businesses are also encouraged to create a contingency plan. The U.S. Chamber of Commerce Offers guidance online.

Small Business Guidance and Resources: www.sba.gov

Additional Services: Workforce Solution

SBA LOANS
Texas Governor Greg Abbott requested designation from the Small Business Administration (SBA) Economic Injury Disaster Declaration to access the Economic Injury Disaster Loan (EIDL) program for the entire state of Texas.

Information About Disaster Loans
Click here to begin the application

0% LOAN PROGRAM
Through a partnership with LiftFund, the City of San Antonio helps make 0% interest loans available to qualifying local small, minority, and women-owned businesses. Loans range from $500 to $100,000 and can be used to help start-up or existing business.

Learn More Here

UNEMPLOYMENT BENEFITS
Texas Workforce Commission (TWC) to waive the waiting week for Unemployment Benefits. The TWC, under the authority of the Governor’s declaration of a Statewide Disaster will waive Unemployment Insurance work search requirements effective immediately.

To apply for Unemployment Benefits, submit an application here.
Volunteer Opportunities

MEALS ON WHEELS
Help Meals on Wheels meet the demand of deliveries for senior meals.

Contact Meals on Wheels:
samanthaf@mowsatx.org or call 210-599-7405 ext 309

SAN ANTONIO FOOD BANK
SA Food Bank needs assistance serving families in our community.

Contact San Antonio Food Bank Volunteer Services:
210-431-8388 or volunteer@safoodbank.org or here

SOUTH TEXAS BLOOD & TISSUE
South Texas Blood & Tissue is asking for blood donors to help meet the demand during this pandemic. Donations are by appointment only.

Call to make an appointment: 210-731-5590
Food & Beverage Directory

Visit San Antonio has created a web page that highlights restaurants providing alternative dining options such as take-out, delivery, and drive-thru services. Restaurant owners wishing to add their restaurant to the list can email their request with the following information to: marketing-communications@visitsanantonio.com

- Business name
- Physical address
- Phone number

Disaster Relief Initiatives for the Food & Beverage Industry

- Culinary Restaurants Week to Go
- Culinaria Emergency Relief Fund
- San Antonio Tip Jar
- Bartender Emergency Assistance Program
- Dining Bonds Initiative
Mental Health Services

If you or someone you know is feeling overwhelmed with emotions like sadness, depression, or anxiety, or feel like you want to harm yourself or others, call:

- 911
- The National Suicide Prevention Lifeline: 1-800-273-8255

DISASTER DISTRESS HOTLINE
The Substance Abuse & Mental Health Services Administration (SAMHSA) helpline is a 24/7 national hotline dedicated to providing immediate crisis counseling for people experiencing emotional distress related to COVID-19. Stress, anxiety and other depression-like symptoms are common during a health crisis.

- Call 800.985.5990, for Spanish press option 2
- Text TalkWithUs to 66746 for Deaf/Hard of Hearing
- TTY, call 800.846.8517
- samhsa.gov/find-help/disaster-distress-helpline

ADULT MENTAL HEALTH
For a list more services, go to: hhs.texas.gov
Mental Health Services cont.

If you or someone you know, is feeling overwhelmed with emotions like sadness, depression, or anxiety, or feel like you want to harm yourself or others, call:

- 911
- The National Suicide Prevention Lifeline: 1-800-273-8255

SAN ANTONIO COUNCIL ON ALCOHOL AND DRUG AWARENESS (SACADA)

- **Recovery Support Services:**
  Services can be provided over the phone or using a tele-health video conference. Call 210.225.4741 to be connected to a recovery coach.
- **Youth Prevention:**
  Specialists are available to provide fun, interactive prevention activities for children and families to strengthen social and emotional skills during this crisis. Check out SACADA’s website and social media pages for more information.
  - sacada.org
  - facebook.com/SacadaTex
  - instagram.com/sacadatexas
Mental Health Services cont.

If you or someone you know is feeling overwhelmed with emotions like sadness, depression, or anxiety, or feel like you want to harm yourself or others, call:

- 911
- The National Suicide Prevention Lifeline: 1-800-273-8255

NEISD COUNSELOR SUPPORT LINES

The District will have phone lines available for counseling questions or concerns. Counselors will work on a rotating basis to answer the support lines weekdays from 8:00 a.m. – 4:00 p.m.

- Churchill HS: 210.356.0019
- Johnson HS: 210.356.0719
- LEE HS: 210.356.0819
- International School of the Americas (ISA): 210.356.0819
- Madison HS: 210.356.1619
- Reagan HS: 210.356.1819
- Roosevelt HS: 210.356.2599
- MacArthur HS: 210.356.7619

DOMESTIC VIOLENCE HOTLINE

1.800.799.7233 or text LOVEIS to 22-522
Avoid mass crowds
Keep a distance of 6ft
Avoid touching others
Help flatten the curve
Follow On Social Media

FACEBOOK
Roberto C. Treviño, City Councilman District 1
City of San Antonio

TWITTER
@Trevino_D1
@COSAGOV

INSTAGRAM
@councilman_trevino
@cosagov
Stay Informed

FOR MORE INFORMATION ON COVID-19

COVID-19 Hotline:
210.207.5779
Mon - Fri: 8am - 5pm
Sat - Sun: 10am - 3pm

Email:
COVID-19@sanantonio.gov

Bookmark:
www.sanantonio.gov
Contact Us

PHONE NUMBER
210.207.0900

EMAIL ADDRESS
district1@sanantonio.gov

WEBSITE
sanantonio.gov/council/d1
Stay Safe.

ABRAZOS, SAN ANTONIO