

COVID-19

Services & Information

SAN ANTONIO DISTRICT 1 CITY COUNCILMAN, ROBERTO C. TREVIÑO

San Antonio Community

SERVICES AND RESOURCES



Food and Housing
Assistance



Bills, Loans,
and Taxes



Small
Businesses



Human
Services

Senior Services

MEALS AND SERVICES FOR OUR SENIOR COMMUNITY

Department of Human Services Senior Center

Seniors needing a meal or Food Bank commodities may contact the Senior Center nearest to them for services:

West End Park Senior Center	210-207-1720
District 2 Senior Center	210-207-5390
South Side Lions Senior Center	210-207-1760
Willie Cortez Senior Center	210-207-5295
District 5 Senior Center	210-207-5270
Normoyle Senior Center	210-207-5650
Alicia Treviño Lopez Senior Center	210-558-0178
Doris Griffin Senior Center	210-780-7444
Bob Ross Senior Center	210-207-5300
Northeast Senior Center	210-207-4590

Seniors may also call Human Services Senior Services Division:
210-207-7172

Other resources available to seniors:

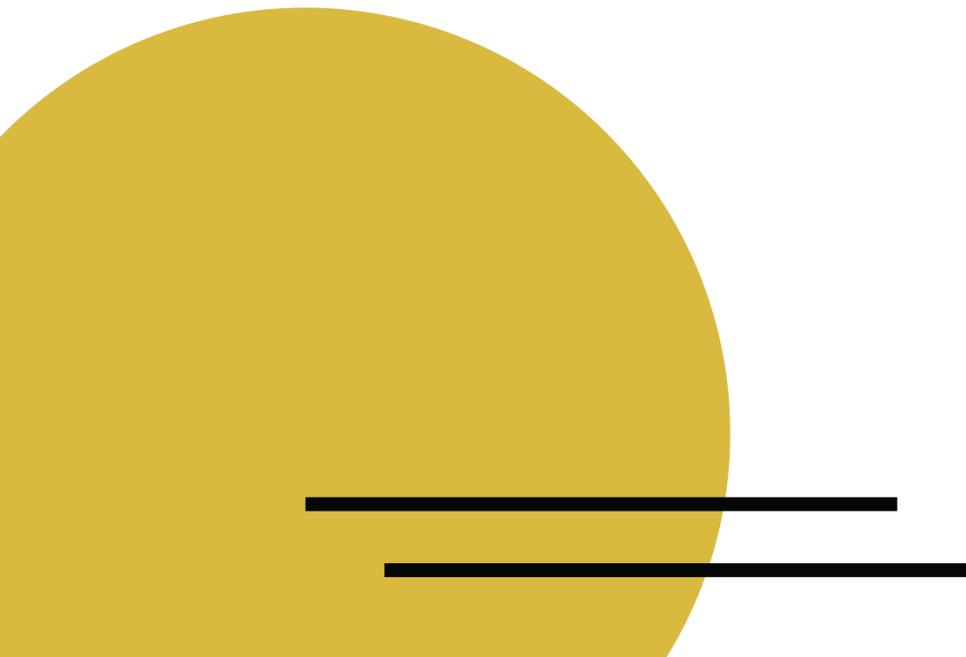
San Antonio Food Bank Commodities	210-431-8326
Meals on Wheels	210-735-5115
Alamo Service Connection / Senior Services	210-477-3275

Renter Relief

Bexar County Justice of the Peace Courts will not hold eviction cases or remove people from their homes.

San Antonio Housing Authority suspended evictions and rent associated payments until further notice.

Housing Assistance



RENTAL & MORTGAGE ASSISTANCE

City's Fair Housing Division is accepting emergency rent and mortgage assistance referrals. Households experiencing an emergency and hardship, please submit your request for assistance.

For more information:

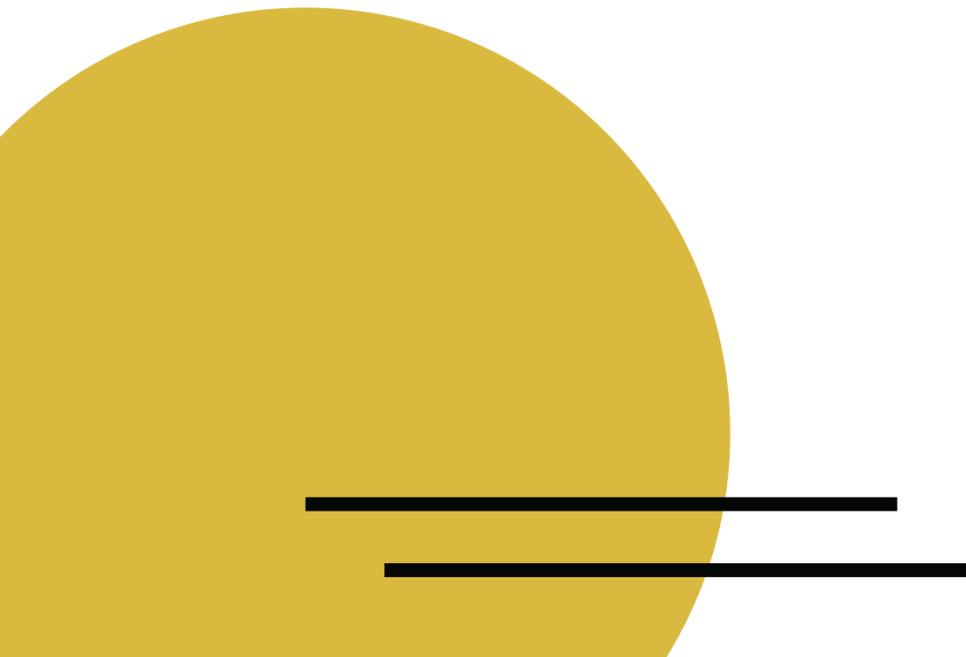
[Fair Housing Program](#)

NEIGHBORHOOD & HOUSING SERVICES DEPARTMENT

NHSD is now accepting emergency rental, mortgage and utility assistance referrals. Households experiencing hardships and emergencies should submit an online assessment. To view the form online, click on the image on NHSD's landing page.

[Neighborhood & Housing Services Department](#)

Bills, Loans, & Taxes



CPS ENERGY & SAWS

CPS Energy and SAWS is suspending shut-offs during the COVID-19 pandemic.

For more information: [CPS Energy](#) or [SAWS](#)

STUDENT LOANS

Interest on student loans will be temporarily waived

INCOME TAXES

Tax filing deadline has been extended to **July 15**

PROPERTY TAXES

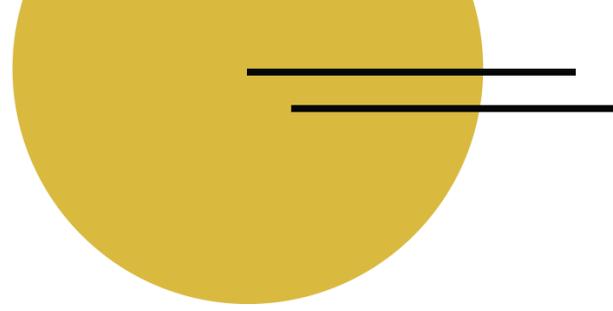
Bexar County and City of San Antonio have sent TX. Gov. Greg Abbott a request to freeze property values for 2020 amid COVID-19 health crisis.

Volunteer Income Tax Assistance (VITA)

The Volunteer Income Tax Assistance (VITA) free tax preparation program in San Antonio is currently operating five drop-off locations for residents to bring tax documents. VITA staff will prepare tax returns within 72 hours, and then contact the resident for an appointment to return to the location, review the tax return, and sign it for electronic transmission to the IRS. This drop-off option includes curbside service to minimize congregating or physical contact. The “Virtual VITA” drop-off locations and hours through April 15 are listed here.

From April 16 to July 15, the Virtual VITA drop off service will be reduced to service at two locations: The Willie Velasquez Center and The Guadalupe Community Center, which are San Antonio’s two year-round VITA taxpayer assistance centers.

- **Willie Velasquez Center, 1302 N. Zarzamora**
 - Monday to Friday, 10 a.m. to 4 p.m.
- **Claude Black Community Center, 2805 E. Commerce**
 - Monday to Friday, 10 a.m. to 4 p.m.
- **Presa Community Center, 3721 S. Presa**
 - Monday to Thursday, 1 to 7 p.m.
 - Saturday, 8 a.m. to 12 p.m.
- **The Neighborhood Place, 3014 Rivas St.**
 - Monday to Thursday, 12 to 6 p.m.
 - Saturday, 9 a.m. to 1 p.m.
- **Guadalupe Community Center, 1801 W. Cesar Chavez Blvd.**
 - Monday to Thursday, 1 to 7 p.m.
 - Friday, 12 to 6 p.m.
 - Saturday, 10 a.m. to 4 p.m.



Small Businesses

Resources for Small Businesses

CONTINGENCY PLANNING

Small businesses are also encouraged to create a contingency plan. The U.S. Chamber of Commerce Offers guidance [online](#).

Small Business Guidance and Resources: www.sba.gov

Additional Services:
[Workforce Solution](#)

SBA LOANS

Texas Governor Greg Abbott requested designation from the Small Business Administration (SBA) Economic Injury Disaster Declaration to access the Economic Injury Disaster Loan (EIDL) program for the entire state of Texas.

[Information About Disaster Loans](#)
[Click here to begin the application](#)

0% LOAN PROGRAM

Through a partnership with LiftFund, the City of San Antonio helps make 0% interest loans available to qualifying local small, minority, and women-owned businesses. Loans range from \$500 to \$100,000 and can be used to help start-up or existing business.

[Learn More Here](#)

UNEMPLOYMENT BENEFITS

Texas Workforce Commission (TWC) to waive the waiting week for Unemployment Benefits. The TWC, under the authority of the Governor's declaration of a Statewide Disaster will waive Unemployment Insurance work search requirements effective immediately.

To apply for [Unemployment Benefits](#), submit an [application here](#).

Volunteer Opportunities

MEALS ON WHEELS

Help Meals on Wheels meet the demand of deliveries for senior meals.

Contact Meals on Wheels:

samanthaf@mowsatx.org or call 210-599-7405 ext 309

SAN ANTONIO FOOD BANK

SA Food Bank needs assistance serving families in our community.

Contact San Antonio Food Bank Volunteer Services:

210-431-8388 or volunteer@safoodbank.org or [here](#)

SOUTH TEXAS BLOOD & TISSUE

South Texas Blood & Tissue is asking for blood donors to help meet the demand during this pandemic. Donations are by appointment only.

Call to make an appointment: 210-731-5590

Food & Beverage Resources

Food & Beverage Directory

Visit San Antonio has created a [web page](#) that highlights restaurants providing alternative dining options such as take-out, delivery, and drive-thru services. Restaurant owners wishing to add their restaurant to the list can email their request with the following information to: marketing-communications@visitsanantonio.com

- Business name
- Physical address
- Phone number

Disaster Relief Initiatives for the Food & Beverage Industry

- [Culinary Restaurants Week to Go](#)
- [Culinaria Emergency Relief Fund](#)
- [San Antonio Tip Jar](#)
- [Bartender Emergency Assistance Program](#)
- [Dining Bonds Initiative](#)

Mental Health Services

If you or someone you know is feeling overwhelmed with emotions like sadness, depression, or anxiety, or feel like you want to harm yourself or others, call:

- 911
- The National Suicide Prevention Lifeline:
 - 1-800-273-8255

DISASTER DISTRESS HOTLINE

The Substance Abuse & Mental Health Services Administration (SAMHSA) helpline is a 24/7 national hotline dedicated to providing immediate crisis counseling for people experiencing emotional distress related to COVID-19. Stress, anxiety and other depression-like symptoms are common during a health crisis.

- Call 800.985.5990, for Spanish press option 2
- Text TalkWithUs to 66746 for Deaf/Hard of Hearing
- TTY, call 800.846.8517
- [samhsa.gov/find-help/disaster-distress-helpline](https://www.samhsa.gov/find-help/disaster-distress-helpline)

ADULT MENTAL HEALTH

For a list more services, go to: hhs.texas.gov

Mental Health Services cont.

If you or someone you know, is feeling overwhelmed with emotions like sadness, depression, or anxiety, or feel like you want to harm yourself or others, call:

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- The National Suicide Prevention Lifeline:
 - 1-800-273-8255

SAN ANTONIO COUNCIL ON ALCOHOL AND DRUG AWARENESS (SACADA)

- Recovery Support Services:
Services can be provided over the phone or using a tele-health video conference. Call 210.225.4741 to be connected to a recovery coach.
- Youth Prevention:
Specialists are available to provide fun, interactive prevention activities for children and families to strengthen social and emotional skills during this crisis. Check out SACADA's website and social media pages for more information.
 - sacada.org
 - facebook.com/SacadaTex
 - instagram.com/sacadatexas

Mental Health Services cont.

If you or someone you know, is feeling overwhelmed with emotions like sadness, depression, or anxiety, or feel like you want to harm yourself or others, call:

- 911
- The National Suicide Prevention Lifeline:
 - 1-800-273-8255

NEISD COUNSELOR SUPPORT LINES

The District will have phone lines available for counseling questions or concerns. Counselors will work on a rotating basis to answer the support lines weekdays from 8:00 a.m. – 4:00 p.m.

- Churchill HS: 210.356.0019
- Johnson HS: 210.356.0719
- LEE HS: 210.356.0819
- International School of the Americas (ISA): 210.356.0819
- Madison HS: 210.356.1619
- Reagan HS: 210.356.1819
- Roosevelt HS: 210.356.2599
- MacArthur HS: 210.356.7619

DOMESTIC VIOLENCE HOTLINE

1.800.799.7233 or text LOVEIS to 22-522

Social Distancing



AVOID MASS CROWDS



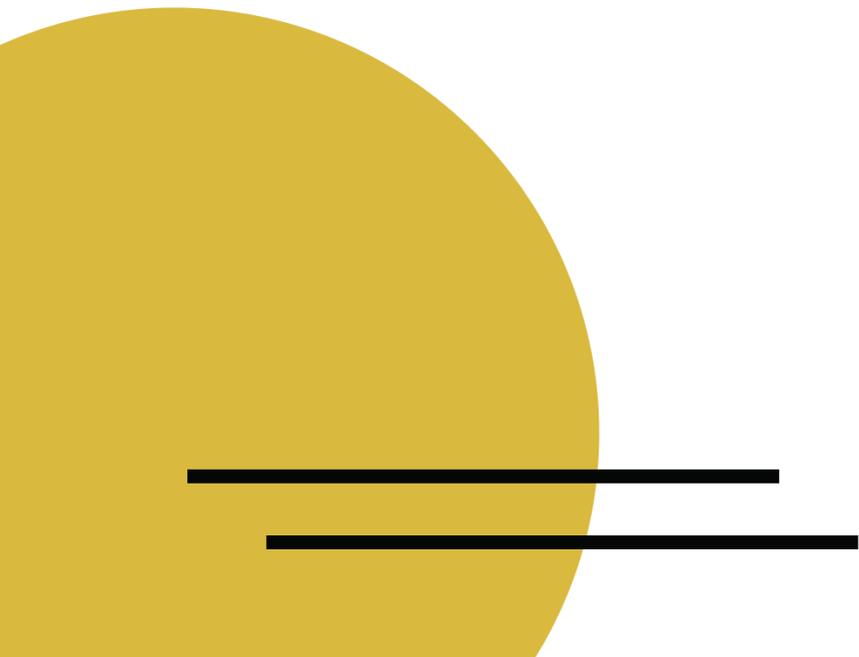
KEEP A DISTANCE OF 6FT



AVOID TOUCHING OTHERS



HELP FLATTEN THE CURVE





FACEBOOK

Roberto C. Treviño, City Councilman District 1

City of San Antonio



TWITTER

@Trevino_DI

@COSAGOV

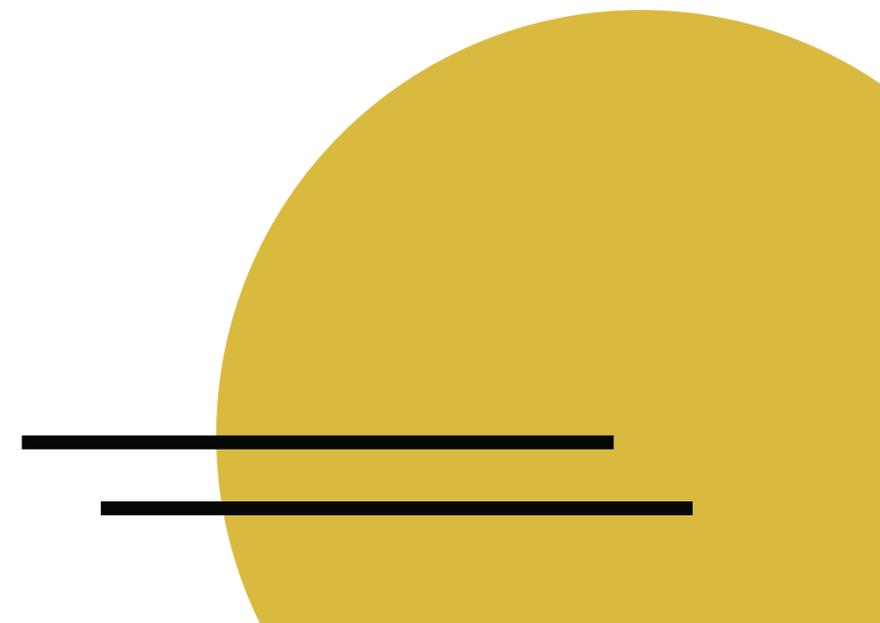


INSTAGRAM

@councilman_trevino

@cosagov

Follow On Social Media



Stay Informed

FOR MORE INFORMATION ON COVID-19

COVID-19 Hotline:

210.207.5779

Mon - Fri: 8am - 5pm

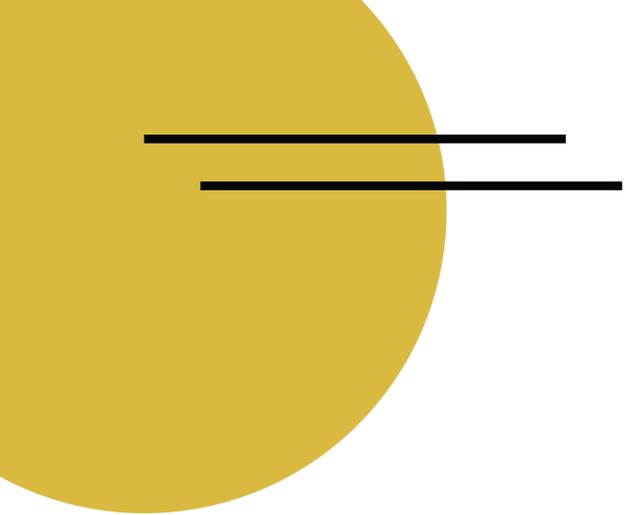
Sat - Sun: 10am - 3pm

Email:

COVID-19@sanantonio.gov

Bookmark:

www.sanantonio.gov



Contact Us

PHONE NUMBER

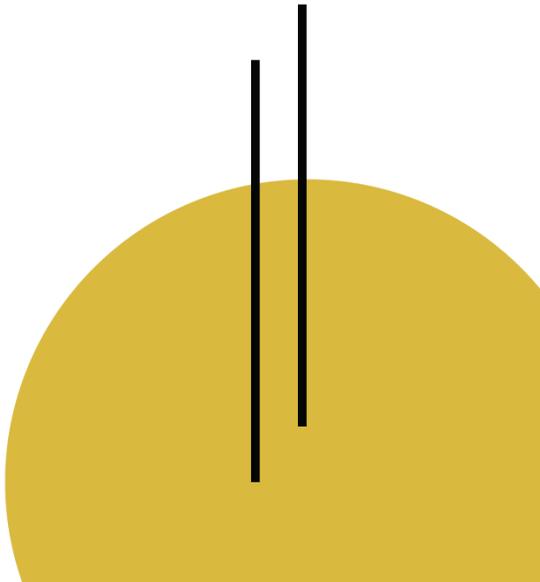
210.207.0900

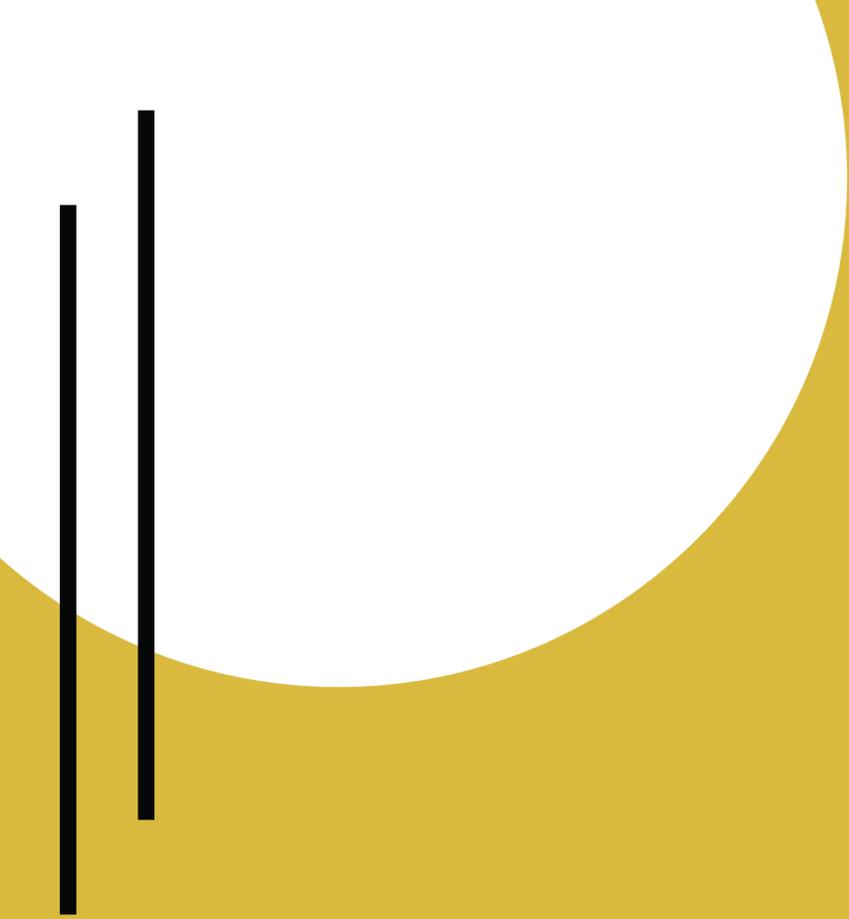
EMAIL ADDRESS

district1@sanantonio.gov

WEBSITE

sanantonio.gov/council/d1





Stay Safe.

ABRAZOS, SAN ANTONIO

