

Stay Home | Work Safe

FAQ



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We have compiled a list of frequently asked questions on the Stay Home, Work Safe order that is currently in place. Click on the question for more information on these frequent inquiries.

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[Will I get in trouble if I leave my home to check on or take care of my relative outside of my household?](#)

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Can Short Term Rentals continue to operate?

Yes.

Short Term Rentals fall under the same statutes as hotels.

"Hotels and other temporary residence facilities;"

-Metro Health March 23, 2020 News Release

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Will golf courses remain open?

Yes.

Golf courses are considered open spaces. However, those participating in the activity must adhere to social distancing and outdoor activity guidelines.

"Outdoor activity, such as walking, running or cycling, but only if they maintain social distancing, such as staying six feet away from other people."

-Metro Health March 23, 2020 News Release

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How can I find out if my business is considered essential?

San Antonio has used the CISA definitions for guidance in determining our Stay Home, Work Safe Order. To understand whether your business is considered essential, browse through the CISA Infrastructure Sectors that best define your business. If you still have questions, you're encouraged to call 3-1-1 for assistance.

[CISA: IDENTIFYING CRITICAL INFRASTRUCTURE DURING COVID-19](#)

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How do I report businesses that are not complying to the guidelines?

Calls about violations should be directed to SAPD's
Non-Emergency number: 210-207-SAPD.

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What if my business is providing services for COVID-19 outreach?

It is exempt.

Businesses that are providing services that support communications with vital information is considered an exempt business.

"Infrastructure, Development, Operation and Construction. ...including the provision of essential global, national and local infrastructures for computing services, business infrastructure, communications, and web-based services

Services Necessary to Maintain Residences or Support Exempt Businesses. ...mail and shipping services"

-Executive Order NW-03 of County Judge Nelson W. Wolff, Issued March 23, 2020

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Can I purchase a car during this order?

Yes.

Businesses that support transportation needs are exempt from the order.

"Businesses related to transportation, including gas stations, repair shops, car dealerships, manufacturers, public transportation, such as buses, taxis, rideshare companies and the airport;"

-Metro Health March 23, 2020 News Release

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Will I get in trouble if I leave my home to check on or take care of my relative outside of my household?

No.

The well-being of residents is important. Any activities that pertain to the health and safety of you or a family member is considered an exempt activity.

"Activities related to maintaining the health and safety of their family and their pets. Examples are seeking emergency services, obtaining medical supplies or medication and visiting a health care professional. This includes caring for a family member or pet in another household."

-Metro Health March 23, 2020 News Release

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Can I travel outside of the city/county?

Yes.

You are still able to travel outside of the city and county limits. We just encourage that you continue to practice social distancing.

"Activities related to maintaining the health and safety of their family and their pets. Examples are seeking emergency services, obtaining medical supplies or medication and visiting a health care professional. This includes caring for a family member or pet in another household."

-Metro Health March 23, 2020 News Release

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Will I be arrested for not adhering to the guidelines in the Stay Home | Work Safe order?

Those who are discovered out of compliance with the Executive Order are subject to facing a fine up to \$1000 or up to 180-days of jail-time.

"...Any person who violates this Executive Order may be subject to a fine not exceeding \$1,000 or confinement for a period not exceeding 180 days. "

-Executive Order NW-03 of County Judge Nelson W. Wolff, Issued March 23, 2020

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Is this new order the same thing as Martial Law?

No.

Although Stay Home, Work Safe does list penalties for noncompliance, it relies more on citizens and businesses practicing self-discipline. The order also protects employees in the fields considered non-essential by requiring their employer to cease operations or implement tele-networking practices.

Furthermore, only the President of the United States or the Governor can initiate martial law.

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Can I leave my house if my pet needs something?

Yes.

Activities for the benefit of the health and safety of your pet are an exempt activity. Also, businesses that provide services for the safety and health of your pet are exempt.

"Activities related to maintaining the health and safety of their family and their pets. Examples are seeking emergency services, obtaining medical supplies or medication and visiting a health care professional. This includes caring for a family member or pet in another household. ...Healthcare operations, including...veterinary offices;

-Metro Health March 23, 2020 News Release

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How does this affect school schedules?

The structure of academics may be revised to be virtual/online learning. Within the order, all school personnel and educators are exempt. We encourage you to connect with your school district for information specific to physical attendance to classes.

"Schools and education personnel supporting public and private K-12 schools, colleges and universities who are facilitating distance learning;"

-Metro Health March 23, 2020 News Release

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For More Information

For more information regarding the Stay Home, Work Safe Order as well as additional information related to the COVID-19 impact in San Antonio, click the button below.

