

**CITY OF SAN ANTONIO  
PEDICAB RULES AND REGULATIONS  
August 15, 2013**

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**Section**

2000	General Rules and Regulations
2100	Pedicab Permitting
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2300	Pedicab Drivers
2400	Pedicab Equipment

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**SCOPE AND INTENT**

These rules and regulations adopted by the City of San Antonio shall be followed by all permit holders, company employees, contractors and drivers providing Pedicab service in the City of San Antonio.

**SECTION 2000. GENERAL RULES AND REGULATIONS**

**2000.** Pedicabs shall operate only in the downtown area:

Downtown shall be considered for the Pedicabs as IH-10 to Mulberry Ave to Broadway, to IH 35, to New Braunfels Ave, To Hwy 90, to IH-10.

**2001.** Streets

(A) Pedicabs shall not operate on the following streets:

Cesar Chavez  
Market St.  
Commerce

(B) Additional streets may be restricted by the Director during periods of heavy traffic congestion resulting from construction, holiday activities, or special events.

**2002.** A Pedicab may cross all other streets in order to stay on streets outlined in Rules 2000 - 2001.

**2003.** A Pedicab may operate on any street(s) within the King William District

**2004.** Pedicab permit holders, company employees, contractors, and/or drivers may not solicit.

**2005.** Hours of Operation. A driver may only operate a pedicab during the following hours:

Monday – Friday: 9:00 am to 4:00 pm and 6:00 pm to 2:00 am

Saturday – Sunday: 9:00 am to 2:00 am

City Holidays: 9:00 am to 2:00 am

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- 2006.** Pedicabs shall not be outside of their facilities during non operating hours.
- (A)** Exception to this rule is when the operators are directed by the Director to be outside their facilities.
- (B)** 1:00 am exception: No pedicab shall pick-up a passenger(s) after 1:00 am. Pedicabs shall be given a 15 min grace period to return to their facilities. No pedicab shall be outside their facilities after 1:15 am.
- 2007.** Pedicabs shall only load or unload passengers from a curb lane as to not impede traffic. When possible the loading or unloading shall be done in curb cutouts, loading zones, and similar areas.
- Exception to this rule shall be that on Navarro and St. Mary's the only place that a pedicab shall stop to load or unload a passenger is from a curb cutout or loading zones.
- 2008.** Pedicabs shall obey all Texas Transportation Laws Pertaining to Cyclists.
- 2009.** Pedicabs may not enter areas closed with Public Works Road Closure Permit or SAPD Procession Permit during permitted times. (This area includes sidewalks and streets)
- 2010.** A pedicab shall obey all traffic laws, signs and signals.
- 2011.** A pedicab shall ride with the flow of traffic.
- 2012.** A pedicab shall stop at all stop signs and stop at all red lights.
- 2013.** A pedicab which is moving slower than the other traffic on the roadway shall ride as near as possible to edge of the roadway, this may be the left side of the road on a one way street.
- 2014.** Pedicabs shall not load, unload, or ride in a bus lane(s). Pedicabs may utilize Bus lanes to make a legal turn.

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**SECTION 2100. PEDICAB PERMITTING**

- 2100.** Each applicant will receive a drawing number(s) and letter (s); these numbers/letters will be placed on drawing balls.
- 2101.** Each applicant will receive the equal number of drawing balls as permits requested on their application.
- 2102.** When a drawing ball is drawn, the applicant who has been assigned that number will be issued that corresponding permit. The drawn ball shall not be placed back in the drawing. This process will continue until all available permits have been issued.
- 2103.** A second drawing will be held with the remaining drawing balls. This drawing will establish the Reserve Permits. An equal amount of drawing balls shall be drawn as available permits and recorded in the order that they are drawn. If, any permit holder fails to comply with Section 33-621(d), the permit shall be issued to the first reserve permit drawn, this process would continue if needed.
- 2104.** Each Reserve Permit will have 90 days from the date of issuance of the permit to complete all requirements of Chapter 33 and have the Pedicab inspected and permitted. Failure to comply will result in forfeiture of the permit.

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**SECTION 2200. PEDICAB PERMIT HOLDERS**

**2200.** Each holder shall have a written driver's appearance standard, which has been approved by the Director. This appearance standard shall be enforced at all times. These appearance standards shall include the following:

(A) Independent Contractors, Drivers, and/or Employees shall be required to wear shirts with sleeves. These shirts shall be a visually bright such as florescent Orange, Yellow, Green, with reflective strips on them. A driver may wear a vest over a shirt that is visually bright with reflective strips instead of a visually bright shirt. The vest must be in good repair.

(B) Independent Contractors, Drivers, and/or Employees shall not be authorized to wear open toe or open heel shoes.

(C) Independent Contractors, Drivers, and/or Employees' appearance shall be neat and clean, clothes shall not have holes, stains or rips.

(D) Independent Contractors, Drivers, and/or Employees' uniform shall display their name and company. This may be accomplished by embroidery or name tags. The name and company name must be visible at all times.

**2201.** It shall be the responsibility of every holder to require that drivers under their employment or contract be hygienically clean, well groomed, neat and suitably dressed.

(A) The term "hygienically clean" shall refer to the state of personal hygiene, body cleanliness and absence of offensive body odor normally associated with bathing or showering on a regular basis.

(B) The term "well-groomed" shall mean that scalp or facial hair shall be combed or brushed and that all clothing is clean, free from soil, grease and dirt, and without un-repaired rips or tears and shall not present a ragged appearance.

**2202.** Permit holders, company employees, contractors and drivers are responsible for complying with all rules and regulations of the City of San Antonio, any State of Texas Laws or Federal Laws relating to the operation of a pedicab.

**2203.** Each holder shall supply to the Director, upon request, a current list to include contact information of all drivers and contractors.

**2204.** A holder shall notify the Director of an arrest, filing of a criminal complaint, information, or indictment against him/her and/or one of the drivers employed or contracted by him/her, whether or not any of the foregoing is related to on-duty conduct.

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- 2205.** A holder shall return any confiscated city driver permits to the Ground Transportation Unit within 3 days from the date of confiscation.
- 2206.** Each holder shall conduct himself/herself in a professional manner and resolve all disputes with other holders, the business community, the general public, and/or public officials with a goal of maintaining a favorable public image for the City.
- 2207.** At the request of the Director, a Holder shall immediately take a pedicab(s) out of service and make the pedicab(s) immediately available to the Director.
- 2208.** A holder shall ensure that each pedicab has a rate card that was approved by the Director prominently displayed and plainly visible to all passengers while occupying the seats.

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**SECTION 2300. PEDICAB DRIVERS**

- 2300.** Pedicabs are required to follow all requirements in Sec. 33-041 Drivers Qualifications. However, pedicab drivers are exempt from Sec 33-041 b-12.
- 2301.** A driver shall have in his/her immediate possession a valid Texas Driver License while operating a pedicab and shall present the license upon request.
- 2302.** A driver shall display his/her valid city driver's permit at all times. This location must be approved by the Director.
- 2303.** A driver shall ensure that at all times the lights, brakes, tires, and any other required items are in good repair, fitted, working properly, and that evidence of proper insurance is carried in the pedicab.
- 2304.** A driver on duty shall conform to the appearance standards approved by the Director for that pedicab holder. A driver's clothes must be neat and clean in appearance. The clothes must be free of rips, tears, cuts, stains, or odors.
- 2305.** A driver shall be hygienically clean and well groomed at all times while on duty.
- 2306.** A driver shall provide prompt, efficient service and be courteous at all times to the general public and other city-permitted pedicab drivers, and city officials. This prohibits but is not limited to the following: Unwanted conversation, verbal abuse, profanity, threats, physical abuse, or throwing objects.
- 2307.** A driver shall not solicit passengers.
- 2308.** A driver shall not knowingly allow the unauthorized use of a city driver's permit. The city driver's permit is nontransferable and it is not to be duplicated.
- 2309.** A driver shall not use another person's city driver's permit.
- 2310.** A driver may not apply for nor possess more than one city driver's permit at any one time unless authorized by the Director.
- 2311.** A driver shall at no time allow anyone else to operate the pedicab other than another licensed driver that has been permitted for that company.
- 2312.** A driver shall, as soon as practical, notify the Director and his employing permit holder of an arrest of himself or of the filing of any criminal complaint, information, or indictment against himself or herself, whether or not any of the foregoing is related to on-duty conduct.
- 2313.** A driver shall not drink alcoholic beverage(s) while on duty nor have in his/her possession any alcoholic beverage(s).
- 2314.** A driver shall not buy or sell alcoholic beverages while on duty.
- 2315.** A driver shall not allow alcoholic beverages to be consumed on a pedicab.

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- 2316.** A driver shall not drive while under the influence of an alcoholic beverage; intoxicating liquor, or any drug (to include prescription drugs) which may impair driving ability.
- 2317.** A driver shall not use, sell, handle or transport illegal narcotics at any time.
- 2318.** A driver shall not give any information as to where narcotics may be obtained for illegal purposes.
- 2319.** A driver shall not operate a pedicab which is in an unsafe operating condition.
- 2320.** A driver shall not leave the pedicab unattended except to assist a passenger, unless the pedicab is secured with a lock in a suitable location.
- 2321.** A driver shall not transport more than four (4) passengers at one time; all passengers shall fit in the seating area. The passengers' feet must be inside the pedicab area.
- Seating Area shall mean the area between the side walls and back wall of the pedicab. Passengers may not be seated above the top of the side or back walls.
- 2322.** A driver shall, upon request, give the passenger making payment a true, accurate, and legible receipt.
- 2323.** A driver after receiving a hearing notice for a pedicab rule violation shall appear at the time and place for the hearing as indicated on the violation citation. The driver shall also appear at all subsequent hearings relating to the original hearing notice.
- 2324.** A driver when serving suspension time in accordance with these pedicab rules shall turn in the city driver's permit to the Director at the time and place so directed.
- 2325.** A driver shall not operate a pedicab while his or her ability or alertness is so impaired, or so likely to become impaired, through fatigue, illness, or any other cause, as to make it unsafe for him or her to continue to operate the pedicab.
- 2326.** A driver shall allow the inspection of their pedicab by City personnel at any time while they are on public streets, including during a trip in which they have been hired.
- 2327.** A driver shall not smoke while on a pedicab, including while resting and/or operating
- 2328.** A driver shall give the right of way to all pedestrians with operating while operating on sidewalks as outlined in Sec. 33-631 c and d.

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**SECTION 2400. PEDICAB EQUIPMENT**

- 2400.** A pedicab shall not operate without a valid vehicle permit. A holder shall not alter, falsify, remove, reinstall or tamper with any vehicle permit. Vehicle permits are not transferable from one pedicab to another.
- 2401.** A pedicab shall be immediately removed from service if the pedicab is in an unsafe operating condition.
- 2402.** A pedicab shall be immediately removed from service if the pedicab is found to be operating without the minimum insurance requirements set by the City.
- 2403.** A pedicab shall be removed from service if a correction notice is issued for that vehicle and the deficiency is not corrected within 30 days in accordance with Sec. 33-070 (b).
- 2404.** A pedicab shall be presented to the Director for the annual inspection on the date and time it is scheduled. Pedicabs not presented shall be removed from service.
- 2405.** A pedicab shall be kept in a clean and sanitary condition at all times. This prohibits, but is not limited to the following: dirt, grime, and stains.
- 2406.** All lights, including all decorative lights, shall be working properly and free from chips cracks, or other deficiencies.
- 2407.** A pedicab shall be free from cracks, chips, tears, or any other damage or deficiencies.
- 2408.** A pedicab shall have red / turn signal lights on both sides of the rear of the pedicab. The Director shall determine if the lights used are bright enough and large enough to allow for the safety of the pedicab.
- 2409.** A pedicab shall have a reflective strip of tape on the top of the rear of the pedicab. The tape shall be approved by the Director.
- 2410.** A pedicab shall have a working headlight.
- 2411.** A pedicab shall have reflective tape on both sides of the pedicab. The tape shall be approved by the Director.
- 2412.** A pedicab shall have a braking system
- 2413.** A pedicab shall have a horn or bell.
- 2414.** A pedicab shall have a rearview mirror.
- 2415.** A pedicab shall have a safety flag.
- 2416.** A pedicab shall have a slow moving emblem on the rear.

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- 2417.** A pedicab shall have lettering and numbering no less than two (2) inches in height and at least five sixteenths (5/16) wide. Lettering must be of a color that is contrasting to the color of the pedicab.
- 2418.** All lettering and numbers shall be visible at all time.
- 2419.** Each pedicab shall have:
- (a)** The company's phone number on each side and rear of the pedicab
  - (b)** The company's name on each side and rear of the pedicab
  - (c)** The pedicab number that identifies that pedicab to the company.
- 2420.** Pedicabs shall not be wider than 48 inches
- 2421.** Pedicabs platforms must be a single unit
- 2422.** Pedicabs shall have only three (3) wheels
- 2423.** Pedicabs must be human powered by belt, chain or gears.

Exception is that pedicabs may have electric assist motor. Assist motor shall be defined as a motor that is large enough to assist the driver in moving the pedicab, however the motor may not be so large as to propel the pedicab without the driver having to pedal.